



C I T Y O F  
**RENO**  
Memorandum

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**DATE:** 10/11/24

**TO:** Mayor and City Council

**THROUGH:** Jackie Bryant, Interim City Manager

A handwritten signature in black ink, appearing to read "Jackie Bryant", is positioned to the right of the "THROUGH:" line.

**FROM:** Krysti Smith, Senior Management Analyst

**DEPT:** City Manager's Office

**SUBJECT:** Weekly Reports: Public Records Requests, Media Requests, and Code Enforcement Service Requests

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This memorandum includes weekly reports from the City Clerk's Office, Strategic Communications, and Code Enforcement to the Mayor and City Council for October 4, 2024 through October 10, 2024.

The following reports are attached:

- Public records requests received by the City Clerk's Office (attachment A)
- Weekly media requests received by Communications (attachment B)
- Weekly code enforcement service requests received by Code Enforcement (attachment C)

Request ID#	Request Date	Requester	Category	Purpose
PRA-2024-18177	10/10/2024	Grecia Garnica	Incident Report	Attorney
PRA-2024-18166	10/10/2024	Julie Morrow	Property Research	Personal
PRA-2024-18162	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18160	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18159	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18158	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18157	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18156	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18155	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18153	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18152	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18151	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18150	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18148	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18147	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18146	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18143	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18141	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18140	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18139	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18138	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18135	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18134	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18131	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18129	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18128	10/10/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-18127	10/10/2024	CRU LexisNexis	Incident Report	Commercial
PRA-2024-18079	10/10/2024	Michael Doughty	Incident Report	Commercial
PRA-2024-18077	10/9/2024	Robert Franklin	Police Report	Government Agency
PRA-2024-18074	10/9/2024	Morgan Nicholson	Incident Report	Commercial
PRA-2024-18061	10/9/2024	Shelia Coles	Incident Report	Commercial
PRA-2024-18054	10/9/2024	WCHSA - CPS	Photos	Government Agency
PRA-2024-18050	10/9/2024	WCHSA - CPS	Photos	Government Agency
PRA-2024-18048	10/9/2024	WCHSA - CPS	Photos	Government Agency
PRA-2024-18036	10/9/2024	Julie Acosta	Environmental Research	Personal
PRA-2024-18035	10/9/2024	Julie Acosta	Environmental Research	Personal
PRA-2024-18034	10/9/2024	Julie Acosta	Environmental Research	Personal
PRA-2024-18066	10/9/2024	Marcy Goddard	Police Report	Personal
PRA-2024-18080	10/9/2024	DONNA STOLLER	Traffic Accident	Government Agency
PRA-2024-18084	10/9/2024	DONNA STOLLER	Traffic Accident	Government Agency
PRA-2024-17995	10/8/2024	Julie Morrow	Code Enforcement, Violations	Personal
PRA-2024-17990	10/8/2024	Julie Morrow	Property Research	Commercial
PRA-2024-17987	10/8/2024	Julie Morrow	Property Research	Commercial

PRA-2024-17979	10/8/2024 Sarah Schroeder	Photos	Attorney
PRA-2024-17973	10/8/2024 Jim D. Bailey	Sewer, GIS Mapping, Storm Drain	Commercial
PRA-2024-17955	10/8/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17953	10/8/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17951	10/8/2024 CRU LexisNexis	Police Report	Commercial
PRA-2024-17950	10/8/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17948	10/8/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17944	10/8/2024 CRU LexisNexis	Police Report	Commercial
PRA-2024-17942	10/8/2024 CRU LexisNexis	Police Report	Commercial
PRA-2024-17941	10/8/2024 CRU LexisNexis	Police Report	Commercial
PRA-2024-17937	10/8/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17934	10/8/2024 CRU LexisNexis	Police Report	Commercial
PRA-2024-17933	10/8/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17932	10/8/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17931	10/8/2024 CRU LexisNexis	Police Report	Commercial
PRA-2024-17929	10/8/2024 CRU LexisNexis	Police Report	Commercial
PRA-2024-18015	10/8/2024 3736 3776	Police Report	Government Agency
PRA-2024-18019	10/8/2024 Examiner 2655	FBI NICS	Government Agency
PRA-2024-17912	10/8/2024 Alex J Rose	Code Enforcement, Violations	Commercial
PRA-2024-17904	10/7/2024 Anthony Chavez	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Commercial
PRA-2024-17902	10/7/2024 Melinda Havenstrite	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Personal
PRA-2024-17890	10/7/2024 Karim Dwidari	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Commercial
PRA-2024-17865	10/7/2024 Shawn Tyson	Property Research	Commercial
PRA-2024-17861	10/7/2024 Kasey L Little	Environmental Research	Personal
PRA-2024-17857	10/7/2024 Washoe County Medical Examiner	Incident Report	Government Agency
PRA-2024-17855	10/7/2024 CRU LexisNexis	Police Report	Commercial
PRA-2024-17854	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17851	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17849	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17848	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17847	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17846	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17845	10/7/2024 CRU LexisNexis	Police Report	Commercial
PRA-2024-17844	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17843	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17842	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17840	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17838	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17837	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17836	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17835	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17834	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17833	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17832	10/7/2024 CRU LexisNexis	Traffic Accident	Commercial

PRA-2024-17830	10/7/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17829	10/7/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17826	10/7/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17824	10/7/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17823	10/7/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17822	10/7/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17820	10/7/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17817	10/7/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17814	10/7/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17870	10/7/2024	Examiner 2655	Police Report	Government Agency
PRA-2024-17925	10/7/2024	Jo Giusto	Police Report	Government Agency
PRA-2024-17803	10/7/2024	Kerry Dugan	Incident Report	Commercial
PRA-2024-17802	10/7/2024	Kerry Dugan	Traffic Accident	Commercial
PRA-2024-17801	10/7/2024	Kerry Dugan	Traffic Accident	Commercial
PRA-2024-17799	10/7/2024	Kerry Dugan	Traffic Accident	Commercial
PRA-2024-17798	10/7/2024	Kerry Dugan	Traffic Accident	Commercial
PRA-2024-17797	10/7/2024	Kerry Dugan	Traffic Accident	Commercial
PRA-2024-17796	10/7/2024	Kerry Dugan	Traffic Accident	Commercial
PRA-2024-17794	10/7/2024	Rebecca Johns	Incident Report	Personal
PRA-2024-17792	10/7/2024	Jason Damien Hukill	Police Report	Personal
PRA-2024-17790	10/7/2024	ianhacklander@gmail.com	Code Enforcement, Violations	Personal
PRA-2024-17787	10/4/2024	Hector Campos	Police Report	Personal
PRA-2024-17786	10/4/2024	PATRICIA CHARLENE GOGGIN	Police Report	Personal
PRA-2024-17785	10/4/2024	Kelly Nowicki	Traffic Accident	Personal
PRA-2024-17783	10/4/2024	Javier Parada	Police Report	Attorney
PRA-2024-17782	10/4/2024	Guibens FANFAN	Police Report	Personal
PRA-2024-17781	10/4/2024	Jessica Heibel	Police Report	Personal
PRA-2024-17780	10/4/2024	Dulce Rodriguez	Photos	Attorney
PRA-2024-17778	10/4/2024	Natalie Miller	Police Report	Attorney
PRA-2024-17776	10/4/2024	Anna Henry	Phase I Environmental Site Assessment	Commercial
PRA-2024-17775	10/4/2024	Diana Renfro	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Personal
PRA-2024-17770	10/4/2024	Accident Report Delivery Services	Traffic Accident	Personal
PRA-2024-17768	10/4/2024	David Alan Nyhammer	Police Report	Personal
PRA-2024-17765	10/4/2024	Michael Smith	Police Report	Attorney
PRA-2024-17759	10/4/2024	Mike Demler	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Personal
PRA-2024-17761	10/4/2024	Examiner 2794	FBI NICS	Government Agency
PRA-2024-17750	10/4/2024	Tianling Shen	Traffic Accident	Personal
PRA-2024-17748	10/4/2024	Joshua Jason Jones	Police Report	Personal
PRA-2024-17747	10/3/2024	Ingrid Maldonado	Police Report	Attorney
PRA-2024-17746	10/3/2024	Desiree Eve Holler Kidder	Parking Enforcement/Citations	Attorney
PRA-2024-17745	10/3/2024	eric padilla	Traffic Accident	Personal
PRA-2024-17744	10/3/2024	Ashlee Nicole Buckles	Traffic Accident	Attorney
PRA-2024-17742	10/3/2024	Karen Rooker Yescas	Police Report	Personal
PRA-2024-17740	10/3/2024	WCHSA - CPS	Police Report	Government Agency

PRA-2024-17726	10/3/2024	Jacky Walker	911, Dispatch Calls, 911 Transcripts/Logs	Personal
PRA-2024-17723	10/3/2024	Christian Marshall Lopez Lemus	Police Report	Personal
PRA-2024-17720	10/3/2024	ROBERT SCOTT JONES	Traffic Accident	Personal
PRA-2024-17718	10/3/2024	Kelsie Rae Nuttall	Police Report	Commercial
PRA-2024-17716	10/3/2024	Michelle Clifford	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Personal
PRA-2024-17715	10/3/2024	London Heil	Police Report	Government Agency
PRA-2024-17714	10/3/2024	Ashley Lerner	Traffic Accident	Government Agency
PRA-2024-17712	10/3/2024	Michelle Clifford	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Personal
PRA-2024-17706	10/3/2024	Jackie Louise Walker	Background Request	Government Agency
PRA-2024-17702	10/3/2024	mariel escobares	Police Report	Attorney
PRA-2024-17700	10/3/2024	Andrea Rangel	Police Report	Government Agency
PRA-2024-17695	10/3/2024	Elizabeth McMasters	Police Report	Government Agency
PRA-2024-17687	10/3/2024	Justin Gezelin	Agreements, Contracts, Clerk's Letters, Ordinances, Resolutions	Commercial
PRA-2024-17685	10/3/2024	Kristin Duvall	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Personal
PRA-2024-17667	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17666	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17665	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17664	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17663	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17662	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17660	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17659	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17658	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17657	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17656	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17655	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17653	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17652	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17651	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17650	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17648	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17647	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17646	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17645	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17644	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17643	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17641	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17640	10/3/2024	CRU LexisNexis	Police Report	Commercial
PRA-2024-17639	10/3/2024	CRU LexisNexis	Incident Report	Commercial
PRA-2024-17638	10/3/2024	CRU LexisNexis	Traffic Accident	Commercial
PRA-2024-17689	10/3/2024	OPM	Background Request	Government Agency
PRA-2024-17691	10/3/2024	OPM	Background Request	Government Agency
PRA-2024-17692	10/3/2024	OPM	Background Request	Government Agency
PRA-2024-17694	10/3/2024	Liz Shelton	Police Report	Commercial

PRA-2024-17697	10/3/2024 OPM	Background Request	Government Agency
PRA-2024-17696	10/3/2024 Annie Brown	Background Request	Government Agency
PRA-2024-17698	10/3/2024 Annie Brown	Background Request	Government Agency
PRA-2024-17699	10/3/2024 Annie Brown	Background Request	Government Agency
PRA-2024-17701	10/3/2024 Annie Brown	Background Request	Government Agency
PRA-2024-17703	10/3/2024 Angela Brandenburg	Background Request	Government Agency
PRA-2024-17704	10/3/2024 BRANDON CROCKCROFT	Background Request	Government Agency
PRA-2024-17705	10/3/2024 ERIC DENIS KOTHSTEIN	Background Request	Government Agency
PRA-2024-17707	10/3/2024 Brienne Ramirez	Background Request	Government Agency
PRA-2024-17637	10/3/2024 AnnMaire Lain	Police Report	Personal
PRA-2024-17635	10/3/2024 Amber Kaylynn Thompson	Other	Personal
PRA-2024-17633	10/3/2024 Rosalba Hilario Niño	Police Report	Attorney
PRA-2024-17632	10/3/2024 Tala Busick	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Personal

## Requests to City of Reno Media Line (775-430-5005)

October 4 - 10, 2024

Received	Name	Media Outlet	City Dept	Request
Oct 10 2024 5:52PM	David	KOLO	City of Reno	Alex Woodley employment status
Oct 10 2024 4:15PM	Jaedyn	RGJ	City of Reno	Whip Ordinance
Oct 10 2024 2:22PM	Sophie	News 4/Fox 11	City of Reno	Avalon Geothermal
Oct 10 2024 11:59AM	Nico	Our Town Reno	City of Reno	Alex Woodley employment status
Oct 10 2024 11:11AM	Bob	This Is Reno	City of Reno	Alex Woodley employment status
Oct 10 2024 9:45AM	Jaden	KTVN	City of Reno	Avalon Geothermal
Oct 10 2024 9:15AM	Joe	News 4/Fox 11	City of Reno	Humane society building permit
Oct 09 2024 7:28PM	David	KOLO	RPD	Crash on Moana/Kietzke
Oct 09 2024 7:28PM	David	KOLO	RFD	Crash on Moana/Kietzke
Oct 09 2024 7:27PM	David	KOLO	RPD	Crash on Moana/Kietzke
Oct 09 2024 4:23PM	Bob	This Is Reno	City of Reno	Eden Nightclub
Oct 09 2024 2:27PM	Valerie	KOLO	RFD	Recent string of fires
Oct 09 2024 2:05PM	Nico	Our Town Reno	City of Reno	Eden Nightclub
Oct 09 2024 10:59AM	Kenzie	News 4/Fox 11	RFD	Fire on 4th/Elko
Oct 09 2024 10:10AM	Valerie	KOLO	City of Reno	Avalon Geothermal
Oct 09 2024 10:08AM	Monica	Reno Lowe's	RPD	Invitation for RPD to attend Lowe's kids clinic
Oct 09 2024 9:14AM	Matt	KOLO	RFD	Recent string of fires
Oct 09 2024 5:40AM	Angela	KOLO	RFD	Fires on Lund/Wedekind
Oct 09 2024 1:53AM	Angela	KOLO	RFD	Fires on Lund/Wedekind
Oct 08 2024 1:04PM	N/A	The Nevadan	City of Reno	Indigenous Peoples Day
Oct 07 2024 7:11PM	N/A	News 4/Fox 11	RFD	Fire at Murphy's Place
Oct 07 2024 3:51PM	David	KOLO	RFD	Weekend Fires
Oct 07 2024 2:21PM	Ed	KOLO	RFD	String of Fires
Oct 07 2024 11:38AM	Matt	KOLO	RFD	Fire Prevention Week
Oct 07 2024 11:22AM	Issmar	Univision	City of Reno	Scooter Program
Oct 06 2024 3:23AM	Linda	Reno Dispatch	City of Reno	Non-Emergency Line Down
Oct 06 2024 2:31AM	Linda	Reno Dispatch	City of Reno	Non-Emergency Line Down
Oct 05 2024 3:47PM	Steve	KOLO	RPD	Brush Fires
Oct 05 2024 02:02PM	Steve	KOLO	RFD	Brush Fires
Oct 04 2024 11:16PM	N/A	News 4/Fox 11	RPD	Activity on Mt. Baldy
Oct 04 2024 9:23PM	N/A	News 4/Fox 11	RPD	ADW on Longley Ln
Oct 04 2024 08:55PM	N/A	News 4/Fox 11	RFD	Fires on Galletti and Kuenzli
Oct 04 2024 02:11PM	Joe	News 4/Fox 11	RFD	Regionalization
Oct 04 2024 02:08PM	Amy	2 News Nevada	RFD	Structure Fire

Number	Case	Description	Location	State	Assignment group	Created
SER0067897	Service Request - Shopping Cart AbatementSER0067897	Shopping cart pick up	40 E 4th St, Reno, NV 89501	Closed	Code Enforcement	2024-10-04 07:20:19
SER0067914	Service Request - Illegal SignSER0067914	Illegal signs.	Mile 5.9 Sr 659, Reno, NV 89509	Closed	Code Enforcement	2024-10-04 08:54:36
SER0067931	Service Request - Building - Vacant/Blighted/UnsecureSER0067931	House hasn't had anyone at it for over a week, garage door is open and has been for over a week and trash everywhere. House appears to be abandoned	6334 Park Pl, Reno, NV 89523	Closed	Code Enforcement	2024-10-04 11:00:24
SER0067933	Service Request - Nuisance, Not Otherwise ListedSER0067933	noise nuisance	134 W 2nd St, Reno, NV 89501	Closed	Code Enforcement	2024-10-04 11:06:45
SER0067945	Service Request - Homeless Concerns on Private PropertySER0067945	Several groups of homeless have set up camp on the property in various areas including our drive thru of the closed restuarant (which is soon to be leased by Starbucks), behind or on the side of the Little Caesar's, behind the dumpster in the landscape next to the 2870 Northtowne building and a car that is parked in the landscape behind CVS with people living in it. We have had several instances of vandalism (windows being broken out with rocks, Little Caesar's has had food stolen several times, needles and other drug paraphernalia and feces spread around the property. Some of the homeless that have dogs that are scaring the clients and workers of the various restuarants.	2870 Northtowne Ln, Reno, NV 89512	Closed	Code Enforcement	2024-10-04 12:03:13
SER0067947	720 Robinhood Dr- #212SER0067947	Alexis- 775-899-4443  The reporting party advises that there is a lot of issues with their unit. The fridge doesn't work and she had to pay to get a new one. However, the oven/stove was removed by the landlord and advised that she will need to pay for an inspection before it could be reinstalled. There are other maintenance issues that have not been addressed	720 Robinhood Dr, Reno, NV 89509	Open	Code Enforcement	2024-10-04 12:14:50
SER0067949	Service Request - Building InquiriesSER0067949	Please investigate by this company good quality standards. You should see all the dust generating out here. I don't know if you can see it on the pictures, but there's a lot of dust coming off of those buildings.	9905 Moya Blvd, Reno, NV 89506	Closed	Code Enforcement	2024-10-04 12:19:28
SER0067963	Junk Vehicle-Black/Honda/50 Rose CircleSER0067963	Black Honda sedan with no plates has been in the driveway for several weeks without moving.	50 Rose Cir, Reno, NV 89509	Closed	Code Enforcement	2024-10-04 14:21:11
SER0067973	200 Mill St - Rental Issues/Bed BugsSER0067973	The reporting party is requesting code enforcement get involved with bed bugs at 200 Mill St as the landlord has been given three verbal and one written notice to clean it up with pest control and they denied a mattress and clean up. It is in the lease they provide the furniture. The bugs are causing her to have bites all over. The reporting party would like a callback in regards to this, Joanne, Unit 515, 7758997511.	200 Mill St, Reno, NV 89501	Open	Code Enforcement	2024-10-04 14:56:00
SER0067975	Service Request - Nuisance, Not Otherwise ListedSER0067975	Someone is living in unit 5 and this is not a residential building.	30 Ohm Pl, Reno, NV 89502	Open	Code Enforcement	2024-10-04 15:05:56
SER0067990	Occupied Vehicles on Private Property-3687 Kings RowSER0067990	Per the reporting party, there are three vehicles with attached fifth wheelers illegally parked in a shopping center.	3689 Kings Row, Reno, NV 89503	Closed	Code Enforcement	2024-10-04 15:40:11
SER0067993	Shopping Cart-5090 Smithridge DriveSER0067993	The reporting party states there is a shopping cart on the property filled with various belongings. The contents spilled over, but the reporting party cleaned up the items and placed a large rock inside the cart to prevent them from falling again. Located neat the Verizon store.	5090 Smithridge Dr, Reno, NV 89502	Closed	Code Enforcement	2024-10-04 15:47:45
SER0068023	Service Request - Shopping Cart AbatementSER0068023	5 shopping carts near main entrance on nutmeg	950 Nutmeg Pl, Reno, NV 89502	Closed	Code Enforcement	2024-10-05 16:08:39
SER0068028	Service Request - Illegal SignSER0068028	Political sign on city street limit sign	1490 Severn Dr, Reno, NV 89503	Open	Code Enforcement	2024-10-05 19:21:48
SER0068037	Service Request - Junk Vehicle on Private PropertySER0068037	Ford ranger pick up truck parked in front yard grass	4605 Persimmon Rd, Reno, NV 89502	Open	Code Enforcement	2024-10-06 08:45:55
SER0068051	Service Request - Nuisance, Not Otherwise ListedSER0068051	Fence at 654 is at least 10' over the my 662 property line.	654 Quincy St, Reno, NV 89512	Closed	Code Enforcement	2024-10-06 13:35:39
SER0068063	Service Request - Nuisance, Not Otherwise ListedSER0068063	Extremely loud music is being played from there house, the police have been called out on multiple occasions.	8502 Silver Shores Dr, Reno, NV 89506	Open	Code Enforcement	2024-10-06 19:24:29
SER0068065	Service Request - Homeless ConcernsSER0068065	Homeless encampment. How can you close SER0065951, saying that the area is clear? See the attached picture from yesterday showing people's shelters at BOTH LOCATIONS!	520 University Way, Reno, NV 89501	Open	Code Enforcement	2024-10-06 23:20:17
SER0068069	Service Request - Shopping Cart AbatementSER0068069	Shopping cart pick up	40 E 4th St, Reno, NV 89501	Closed	Code Enforcement	2024-10-07 06:59:37
SER0068071	Service Request - Park Issues - Trash, Vegetation, Lighting, Turf, RepairsSER0068071	The homeowner at 10015 Cascade Falls Drive, blows his leaves into the middle of the street and leaves them. He has done this several years in a row and as a neighbor I am tired of it. His leaves wind up in other neighbor's yards when the wind blows them around the neighborhood. I am attaching pictures as proof of the leaves in the street.	10015 Cascade Falls Dr, Reno, NV 89521	Open	Code Enforcement	2024-10-07 07:03:11



Number	Case	Description	Location	State	Assignment group	Created
SER0068086	Service Request - Debris on Private PropertySER0068086	775 Wyoming Ave. Reno NV: dumping storing construction debris (old replaced windows) from off-site commercial construction jobs resulting in broken glass in driveway within clear view from street.	775 Wyoming Ave, Reno, NV 89503	Open	Code Enforcement	2024-10-07 08:08:24
SER0068093	Ishi Point Ct and Mae Anne - Political SignsSER0068093	Per Voicemail: "Yes, I'd like to report that someone has placed political signs on the City of Reno property and it's on an easement that is on ishii point. I s h i point and it's between Sandia and satna Heights. So it would be on I believe it's like the southwest side of the street. Um it's the street where there are no homes so it's um off of man on ishii point um between Sandia and um saturno Heights, there's a grid sign, there's a trump sign and I believe it's Sandy. S a n d, e. Um, there's 3 signs and as a matter of fact, 1 used to have, um, flags on it, but it looked like someone just took the flags off. So anyway, um, I know that they're on City of Reno property. Thank you."	7001 Ishi Point Dr, Reno, NV 89523	Open	Code Enforcement	2024-10-07 08:36:19
SER0068105	685 Forest St - Homeless on Private PropertySER0068105	The reporting party is advising that there is homeless on private property at 685 Forest St. The homeless are being disruptive and combative.	649 Forest St, Reno, NV 89509	Closed	Code Enforcement	2024-10-07 09:28:57
SER0068120	FW: A new Service Request has been created [Request ID #173220] (City of Reno General) - Washoe County, NVSER0068120	Greetings,  Below, please find the service request received by Washoe311. Let us know if we can provide additional information.  Thank you,  [cid:image001.png@01DB18A2.15DA7AD0] Washoe311 Service Center Communications Division   Office of the County Manager washoe311@washoecounty.gov<mailto:washoe311@washoecounty.govs>   Office: 3-1-1   775.328.2003   Fax: 775.328.2491 1001 E. Ninth St., Bldg A, Reno, NV 89512 [cid:image002.png@01DB18A2.15DA7AD0]<https://url.usb.m.mimecastprotect.com/s/oi0LC6YpBkfPV78MupfJF5W5MQ?domain=washoecounty.us> [cid:image003.png@01DB18A2.15DA7AD0]<https://url.usb.m.mimecastprotect.com/s/a4h-C7DqplCzE2oyiWhyFoHVej?domain=twitter.com> [cid:image004.png@01DB18A2.15DA7AD0]<https://url.usb.m.mimecastprotect.com/s/lmqC8XrMmUXOWLQS2i0FyEY1M?domain=facebook.com> [cid:image005.png@01DB18A2.15DA7AD0]<https://url.usb.m.mimecastprotect.com/s/JVqZC93vDnlzRA9xiOsgFqCCKA?domain=washoeco	760 Montgomery Way, Reno, NV 89506	Closed	Code Enforcement	2024-10-07 10:19:24
SER0068124	6318 Walnut Creek Rd - Junk on Private PropertySER0068124	The reporting party is advising that 6318 Walnut Creek Rd has a lot of junk on the property. It has an old car engine sitting in front of the garage for over a month now.	6318 Walnut Creek Rd, Reno, NV 89523	Open	Code Enforcement	2024-10-07 10:32:52
SER0068125	6326 Walnut Creek Rd - Junk on Private PropertySER0068125	The reporting party is advising that there is junk on 6326 Walnut Creek Rd. They have about six to seven pallet jacks that are almost blocking the sidewalk.		Open	Code Enforcement	2024-10-07 10:34:54
SER0068127	Service Request - Homeless ConcernsSER0068127	Your Reno Ambassadors have been great helping keep our doorway clean, but someone has managed to poop in our doorway. This happened last week, and with no homeless there to try to clean it out to sleep there, it is still there. Could we get a crew to come out and clean up the poop?	505 Evans Ave, Reno, NV 89512	Open	Code Enforcement	2024-10-07 10:41:24
SER0068129	6330 Walnut Creek Rd - Junk on Private PropertySER0068129	The reporting party is advising that there is a lot of junk piled up on 6330 Walnut Creek Rd. It has a chain fence, posts, carpets, and cabinets all along the driveway. It has been there for a few months now.	6330 Walnut Creek Rd, Reno, NV 89523	Open	Code Enforcement	2024-10-07 10:43:42
SER0068136	Occupied Camper- APN 218-120-29SER0068136	Per the reporting party, there is camper trailer located on NV Energy property. They have been on site for three days.	4965 Pinebluff Trl, Reno, NV 89519	Open	Code Enforcement	2024-10-07 11:20:21

Number	Case	Description	Location	State	Assignment group	Created
SER0068140	Service Request - Building - Vacant/Blighted/UnsecureSER0068140	Abandoned property that is blighted and unsecure; nobody has lived there for over 3 years; broken-down bus on property not moved in over 3 years; currently an RV blocking entrance to property which is concerning because no service vehicles can access property in an emergency of broken pipes or fire.	1104 Ralston St, Reno, NV 89503	Open	Code Enforcement	2024-10-07 11:35:09
SER0068161	Service Request - Junk Vehicle on Private PropertySER0068161	<p>I am writing to express my serious concerns regarding ongoing disturbances and health hazards caused by the residents at 760 Montgomery Way.</p> <p>The occupants are using their driveway as an auto body shop, working on vehicles for individuals outside their residence. Currently, there are two full-size motorcycles and several non-operational mini bikes stored there. Additionally, two adult males frequently work on these vehicles late into the night (from 7 PM to midnight) and during the day, starting engines and leaving them running for over an hour, which fills our home with exhaust fumes—even with our windows and doors closed.</p> <p>They are also engaged in welding, grinding, and sawing parts off cars, including a green Subaru Forester and a silver Volvo. This activity is not only disruptive but illegal unless conducted inside a garage. The situation is persistent and involves multiple vehicles. It has become clear that they repair these vehicles and subsequently sell them, resulting in a continuous cycle of noise and disturbances.</p> <p>Moreover, the street is cluttered with their parked vehicles, often obstructing sidewalks, and many are leaking fluids onto the streets and sidewalks. Recently, they have also been spray painting and using various chemicals, which emit strong fumes that infiltrate our home, exacerbating health issues. My husband, who suffers from a seizure disorder, has experienced 22 seizures in recent months due to the stress, lack of sleep, and noxious fumes.</p> <p>We have repeatedly approached the residents about these issues, only to be advised to close our windows and doors. Despite our efforts, the impact on our health and quality of life continues to worsen.</p> <p>In addition to the auto repair activities, they are also running other businesses from their home, including tire sales and pallet reselling. The northwestern side of the property is cluttered with</p>	760 Montgomery Way, Reno, NV 89506	Closed	Code Enforcement	2024-10-07 12:58:18
SER0068166	600 University Way - Homeless ConcernsSER0068166	The reporting party is advising that there is homeless that have broken the fence at 600 University Way.	610 University Way, Reno, NV 89501	Open	Code Enforcement	2024-10-07 13:45:26
SER0068170	Referral - Urban ForestrySER0068170	<p>Referral - Urban Forestry - This address (701 Lander St) has a dead tree on the north side of the building that needs to be removed. I've attached a photo of the tree. Let me know if you have any questions or want to meet on site.</p> <p>Thanks</p> <p>Casey</p>	701 Lander St, Reno, NV 89509	Open	Code Enforcement	2024-10-07 13:52:11
SER0068173	538 Roberts St - Litter/Debris on Private ProeprtySER0068173	The reporting party is advising that at 538 Roberts St there is litter and debris all over the property. it consists of cans, cups, and lots of trash.	534 Roberts St, Reno, NV 89502	Open	Code Enforcement	2024-10-07 14:17:29

Number	Case	Description	Location	State	Assignment group	Created
SER0068201	3690 Warren Way, RenoSER0068201	<p>We are having issues with our neighbors located at 3690 Warren Way. We have had golf balls landing in our yard and also our neighbor's yard next door. The balls are hitting our roof and am worried that we could be struck by one or it could break a window.</p> <p>Their assessor's number is 024-132-11 and I am located at 3675 Grant drive, assessor's number 024-132-11 and our next door neighbor 024-132-12 who has had 5 balls land in their back yard.</p> <p>Could you please forward this complaint to the appropriate department?</p> <p>Thank you</p> <p>Carey Rotoli 775-742-5017</p> <p>Sent from my iPhone</p>	3690 Warren Way, Reno, NV 89509	Open	Code Enforcement	2024-10-07 15:44:04
SER0068220	Service Request - City Maintained TreesSER0068220	Russian Olive tree growing on edge of sidewalk completely covering sidewalk. Students walking to McQueen have to walk in the road.	2325 Robb Dr, Reno, NV 89523	Open	Code Enforcement	2024-10-07 19:52:49
SER0068245	Nuisance-2015 Bonneville AvenueSER0068245	Per the reporting party, the residents at 2015 Bonneville are feeding wildlife, including rats, which is leading to a rat infestation in nearby properties. Additionally, a fruit tree on the property is attracting the rats as they are not maintaining it.	2015 Bonneville Ave, Reno, NV 89503	Open	Code Enforcement	2024-10-08 08:24:50
SER0068247	Tree Concern-724 Delmar WaySER0068247	Per the reporting party, there is a dead tree located on the front yard of the property.	724 Delmar Way, Reno, NV 89509	Open	Code Enforcement	2024-10-08 08:34:48
SER0068262	Illegal Chicken Coop - 1295 Huffaker LnSER0068262	The reporting party is advising that the neighbors built a large chicken coop right against your fence backing into the Radford.	1299 W Huffaker Ln, Reno, NV 89511	Open	Code Enforcement	2024-10-08 09:22:43
SER0068263	Overgrown Tree - 1300 Radford DrSER0068263	The reporting party is advising that there is an overgrown tree in the backyard that has caused the fence to fall. The sharing neighbor is reporting the homeowner is not communicating to remove the tree or fix the fence. It has become a safety concern.	1300 Radford Dr, Reno, NV 89511	Open	Code Enforcement	2024-10-08 09:25:35
SER0068264	Service Request - Homeless Concerns on Private PropertySER0068264	Homeless camps popping up next to the Orr Ditch in the open field across from Wolf Run Apartments and behind residential housing on the hill which I assume to be city land or private property.	1910 Valley Rd, Reno, NV 89512	Open	Code Enforcement	2024-10-08 09:26:50
SER0068273	6980 Resource Dr- construction noise SER0068273	Per information forwarded by the Community Liaison for Ward 4 : "1. Description: Per CM Ebert a constituent contacted her letting her know that they are doing construction at the site starting at 3:30 am and is disturbing the neighborhood Location: Moya Blvd and Lear Blvd on Resource Drive next to Americold Logistics Reno"	6978 Resource Dr, Reno, NV 89506	Open	Code Enforcement	2024-10-08 09:53:09
SER0068288	Homeless Concerns on Private Property-1661 E 6th StreetSER0068288	The reporting party is an employee with the Cares Campus, was directed by NDOT to contact the city regarding a homeless encampment believed to be in the city's jurisdiction. The encampment is visible from the address provided but appears to be on private property as the individuals cut through a fence across the street from the address provided. The cares campus employee is available for questions.	1661 E 6th St, Reno, NV 89512	Open	Code Enforcement	2024-10-08 10:34:53
SER0068295	Nuisance-8501 Coral Reef DriveSER0068295	Per the reporting party, this resident is blowing leaves onto the city street on a monthly basis.	8501 Coral Reef Dr, Reno, NV 89506	Closed	Code Enforcement	2024-10-08 11:17:08
SER0068309	Code Violations - 4050 Gardella AveSER0068309	The reporting party is requesting code come out to her apartment as the landlords/property owners have received multiple reports to fix and move the AC unit in the apartment as it is blocking an emergency exit and the water heater has been out for months. Lennae Taylor, 775-245-4769.	4050 Gardella Ave, Reno, NV 89512	Closed	Code Enforcement	2024-10-08 12:14:56
SER0068321	Service Request - Yard issues on private propertySER0068321	The next door neighbor calls you everyday cause the back parking lot my the Lear building . This woman complains about everything and has nothing better to do except drink. She gets very mean and violent is there anyway you could tell her to mind her own business do to the parking lot that is the city of Reno's I would appreciate it .	544 W 1st St, Reno, NV 89503	Open	Code Enforcement	2024-10-08 13:01:59

Number	Case	Description	Location	State	Assignment group	Created
SER0068324	HomelessSER0068324	<p>Hello Reno</p> <p>I'd like to report people living in the hills above caught mini storage. This trailer has standing water around it and has been there for 5+ days. It would be nice for these people to be removed from the area. The trailer and the two cars I have seen near it do not have license plates. Here are a couple of photos of the trailer. Also the location is on the dirt road at the end of sierra pine dr and pine haven Dr.</p> <p>they are just below the staging area north of the access road.</p> <p>Thank you</p> <p>Jason Sala</p> <p>4905 Sierra Pine Dr</p> <p>Reno Nv 89519</p> <p>[image0.jpeg][image1.jpeg]</p> <p>Sent from My Bubble and iPhone</p>		Open	Code Enforcement	2024-10-08 13:11:29
SER0068331	Nuisance-5275 W 7th StreetSER0068331	Per the reporting party, the gym at this apartment complex has all the windows screwed shut, preventing residents from being able to open them.	5275 W 7th St, Reno, NV 89523	Open	Code Enforcement	2024-10-08 13:46:15
SER0068332	Nuisance-1570 Nannette CircleSER0068332	Per the reporting party, there is a dumpster located in the public right of way, at the end of the cul-de-sac.	1570 Nannette Cir, Reno, NV 89502	Open	Code Enforcement	2024-10-08 13:58:58
SER0068346	Nuisance on Private Property - 2050 Driscoll DrSER0068346	The reporting party is advising that at 2050 Driscoll Dr there are broken down vehicles, two couches, dressers, and lots of other debris on the property.	2050 Driscoll Dr, Reno, NV 89509	Open	Code Enforcement	2024-10-08 14:46:28
SER0068350	Service Request - Building InquiriesSER0068350	Residents in our neighborhood have repeatedly complained about issues with this construction project directly to the construction company. They absolutely blast their music so you can hear it blocks away. I have multiple videos of it and nothing is being done about it. We about have to listen to all of the blasting Mexican music for over a year now!!!	2622 Owl Rock Ln, Reno, NV 89503	Open	Code Enforcement	2024-10-08 14:50:43
SER0068355	Mold - 580 Brinkby AveSER0068355	The reporting party is advising that there is mold growing at 580 Brinkby Ave and the child in the apartment is disabled. The landlord have not fixed it. The 308, Latisha Jackson, 3239108151.	580 Brinkby Ave, Reno, NV 89509	Open	Code Enforcement	2024-10-08 15:20:27
SER0068378	Service Request - Building - Vacant/Blighted/UnsecureSER0068378	<p>Patrick Tanner</p> <p>131 Ryland St.</p> <p>Reno NV 89501</p> <p>ptannerz@yahoo.com</p> <p>10/8/24</p> <p>City of Reno Code Enforcement Division</p> <p>1 East First Street</p> <p>Reno, NV 89501</p> <p>Subject: Urgent Complaint (Multiple/historical) Regarding Neglectful Properties and Unaddressed Safety Hazards</p> <p>Dear Code Enforcement Team,</p> <p>I am writing once again to express my concerns about the ongoing issues with neglected properties near my business in downtown Reno. Despite multiple complaints submitted through Reno Direct, I continue to witness unsafe and unsanitary conditions that compromise the safety of my clients and negatively impact my business. There is an unwillingness by the city to manage the behavior of the Renaissance property and hold them accountable to the many municipal codes like the rest of us.</p> <p>I am particularly frustrated with the Renaissance Hotel, which has allowed its spill-over parking lot across from 131 Pine Street to become a continual homeless encampment, backing directly up to my property (defecating, littering, aggressive, loitering, dogs, drugs, children camping there). They could at least make it a safe, secured/security, paved, and well-lit parking lot (I'm sure they have the resources). Additionally, the blighted property at 134 Ryland Street has become a fire hazard, with no visible effort by the owners to remedy the situation. This property, owned by a family trust, has the financial means to maintain a safer and more presentable space but has been left in a neglected state for far too long.</p>	131 Pine St, Reno, NV 89501	Open	Code Enforcement	2024-10-08 16:56:21

Number	Case	Description	Location	State	Assignment group	Created
SER0068384	1436 E 9th (APN: 008-420-00 - vacant lot)SER0068384	1436 E 9th (APN: 008-420-00 - vacant lot) - CP: Reno Police Department, Community Action Office  Complaint: Property Management for the complex is allowing a homeless person to camp on the vacant lot near the highway to help with "security" which is causing numerous RPD CFS for "unwanted subjects". RPD CAO observed multiple camps on this property during recent CFS and is requesting CE assistance in dealing with the Property Management.	1436 E 9th St, Reno, NV 89512	Open	Code Enforcement	2024-10-08 17:46:47
SER0068388	Service Request - Homeless Concerns on Private PropertySER0068388	NOW 10 MORE HOMELESS TENTS HAVE POPPED UP		Closed	Code Enforcement	2024-10-08 18:31:04
SER0068402	Service Request - Shopping Cart AbatementSER0068402	Shopping cart pick up	40 E 4th St, Reno, NV 89501	Closed	Code Enforcement	2024-10-09 07:09:55
SER0068420	Nuisance-9515 N Virginia StreetSER0068420	The reporting party states the flood lights are still causing problems. There is an active code case, ENF24-C02544. The reporting party is inquiring about the next steps after the WOV and citation have been issued. They plan to call Reno Direct for an update.	9515 N Virginia St, Reno, NV 89506	Closed	Code Enforcement	2024-10-09 09:30:36
SER0068424	Service Request - Shopping Cart AbatementSER0068424	abandoned shopping carts at The Reno-Sparks Convention Center	4590 S Virginia St, Reno, NV 89502	Closed	Code Enforcement	2024-10-09 09:40:16
SER0068426	Service Request - Zoning Issues with a BusinessSER0068426	Persons were running "garage sale". This couple has been running a business from their home and blocking parking several weekends. Rude when asked about being able to park to go to my house.	3310 Smith Dr, Reno, NV 89509	Closed	Code Enforcement	2024-10-09 09:45:27
SER0068433	14 Day Notice-900 S Meadows PkwySER0068433	The reporting party submitted a 14-day notice to their landlord on September 26, 2024. Their concerns include a non-functioning HVAC system, contaminated AC ducts, a broken microwave and refrigerator, as well as dust and mold issues. Unit 1522.	900 S Meadows Pkwy, Reno, NV 89521	Open	Code Enforcement	2024-10-09 10:06:21
SER0068440	Junk Vehicle-APN 019-051-18SER0068440	Green Saturn with major damages has been on the property for one month.	145 Hillcrest Dr, Reno, NV 89509	Open	Code Enforcement	2024-10-09 10:34:12
SER0068452	1461 Lander St - Vacant Home Vehicle Trespassing SER0068452	The reporting party is advising that the home at 1461 Lander St is condemned and there is activity on this property. A vehicle has brought a trailer onto the property with a lot of junk. The people are constantly going in and out of this private property.	1461 Lander St, Reno, NV 89509	Open	Code Enforcement	2024-10-09 11:05:53
SER0068465	Service Request - Shopping Cart AbatementSER0068465	7shopping carts just north of Frontage and the back parking lot behind Hobby Lobby	255 Crummer Ln, Reno, NV 89502	Closed	Code Enforcement	2024-10-09 11:55:39
SER0068466	Service Request - Shopping Cart AbatementSER0068466	2 shopping carts at bottom of ramp on south side of Redfield, ramp is from Sam's parking lot	164 Redfield Pkwy, Reno, NV 89509	Closed	Code Enforcement	2024-10-09 11:58:05
SER0068468	Service Request - Shopping Cart AbatementSER0068468	2 shopping carts at south Redfield, closest cross street is Baker	282 Redfield Pkwy, Reno, NV 89509	Closed	Code Enforcement	2024-10-09 11:59:40
SER0068469	Service Request - Shopping Cart AbatementSER0068469	1 shopping cart at SW corner of Baker/Kilbourne	300 Kilborne Ave, Reno, NV 89509	Closed	Code Enforcement	2024-10-09 12:01:34
SER0068470	Service Request - Shopping Cart AbatementSER0068470	5 shopping carts at entrance to Manzanita Park walking path from Baker	4411 Baker Ln, Reno, NV 89509	Closed	Code Enforcement	2024-10-09 12:03:50
SER0068472	Service Request - Shopping Cart AbatementSER0068472	1 shopping cart on west side of Baker	4175 Baker Ln, Reno, NV 89509	Closed	Code Enforcement	2024-10-09 12:05:36
SER0068471	534 University APN 007-501-10 - HOMELESS SER0068471	***Cody Dills - Work notes - 2024-10-09 09:44:03 -Camps are located on private property (APN 007-501-09 & 007-501-10). Transferring to Code Enforcement. *** Homeless encampment. How can you close SER0065951, saying that the area is clear? See the attached picture from yesterday showing people's shelters at BOTH LOCATIONS! Homeless encampments. Began before 20 August, and continuing through today. Trash, garbage, human feces and urine. Stolen shopping carts. Pls see Service Request 0065951. 8-10 people. Sometimes more, sometimes less. See the picture. The reason this is an ongoing issue is because the property owners of 538 University AND the paved lot just to the south, 530 University, have failed to maintain sufficient fences around their property. The property owner of 530 University removed the temporary / rented fences that at least made it a little difficult to establish camp sites. Permanent, six-foot high, secure fences should be installed and maintained. Thanks very much for your help with this continuing concern.		Open	Code Enforcement	2024-10-09 12:05:51
SER0068473	Service Request - Shopping Cart AbatementSER0068473	1 shopping cart on west side of Baker	4000 Ruth Ct, Reno, NV 89509	Closed	Code Enforcement	2024-10-09 12:06:49

Number	Case	Description	Location	State	Assignment group	Created
SER0068492	Nuisance-1410 Bridgewood LaneSER0068492	Per the reporting party, this resident has been storing a POD on the street for the past two months. They are now attaching wood to the POD that matches the material from their house.	1410 Bridgewood Ln, Reno, NV 89503	Open	Code Enforcement	2024-10-09 13:19:26
SER0068532	Fire and Tree on Private Property - 1255 E 7th StSER0068532	The reporting party is advising that there was a fire on 1255 E 7th St and they did not clean it up. The debris is all piled causing a burnt rubber smell to go into the neighbors. The tree is also overgrown on this property. The reporting party would like a call back on what steps will be done.	1255 E 7th St, Reno, NV 89512	Open	Code Enforcement	2024-10-09 15:05:27
SER0068537	Service Request - Rental Property IssuesSER0068537	A black substance that the management has called "mildew", "dust" and "grease" has been identified coming from air-conditioning and heating unit and coating all floors. Upon an inspection, maintenance refused to open the panel and clean it. The black substance continues to coat the apartment. Mosquitos, Ants Hot water malfunctions	1301 Tonopah St, Reno, NV 89509	Open	Code Enforcement	2024-10-09 15:19:16
SER0068654	Nuisance-9555 N Virginia StSER0068654	The reporting party states that the nearby warehouse is causing a disturbance in the neighborhood by frequently loading and unloading items after 8:00 PM. The noise from these activities is disrupting residents' sleep and creating an ongoing issue.	9555 N Virginia St, Reno, NV 89506	Open	Code Enforcement	2024-10-10 15:26:58
SER0068660	Nuisance-11565 Old Virginia RoadSER0068660	Per the reporting party, an inspector from Truckee Meadows Water Authority came to evaluate the water quality in the building, as the water appears gray in color. Ryan from TMWA confirmed that the water lines are in good condition and believes the issue may originate within the building itself, possibly from rubber deterioration, the connections, or the booster pump.	11565 Old Virginia Rd, Reno, NV 89521	Open	Code Enforcement	2024-10-10 15:55:12