



City Manager's Office

Memorandum

DATE: 4/5/2024

TO: Mayor and City Council

THROUGH: Doug Thornley, City Manager Approved Electronically

FROM: Krysti Smith, Senior Management Analyst

SUBJECT: Weekly Reports: Public Records Requests, Media Requests, and Code Enforcement Service Requests

This memorandum includes weekly reports from the City Clerk's Office, Strategic Communications, and Code Enforcement to the Mayor and City Council for March 29, 2024 through April 4, 2024.

The following reports are attached:

- Public records requests received by the City Clerk's Office (attachment A)
- Weekly media requests received by Communications (attachment B)
- Weekly code enforcement service requests received by Code Enforcement (attachment C)

Request ID#	Request Date	Requester	Category	Status	Due Date	Purpose
PRA-2024-06148	4/4/2024	Sam Turman	Sewer, GIS Mapping, Storm Drain	Submitted	4/11/2024	Commercial
PRA-2024-06147	4/4/2024	JUAN CARLOS ALCARAZ MENDOZA	Background Request	Submitted	4/11/2024	Personal
PRA-2024-06145	4/4/2024	Mark Patrick Sullivan	Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	Submitted	4/26/2024	Commercial
PRA-2024-06144	4/4/2024	Jacqueline Castrillo	Business License	Submitted	4/11/2024	Government Agency
PRA-2024-06133	4/4/2024	Margaretha Maria Smit	Form I-918	Submitted	4/11/2024	Attorney
PRA-2024-06131	4/4/2024	Gustavo Adolfo Alcala villa	Police Report	Submitted	4/11/2024	Personal
PRA-2024-06128	4/4/2024	Tan Sirisak	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06125	4/4/2024	Candice Marie Mason	Incident Report	Submitted	4/11/2024	Commercial
PRA-2024-06122	4/4/2024	Charles R Stephens	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/26/2024	Personal
PRA-2024-06108	4/4/2024	Heidi Lara	Police Report	Submitted	4/11/2024	Attorney
PRA-2024-06107	4/4/2024	Taylor Marie Sarah Bell	Background Request	Submitted	4/11/2024	Personal
PRA-2024-06104	4/4/2024	Kerry Dugan	Police Report	Submitted	4/11/2024	Commercial
PRA-2024-06103	4/4/2024	Kerry Dugan	Traffic Accident	Submitted	4/11/2024	Commercial
PRA-2024-06102	4/4/2024	Kerry Dugan	Traffic Accident	Submitted	4/11/2024	Commercial
PRA-2024-06101	4/4/2024	Jessica Mendoza	Traffic Accident	Submitted	4/11/2024	Attorney
PRA-2024-06100	4/4/2024	Angela Hinkson	Police Report	Submitted	4/11/2024	Personal
PRA-2024-06099	4/4/2024	Enrique Mestas Arellano	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06098	4/4/2024	michele averitt	Incident Report	Submitted	4/11/2024	Commercial
PRA-2024-06097	4/4/2024	Dana Miller	Other	Submitted	4/11/2024	Attorney
PRA-2024-06096	4/4/2024	Dana Miller	Other	Submitted	4/11/2024	Attorney
PRA-2024-06095	4/4/2024	Lex Smith	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/26/2024	Personal
PRA-2024-06094	4/4/2024	Eliseo Guzman-Fernandez	Immigration Letter/Visa	Submitted	4/11/2024	Personal
PRA-2024-06093	4/4/2024	Cheri Seely	Police Report	Submitted	4/11/2024	Attorney
PRA-2024-06092	4/4/2024	Sarah E Maynard	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	4/11/2024	Personal
PRA-2024-06090	4/4/2024	Shaun Dickerman	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/26/2024	Personal
PRA-2024-06088	4/4/2024	Bonet Allosada	Building & Intersection Camera Footage	Submitted	4/11/2024	Attorney
PRA-2024-06083	4/4/2024	Bea Landis	Police Report	Submitted	4/11/2024	Attorney

PRA-2024-06081	4/4/2024	Sacramento Community Watch	Background Request	Additional Infor	4/18/2024	Personal
PRA-2024-06073	4/4/2024	CRU LexisNexis	Police Report	Submitted	4/11/2024	Commercial
PRA-2024-06105	4/4/2024	Shawn Matian, Esq.	Form I-918	Submitted	4/11/2024	Attorney
PRA-2024-06106	4/4/2024	Shawn Matian, Esq.	Form I-918	Submitted	4/11/2024	Attorney
PRA-2024-06109	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06110	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06111	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06112	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06113	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06114	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06115	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06116	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06117	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06118	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06119	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06120	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06121	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06123	4/4/2024	OPM	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06126	4/4/2024	TIM THOMPSON	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06127	4/4/2024	Officer S. Juarez	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06129	4/4/2024	Officer S. Juarez	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06130	4/4/2024	JOHN WIDODO	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06137	4/4/2024	Jesse Pena	Police Report	Submitted	4/11/2024	Government Agency
PRA-2024-06140	4/4/2024	Elizabeth Martin	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06141	4/4/2024	Mary Stefaniak	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06143	4/4/2024	Laura Bales	Background Request	Submitted	4/11/2024	Government Agency
PRA-2024-06056	4/4/2024	Rachelle Lynn Humphreys	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	4/11/2024	Personal
PRA-2024-06055	4/4/2024	WCHSA - CPS	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	4/11/2024	Government Agency
PRA-2024-06054	4/4/2024	Kevin Parr Donovan	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/26/2024	Personal
PRA-2024-06053	4/4/2024	WCHSA - CPS	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	4/11/2024	Government Agency
PRA-2024-06052	4/3/2024	WCHSA - CPS	Photos	Submitted	4/10/2024	Government Agency
PRA-2024-06050	4/3/2024	Alexander Stroot	Investigation Report	Submitted	4/10/2024	Commercial
PRA-2024-06048	4/3/2024	Kimberly Henderson	Incident Report	Submitted	4/10/2024	Commercial
PRA-2024-06044	4/3/2024	Tina Ngo	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/22/2024	Commercial
PRA-2024-06043	4/3/2024	Karl H Smith	Other	Submitted	4/22/2024	Attorney

PRA-2024-06042	4/3/2024 William John Liddy	Reno Direct Calls/Complaints	Submitted	4/10/2024 Personal
PRA-2024-06041	4/3/2024 KRISTIN MARIE REIDER	Background Request	Paid	4/18/2024 Government Agency
PRA-2024-06037	4/3/2024 Michael Fleiner	Police Report	Submitted	4/10/2024 Government Agency
PRA-2024-06035	4/3/2024 Lori Witt	Police Report	Submitted	4/10/2024 Personal
PRA-2024-06034	4/3/2024 Marc Weir	Traffic Accident	Submitted	4/10/2024 Personal
PRA-2024-06029	4/3/2024 Bernice a lambdin	Incident Report	Submitted	4/10/2024 Personal
PRA-2024-06028	4/3/2024 Iris Jehle-Peppard	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/22/2024 Personal
PRA-2024-06025	4/3/2024 Juana Ahumada	Photos	Submitted	4/10/2024 Attorney
PRA-2024-06023	4/3/2024 Daniel George Seiler	As-Builts, Easements, Flood Zone	Submitted	4/22/2024 Commercial
PRA-2024-06022	4/3/2024 Bernice a lambdin	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	4/10/2024 Personal
PRA-2024-06020	4/3/2024 Quay Skankey	Other	Submitted	4/10/2024 Media
PRA-2024-06017	4/3/2024 James Moore	Other	Submitted	4/10/2024 Media
PRA-2024-06016	4/3/2024 James E Moore	Reno City Council Meeting Information	Submitted	4/22/2024 Media
PRA-2024-06011	4/3/2024 Mitchell Van Ronk	Other	Submitted	4/10/2024 Personal
PRA-2024-06010	4/3/2024 Tina Ngo	Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	Submitted	4/22/2024 Commercial
PRA-2024-06009	4/3/2024 Tina Ngo	Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	Submitted	4/22/2024 Commercial
PRA-2024-06007	4/3/2024 Tracy Green	Background Request	Waiting for Payr	4/18/2024 Government Agency
PRA-2024-06005	4/3/2024 Matt Dillon	Police Report	Submitted	8/30/2024 Commercial
PRA-2024-06004	4/3/2024 Tracy Green	Background Request	Waiting for Payr	4/18/2024 Government Agency
PRA-2024-06003	4/3/2024 Tracy Green	Background Request	Waiting for Payr	4/18/2024 Government Agency
PRA-2024-06002	4/3/2024 Evan Ziegelmann	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	4/10/2024 Media
PRA-2024-05985	4/2/2024 Alina Modisette	Body Worn Camera Video	Submitted	4/9/2024 Attorney
PRA-2024-05983	4/2/2024 Ellen Bennett	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/22/2024 Commercial

PRA-2024-05975	4/2/2024 John Enloe	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/22/2024 Personal
PRA-2024-05972	4/2/2024 Ashley Myers	Police Report	Submitted	4/17/2024 Government Agency
PRA-2024-05971	4/2/2024 Ashley Myers	Police Report	Submitted	4/16/2024 Government Agency
PRA-2024-05968	4/2/2024 PETER KORNILOV	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	4/9/2024 Attorney
PRA-2024-05966	4/2/2024 WCHSA - CPS	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	4/9/2024 Government Agency
PRA-2024-05950	4/2/2024 Michael J Damon	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/22/2024 Personal
PRA-2024-05949	4/2/2024 Jaime Ulices Maya-Lopez	Body Worn Camera Video	Submitted	4/9/2024 Attorney
PRA-2024-05944	4/2/2024 WCHSA - CPS	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	4/9/2024 Government Agency
PRA-2024-05943	4/2/2024 WCHSA - CPS	Photos	Submitted	4/9/2024 Government Agency
PRA-2024-05941	4/2/2024 Cynthia Lata Chand-Calloway	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	4/9/2024 Personal
PRA-2024-05938	4/2/2024 Jose Javier Martinez	Police Report	Submitted	4/9/2024 Personal
PRA-2024-05937	4/2/2024 Jose Javier Martinez	Body Worn Camera Video	Submitted	4/9/2024 Personal
PRA-2024-05933	4/2/2024 Pedro Duenas	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/22/2024 Personal
PRA-2024-05930	4/2/2024 CRU LexisNexis	Police Report	Submitted	4/16/2024 Commercial
PRA-2024-05926	4/2/2024 CRU LexisNexis	Police Report	Submitted	4/16/2024 Commercial
PRA-2024-05916	4/2/2024 CRU LexisNexis	Police Report	Submitted	4/16/2024 Commercial
PRA-2024-05952	4/2/2024 Sarah Rice	Police Report	Submitted	4/17/2024 Government Agency
PRA-2024-05988	4/2/2024 Gregorio Rodriguez	Investigation Report	Submitted	5/10/2024 Personal
PRA-2024-05915	4/2/2024 CRU LexisNexis	Police Report	Submitted	4/16/2024 Commercial
PRA-2024-05902	4/1/2024 Duane T. Lemons	Investigation Report	Submitted	5/10/2024 Commercial
PRA-2024-05898	4/1/2024 Sophia Belen Chaffer	Police Report	Submitted	4/15/2024 Attorney
PRA-2024-05891	4/1/2024 Savannah Abts	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/19/2024 Commercial
PRA-2024-05889	4/1/2024 Angelica Valdez	Incident Report	Additional Infor	4/8/2024 Personal
PRA-2024-05888	4/1/2024 Celeste Marquez	Body Worn Camera Video	Submitted	4/8/2024 Attorney
PRA-2024-05872	4/1/2024 Kimberly Powers	Other	Submitted	4/19/2024 Personal

PRA-2024-05868	4/1/2024 Tina Ngo	Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	Submitted	4/19/2024 Commercial
PRA-2024-05846	4/1/2024 Judith Jean WILLIAMS	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	4/8/2024 Personal
PRA-2024-05852	4/1/2024 Erik G. Roberts	Background Request	Waiting for Payr	4/17/2024 Commercial
PRA-2024-05860	4/1/2024 Thomas G Daly	Investigation Report	Submitted	4/8/2024 Personal
PRA-2024-05870	4/1/2024 Chris Rivera	Background Request	Submitted	4/8/2024 Government Agency
PRA-2024-05875	4/1/2024 Sheila Guzzetta	Police Report	Submitted	4/8/2024 Government Agency
PRA-2024-05881	4/1/2024 ROBERT EASTMAN	Background Request	Waiting for Payr	4/16/2024 Commercial
PRA-2024-05831	4/1/2024 concernedcitizensofreno@gmail.com	Other	Submitted	4/8/2024 Personal
PRA-2024-05824	4/1/2024 CRU LexisNexis	Police Report	Submitted	4/8/2024 Commercial
PRA-2024-05820	4/1/2024 AMRIK SINGH	Police Report	Submitted	4/17/2024 Personal
PRA-2024-05808	4/1/2024 Kerry Dugan	Police Report	Submitted	4/17/2024 Commercial
PRA-2024-05800	4/1/2024 Steven John Sheldrup	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/19/2024 Commercial
PRA-2024-05786	3/29/2024 Anthony Chavez	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/19/2024 Commercial
PRA-2024-05774	3/29/2024 Joe Michael Hart	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/5/2024 Media
PRA-2024-05767	3/29/2024 Clint Alverson	As-Builts, Easements, Flood Zone	Submitted	4/19/2024 Commercial
PRA-2024-06014	3/29/2024 Jenny Brekhus	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	4/5/2024 Personal
PRA-2024-05794	3/29/2024 Dawn Morris	Background Request	Waiting for Payr	4/16/2024 Government Agency

Requests to City of Reno Media Line (775-430-5005)

Mar 23- April 4, 2024

Received	Name	Media Outlet	Department Contacted	Subject
04/04/2024 5:42PM	David	KOLO 8	Reno Police	Peppermill Qustion
04/03/2024 1:48PM	Joe Hart	News 4/Fox 11	Reno Police	Arrest Question
04/03/2024 11:27AM	Valerie Bishop	KOLO 8	Reno Police	Shooting
04/03/2024 10:35AM	Ryan	2 News Nevada	Reno Police	Shooting
04/03/2024 9:49AM	Jake Reno	2 News Nevada	Reno Police	Motorcycle Safety
04/02/2024 11:36PM	Caden	2 News Nevada	Reno Police	Motorcycle Crash
04/02/2024 10:23PM	Amy Serano	2 News Nevada	Reno Police	Motorcycle Crash
04/02/2024 9:11PM	Ken	News 4/Fox 11	Reno Police	Motorcycle Crash
04/02/2024 8:26PM	David	KOLO 8	Reno Police	Motorcycle Crash
04/02/2024 2:52PM	Valerie Bishop	KOLO 8	Reno Police	Arrest Question
04/01/2024 :57PM	Amy Serano	2 News Nevada	Reno Police	Lots of Police Cars
4/1/2024 3:12PM	David	KOLO 8	Reno Police	Car Crash
4/1/2024 1:58PM	Valerie Bishop	KOLO 8	Reno Police	OIS
4/1/2024 10:49AM	Issmar	Univision	Reno Police	OIS
4/1/2024 9:49AM	Amber	KUNR	Reno Police	OIS
03/30/2024 4:26PM	Steve Timko	KOLO 8	Reno Police	Car Crash
03/29/2024 10:50PM	No Name	2 News Nevada	Reno Police	OIS
03/29/2024 4:46PM	Jeff	RGJ	Reno Police	OIS
3/29/2024 3:45PM	Issmar	Univision	Reno Police	OIS
3/29/2024 5:57AM	Cathy	News 4/Fox 11	Reno Fire	Vehicle Fire
03/29/2024 2:24AM	Julia	KOLO 8	Reno Fire	Vehicle Fire

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045135	Bright lights coming into property - 1000 Beck St Unit #374SER0045135	Per VM: "Hello, this is Katherine at 1000 Beck Street Unit. 374. I have put in a complaint about the lights glaring into my home and the lights at the apartment building on Brinkby and Anderson School, they've got bright lights. I put in the request and Antonio came over and said the light he were at street level so he cant really see what was going on in my condo three stories up. He said that the case was closed and that I would have to file another case number for code enforcement. So I need you guys to call me back and let me know that you've let code enforcement know because this is not okay. The lights are glaring into my home both at the apartment building and at Anderson School. I do not want to live like this. It is not. Okay. It's highly annoying and I hope to hear from you tomorrow. Thank you. Bye bye. Katherine 775-826-2202	1000 Beck St, Reno, NV 89509	Closed	Code Enforcement	2024-03-29 08:18:21	1
SER0045150	Service Request - Homeless Concerns on Private PropertySER0045150	Noticed community members on the property that is available for lease. this is right next to Apple property looks like they are sitting up camp	390 E 6th St, Reno, NV 89512	Open	Code Enforcement	2024-03-29 09:44:20	3
SER0045161	Service Request - Camper/Trailer Issues on Private PropertySER0045161	Resident has a yellow Ford truck trailer permanently parked in front of their house (parked in the road). Resident has a white RV permanently parked on the side of their house. Resident has at least 5 cars that they leave around the neighborhood and do not move for more than 48 hours.	1401 Locksley Way, Reno, NV 89503	Open	Code Enforcement	2024-03-29 10:35:37	5
SER0045166	Service Request - Nuisance, Not Otherwise ListedSER0045166	Noise nuisance	219 W 2nd St, Reno, NV 89501	Closed	Code Enforcement	2024-03-29 11:16:02	5
SER0045179	859 Nutmeg Apts. -cross street Peckham LaneSER0045179	This apt complex continues to store items on grounds as this photo depicts & has been on the grounds for 3 days. May need to zoom in photo. Thank you. Sandra AndersonHomeowner @ Alpine Vista 2 Condominiums, RNO 775-843-4090 for any questions.FYI: Having issues with the portal that I am going to ask my son who works @ Microsoft to assist me with.	859 Nutmeg Pl, Reno, NV 89502	Open	Code Enforcement	2024-03-29 11:41:49	3
SER0045177	695 W 3rd- multiple issues SER0045177	The reporting party lives at the Onyx, unit 188, advises that there is a chronic mold issue, leaking roofs, etc in this unit and with the building that is causing major health issues. Reporting party worked with Nevada Legal but was not able to come to a resolution. Reporting party is requesting a return phone call from a supervisor with Code.	695 W 3rd St, Reno, NV 89503	Open	Code Enforcement	2024-03-29 11:43:46	1
SER0045183	Dumtper blocking street - The Dean Reno 1475 N Virginia StSER0045183	Heidi 775-846-9803 called Reno Direct on 3/29/24 to report a few dumpsters that are blocking the street, dumpsters are located at Terrace Dr. The Dean Reno. Reporting party states that there is trash bags outside of dumpster. This case is related to ENF24-C02117		Open	Code Enforcement	2024-03-29 12:03:58	
SER0045196	Junk Vehicles-1436 Wessex CircleSER0045196	Per the reporting party, there are several junk vehicles on this property with broken windows, no license plates and tarps covering some of the vehicles.	1436 Wessex Cir, Reno, NV 89503	Closed	Code Enforcement	2024-03-29 13:22:51	5

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045206	Nuisance on private property - 1222 Blue Lakes RdSER0045206	Reporting party advises that there is a lot of trash in front of this property, states that the bins are overflowing and there is trash everywhere.	1222 Blue Lakes Rd, Reno, NV 89523	Closed	Code Enforcement	2024-03-29 14:09:32	5
SER0045213	Vandalism and destruction of propertySER0045213	<p>Hello</p> <p>My name is Doreen Jensen and I live at 2220 Silver Ridge Drive, Reno, NV 89509. I have been walking my neighborhood for over 35 years and just noticed extreme vandalism and destruction of property at a house located at 3390 Cashill Blvd. I have been walking by this house for years and it doesn't look like anyone has lived there in a long time. Today on my walk I noticed large rocks that have been thrown through the windows on the front, breaking all of the windows.</p> <p>I have attached a photo of the front of the house as well as a photo of the mailbox for verification purposes of the address.</p> <p>Who else can this be reported to? I asked some of the neighbors and they have told me that no one has lived there for years. We are concerned about squatters because we have seen footsteps in the snow during the winter months. And now with all the windows broken, we're going to have even more issues.</p> <p>Please let me know what else I can do to have this addressed. I can also be reached at my cell which is 775-846-4022.</p> <p>Thank you very much</p> <p>Doreen Jensen</p>		Open	Code Enforcement	2024-03-29 14:32:04	
SER0045216	Nuisance-14353 Durham Drive SER0045216	Per the reporting party, there has been a large blue and gray shed located on the street for several months.	14353 Durham Dr, Reno, NV 89506	Open	Code Enforcement	2024-03-29 14:50:32	4
SER0045218	Nuisance-14395 Murdoch Dr SER0045218	Per the reporting party, there is a small brown shed located on the street for two weeks.	14395 Murdoch Dr, Reno, NV 89506	Closed	Code Enforcement	2024-03-29 14:52:27	4
SER0045234	Violation of special use permit.SER0045234	<p>The retreat development keeps violation the special use permit. They stopped working at 6:46 pm.</p> <p>I have address this issue with the city for a couple years now. Please, please enforce code.</p> <p>Thank you.</p> <p>Sent from my iPhone</p>		Closed	Code Enforcement	2024-03-29 17:00:31	

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045239	Service Request - Homeless Concerns on Private PropertySER0045239	There is a homeless person camped behind the large electrical box and he has 2 propane tanks next to the electrical box. Seems like a hazardous situation.	10855 Double R Blvd, Reno, NV 89521	Open	Code Enforcement	2024-03-29 18:34:46	2
SER0045245	Service Request - Nuisance, Not Otherwise ListedSER0045245	Neighbors are running a loud generator throughout the entire night.	4325 Mendocino Ln, Reno, NV 89502	Open	Code Enforcement	2024-03-30 04:03:02	3
SER0045249	Service Request - Nuisance, Not Otherwise ListedSER0045249	noise nuisance	219 W 2nd St, Reno, NV 89501	Closed	Code Enforcement	2024-03-30 09:35:36	5
SER0045261	5485 EquitySER0045261	can you please have them start watering their landscaping or can they get rid of it. Its a huge piece of dead grass, and a large dead pine tree. Looks awful.	5485 Equity Ave, Reno, NV 89502	Open	Code Enforcement	2024-03-30 14:25:37	3
SER0045268	Service Request - Nuisance, Not Otherwise ListedSER0045268	Noise nuisance	219 W 2nd St, Reno, NV 89501	Closed	Code Enforcement	2024-03-31 06:39:02	5
SER0045326	Service Request - Shopping Cart AbatementSER0045326	Shopping cart pick up	40 E 4th St, Reno, NV 89501	Closed	Code Enforcement	2024-04-01 08:44:19	5
SER0045350	14 Day Notice-200 Mill StSER0045350	The reporting party issued a 14-day notice to their landlord on March 15th regarding Unit #320. Their concerns: water leak and lock changes.	200 Mill St, Reno, NV 89501	Open	Code Enforcement	2024-04-01 09:56:40	3
SER0045382	14 Day Notice-180 BisbySER0045382	The reporting party issued a 14-day notice to their landlord on March 20th. Their concerns: mold is being created from poor ventilation.	180 Bisby St, Reno, NV 89512	Open	Code Enforcement	2024-04-01 10:55:25	4
SER0045392	CoAuto on Dickerson RdSER0045392	Dumping tires , outside storage, tell them to get it cleaned up. They have outgrown the building. Thank you, Gigi Kukulica Sent from my iPhone	2155 Dickerson Rd, Reno, NV 89503	Open	Code Enforcement	2024-04-01 11:12:57	1
SER0045401	No Heat/AC-755 Kuenzli StSER0045401	Per the reporting party, they have been without heating since October, and they are worried about the upcoming summer as they also lack air conditioning. Unit #303.	755 Kuenzli St, Reno, NV 89502	Open	Code Enforcement	2024-04-01 11:42:36	3
SER0045405	Homeless Camps on West 4thSER0045405	Starting just west of Stoker Ave, there are now 3 big camps and lots of garbage and stolen carts, in the ditches running along the south side of West.4th Where are the Clean and Safe Team? Thank you Andy Clayman Sent from my T-Mobile 5G Device Get Outlook for Android< https://url.usb.m.mimecastprotect.com/s/K8LgCDwKQBh5N5RjIWIXGA?domain=aka.ms >		Open	Code Enforcement	2024-04-01 11:56:36	1
SER0045408	450 Gardella Ave #432 SER0045408	Reporting party advises that they provided a 14 day notice to landlord, its been a month, landlord did not address patio is covered in bird poop and seed, landlord refuses to clean AC fan. Michael 858-414-5692	4050 Gardella Ave, Reno, NV 89512	Open	Code Enforcement	2024-04-01 12:10:36	4
SER0045417	Service Request - Homeless ConcernsSER0045417	Homeless people camping near dumpster, behind Keller Williams Office, and along the fence line for all of the professional circle businesses (10539 Professional Cir Suite 100, Reno, NV 89521)	10539 Professional Cir, Reno, NV 89521	Open	Code Enforcement	2024-04-01 12:34:22	2

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045464	Construction Noise Compliant - 400-251-01SER0045464	Per Voicemail received on 3/29/2024: I just got back from vacation the day before yesterday and they are working until 630 at the construction building framing, and yesterday they were working almost until 7 o'clock		Open	Code Enforcement	2024-04-01 16:05:47	
SER0045494	Violation of special use permitSER0045494	The retreat and DR HORTON are on violation of the special use permit. They have equipment delivered and framing company. Today they were still working at 6:40. Please enforce. Thank you Angelica Arcadia Sent from my iPhone		Closed	Code Enforcement	2024-04-01 19:46:33	
SER0045517	822 N Sierra St - Entire Building No Hot Water - Douglas Arms ApartmentsSER0045517	Reporting party advises no hot water in the entire building at 822 N Sierra St, reporting party states that the building hasn't had hot water in a week, per reporting party the manager is Kerrie. Reporting party is Terry 775-481-0193, if more information is needed she is available.	810 N Sierra St, Reno, NV 89503	Closed	Code Enforcement	2024-04-02 09:16:47	5
SER0045524	Service Request - Homeless Concerns on Private PropertySER0045524	there are homeless people parked at our east parking lot. We've tried several times to go out there and ask them to leave but they don't answer the door. There's always a white truck or gray SUV. They've been there for a couple of weeks east side of the building	50 E Grove St, Reno, NV 89502	Closed	Code Enforcement	2024-04-02 09:32:20	1
SER0045540	817 N Virginia - No Hot WaterSER0045540	Reporting party advises several units at the Silver Dollar Motel with no hot water since Thursday morning 3/28/24	801 N Virginia St, Reno, NV 89501	Open	Code Enforcement	2024-04-02 10:31:32	5
SER0045560	895 Elgin Ave - Homeless / Debris on property SER0045560	Reporting party advises a homeless camp and a lot of debris on this property.	475 Elgin Ave, Reno, NV 89503	Open	Code Enforcement	2024-04-02 11:28:44	5
SER0045576	Shopping Cart Abatement - Streets and Sidewalks SER0045576	shopping carts abandoned and trash left next to bridge on city area.	700 E Peckham Ln, Reno, NV 89502	Closed	Code Enforcement	2024-04-02 12:36:05	3
SER0045590	Service Request - Homeless Concerns on Private PropertySER0045590	A homeless encampment is starting to form near the freeway on-ramp.		Open	Code Enforcement	2024-04-02 13:39:57	2
SER0045668	1185 S RockSER0045668	Remove homeless camp, as the fence gate has been removed between corporation and Boyton Slough and the homeless are building their camp again.	1185 S Rock Blvd, Reno, NV 89502	Open	Code Enforcement	2024-04-03 06:47:02	3
SER0045686	Shopping Cart - 800 block of GentrySER0045686	There are multiple shopping carts along the sidewalk/street in the 800 block of Gentry.	800 Gentry Way, Reno, NV 89502	Closed	Code Enforcement	2024-04-03 09:04:11	1

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045696	RE: Abandoned VehicleSER0045696	<p>The request for City of Reno Code appears to be on 39.57801, - 119.79683- which County Code says : "two damaged vehicles in a narrow canyon". This area is on APN 035-011-01</p> <p>Hi SO team,</p> <p>The vehicles located at 39.57819, -119.79846; 39.57887, -119.79842; and 39.59071, -119.79698 are located on Washoe County open space property on APN 502-250-06. These complaints are typically referred to SO or open space staff to assist with removal.</p> <p>The vehicle located at 39.57801, - 119.79683 is located on parcel 035-011-01, which is UNR-owned and Reno's jurisdiction. I have CCed Reno Direct to address.</p> <p>The vehicle located at 39.59157, -119.80484 is located on private property on APN 502-250-33. We have had success in the past with the property owner complying with removing junk vehicles and we will contact them.</p> <p>Thank you,</p> <p>[cid:image001.png@01DA85A6.27C7C5C0] Erin Howard Code Enforcement Officer I Community Services Department ehoward@washoecounty.gov<mailto:ehoward@washoecounty.gov> Direct Line: 775.328.3629 My typical working hours: Monday-Friday 6:30am to 3:00pm Visit us first online:</p>		Open	Code Enforcement	2024-04-03 09:32:02	
SER0045703	Shopping Carts - 1414 Mistyridge Ct SER0045703	Reporting party advises a couple shopping carts located in front of 1414 Mistyridge Ct.	1414 Mistyridge Ct, Reno, NV 89523	New	Code Enforcement	2024-04-03 10:15:07	1
SER0045707	Illegal Business Sign - Wild West Gardening SER0045707	Located 2200 Coleman Dr.	2208 Coleman Dr, Reno, NV 89503	Open	Code Enforcement	2024-04-03 10:22:46	
SER0045713	950 Nutmeg PISER0045713	Items on the ground on west side building of 950 Nutmeg (apartments) across the street from Alpine Vista Condominium mail box site. Items on the ground include mattresses, appliances and water heater. Cross street of Peckham/Nutmeg Pl. Not sure if you got my reply sent to Reno Notifications concerning furniture, etc. on grounds of 950 Nutmeg apt. update as you requested more info as I stated above. Thanks, any questions my cell is 775-843-4090.Thanks, Sandra, Homeowner @ Alpine Vista Condominiums, 863 Nutmeg Pl, RNO.		Open	Code Enforcement	2024-04-03 10:42:06	
SER0045714	Illegal Sign - Wild West GardeningSER0045714	Located at 1900 Coleman Dr.	1908 Coleman Dr, Reno, NV 89503	Open	Code Enforcement	2024-04-03 10:43:06	
SER0045715	Illegal Business Sign - Wild West Gardening SER0045715	Located 1600 Coleman Dr	1598 Coleman Dr, Reno, NV 89503	Open	Code Enforcement	2024-04-03 10:46:44	5

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045719	Illegal Business Sign - Wild West Gardening SER0045719	Located across from 1400 Coleman Dr	1401 Wessex Cir, Reno, NV 89503	Open	Code Enforcement	2024-04-03 10:50:59	5
SER0045720	Illegal Business Sign - Wild West Gardening SER0045720	Located at 2100 Arcane Dr	2100 Arcane Ave, Reno, NV 89503	Open	Code Enforcement	2024-04-03 10:54:09	5
SER0045721	Illegal Business Sign - Wild West Gardening SER0045721	Located at 3500 Coleman Dr	1647 Commonwealth Cir, Reno, NV 89503	Open	Code Enforcement	2024-04-03 10:55:53	5
SER0045723	Illegal Business Sign - Xscape Dance StudioSER0045723	Located at 2175 Sierra Highlands Dr.	2175 Sierra Highlands Dr, Reno, NV 89523	Open	Code Enforcement	2024-04-03 10:58:01	5
SER0045726	Illegal Business Sign - College Hunks SER0045726	Located at 1200 Wright St.	1212 Wright St, Reno, NV 89509	Open	Code Enforcement	2024-04-03 11:05:53	1
SER0045729	Service Request - Yard issues on private propertySER0045729	The occupants of this home have been burning trash in an open fire pit for last two weeks now. Yesterday they caught the vine on fire that is on the west side perimeter fence between our properties. The fire department was called out and had to put out the fire. The fire was within 5 ft of our building, and melted one of our security lights.	763 W 7th St, Reno, NV 89503	Open	Code Enforcement	2024-04-03 11:28:37	5
SER0045759	Service Request - Illegal SignSER0045759	The Mercado posted on FB on 3/22 that they manufactured and installed a sign for the Taco Shop Midtown at 811 S Center. When reviewing Acella, there is no sign permit nor do I see that The Mercado has a Nevada Contractors License to install the illuminated sign.	26 Cheney St, Reno, NV 89501	Open	Code Enforcement	2024-04-03 14:43:35	3
SER0045784	Service Request - Zoning Issues with a BusinessSER0045784	On March 27 at at 1:48 a.m., on Wednesday morning March 27, the Reno Police Department responded again to Sai Residential Treatment Center located at 2840 Sandestin Drive. I have a video of the RPD cruiser leaving the home. I am submitting this video so the State/DHHS HCQC has a record of this response. This comes after a major response to the home on Tuesday March 26. I am very concerned for the welfare of the patients in this psychiatric residential treatment facility. The workers are also coming and going at all hours of the night. The workers also do not appear to be skilled or qualified to care for these patients. It seems there is no medical director at this facility or a skilled nurse. There doesn't seem to be any leadership or proper care given to these patients. How can this business be allowed to operate in this residential neighborhood?	2840 Sandestin Dr, Reno, NV 89523	Open	Code Enforcement	2024-04-03 16:12:31	5

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045785	Service Request - Zoning Issues with a BusinessSER0045785	The Reno Fire Department responded to 2840 Sandestin Drive at 2:38 a.m. on March 23 (Friday night into early Saturday morning. The Engine's arrival woke me up. Upon waking I saw four firemen exit the Engine, approach the home - then within a few minutes, leave the home. The engine didn't stay long at the home, but it did respond. The workers come and go at all hours of the night - between midnight at 5 a.m. I am unsure if they are taking breaks in their work at this hour, but the cars starting, parking and coming and going all night is disruptive to the neighborhood and I am certain could be disruptive to the patients living inside of this psychiatric residential treatment facility. I am filing this complaint so the State of Nevada, DHHS, HCQC has a record of this Fire response to the business next door to my home. My neighbor across the street also contacted me. She said the fire engine also woke her and she too saw the engine respond to the home at 2:38 a.m.	2840 Sandestin Dr, Reno, NV 89523	Closed	Code Enforcement	2024-04-03 16:16:12	5
SER0045786	Service Request - Zoning Issues with a BusinessSER0045786	As I was leaving to go to work at 9 a.m. on Tuesday, March 26, 2024 I noticed someone outside, on the front door steps of 2840 Sandestin Dr. There is normally no one outside on the door steps at this time of day. What got my attention was as I pulled out the garage, I took another look at 2840, I see a woman dressed in dark clothing, with long dark hair, on the phone ... I think - or she was holding her ear or the side of her head - but it kind of looked odd to me ... I maybe thought she was smoking - not a big deal, but odd for that time of day, because no one us ever out there by the front door but then I noticed as I was putting it in drive, three cop cars parked up the street toward the corner, and then ... I see RFD Engine 11 pull up and park at the far corner of Sunline Dr. and Sandestin at the first home on our street....this is about four houses away from my house; I live up the street from the corner, as is 2840. I, then saw a group RPD cops talking in the driveway to the same woman I saw on the porch - the RPD cops were getting their gloves on and deciding on their strategy to go inside I suppose. Another worker came out for a second - she had a pink top on.... and then the four cops and two workers went entered the home. A few minutes after the cops and two workers entered the home, the four paramedics/RFD Engine 11 team got out of the Engine four homes away, walked up the street to 2840, got their gloves on and had their gear ready, and entered the home. While RPD and RFD were inside the home, a REMSA ambulance arrived to 2840. Shortly after the ambulance's arrival, the REMSA team entered the home. About five minutes later, a patient of the psychiatric residential treatment facility was removed from the home by four policemen, four RFD team members and the REMSA response team. It looked like a boy. They put him in the ambulance and the ambulance, fire engine and one of the three cop cars left the scene. Two cops and their cars remained on scene. A third RPD car and officer arrived at the home around 10:15 a.m. There is more and more and more activity at this home. Just on	2840 Sandestin Dr, Reno, NV 89523	Closed	Code Enforcement	2024-04-03 16:16:55	5

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045787	Service Request - Zoning Issues with a BusinessSER0045787	<p>I am filing this complaint to document that not ONCE, but TWICE on January 19, 2024 Reno PD, REMSA and Engine 11 from the Reno Fire Department responded to this home.</p> <p>The first response was in the afternoon, 3 p.m. A child receiving treatment from this home ESCAPED from the home around 2:45 p.m. There were SEVEN cars at the home at this time when the kid escaped. I have the video footage on my driveway security camera showing the kid running away from the home and up the toward the end of our street that ends in a cul de sac to open space leading to Peavine mountain. I also have footage of others from this home running across MY FRONT LAWN.</p> <p>The kid can be seen being chased by other residents from the home. It is unknown if the other residents were also escaping or if that was the staff of the facility chasing the escapee down the street.</p> <p>They were unsuccessful in capturing the kid who escaped, therefore Reno Police Department was dispatched to locate this escapee who was running loose in the neighborhood.</p> <p>I then watched the police escort this kid back to inside the home at 3:51 p.m. on Friday, Jan, 19. I have video of the cop walking the kid back into the house.</p> <p>Additionally, later that same evening at 6:21 p.m. Engine 11 responded to the home. Loud screaming and yelling could be heard coming from inside 2840 Sandestin Drive from my front yard. I live at 2850 Sandestin Drive. Between four and six paramedics/firemen entered the home. After they entered the home three</p>	2840 Sandestin Dr, Reno, NV 89523	Closed	Code Enforcement	2024-04-03 16:19:23	5

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045788	Service Request - Zoning Issues with a BusinessSER0045788	<p>On Monday, Feb. 26, 2024 at 10:13 a.m. a patient (CHILD) at 2840 Sandestin Drive, SAI RESIDENTIAL TREATMENT CENTER, escaped from the facility. My son was going to ride his bike as he is out of school today (2/26/24) for a teacher professional development day. A Reno PD police cruiser came up our street around 11 a.m. and stopped my son and his two friends who were riding bikes. The police woman asked my son and his two friends if they knew of a kid in a red shirt who had escaped from the home at 2840 Sandestin Drive. My son and his two friends have had ZERO contact with ANY of the patients in the psychiatric residential treatment facility. We do not associate with this patients or the workers at this place. The cop then revealed to me, because I walked over to her and my son and his two friends talking to see what was going on, that the kid had escaped from the psychiatric residential treatment facility, and was found in someone's backyard. The person's who's yard the escapee was in called the cops and this is why they came up my street as my son was off to ride his bike with friends as mentioned above. The cop told me that the boy who escaped said he was escaping because of abuse. Is he being abused in this psychiatric residential treatment facility? This is now the second complaint I have filed with the State regarding this facility. It needs to be thoroughly investigated. We have had multiple suicide attempts made, have had many Reno Fire Engines, REMSA units and Reno Police called to this home multiple times in the past eight weeks. The kids are escaping more frequently. Workers come and go at all hours - day and night. There are nights when no cars are at the home and patients are inside. Are they alone overnight? This home is becoming more problematic. I am concerned for the patients. Please investigate this place for the sake of the kids who need help.</p>	2840 Sandestin Dr, Reno, NV 89523	Closed	Code Enforcement	2024-04-03 16:20:13	5

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045789	Service Request - Zoning Issues with a BusinessSER0045789	<p>The workers at this home are regularly parking their vehicles facing oncoming traffic. This is a safety issue for those that live and walk and drive in the neighborhood. They block parking in front of my home regularly. I have tried to ask them to park correctly and I have spoken to who I assume is the security guard at this business. The workers are also using my driveway and my neighbor across the street's driveway to execute U-turns and to get out of the neighborhood. We do not appreciate them using our driveways to turn around. This is not being a good neighbor.</p> <p>I've tried to ask different workers and the security guard to please not block the sidewalks when they park in the driveway (sometimes six cars deep) because it doesn't allow the kids who ride the bus access to a safe walkway. Their blocking the sidewalk sends elementary-aged kids into the street to walk home or to the bus stop. It's not safe because Sandestin is a busy street and people drive fast.</p> <p>Is there any way to ask the owner of the business to be a good neighbor and have his workers park on the corner where there is ample street parking and have them walk to the business for their shift work? They are using our driveways, and the street to U-turn, are blocking the sidewalks, do not ever shovel the side walk when it snows, and not have started to consistently park head-on, facing traffic - illegally.</p> <p>I urge the state to take each of these complaints seriously as there are many issues with the psychiatric residential treatment facility located at 2840 Sandestin Drive.</p> <p>I would like the workers to have some respect for the people who LIVE in this</p>	2840 Sandestin Dr, Reno, NV 89523	Closed	Code Enforcement	2024-04-03 16:21:06	5

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045790	Service Request - Zoning Issues with a BusinessSER0045790	<p>The Reno Fire Department has made NUMEROUS trips to the business located at 2840 Sandestin Drive. I am trying to understand how this many calls are allowed to a business in such a short amount of time. Look at the calls to the business for the month of March alone. This business is a problem and I am asking the City to take each of these submissions seriously as I feel the patients in this home are in danger due to the perceived quality of care they are receiving.</p> <p>It seems the RFD has to regularly employ Advanced Life Saving techniques when at this business.</p> <p>In looking at the reports - there were 6 calls: 12/16/23 12/29/23 1/19/24 3/7/24 3/23/24 3/26/24</p> <p>Each of these instances referred to the property use differently:</p> <p>400 - residential, other 311 - 24-hour care nursing homes 4 or more persons 419 - 1-or-2 family dwelling 459 - residential boarding care</p> <p>How does the City use all these different codes for this business?</p>	2840 Sandestin Dr, Reno, NV 89523	Closed	Code Enforcement	2024-04-03 16:31:38	5
SER0045798	Service Request - Building - Vacant/Blighted/UnsecureSER0045798	<p>Construction site is abandoned just north of the existing arts; contractor removed all the vegetation and left the site bare months ago, when the wind blows which is often, the dust blows in the road(hazardous) and into our adjacent homes; trucks have been in the site and the mud is all over the road due to the recent rain/snow. It's a horrible mess. Have them fix it please and clean the road and water the site to keep the dust down.</p>	500 Arrowcreek Pkwy, Reno, NV 89511	Open	Code Enforcement	2024-04-03 17:55:57	2

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0045823	885 Trademark- Homeless issue on private property SER0045823	Per Cynthia: " JW, I hope this finds you well...and that you remember me from our days volunteering with the Chamber. I work for Elemental LED at 885 Trademark and 855 Sandhill. Yesterday, one of our employees had their catalytic converter stolen at 3PM in the afternoon. While this was reported to Reno PD, they did not respond...and our employee waited until 7PM. That said, I learned today, that other employees were recognizing mischievous behavior in our parking lot at 885 Trademark. Our employees have found insurance cards and an employee badge from a Renown employee...amidst piles of garbage. While this was not, to my knowledge, reported to police, we have what appears to be people camping in our back parking lot. How can Reno PD help? I'm wide open to conversation...just don't know where to start. You are also welcome to call me at 775-720-7673. THANK YOUSarah"	885 Trademark Dr, Reno, NV 89521	Open	Code Enforcement	2024-04-04 09:06:21	2
SER0045850	Liter on Private Property-4400 Persimmon Road SER0045850	Per the reporting party, there is a shopping cart, tarp and general litter left behind from a previous homeless encampment. This is located behind the address provided at parcel number, 025-511-16.	4400 Persimmon Rd, Reno, NV 89502	Open	Code Enforcement	2024-04-04 10:54:26	3
SER0045892	Service Request - Shopping Cart Abatement SER0045892	Northwest Corner of Damonte Ranch and Double R Blvd, abandoned Target shopping Cart		New	Code Enforcement	2024-04-04 14:22:01	2
SER0045893	Service Request - Shopping Cart Abatement SER0045893	Behind 10775 Professional Circle Dr, abandoned shopping carts.		New	Code Enforcement	2024-04-04 14:26:12	2
SER0045916	Service Request - Zoning Issues with a Business SER0045916	I am sending this to Reno Direct/Code Enforcement (case number - ENF24-C02530 + SER0045784) to show you the manner in which the business located at 2840 Sandestin Drive blocks our neighborhood sidewalk access on Sandestin Drive. This image was taken from a security camera located across the street from my home. I live at 2850 Sandestin Dr. You can see the blue chevy suv and trailer blocking our sidewalk as well as the white 4-door vehicle. I took this image at 4:35 p.m. today, April 4, 2024. As I send this update now, the sidewalk is still blocked. It is now 4:59 p.m. When this sidewalk is blocked forces my two sons to be put into the busy street to walk to and from the corner, or to see their friends who live in our neighborhood. This is the same street the workers at this business use to speed, park the wrong way facing oncoming traffic, and maneuver illegal U-turns in my and my neighbors' driveways. This is a frequent and ongoing issue with this business. They regularly park illegally and block the public walkways. Sincerely, Jill Stockton	2840 Sandestin Dr, Reno, NV 89523	Closed	Code Enforcement	2024-04-04 17:01:31	5