



# City Manager's Office



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## MEMORANDUM

**DATE:** August 19, 2024

**TO:** Mayor and City Council

**THROUGH:** Jackie Bryant, Interim City Manager Approved Electronically

**FROM:** Jesse Jo Rego, Sustainability Management Assistant   
Suzanne Groneman, Sustainability Manager 

**SUBJECT:** Waste Management 2024 Q2 Report

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Please find the attached 2024 Q2 (April 1 – June 30) Report for Waste Management.

### Report Highlights:

- Franchise fees paid to the City: \$1,531,320.64 (+\$37,074.05 from Q1)
- Host fees paid to the City: \$72,993.24 (-\$4,118.76 from Q1)
- Transfer Station allowance used: \$169,521.59 of \$1,196,831.17 (14% of allowance)
- Collection allowance used: \$544,618.37 of \$1,233,140.11 (44% of allowance)
- Lockwood allowance used: \$13,619.46 of \$58,382.01 (23% of allowance)
- Total waste diverted: \$4,434.9 tons (-383.57 tons from previous quarter)

The entire report consists of these sections:

- Waste Management Data Report (provided by Waste Management) – 3 pages
- City Staff Supplemental Report – 1 page

## City of Reno Quarterly Report Q2 2024

Franchise Revenue for the quarter: **\$19,141,508.03**

Franchise Fees Paid to the City: **\$1,531,320.64**

Host Fees Paid to the City: **\$72,993.24**

Value of Disposal Services Provided to the City	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Annual Total
Transfer Station Usage (\$1,196,831.17 allowance)	\$103,255.31	\$65,697.00			\$169,521.59
Collection Services (\$1,233,140.11 allowance + \$18,298.7 clean up box value)	\$247,908.17	\$296,710.20			\$544,618.37
Lockwood Landfill (\$58,382.01)	\$8,873.20	\$4,746.26			\$13,619.46
Overall total	\$360,036.68	\$367,722.74			\$727,759.42

### Collection Service Summary:

Residential Accounts: 72,483

Commercial Accounts: 4,984

Reno Customer Cart Counts	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024
35 trash /64 recycle	10,684	10,535	10,355	8,493	10,254
Senior Rate *	2,006	2,009	1,982	2,019	1,970
35 trash /96 recycle	1,773	1,839	1,881	1,846	1,902
64 trash /96 recycle	13,195	13,179	13,135	13,875	13,375
96 trash/96 recycle	47,903	46,641	46,536	47,273	46,770
<b>TOTAL</b>	<b>73,555</b>	<b>72,194</b>	<b>71,907</b>	<b>73,506</b>	<b>72,301</b>

*\*The senior rate line item listed above is also included in the 35-gallon trash/64-gallon recycle number. Therefore, the senior rate line item is not included in the total, since it is included in the first line item of the table.*

### Transfer Station (Disposal) Summary:

Commercial Row Transfer Station Tons: 112,883

Stead Transfer Station Tons: 14,149

Commercial Recycling Center Tons: 3,313



## City of Reno Quarterly Report Q2 2024

Residential Dump Pass Usage (Included in disposal summary)	Number of customers	Disposal in yards
Commercial Row	9,640	29,763
Stead	2,857	7,500

Single Stream Diversion Tons Summary:

<b>Residential</b>		
<b>Weight in Tons</b>		
Reno		3451.0
<b>Composition</b>		
<b>Material</b>	<b>Percent</b>	<b>Weight (tons)</b>
OCC	20.3%	701.0
ONP8	7.6%	262.9
Mixed Paper	14.9%	513.4
PET	0.7%	22.7
HDPE-N	3.2%	111.1
HDPE-C	2.5%	84.8
Mixed Rigid	2.1%	73.9
3-7 - Residue No Market	2.5%	85.0
Aluminum	2.7%	93.7
Steel	5.1%	176.1
Glass	15.1%	522.8
Residue	23.3%	803.7
<b>Total</b>	<b>100.0%</b>	<b>3451.0</b>

## City of Reno Quarterly Report Q2 2024

<b>Commercial FEL</b>		
<b>Weight in Tons</b>		
Reno		983.9
<b>Composition</b>		
Material	Percent	Weight (tons)
OCC	70.6%	694.7
ONP8	12.1%	119.0
Mixed Paper	4.8%	47.2
PET	0.2%	2.3
HDPE-N	1.4%	13.5
HDPE-C	0.5%	4.6
Mixed Rigid	0.2%	1.6
3-7 - Residue No Market	1.1%	11.1
Aluminum	0.6%	5.9
Steel	0.6%	5.4
Glass	4.9%	48.3
Residue	3.1%	30.3
Total	100.0%	983.9

<b>Non Franchised Volume</b>	
Cardboard	1135.7
Coated Book Stock	10.7
Office Paper	131.0
Densified Polystyrene	0.0
LDPE	1.1
Total Tons	1278.5

<b>Franchised Volume</b>	
Undeliverable Business Mailings	107.6
Cardboard	476.05
Coated Book Stock	19.15
Total Tons	602.8



## City of Reno 2024 Q2 Quarterly Report

### City Staff Supplement

- Reno Direct received **7** calls this quarter related to Waste Management. Majority of these complaints were regarding recycling or trash services being missed. One customer complained that their cans were not fully emptied, and another complained that they wanted a printed pick-up schedule and that they don't like WM's new app. Another inquiry was regarding a customer who was still being charged for service, even though his previous tenant was evicted, and the service wasn't needed any longer.