



City Manager's Office

MEMORANDUM

DATE: August 22, 2024

TO: Mayor and City Council

THROUGH: Jackie Bryant, Interim City Manager Approved Electronically

FROM: Mary Ortega, Clean and Safe Outreach Coordinator
Kaytlin Canner, Clean and Safe Manager

SUBJECT: Barbara Bennett Outreach Support

In an effort to provide regularly scheduled engagements to the unsheltered community who regularly spend time at Barbara Bennett Park, the RISE Outreach team has been deployed daily to interact with individuals and provide support and services.

Outreach has been provided regularly since July 15, 2024. A total of 192 individual interactions, including several duplicates, have been recorded. Of the 192 interactions, 44 unique individuals (22%) expressed an interest or accepted support and/or resources from the outreach specialists. Outcomes include:

- 1 individual moved into permanent housing
- 2 individuals moved into a motel (paid with personal funds) while awaiting permanent housing.
- 2 individuals - Rental and deposit assistance applications completed
- 5 individuals - Assistance with applying for apartments
- 2 individuals - Assistance with applying for SSDI
- 1 individual - Resource linkage for domestic violence survivors
- 17 individuals - DMV and Social Security replacement cards or appointments scheduled
- 2 individuals - SNAP and Medicaid reinstatements or applications
- 4 individuals - Linked to mental health treatment and/or substance use treatment
- 4 individuals - Employment resources and transport to job interviews
- 3 individuals - Linked with phones

- 1 individual - Referral to tribal benefits

The team will continue to engage with individuals daily and follow through with appointments and rapport building.