



City Manager's Office

MEMORANDUM

DATE: May 13, 2024

TO: Mayor and City Council

THROUGH: Doug Thornley, City Manager

FROM: Kaytlin Canner, Clean and Safe Manager

SUBJECT: City Walks Summary May 6 - 9, 2024

City Walks were created as an interdepartmental approach to proactively assess concerns in real-time, identify solutions, and improve the quality of life for residents. The walks also assist in expediting services to vulnerable populations. City Walks occur weekly, Monday through Thursday.

- Monday and Wednesday walks are coordinated based on service requests received by the Clean and Safe program. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following is an overview of City Walk outcomes for May 6 – 9.

Monday, May 6

- Locations: Holcomb Avenue, Burns Street, Wheeler Avenue, and Cheney Street
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 1 individual was contacted and declined services
 - 1 nuisance vehicle departed the area upon staff arrival
 - 4 Reno Direct service requests were addressed

Tuesday, May 7, with the Downtown Reno Partnership

Downtown Reno Partnership requested the walk be canceled as the Reno Police Department was unable to attend due to limited staffing caused by an active incident in south Reno.

Wednesday, May 8

- Locations: Steelwood Lane, Clear Acre Lane, and Tripp Drive
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 2 individuals were contacted and declined services
 - 1 business owner engaged with staff regarding homeless-related concerns on their property.
 - 4 unregistered vehicles were issued 48-hour notice postings
 - 2 nuisance vehicles were issued 24-hour notice postings
 - 1 code enforcement case was opened due to a property maintenance and nuisance concern
 - Missing/broken fencing panels along property line
 - 3 Reno Direct service requests were addressed

Thursday, May 9, with the Downtown Reno Partnership

- Locations: 3rd Street, Vine Street, Ralston Street, and 4th Street
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Reno Police Department
- Outcomes:
 - 5 individuals were contacted
 - 1 individual was provided information about housing
 - 1 individual was provided information about pet services
 - 3 individuals declined services
 - 4 bags of trash were collected
 - 2 unregistered vehicles were issued 48-hour notice postings
 - 4 nuisance vehicles were issued 24-hour notice postings