



City Manager's Office

MEMORANDUM

DATE: June 18, 2024

TO: Mayor and City Council

THROUGH: Doug Thornley, City Manager Approved Electronically

FROM: Kaytlin Canner, Clean and Safe Manager

SUBJECT: City Walks Summary May 20 – 30, 2024

City Walks were created as an interdepartmental approach to proactively assess concerns in real-time, identify solutions, and improve the quality of life for residents. The walks also assist in expediting services to vulnerable populations. City Walks occur weekly, Monday through Thursday at 8:00 a.m.

- Monday and Wednesday walks are coordinated based on service requests received by the Clean and Safe program. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following is an overview of City Walk outcomes for May 20 – 30, 2024.

Monday, May 20

- Locations: University Terrace, Washington Street, 6th Street, and Ralston Street
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 2 code enforcement cases were opened due to property maintenance and nuisance concerns
 - Abandoned trash and debris on private property
 - Overgrown vegetation
 - 2 nuisance vehicles were issued 24-hour notice postings
 - 3 individuals were contacted

- 1 individual was referred to Clean and Safe outreach
- 2 individuals declined services

Tuesday, May 21, with the Downtown Reno Partnership

- Locations: Behind Aces stadium along the Truckee River
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Reno Police Department
- Outcomes:
 - 8 individuals were contacted and declined services
 - 1 shopping cart recovered

Wednesday, May 22

- Location: Lymbery Street, Grove Street, Isbell Road, Kauai Court, and Lakeside Drive
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 2 individuals were contacted and declined services
 - 2 unregistered vehicles were issued 48-hour notice postings
 - 3 nuisance vehicles were issued 24-hour notice postings

Thursday, May 23, with the Downtown Reno Partnership

- Locations: Behind Aces stadium along the Truckee River
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Reno Police Department
- Outcomes:
 - 7 individuals were contacted and declined services

Tuesday, May 28, with the Downtown Reno Partnership

- Locations: 4th Street and Record Street
- Departments in attendance:
 - City Manager's Office – Clean and Safe
 - Reno Police Department

Thursday, May 30, with the Downtown Reno Partnership

- Locations: 4th Street and Record Street
- Departments in attendance:
 - City Manager's Office – Clean and Safe
 - Reno Police Department

- Outcomes:
 - 7 individuals were contacted and declined services
 - 3 bags of trash were collected