



C I T Y O F  
**RENO**  
Memorandum

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**DATE:** September 13, 2024  
**TO:** Mayor and City Council  
**THROUGH:** Jackie Bryant, Interim City Manager **Approved Electronically**  
**FROM:** Kaytlin Canner, Clean and Safe Manager  
**DEPT:** City Manager's Office  
**SUBJECT:** July 2024 City Walk Outcomes

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City Walks were created as an interdepartmental approach to proactively assess concerns in real-time, identify solutions, and improve the quality of life for residents. The walks also assist in expediting services to vulnerable populations. City Walks occur weekly, Monday through Thursday at 8:00 a.m.

- Monday and Wednesday walks are coordinated based on service requests. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following is an overview of City Walk outcomes for July 2024.

**Monday, July 1**

- Locations: Yori Park, Gallaway Lane, Wrondel Way, and Linden Street
- Departments in attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 1 individual was contacted and declined services
  - 1 nuisance vehicle was issued a 24-hour notice posting
  - 1 nuisance vehicle was towed
  - 6 Reno Direct service requests were addressed

### **Tuesday, July 2, with the Downtown Reno Partnership**

- Locations: Behind the Aces stadium along the Truckee River
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Reno Police Department
  - Housing and Neighborhood Development
- Outcomes:
  - 5 individuals were contacted and declined services
  - 4 bags of trash were collected by DRP

### **Wednesday, July 3**

- Locations: Lymbery Street, Brinkby Avenue, and Isbell Road
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 2 individuals were contacted and declined services
  - 3 nuisance vehicles were issued 24-hour notice postings
  - 5 Reno Direct service requests were addressed

### **Monday, July 8**

- Locations: Market Street and Vassar Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 3 individuals were contacted and declined services
  - 7 nuisance vehicles were issued 24-hour notice postings
  - 1 abandoned vehicle was issued a 72-hour notice posting
  - 2 yards of trash were collected by Clean and Safe
  - 7 Reno Direct service requests were addressed

### **Tuesday, July 9, with the Downtown Reno Partnership**

- Locations: Behind the Aces stadium along the Truckee River
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 16 individuals were contacted

- 1 individual was transported to Cares Campus
  - 15 declined services
- 2 nuisance vehicles were issued 24-hour notice postings

### **Wednesday, July 10**

- Locations: Lymbery Street, Brinkby Avenue, and Isbell Road
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 2 individuals were contacted and declined services
  - 1 nuisance vehicle was towed
  - 2 nuisance vehicles departed the area upon staff arrival
  - 15 Reno Direct service requests were addressed

### **Thursday, July 11, with the Downtown Reno Partnership**

- Locations: Behind the Aces stadium along the Truckee River
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 5 individuals were contacted and declined services

### **Monday, July 15**

- Locations: Whitaker Park, 7<sup>th</sup> Street, Washington Street, and 6th Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 2 individuals were contacted and declined services
  - 3 nuisance vehicles were issued 24-hour notice postings
  - 1 code enforcement case was opened due to property maintenance and nuisance concerns:
    - Debris on private property

### **Tuesday, July 16, with the Downtown Reno Partnership**

- Locations: Behind the Aces stadium along the Truckee River
- Departments in Attendance:
  - City Manager's Office – Clean and Safe

- Housing and Neighborhood Development
- Reno Police Department
- Outcomes:
  - 5 individuals were contacted and declined services
  - 1 shopping cart was retrieved

### **Thursday, July 18, with the Downtown Reno Partnership**

- Locations: 4<sup>th</sup> Street, Record Street, and Fireside Alley
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 12 individuals were contacted
    - 1 individual was transported to the Senior Center
    - 11 individuals declined services

### **Monday, July 22**

- Locations: Arlington Avenue, Commercial Row, and 2<sup>nd</sup> Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Parks and Recreation – Park Rangers
  - Reno Police Department
- Outcomes:
  - 7 individuals were contacted and declined services
  - 1 individual was cited for an open container in a city park
  - 1 nuisance vehicle was towed
  - 3 Reno Direct service requests were addressed

### **Tuesday, July 23, with the Downtown Reno Partnership**

Downtown Reno Partnership requested the walk to be canceled, to assist Clean and Safe with a clean-up along the Truckee River.

### **Wednesday, July 24**

- Locations: Virbel Lane, Kindred Avenue, Parkview Street, and Nannette Circle
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 2 individuals were contacted and declined services
  - 1 nuisance vehicle was issued a 24-hour notice posting

- 1 nuisance vehicle was towed
- 1 service request was submitted to Parking Enforcement for an abandoned vehicle
- 2 yards of trash were collected by Karma Box Project
- 1 code enforcement case was opened due to property maintenance and nuisance concerns:
  - Overgrown vegetation on private property
- 6 Reno Direct service requests were addressed

#### **Thursday, July 25, with the Downtown Reno Partnership**

- Locations: Vine Street, 5<sup>th</sup> Street, and 6<sup>th</sup> Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Housing and Neighborhood Development
- Outcomes:
  - 2 individuals were contacted
    - 1 individual received services from REMSA
    - 1 individual set up an appointment with DRP to get their dog vaccinated

#### **Monday, July 29**

- Locations: Whitaker Park, 7<sup>th</sup> Street, Washington Street, and 6<sup>th</sup> Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 9 individuals were contacted
    - 2 individuals worked with RISE to receive a new tire
    - 7 individuals declined services
  - 4 nuisance vehicles were issued 24-hour notice postings
  - 2 Reno Direct service requests were addressed

#### **Tuesday, July 30, with the Downtown Reno Partnership**

- Locations: Virginia Street, AT&T walking path, and Lovers Lane alley
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 9 individuals were contacted and declined services
  - 1 shopping cart was retrieved

#### **Wednesday, July 31**

- Locations: East 7<sup>th</sup> Street and Sutro Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 1 individual was contacted and declined services
  - 3 abandoned vehicles were issued 72-hour notice postings
  - 14 Reno Direct service requests were addressed