



City Manager's Office

MEMORANDUM

DATE: February 28, 2024

TO: Mayor and City Council

THROUGH: Doug Thornley, City Manager Approved Electronically

FROM: Kaytlin Canner, Clean and Safe Manager

SUBJECT: January Clean and Safe Outcomes

The Clean and Safe program and contracted partners continue providing one-on-one outreach to the unsheltered community. The following data is an overview of outreach outcomes for January 2024:

Outreach

Clean and Safe

The Outreach Coordinator collaborated with contracted partners and facilitated the following:

- Resources Accessed: 10
 - 4 referrals for identification replacements
 - 2 referrals to emergency shelters
 - 2 referrals for award letters (proof of income)
 - 1 referral for permanent housing at Park Manor
 - 1 referral to Veterans Affairs

Reno Initiative for Shelter and Equality

- Housed: 1
 - Park Manor Apartments
- Shelter Arrangements (Cares Campus, Safe Camp, Our Place): 0
- Identification Replacements: 5
 - 3 Nevada IDs
 - 1 California ID
 - 1 birth certificate
- Family Reunification: 0
- Resources Accessed: 7
 - 2 proof of income award letters received

- 2 Supplemental Nutrition Assistance Program (SNAP) enrollments
- 1 accessed mental and substance use treatment
- 1 Medicaid enrollment
- 1 received aftercare support
 - Items for their apartment from Catholic Charities

Karma Box Project

- Housed: 1
 - Nation's Finest Veterans Community
- Shelter Arrangements (Cares Campus, Safe Camp, Our Place): 8
 - 4 Cares Campus
 - 3 Safe Camp
 - 1 Our Place
- Identification Replacements: 3
 - 3 Nevada IDs
- Family Reunification: 1
 - 1 individual reunited with family in Lincoln City, Oregon
- Resources Accessed: 5
 - 3 Supplemental Nutrition Assistance Program (SNAP) enrollments
 - 1 accessed Veteran Affairs services
 - 1 accessed the Mill St. Care Center for wrap-around services

Maintenance and Restoration

Clean and Safe

- 20.8 yards of trash

Karma Box Project Maintenance Crew

- 119 yards of trash

Qual-Econ (Contractor)

- 19.5 yards of trash