



City Manager's Office

MEMORANDUM

DATE: April 29, 2024
TO: Mayor and City Council
THROUGH: Doug Thornley, City Manager Approved Electronically
FROM: Kaytlin Canner, Clean and Safe Manager
SUBJECT: City Walks Summary April 22 – 25, 2024

City Walks were created as an interdepartmental approach to assess concerns in real time, identify solutions, and improve the quality of life for residents. The walks also assist in expediting services to vulnerable populations. City Walks occur weekly, Monday through Thursday.

- Monday and Wednesday walks are coordinated based upon service request received by the Clean and Safe program.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following data is an overview of weekly City Walk outcomes for April 22 – 25.

Monday, April 22

- Locations: Whitaker Park, Washington Street, 6th Street, and Ralston Street
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Code Enforcement
 - Parks and Recreation
 - Reno Police Department
- Outcomes:
 - 6 individuals were contacted and provided outreach services
 - 6 nuisance vehicles were issued 24-hour notice postings
 - 4 Reno Direct service requests were addressed

Tuesday, April 23, with the Downtown Reno Partnership

- Locations: Virginia Street, 5th Street, Sierra St, West Street Plaza, and Believe Plaza
- Departments in attendance:
 - City Manager's Office - Clean and Safe
 - Reno Police Department
 - Downtown Reno Partnership
- Outcomes:
 - 6 individuals were contacted and provided outreach services
 - 1 individual was transported to the emergency shelter

Wednesday, April 24

- Locations: Pat Baker Park, Montello Street, Citron Street, Wilder St, Patton Drive, and Tripp Drive
- Departments in attendance:

- City Manager's Office - Clean and Safe
- Code Enforcement
- Reno Police Department
- Outcomes:
 - 2 individuals were contacted and provided outreach services
 - 3 code enforcement cases were open due to property maintenance and nuisance concerns
 - Occupied RV on private property
 - Abandoned furniture on private property
 - Vegetation issues on private property
 - 19 nuisance vehicles were issued 24-hour notice postings
 - 14 Reno Direct service requests were addressed

Thursday, April 25, with the Downtown Reno Partnership

Downtown Reno Partnership requested the walk to be canceled, due to a previously scheduled operation in partnership with Reno Police Department.