



C I T Y O F
RENO
Memorandum

DATE: October 2, 2024

TO: Mayor and City Council

THROUGH: Jackie Bryant, Interim City Manager **Approved Electronically**

FROM: Kaytlin Canner, Clean and Safe Manager

DEPT: City Manager's Office

SUBJECT: August 2024 City Walk Outcomes

City Walks were created as an interdepartmental approach to proactively assess concerns in real-time, identify solutions, and improve the quality of life for residents. The walks also assist in expediting services to vulnerable populations. City Walks occur weekly, Monday through Thursday at 8:00 a.m.

- Monday and Wednesday walks are coordinated based on service requests. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following is an overview of City Walk outcomes for August 2024.

Thursday, August 1, with the Downtown Reno Partnership

- Locations: Behind the Aces stadium along the Truckee River
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Reno Police Department
 - Housing and Neighborhood Development
- Outcomes:
 - 3 individuals were contacted
 - 1 individual was working with the Karma Box Project to access transitional housing
 - 2 declined services

Monday, August 5, with Kolo 8 News

- Locations: Idlewild Park and along the river headed west
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Housing and Neighborhood Development
 - Reno Police Department

Tuesday, August 6, with the Downtown Reno Partnership

- Locations: Lovers Lane alley way, AT&T riverwalk, and Virginia Street
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 2 individuals were contacted and declined services

Wednesday, August 7

- Locations: Arlington Street, West Street Plaza, and West Street
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 7 code enforcement cases were created due to exterior blight
 - 1 individual was contacted and declined services

Thursday, August 8, with the Downtown Reno Partnership

- Locations: Lovers Lane alley way, 2nd Street, and University Way
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Reno Police Department
- Outcomes:
 - 5 individuals were contacted
 - 1 received services from REMSA
 - 4 declined services
 - 1 shopping cart was retrieved

Wednesday, August 14

- Locations: Whitaker Park, 7th Street, 6th Street, and Bell Street
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Code Enforcement

- Parks and Recreation – Park Rangers
- Reno Police Department
- Outcomes:
 - 5 individuals were contacted and declined services
 - 3 nuisance vehicles were issued 24-hour postings

Thursday, August 15, with the Downtown Reno Partnership

- Locations: Vine Street, 6th Street, and Bell Street
- Departments in Attendance:
 - City Manager’s Office – Clean and Safe
 - Reno Police Department
- Outcomes:
 - 8 individuals were contacted and declined services
 - 3 citations were issued for open containers
 - 3 Reno Direct service requests were addressed

Monday, August 19

- Locations: Orange Lane and Margrave Drive
- Departments in Attendance:
 - City Manager’s Office – Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 2 nuisance vehicles were issued 24-hour notice postings
 - 3 abandoned vehicles were issued 72-hour notice postings
 - 8 Reno Direct service requests were addressed

Tuesday, August 20, with the Downtown Reno Partnership

- Locations: Vine Street and 3rd Street
- Departments in Attendance:
 - City Manager’s Office – Clean and Safe
 - Housing and Neighborhood Development
 - Reno Police Department
- Outcomes:
 - 3 individuals were contacted and declined services

Wednesday, August 21, with What Works Cities

- Locations: Lymbery Street, Isbell Road, Virginia Street, and Brinkby Way
- Departments in Attendance:
 - City Manager’s Office – Clean and Safe
 - Code Enforcement
 - Parking Enforcement

- Reno Police Department
- Outcomes:
 - 5 individuals were contacted
 - 2 individuals working with Clean and Safe Outreach for housing
 - 3 individuals declined services
 - 5 nuisance vehicles were issued 24-hour notice postings
 - 1 nuisance vehicle was towed
 - 1 nuisance vehicle departed the area upon staff arrival
 - 2 traffic citations were issued for expired registration
 - 1 code enforcement case was created due to property maintenance or nuisance concerns
 - Encampment and debris on private property
 - 3 Reno Direct service requests were addressed

Thursday, August 22, with the Downtown Reno Partnership

- Locations: Virginia Street, AT&T walking path, and Lovers Lane alley
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Housing and Neighborhood Development
 - Reno Police Department
- Outcomes:
 - 3 individuals were contacted and declined services

Monday, August 26

- Locations: East 7th Street and Sutro Street
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 3 individuals were contacted and declined services
 - 5 nuisance vehicles were issued 24-hour notice postings
 - 4 abandoned vehicles were issued 72-hour notice postings
 - 12 Reno Direct service requests were addressed

Tuesday, August 27, with the Downtown Reno Partnership

- Locations: Along Truckee River behind Museum Drive
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Housing and Neighborhood Development
 - Reno Police Department
- Outcomes:

- 15 individuals were contacted and declined services
- 1 abandoned vehicle was issued a 72-hour notice posting

Wednesday, August 28

- Locations: 2nd Street, Locust Street, and Aitken Street
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 1 individual was contacted and declined services
 - 1 abandoned vehicle was issued a 72-hour notice posting
 - 2 code enforcement cases were created due to property maintenance or nuisance concerns
 - Abandoned debris on private property
 - Broken fence and debris on private property
 - 15 Reno Direct service requests were addressed

Thursday, August 29, with the Downtown Reno Partnership

- Locations: Along Truckee River behind Museum Drive
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Housing and Neighborhood Development
 - Reno Police Department
- Outcomes:
 - 8 individuals were contacted and declined services
 - 1 code enforcement case was created due to property maintenance or nuisance concerns
 - Encampment on private property