



City Manager's Office

MEMORANDUM

DATE: May 28, 2024

TO: Mayor and City Council

THROUGH: Doug Thornley, City Manager Approved Electronically

FROM: Kaytlin Canner, Clean and Safe Manager

SUBJECT: City Walks Summary May 13 - 16, 2024

City Walks were created as an interdepartmental approach to proactively assess concerns in real-time, identify solutions, and improve the quality of life for residents. The walks also assist in expediting services to vulnerable populations. City Walks occur weekly, Monday through Thursday.

- Monday and Wednesday walks are coordinated based on service requests received by the Clean and Safe program. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following is an overview of City Walk outcomes for May 13 – 16, 2024.

Monday, May 13

- Locations: E 5th Street, Ferrari Street, and E 4th Street
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Reno Police Department
- Outcomes:
 - 2 nuisance vehicles were issued 24-hour notice postings
 - 2 unregistered vehicles were issued 48-hour notice postings
 - 1 unregistered vehicle was towed from the area after being posted for 48-hours

Tuesday, May 14, with the Downtown Reno Partnership

- Locations: 5th Street, 4th Street, and Record Street
- Departments in attendance:

- City Manager's Office - Clean and Safe
- Reno Police Department
- Outcomes:
 - 9 individuals were contacted
 - 1 individual was transported to the Cares Campus
 - 8 individuals declined services

Wednesday, May 15

- Location: Harvard Way
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 5 individuals were contacted and declined services
 - 3 unregistered vehicles were issued 48-hour notice postings
 - 5 nuisance vehicles were issued 24-hour notice postings
 - 1 code enforcement case was opened due to property maintenance and nuisance concerns
 - Debris, broken fencing, and junk vehicle on property

Thursday, May 16, with the Downtown Reno Partnership

- Locations: behind Aces stadium along the Truckee River
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Reno Police Department
- Outcomes:
 - 5 individuals were contacted
 - 1 individual is currently working with HAND for rental and deposit assistance
 - 4 individuals declined services
 - 3 bags of trash were collected