



City Manager's Office

MEMORANDUM

DATE: May 7, 2024

TO: Mayor and City Council

THROUGH: Doug Thornley, City Manager **Approved Electronically**

FROM: Kaytlin Canner, Clean and Safe Manager

SUBJECT: City Walks Summary April 29 – May 2, 2024

City Walks were created as an interdepartmental approach to assess concerns in real-time, identify solutions, and improve the quality of life for residents. The walks also assist in expediting services to vulnerable populations. City Walks occur weekly, Monday through Thursday.

- Monday and Wednesday walks are coordinated based upon service requests received by the Clean and Safe program. These walks may occur anywhere within the City of Reno.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following data is an overview of weekly City Walk outcomes for April 29 – May 2.

Monday, April 29

- Locations: Yori Park, Gallaway Lane, Wrondel Way, Hubbard Way, and Linden Street
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Parks and Recreation
 - Reno Police Department
- Outcomes:
 - 5 individuals were contacted and denied services
 - 3 nuisance vehicles were issued 24-hour notice postings
 - 5 Reno Direct service requests were addressed

Tuesday, April 30, with the Downtown Reno Partnership

- Locations: 4th Street, Fireside alley, Evans Avenue, and 6th Street
- Departments in attendance:

- City Manager's Office - Clean and Safe
- Reno Police Department
- Outcomes:
 - 2 individuals were contacted and denied services
 - 1 shopping cart recovered

Wednesday, May 1

- Locations: Brinkby Avenue, Lymbery Street, Isbell Road, South Virginia Street, and Gentry Way
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 2 individuals were contacted and denied services
 - 2 code enforcement cases were opened due to property maintenance and nuisance concerns
 - Abandoned structure on private property
 - Broken fence on private property
 - 9 unregistered vehicles were issued 48-hour notice postings
 - 1 nuisance vehicle was issued a 24-hour notice posting
 - 3 nuisance vehicles departed the area upon staff arrival
 - 1 service request submitted to repaint sidewalk curb due to fading
 - 4 shopping carts recovered
 - 3 Reno Direct service requests were addressed

Thursday, May 2, with the Downtown Reno Partnership

- Locations: Believe sign, AT&T walkway, Lovers Lane, and behind Aces Stadium
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Reno Police Department
 - Housing and Neighborhood Development
- Outcomes:
 - 8 individuals were contacted and denied services
 - 4 bags of trash were collected