



City Manager's Office

Memorandum

DATE: 4/12/2024

TO: Mayor and City Council

THROUGH: Doug Thornley, City Manager Approved Electronically

FROM: Krysti Smith, Senior Management Analyst

SUBJECT: Weekly Reports: Public Records Requests, Media Requests, and Code Enforcement Service Requests

This memorandum includes weekly reports from the City Clerk's Office, Strategic Communications, and Code Enforcement to the Mayor and City Council for April 5, 2024 through April 11, 2024.

The following reports are attached:

- Public records requests received by the City Clerk's Office (attachment A)
- Weekly media requests received by Communications (attachment B)
- Weekly code enforcement service requests received by Code Enforcement (attachment C)

Request ID#	Request Date	Requester	Category	Status	Due Date	Purpose
PRA-2024-06658	4/12/2024	CRU LexisNexis	Police Report	Submitted	4/19/2024	Commercial
PRA-2024-06657	4/12/2024	CRU LexisNexis	Police Report	Submitted	4/19/2024	Commercial
PRA-2024-06656	4/12/2024	CRU LexisNexis	Police Report	Submitted	4/19/2024	Commercial
PRA-2024-06655	4/12/2024	CRU LexisNexis	Traffic Accident	Submitted	4/19/2024	Commercial
PRA-2024-06654	4/12/2024	CRU LexisNexis	Police Report	Submitted	4/19/2024	Commercial
PRA-2024-06653	4/12/2024	CRU LexisNexis	Traffic Accident	Submitted	4/19/2024	Commercial
PRA-2024-06652	4/12/2024	CRU LexisNexis	Police Report	Submitted	4/19/2024	Commercial
PRA-2024-06651	4/12/2024	CRU LexisNexis	Police Report	Submitted	4/19/2024	Commercial
PRA-2024-06650	4/12/2024	CRU LexisNexis	Traffic Accident	Submitted	4/19/2024	Commercial
PRA-2024-06649	4/12/2024	CRU LexisNexis	Traffic Accident	Submitted	4/19/2024	Commercial
PRA-2024-06648	4/12/2024	CRU LexisNexis	Traffic Accident	Submitted	4/19/2024	Commercial
PRA-2024-06647	4/12/2024	CRU LexisNexis	Traffic Accident	Submitted	4/19/2024	Commercial
PRA-2024-06630	4/11/2024	Aubrey Powell	Code Enforcement, Violations	Submitted	4/18/2024	Attorney
PRA-2024-06629	4/11/2024	Gina Christian	Body Worn Camera Video	Submitted	10/31/2024	Attorney
PRA-2024-06628	4/11/2024	Miguel Angel Gutierrez	Police Report	Submitted	4/18/2024	Personal
PRA-2024-06627	4/11/2024	Kim Kramer	Site Plans, Zoning Verifications Reports, Traffic Parking	Submitted	4/18/2024	Commercial
PRA-2024-06626	4/11/2024	Kim Kramer	Property Research	Submitted	4/18/2024	Commercial
PRA-2024-06625	4/11/2024	Stephanie Jaylene Murillo Gamez	Police Report	Submitted	4/18/2024	Personal
PRA-2024-06623	4/11/2024	Terri Matheney	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06622	4/11/2024	Terri Matheney	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06621	4/11/2024	Terri Matheney	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06620	4/11/2024	Terri Matheney	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06619	4/11/2024	Terri Matheney	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06618	4/11/2024	Terri Matheney	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06617	4/11/2024	Terri Matheney	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06616	4/11/2024	Terri Matheney	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06615	4/11/2024	Terri Matheney	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06613	4/11/2024	Terri Matheney	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06606	4/11/2024	Terri Matheney	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06596	4/11/2024	Michael James Favorite	Background Request	Waiting for Payment	4/26/2024	Personal
PRA-2024-06589	4/11/2024	Kurtis Runyon	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/18/2024	Personal
PRA-2024-06586	4/11/2024	Alyssa Roberts	Medical Report	Submitted	4/18/2024	Commercial
PRA-2024-06584	4/11/2024	Julie Castillo	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/18/2024	Attorney
PRA-2024-06583	4/11/2024	shilpa sunil	Environmental Research	Submitted	4/18/2024	Commercial
PRA-2024-06582	4/11/2024	Brittani Jefferson	Site Plans, Zoning Verifications Reports, Traffic Parking	Submitted	4/18/2024	Commercial
PRA-2024-06581	4/11/2024	Brittani Jefferson	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/18/2024	Commercial
PRA-2024-06580	4/11/2024	Brittani Jefferson	Code Enforcement, Violations	Submitted	4/18/2024	Commercial
PRA-2024-06579	4/11/2024	Tammy L Roberts	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06578	4/11/2024	Tammy L Roberts	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06577	4/11/2024	Aminat Haruna	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/18/2024	Attorney
PRA-2024-06576	4/11/2024	Misty Cryer	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/18/2024	Commercial
PRA-2024-06575	4/11/2024	Kristin Duvall	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/18/2024	Personal
PRA-2024-06572	4/11/2024	Claire Evans	As-Builts, Easements, Flood Zone	Submitted	4/18/2024	Commercial
PRA-2024-06569	4/11/2024	may austria	Medical Report	Submitted	4/18/2024	Government Agency
PRA-2024-06567	4/11/2024	Anna Henry	Phase I Environmental Site Assessment	Submitted	4/18/2024	Commercial
PRA-2024-06564	4/11/2024	Autumn Smith	Environmental Research	Submitted	4/18/2024	Commercial
PRA-2024-06562	4/11/2024	Chris Olsen	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/18/2024	Commercial
PRA-2024-06561	4/11/2024	Chris Olsen	Environmental Research	Submitted	4/18/2024	Commercial

PRA-2024-06555	4/11/2024	CRU LexisNexis	Police Report	Submitted	4/18/2024	Commercial
PRA-2024-06590	4/11/2024	Stephen McElvine	Background Request	Submitted	4/18/2024	Commercial
PRA-2024-06592	4/11/2024	Kristi Maust	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06593	4/11/2024	Jeremy Dalglish	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06594	4/11/2024	Kristi Maust	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06599	4/11/2024	C. ZAMORA	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06600	4/11/2024	Jared Moore	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06601	4/11/2024	OPM	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06602	4/11/2024	OPM	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06603	4/11/2024	OPM	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06604	4/11/2024	OPM	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06607	4/11/2024	OPM	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06608	4/11/2024	OPM	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06609	4/11/2024	OPM	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06610	4/11/2024	OPM	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06611	4/11/2024	OPM	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06612	4/11/2024	Dorothy Holmes	Background Request	Submitted	4/18/2024	Government Agency
PRA-2024-06614	4/11/2024	Dawn Ghiorzi	Background Request	Submitted	4/18/2024	Commercial
PRA-2024-06544	4/11/2024	Peter Hueber	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/18/2024	Commercial
PRA-2024-06539	4/10/2024	Janell Adams	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/17/2024	Commercial
PRA-2024-06534	4/10/2024	Edgar Esteban Mariscal	Body Worn Camera Video	Submitted	10/31/2024	Personal
PRA-2024-06524	4/10/2024	Jonathan Harrison	Police Report	Submitted	4/17/2024	Government Agency
PRA-2024-06517	4/10/2024	Missy Celmer	Police Report	Submitted	4/25/2024	Attorney
PRA-2024-06512	4/10/2024	Curtis Davis	Other	Submitted	4/17/2024	Personal
PRA-2024-06505	4/10/2024	William Paul Mantle	Reno Direct Calls/Complaints	Submitted	4/17/2024	Personal
PRA-2024-06497	4/10/2024	Peter Picetti	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/17/2024	Commercial
PRA-2024-06490	4/10/2024	Naomi Montelli	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/17/2024	Personal
PRA-2024-06483	4/10/2024	Kerry Dugan	Police Report	Submitted	4/17/2024	Commercial
PRA-2024-06477	4/10/2024	Kerry Dugan	Traffic Accident	Submitted	4/17/2024	Commercial
PRA-2024-06473	4/10/2024	Kerry Dugan	Incident Report	Submitted	4/17/2024	Commercial
PRA-2024-06461	4/10/2024	Julie Ann Broock	Police Report	Submitted	4/17/2024	Personal
PRA-2024-06460	4/10/2024	James Francis Magill	Police Report	Submitted	4/17/2024	Personal
PRA-2024-06459	4/10/2024	Mark Bueber	Background Request	Waiting for Payment	4/23/2024	Government Agency
PRA-2024-06458	4/10/2024	Mark Bueber	Background Request	Waiting for Payment	4/23/2024	Government Agency
PRA-2024-06457	4/10/2024	Mark Bueber	Background Request	Waiting for Payment	4/23/2024	Government Agency
PRA-2024-06456	4/10/2024	Mark Bueber	Background Request	Waiting for Payment	4/23/2024	Government Agency
PRA-2024-06453	4/10/2024	Annemarie Grant	Photos	In Progress	4/30/2024	Personal
PRA-2024-06441	4/10/2024	CRU LexisNexis	Police Report	Submitted	4/17/2024	Commercial
PRA-2024-06428	4/10/2024	Stephen B Buick	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/17/2024	Personal
PRA-2024-06424	4/9/2024	Franklin Dario Silva	Background Request	Waiting for Payment	4/23/2024	Personal
PRA-2024-06417	4/9/2024	Anna Henry	Phase I Environmental Site Assessment	Submitted	4/16/2024	Commercial
PRA-2024-06415	4/9/2024	Megan Ritsema	Environmental Research	Submitted	4/16/2024	Personal
PRA-2024-06412	4/9/2024	Allyn Campo	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/16/2024	Personal
PRA-2024-06408	4/9/2024	Justine L Lotz	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/16/2024	Commercial
PRA-2024-06405	4/9/2024	Dustin Thelen	Sewer, GIS Mapping, Storm Drain	Submitted	4/16/2024	Government Agency
PRA-2024-06398	4/9/2024	Meri West	Traffic Accident	Submitted	4/16/2024	Personal
PRA-2024-06397	4/9/2024	dlbakke@gmail.com	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/16/2024	Personal
PRA-2024-06387	4/9/2024	Mary Harger	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/16/2024	Personal
PRA-2024-06385	4/9/2024	Hilton Brown Atherton	Sewer, GIS Mapping, Storm Drain	Submitted	4/16/2024	Commercial

PRA-2024-06383	4/9/2024	Jen Humes	Body Worn Camera Video	Submitted	10/31/2024	Personal
PRA-2024-06380	4/9/2024	Fernan P Dangaran	Police Report	In Progress	4/16/2024	Government Agency
PRA-2024-06379	4/9/2024	Misty Cryer	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/16/2024	Commercial
PRA-2024-06376	4/9/2024	Lindsey McQuiddy	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/16/2024	Commercial
PRA-2024-06375	4/9/2024	Lindsey McQuiddy	Site Plans, Zoning Verifications Reports, Traffic Parking	Submitted	4/16/2024	Commercial
PRA-2024-06373	4/9/2024	Lindsey McQuiddy	Code Enforcement, Violations	Submitted	4/16/2024	Commercial
PRA-2024-06353	4/9/2024	CRU LexisNexis	Police Report	Submitted	4/16/2024	Commercial
PRA-2024-06351	4/9/2024	Loretta King	Body Worn Camera Video	Submitted	6/28/2024	Personal
PRA-2024-06348	4/9/2024	Andrew Wilcox	Police Report	Submitted	4/16/2024	Commercial
PRA-2024-06423	4/9/2024	Tom Van Ruiten	Code Enforcement, Violations	Submitted	4/16/2024	Personal
PRA-2024-06339	4/8/2024	Justin Quibell	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/15/2024	Commercial
PRA-2024-06337	4/8/2024	WCHSA - CPS	Police Report	In Progress	4/15/2024	Government Agency
PRA-2024-06331	4/8/2024	Mary Harger	Site Plans, Zoning Verifications Reports, Traffic Parking	Submitted	4/15/2024	Personal
PRA-2024-06327	4/8/2024	WCHSA - CPS	Photos	Submitted	5/3/2024	Government Agency
PRA-2024-06326	4/8/2024	Seth Padovan	As-Builts, Easements, Flood Zone	Submitted	4/15/2024	Commercial
PRA-2024-06325	4/8/2024	Seth Padovan	Site Plans, Zoning Verifications Reports, Traffic Parking	Submitted	4/15/2024	Commercial
PRA-2024-06292	4/8/2024	Ellen Bennett	Environmental Research	Submitted	4/15/2024	Commercial
PRA-2024-06290	4/8/2024	Michelle Clifford	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/15/2024	Personal
PRA-2024-06289	4/8/2024	Brian McMahon	Incident Report	Submitted	4/15/2024	Attorney
PRA-2024-06269	4/8/2024	CRU LexisNexis	Police Report	Submitted	4/15/2024	Commercial
PRA-2024-06266	4/8/2024	CRU LexisNexis	Police Report	Submitted	4/15/2024	Commercial
PRA-2024-06261	4/8/2024	CRU LexisNexis	Police Report	Submitted	4/15/2024	Commercial
PRA-2024-06253	4/8/2024	CRU LexisNexis	Police Report	Submitted	4/15/2024	Commercial
PRA-2024-06210	4/8/2024	waseem akhtar	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/15/2024	Personal
PRA-2024-06209	4/8/2024	Willibald K Dodge	Police Report	Submitted	4/15/2024	Personal
PRA-2024-06183	4/5/2024	Heather Houston	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/26/2024	Personal
PRA-2024-06180	4/5/2024	KRYSTAL GILMAN	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/26/2024	Commercial
PRA-2024-06176	4/5/2024	Justine L Lotz	Building Plans, Blueprints, Permits, Certificate of	Submitted	4/26/2024	Commercial
PRA-2024-06162	4/5/2024	Robert Ford	Other	Additional Information Provided	4/26/2024	Commercial
PRA-2024-06156	4/5/2024	Gary D. Calvert	Background Request	Waiting for Payment	4/22/2024	Government Agency
PRA-2024-06155	4/5/2024	Gary D. Calvert	Background Request	Waiting for Payment	4/22/2024	Government Agency

Requests to City of Reno Media Line (775-430-5005)

April 5-April 11 2024

Received	Name	Media Outlet	Department Contact	Subject
04/11/2024 1:26PM	Valerie Bishop	KOLO 8 News Now	Reno Fire	Gas Leak
04/11/2024 12:33PM	Ryan	2 News Nevada	Reno Fire	Hazardous Material
4/11/2024 10:57AM	Ryan	2 News Nevada	Reno Fire	Gas Leak
04/11/2024 6:09AM	Jade	KOLO 8 News Now	H.A.N.D.	Community Clean Ups
04/10/2024 11:33PM	Caden	2 News Nevada	Reno Fire	Structure Fire
04/10/2024 10:40PM	Caden	2 News Nevada	Reno Police	Active Investigation
04/10/2024 4:17PM	No Name	News 4/Fox 11	Reno Police	Stabbing Question
04/10/2024 12:09PM	Carly	Nevada Independent	City Manager's Office	City Manager Resign
04/10/2024 11:29AM	Joe Hart	News 4/Fox 11	Development	Panasonic Building
04/10/2024 9:03AM	Leslie	Univision	Reno Fire	Annual Report
04/10/2024 8:36AM	Ryan	2 News Nevada	M&O	Pot Holes
04/10/2024 8:19AM	Joe Hart	News 4/Fox 11	Reno Fire	Medical Call Response
04/10/2024 8:18AM	Joe Hart	News 4/Fox 11	Reno Police	Shooting Question
04/10/2024 12:34AM	Nick	2 News Nevada	Reno Fire	Structure Fire
04/10/2024 6:32AM	Kellene	2 News Nevada	Reno Fire	Structure Fire
04/09/2024 5:16PM	Issmar Ventura	Univision	M&O	Pot Holes
04/09/2024 4:19PM	Valerie Bishop	KOLO 8 News Now	Reno Police	Possible Stand Off
04/09/2024 12:38PM	Valerie Bishop	KOLO 8 News Now	Reno Police	Community Input Sessions
04/08/2024 1:30PM	Denise Wong	KOLO 8 News Now	H.A.N.D.	Community Clean Ups
04/08/2024 1:24PM	Greg Neft	KOH	City Manager's Office	City Manager Resign
04/06/2024 2:16PM	Mark	RGJ	Reno Police	Car Crash ID
04/05/2024 9:56PM	Caden	2 News Nevada	Reno Police	Possible Shooting
04/05/2024 12:50PM	Ben	News 4/Fox 11	Revitalization	Community Assistance Center

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045939	Service Request - Nuisance, Not Otherwise ListedSER0045939	noise nuisance	219 W 2nd St, Reno, NV 89501	Closed	Code Enforcement	2024-04-05 08:16:59	5
SER0045944	Service Request - Shopping Cart AbatementSER0045944	Shopping cart pick up	40 E 4th St, Reno, NV 89501	Closed	Code Enforcement	2024-04-05 08:32:05	5
SER0045948	242 CramptonSER0045948	Property has junk vehicles and debris in the back yard (visible from Malone). Property is so full of stuff they have to park vehicles on the street.	242 Crampton St, Reno, NV 89502	Open	Code Enforcement	2024-04-05 08:46:20	3
SER0045954	Service Request - Irrigation Ditch MaintenanceSER0045954	Couch and homeless camp under 4th street in culvert	3075 W 4th St, Reno, NV 89523	Open	Code Enforcement	2024-04-05 09:18:05	1
SER0045960	Nuisance- 3390 Cashill BlvdSER0045960	Per the reporting party, this residence has been abandoned for three years. The yard requires maintenance, glass and there seems to be some kind of odor coming from the property. Law Enforcement visited a few months ago and boarded up the windows and door.	3290 Cashill Blvd, Reno, NV 89509	Open	Code Enforcement	2024-04-05 09:38:02	1
SER0045972	Debris on Private Property - 345-347 W Taylor St SER0045972	Reporting party advises that there is some debris that was left from a remodel that they did on the property. Debris has now blown all over the place.	855 S Wells Ave, Reno, NV 89502	Closed	Code Enforcement	2024-04-05 10:45:23	3
SER0045975	Service Request - Sidewalk ObstructionSER0045975	Mailbox is over the sidewalk, creating a head injury hazard.	1638 Glen Oaks Dr, Reno, NV 89523	Closed	Code Enforcement	2024-04-05 10:46:51	5
SER0045983	Shopping Carts-875 Damonte Ranch PkwySER0045983	Three Target and two Walmart shopping carts. Located at the intersection of Damonte Ranch Parkway and Double R Boulevard.	875 Damonte Ranch Pkwy, Reno, NV 89521	Closed	Code Enforcement	2024-04-05 11:07:33	2
SER0046005	Warehouse Nuisance-9515 N Virginia StreetSER0046005	Per the reporting party, he has observed floodlights that are positioned high on a warehouse building and are shining directly into homes situated behind the property. Additionally, the warehouse has obstructed a drainage ditch. This warehouse is directly behind 2205 Seneca Drive.	9515 N Virginia St, Reno, NV 89506	Open	Code Enforcement	2024-04-05 13:39:41	4
SER0046012	Service Request - Zoning Issues with a BusinessSER0046012	Friday, April 5 at 1:17 p.m. There is a car parked the wrong way, facing oncoming traffic at the business located at 2840 Sandestin Drive. The vehicle appears to be a dark grey Dodge four-door SUV. You see the car drive up and park the wrong way in the video I have attached to this form. Please add the video attached to this form to the file (SER0045784 + ENF4C02530) you have started on this business. This is a regular and frequent occurrence at this location. Thank you very much for taking the time to gather this information and for considering our concerns. I am sending this information to you at 1:54 p.m. the car is still parked in the wrong direction.	2840 Sandestin Dr, Reno, NV 89523	Closed	Code Enforcement	2024-04-05 13:53:30	5
SER0046013	Service Request - Shopping Cart AbatementSER0046013	Abandoned Target shopping cart	4835 Kietzke Ln, Reno, NV 89509	Closed	Code Enforcement	2024-04-05 13:53:58	2
SER0046017	Homeless Concern Inquiry-049-360-24 and 049-360-28SER0046017	The reporting party is seeking help with a chronic homeless issue on his property. He has been in communication with the Reno Police Department and Code Enforcement regarding this issue. He was advised to reach out to Reno Direct for assistance on a permanent solution. Service Request related, SER0044454.		Closed	Code Enforcement	2024-04-05 14:44:32	2
SER0046023	Service Request - Junk Vehicle on Private PropertySER0046023	junk vehicle	10120 Cavalry Cir, Reno, NV 89521	Open	Code Enforcement	2024-04-05 15:38:49	2
SER0046026	Service Request - Junk Vehicle on Private PropertySER0046026	3 junked vehicles on property	10130 Cavalry Cir, Reno, NV 89521	Open	Code Enforcement	2024-04-05 15:43:07	2
SER0046030	Service Request - Debris on Private PropertySER0046030	A washing machine is in the driveway sitting as garbage	10120 Cavalry Cir, Reno, NV 89521	Closed	Code Enforcement	2024-04-05 15:51:56	2
SER0046052	Service Request - Building - Vacant/Blighted/UnsecureSER0046052	The house at 3390 Cashill Blvd has been vacant for at least a few years. Last week all of the windows in the front of the house were broken and it appears that plywood has been placed in all the windows from the inside of the house. This house was /is owned by an elderly woman who moved into a nursing home facility. There does not appear to be anyone taking care of this property on a regular basis. One to two years ago the city tagged the home for having a large dead tree in the front yard and it was later removed by a professional tree service company. We are concerned with the appearance of the house in the neighborhood and it becoming a target for vandalism / squatters. We request that a check on the property be conducted and the necessary steps be taken to assure the condition and security of the property and the neighborhood.	3390 Cashill Blvd, Reno, NV 89509	Closed	Code Enforcement	2024-04-06 08:13:16	1

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0046055	Service Request - Building - Vacant/Blighted/UnsecureSER0046055	The retaining wall located within the property of this apartment complex is starting to fail towards the back of the property located at 1020 Stewart st. The wall is bulging out with vertical cracks in multiple places running from the bottom to the top of the wall. The limited assessment that I received noted that this could be a fairly significant issue and that the wall could be failing. The system wouldn't let me add photo attachments here so I've uploaded them to a google drive. Here is the link: https://drive.google.com/drive/folders/177Vx-0EB16ubUroAh3bTTHvb1w3Rq75a?usp=drive_link Thanks so much for your time.	444 Kirman Ave, Reno, NV 89502	Open	Code Enforcement	2024-04-06 09:44:00	3
SER0046058	Service Request - Nuisance, Not Otherwise ListedSER0046058	noise nuisance	219 W 2nd St, Reno, NV 89501	Closed	Code Enforcement	2024-04-06 11:33:41	5
SER0046064	Service Request - Zoning Issues with a BusinessSER0046064	I am writing regarding yet another response to 2840 Sandestin Drive. Please add this information to the file: SER0045784 + ENF4C02530. At approximately 2:15 p.m. on Saturday, April 6 two Reno PD units and officers along with one REMSA unit arrived at 2840 Sandestin Drive. One patient was removed from the home and was transported via REMSA. I was having lunch in my kitchen and I heard a loud ruckus in the backyard. I share the same fenceline as 2840 Sandestin Drive. I saw approximately 7 or so patients, all teenaged, running around the side of the fence we share and screaming and yelling. After taking a look and going out to my front yard to observe what was going on, I saw a black Nissan sentra speed past my home. There is speculation that this screaming and yelling was related to some kind of planned elopement by one of the patients and the driver of this vehicle. Other neighbors saw this same Nissan sitting idle and waiting, then speeding by my home, then the RPD arrived. This is speculation - and it is concerning to have yet another police presence at this business in nearly one week's time; especially after so many trips to this business in the month of March. This is another response to this home in less than 8 days. RPD was just at this home last Friday, March 29. I will also be submitting a complaint to the State of Nevada DHHS HCQC Office.	2840 Sandestin Dr, Reno, NV 89523	Closed	Code Enforcement	2024-04-06 15:30:10	5
SER0046067	Service Request - Building - Vacant/Blighted/UnsecureSER0046067	Abandoned large flatscreen TV in the alley behind my property. It's against the brick wall of the garage where the trash cans are located.	481 E 7th St, Reno, NV 89512	Closed	Code Enforcement	2024-04-06 20:02:28	3
SER0046076	Service Request - Nuisance, Not Otherwise ListedSER0046076	noise nuisance	219 W 2nd St, Reno, NV 89501	Closed	Code Enforcement	2024-04-07 08:11:51	5
SER0046087	Service Request - Homeless ConcernsSER0046087	Homeless encampment	1978 W 4th St, Reno, NV 89503	Open	Code Enforcement	2024-04-07 15:31:20	1
SER0046110	Eden Nightclub - 219 W 2nd StSER0046110	Per VM: "Hi, good evening. I was just passing by Eden Nightclub on West Street and West 2nd St. That would be Eden Nightclub in the back alley way. I noticed there is a lot of beer bottles all the place, broken glass, broken windows, unparked vehicles. I've also noticed that Eden Nightclub since I've been open they've had trash sitting behind their building for about 4/5 months now. I would need code enforcement to get out there and check that out because that's not good and that can shut down the business. If somebody could on Monday talk to them and see what's going on with the violations and see if they can correct it. Thank you. I just want to bring up the concern to you guys, Eden Nightclub, West St and W 2nd Street. Thank you."	219 W 2nd St, Reno, NV 89501	Closed	Code Enforcement	2024-04-08 08:36:29	5
SER0046113	Homeless Encampment on Private Property- 025-511-16SER0046113	Per VM: "Hi, I'm calling to report an encampment behind a brick wall at the intersection between Airway Drive and E Peckham Lane. Can y'all come out and get them connected with some resources to help out. I would really appreciate that. Thank you. Bye bye."	4400 Persimmon Rd, Reno, NV 89502	Closed	Code Enforcement	2024-04-08 08:53:27	3
SER0046119	Unapproved Parking Service-3090 Idlewild DriveSER0046119	Per VM: A trailer is parked on a surface that is not paved.	3090 Idlewild Dr, Reno, NV 89509	Open	Code Enforcement	2024-04-08 09:48:39	1
SER0046128	755 Kuenzli SER0046128	Per information forwarded by Public Works : "Julie Barton 755 Kuenzli, Riverwood Apartments 775-232-0546 She stated the elevator is broken, she's in a wheelchair and has been stuck on the 3rd floor for a few days."	755 Kuenzli St, Reno, NV 89502	Closed	Code Enforcement	2024-04-08 10:02:59	3

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0046130	Unapproved Parking Service-3100 Idlewild DriveSER0046130	Per VM: A trailer is parked on a surface that is not paved.	3100 Idlewild Dr, Reno, NV 89509	Open	Code Enforcement	2024-04-08 10:05:07	1
SER0046140	14 Day Notice - 1933 Wedekind Rd #33SER0046140	Reporting party advises that she provided a 14 day notice to landlord, states that the landlord sent someone over to tell tenant that they would fix washer and stove, washer and stove are still not fixed, has been 3 weeks. Landlord said they were going to clean out ducts and install a filter, they cleaned ducts but did not install filter. Constituent number is 775-432-5049	1921 Wedekind Rd, Reno, NV 89512	Open	Code Enforcement	2024-04-08 11:05:04	4
SER0046168	160 wonder - cityWalkSER0046168	160 wonder - cityWalk - Please open the case for this address, dead vegetation piled up on the sidewalk. It looks like they pulled out all this vegetation and piled it up on the sidewalk.	150 Wonder St, Reno, NV 89502	Open	Code Enforcement	2024-04-08 13:15:56	3
SER0046172	Service Request - Debris on Private PropertySER0046172	There is excessive trash piled up in the yard attracting wildlife animals at the mentioned property that is fenced off with "No Trespassing" and "Keep Out" signs. The weekly trash service is NOT being used. There are trailers and vehicles parked on this property. The roof vents have been removed and there are openings in the roof.	2100 Riviera St, Reno, NV 89509	Closed	Code Enforcement	2024-04-08 13:26:51	1
SER0046173	APN 160-320-04- Homeless SER0046173	The reporting party advises that there is a large homeless camp in the protected wetlands.		Open	Code Enforcement	2024-04-08 13:37:26	
SER0046193	Nuisance-3295 S Virginia Street SER0046193	Per the reporting party, there is currently a minor leak coming from the ceiling in her room. The landlord only provided a large fan to help dry the room but has not addressed the ceiling. The leak is worse on days where it rains or snows. #308. Secondary Contact information: Janet Butler 775-843-6208	3295 S Virginia St, Reno, NV 89502	Closed	Code Enforcement	2024-04-08 15:08:09	1
SER0046197	Service Request - Shopping Cart AbatementSER0046197	Shopping cart pick up	40 E 4th St, Reno, NV 89501	Closed	Code Enforcement	2024-04-08 15:10:52	5
SER0046199	Homeless Encampment - 475 Cemetery RdSER0046199	Per VM: "Property is 475 Cemetery Rd. What's really bothering me is that there's somebody up there with a whip or some sort of device creating a really loud noise, and they are cracking it all night disturbing my tenants that are at 475 Cemetery Rd. Thank you very much, and I'll call you guys next week again. Have a good one. Bye."	475 Cemetery Rd, Reno, NV 89503	Open	Code Enforcement	2024-04-08 15:16:56	1
SER0046231	Service Request - Nuisance, Not Otherwise ListedSER0046231	Neighbor dog poop piles at my back porch fence at 2140 Soldier Pass Ct Reno NV 89523	2150 Soldier Pass Ct, Reno, NV 89523	Closed	Code Enforcement	2024-04-08 17:35:38	5
SER0046253	Debris at 361 Moraine WaySER0046253	Per email: Debris identified in this original request is still currently in the exact same spot as of 4/6/2024. Some of the debris has made its way into upper Rancho San Rafael Regional park.	361 Moraine Way, Reno, NV 89503	Open	Code Enforcement	2024-04-09 08:50:48	4
SER0046257	RE: political signs at McCarran and SkylineEmail contact from City of RenoSER0046257	Dear Ms. Lori Miles City of Reno Property Manager Again, after two years, spring has sprung the daffodils are blooming as well as political signs at McCarran and Skyline. There is nothing worse than an old retired technocrat with time on his hands and a computer. Five Candidates have placed political signs on the City of Reno property 218-261-01 and/or in the State right of way. Please provide me contact information to whom in may contact to file a complaint. Thank you for your help. Steve Phelps 4001 Skyline Blvd 775-825-0199		Open	Code Enforcement	2024-04-09 08:55:15	1
SER0046271	No Hot Water-1661 E 6th StreetSER0046271	Per the reporting party, there has been no hot water in this building since Sunday. Easy Inn Motel.	1661 E 6th St, Reno, NV 89512	Closed	Code Enforcement	2024-04-09 10:09:47	3
SER0046275	Homeless Encampment on Private Property- 1140 North Hills BlvdSER0046275	Per the reporting party, there are four encampments located behind Rivas Restaurant.	1140 N Hills Blvd, Reno, NV 89506	Closed	Code Enforcement	2024-04-09 10:31:04	4
SER0046278	CampingSER0046278	Someone seems to be camping at the base of the high voltage power pole at 10640 N McCarran blvd (zephyr cove apartment) across from the Beach Hut Deli. Also seem to be storing stuff at the next pole west of that location. They may be having open fire as there is wood stored nearby.	10640 N McCarran Blvd, Reno, NV 89503	Open	Code Enforcement	2024-04-09 10:45:42	5

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0046283	FW: A new Service Request has been created [Request ID #158664] (City of Reno General) - Washoe County, NVSER0046283	<p>APN: 080-790-07</p> <p>Washoe County, NV</p> <p>A new service request has been filed.</p> <p>Service Request Details</p> <p>ID</p> <p>158664</p> <p>Date/Time</p> <p>4/9/2024 10:28 AM</p> <p>Type</p> <p>City of Reno General</p> <p>Address</p> <p>740 Valmy Dr, Reno</p> <p>Origin</p> <p>Website</p> <p>Comments</p> <p>The drainage behind our homes over the last 2 years has gone from nothing to blooming into a full blown ecosystem and only on the stretch of the final 8 or so houses on the street. It is bringing a mess of bugs and frogs into our yards as well as a pretty putrid smell once it starts warming up. Our biggest concern are the frogs and misquitos, they are getting into our animals food and water as well as our houses. If we open a door at night it will suck 100s of mosquitos into our homes. This wasn't an issue our first summer in the home, only once this started to bloom.</p> <p>Submitter</p> <p>Wheeler, Kenneth</p> <p>744 Valmy Dr</p> <p>Reno, NV 89506</p> <p>775-225-7922</p>		Open	Code Enforcement	2024-04-09 10:57:08	
SER0046282	Ceiling Leak-950 Nutmeg PlaceSER0046282	<p>Per the reporting party, a minor ceiling leak coming from the upstairs neighbor's unit has begun to seep into their restroom and has now extended to their master bedroom. Water has accumulated in a light fixture, raising concerns about electrical safety. Building "O" and unit #3.</p>	950 Nutmeg Pl, Reno, NV 89502	Closed	Code Enforcement	2024-04-09 11:00:48	3
SER0046286	FW: A new Service Request has been created [Request ID #158611] (Code Violation/Enforcement General) - Washoe County, NVSER0046286	<p>Washoe County, NV</p> <p>A new service request has been filed.</p> <p>Service Request Details</p> <p>ID</p> <p>158611</p> <p>Date/Time</p> <p>4/8/2024 3:24 PM</p> <p>Type</p> <p>Code Violation/Enforcement General</p> <p>Address</p> <p>3261 GYPSUM RD, Reno</p> <p>Origin</p> <p>Website</p> <p>Comments</p> <p>Retaining wall cracked and leaning</p> <p>Submitter</p> <p>Bob, Bob</p> <p>Reno, NV</p> <p>View in QAlert<https://url.usb.m.mimecastprotect.com/s/5Y8PCDwKQBh5GrNVtUv3-?domain=washoecountynv.qscend.com></p> <p>Washoe County, NV</p> <p>2024-04-08 22:24:30Z</p>	3261 Gypsum Rd, Reno, NV 89503	Open	Code Enforcement	2024-04-09 11:15:50	4

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0046305	Service Request - Nuisance, Not Otherwise ListedSER0046305	The house on the corner of College Dr and Buena Vista has cars illegally parked in the front yard which make the turn from Buena Vista to College difficult for visibility on a daily basis. They also have garbage and furniture in the front yard. Plus their fence has been knocked down for some time now	500W College Dr, Reno, NV 89503	Open	Code Enforcement	2024-04-09 12:14:00	5
SER0046315	Service Request - Sidewalk ObstructionSER0046315	Vehicle regularly blocking sidewalk wheelchair access Building 12 Red Lexus SUV License plate #USO32U	1450 Idlewild Dr, Reno, NV 89509	Open	Code Enforcement	2024-04-09 13:23:43	1
SER0046341	1756 E 4th- Dog nuisance SER0046341	The reporting party advises that there is a dog run on this property, which is not being maintained. There is a large amount of dog feces, which is causing a disturbance to the adjacent business at 1900 E 4th. Issue was referred to Code by Animal Control. The owner of 1900 E 4th would like a return phone call from a supervisor with Code to see what can be done.	1756 E 4th St, Reno, NV 89512	Open	Code Enforcement	2024-04-09 15:20:15	3
SER0046365	Service Request - Shopping Cart AbatementSER0046365	At the corner of Kietzke & Grove St., there are two shopping carts between the sidewalk and fence surrounding the Airstream lot. One is upright and filled with debris. One is on it's side.		Closed	Code Enforcement	2024-04-09 17:20:01	1
SER0046375	Service Request - Sidewalk ObstructionSER0046375	There is an RV parked in the driveway of this address, that has been blocking nearly the entire sidewalk for months.	5560 Twin Creeks Dr, Reno, NV 89523	Open	Code Enforcement	2024-04-09 21:09:49	5
SER0046404	Vehicle Repair Operation at 6289 Enchanted Valley SER0046404	Per reporting party: He/they stopped or moved their vehicle repair business from the street/sidewalk in front of 6289 Enchanted Valley Dr elsewhere, for a couple months at least. That has been the pattern for the past 2 years though They are now back at it recent week(s), both repairing vehicles on City property, and apparent neighbor/witness intimidation. It is sure to continue to get worse. They have been out there several times recently, i have attached 1 picture. There may be more, they are out there right now.	6289 Enchanted Valley Dr, Reno, NV 89523	Open	Code Enforcement	2024-04-10 09:04:03	5
SER0046414	840 N Sierra St #5 - Rental Issues SER0046414	Drain pipe at an angle, continued issues with leaks, asking for a code officer to call her at 775-895-2185	840 N Sierra St, Reno, NV 89503	Open	Code Enforcement	2024-04-10 09:23:10	5
SER0046430	Public Access Blocking - 023-121-33SER0046430	Reporting party is asking about the recent signs and blocking of a previous walkway/easement that runs through 2250 Pheasant Ln (APN 023-121-33). The walkway connected Pheasant Ln and Pioneer Dr. A new gate has been added and want to know if this is allowed.	2250 Pheasant Ln, Reno, NV 89509	Open	Code Enforcement	2024-04-10 10:34:06	2
SER0046454	Service Request - Building - Vacant/Blighted/UnsecureSER0046454	There is a small salmon colored house on the tail end of the alley between Casazza and Locust that is boarded up. I am seeing people break in the gate and there is a small camp in the back yard.	499 Casazza Dr, Reno, NV 89502	Open	Code Enforcement	2024-04-10 12:48:23	3

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0046456	APN: 013-414-15/ 565 Colorado River- Code ViolationSER0046456	<p>Hello,</p> <p>I can see on the public records they report a code violation ENF23P03195 for 565 Colorado River, Reno, 89502.</p> <p>Is this still an active lien? I didn't see this come up on our preliminary title report.</p> <p>Thank you :) Jolene Grune Escrow Assistant to Cheryl Dougherty [signature_1677057322] JoleneH@fctnv.com First Centennial Title 3700 Lakeside Drive, Ste.#110 Reno, NV 89509 Office (775) 689-1810 Fax (775) 800-5701</p> <p>First Centennial License #9931 Cheryl Dougherty License# 684821</p> <p>In order to provide the best possible service to you please include my team</p>		Closed	Code Enforcement	2024-04-10 12:52:53	
SER0046464	Service Request - Yard issues on private propertySER0046464	Dog waste and possible toxic substances in non-functioning pool and hot tub in my neighbor's backyard. I really probably don't want to know what that black stuff in the pool is, but it can't be healthy for anyone. Picture attached.	1787 Cavern Dr, Reno, NV 89521	Open	Code Enforcement	2024-04-10 13:07:04	2
SER0046469	Junk Vehicle on Private Property-4210 Bismarck DriveSER0046469	Per the reporting party, there is a derelict motorhome being stored on the property with Texas plates.	4210 Bismarck Dr, Reno, NV 89502	Open	Code Enforcement	2024-04-10 13:44:16	3
SER0046471	Service Request - Shopping Cart AbatementSER0046471	shopping carts left	700 E Peckham Ln, Reno, NV 89502	Closed	Code Enforcement	2024-04-10 13:57:14	3
SER0046473	Occupied Vehicles on Private Property - 082-082-13SER0046473	Per the reporting party, there are six vehicles, including motorhomes, parked on a private lot. These vehicles are visible from across the street from the provided address. They are also visible from the intersection of Stead Blvd and N Virginia Street, near the train tracks.	9915 N Virginia St, Reno, NV 89506	Open	Code Enforcement	2024-04-10 14:03:05	4
SER0046495	Unapproved Parking Surface-10675 Summer Glen DriveSER0046495	Per the reporting party, there are vehicles that are parking on an unapproved surface.	10675 Summer Glen Dr, Reno, NV 89521	Closed	Code Enforcement	2024-04-10 15:57:39	2
SER0046508	Service Request - Rental Property IssuesSER0046508	Excessive noise	5275 W 7th St, Reno, NV 89523	Open	Code Enforcement	2024-04-10 18:07:15	5
SER0046533	Service Request - Homeless Concerns on Private PropertySER0046533	Homeless person been across from 1680 Sutro Al g brick wall gate 4 Fairgrounds more than 24hrs screaming, garbage all over! School children have to walk by, disabled in walkers and wheelchairs!	1680 Sutro St, Reno, NV 89512	Open	Code Enforcement	2024-04-11 08:53:37	3

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0046550	FW: New Voicemail from WIRELESS CALLER 17758489460SER0046550	<p>Forwarding complaint of political signs to both Washoe County and City of Reno as areas of S McCarran and Mayberry lie within both jurisdictions. We have no jurisdiction in the area of Plumb.</p> <p>Thank you.</p> <p>From: voicemail@vonagebusiness.com <voicemail@vonagebusiness.com> Sent: Thursday, April 11, 2024 9:55 AM To: Code-Enforcement <Code-Enforcement@washoecounty.gov> Subject: New Voicemail from WIRELESS CALLER 17758489460</p> <p>[NOTICE: This message originated outside of Washoe County -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]</p> <p>[https://url.usb.m.mimecastprotect.com/s/1YMiC4WnzgFBkNGOtOS80L?domain=vonage-logo.s3.amazonaws.com]</p> <p>Hi Code Enforcement (Ext. 6106),</p> <p>You have a new voicemail [https://url.usb.m.mimecastprotect.com/s/U_kC5AoRjCZNmO7fObhxi?domain=vonage-logo.s3.amazonaws.com]WIRELESS CALLER (17758489460)</p> <p>Received at Code Enforcement on Thursday, Apr 11 2024 09:55 AM (51 seconds)</p> <p>Your voicemail is attached. To review the voicemail, launch Vonage Business mobile or web app.</p>		Open	Code Enforcement	2024-04-11 10:03:40	1
SER0046556	1155 Coleman- Wild West signs SER0046556	The reporting party advises that there is an illegal "wild west" sign at this address	1155 Coleman Dr, Reno, NV 89503	Open	Code Enforcement	2024-04-11 10:18:23	5
SER0046557	55 Coleman- Illegal sign SER0046557	The reporting party advises that there is an illegal "wild west" sign at this address	55 Coleman Dr, Reno, NV 89503	Open	Code Enforcement	2024-04-11 10:19:02	5
SER0046558	1000 Washington- Wild West sign SER0046558	The reporting party advises that there is an illegal "wild west" sign at this address	1000 Washington St, Reno, NV 89503	Open	Code Enforcement	2024-04-11 10:19:37	5
SER0046559	2100 keystone- Wild West Illegal SignSER0046559	The reporting party advises that there is an illegal "wild west" sign at this address	2110 Keystone Ave, Reno, NV 89503	Open	Code Enforcement	2024-04-11 10:20:43	5
SER0046560	1500 Arlington - Illegal signs SER0046560	The reporting party advises that there is an illegal "wild west" sign at this address	1500 S Arlington Ave, Reno, NV 89509	Open	Code Enforcement	2024-04-11 10:21:22	1
SER0046564	LOOPS PILATES- bathrooms closed SER0046564	<p>** Call for service was referred to Code by the Health District - 550 W Plumb Ln Suite H</p> <p>The reporting party advises that this business once had bathrooms for customers but have now made them available to employees only and will not allow customers to use them. Reporting party would like to know what their rights are in this situation and what can be done for compliance.</p> <p>Reporting party: Stephanie Hanson- 650-995-6058</p>	550 W Plumb Ln, Reno, NV 89509	Open	Code Enforcement	2024-04-11 10:43:16	1
SER0046574	Service Request - Shopping Cart AbatementSER0046574	abandoned shopping carts	3295 S Virginia St, Reno, NV 89502	New	Code Enforcement	2024-04-11 11:05:04	1
SER0046633	Homeless Encampment on Private Property- 212-010-03SER0046633	Per the reporting party, there's a homeless encampment situated near a tree and utility boxes, behind the bus stop.	5105 Summit Ridge Ct, Reno, NV 89523	Open	Code Enforcement	2024-04-11 14:45:50	1
SER0046664	3875 belvedere- overgrown vegetation SER0046664	The reporting party advises that there are overgrown bushes in the front yard that are overgrown and blocking the sidewalk	3875 Belvedere Dr, Reno, NV 89503	Open	Code Enforcement	2024-04-11 16:43:49	5
SER0046665	2890 Royal Sage CtSER0046665	The reporting party advises that there are overgrown bushes in the front yard that are overgrown and blocking the sidewalk	2890 Royal Sage Ct, Reno, NV 89503	Open	Code Enforcement	2024-04-11 16:45:07	5
SER0046667	2870 Royal SageSER0046667	The reporting party advises that there are overgrown bushes in the front yard that are overgrown and blocking the sidewalk	2870 Royal Sage Ct, Reno, NV 89503	Open	Code Enforcement	2024-04-11 16:45:51	5
SER0046681	Service Request - Nuisance, Not Otherwise ListedSER0046681	Noise complaint	890 Brookfield Dr, Reno, NV 89503	New	Code Enforcement	2024-04-11 21:44:43	5