



City Manager's Office

Memorandum

DATE: 3/15/2024

TO: Mayor and City Council

THROUGH: Doug Thornley, City Manager **Approved Electronically**

FROM: Krysti Smith, Senior Management Analyst

SUBJECT: Weekly Reports: Public Records Requests, Media Requests, and Code Enforcement Service Requests

This memorandum includes weekly reports from the City Clerk's Office, Strategic Communications, and Code Enforcement to the Mayor and City Council for March 8, 2024 through March 14, 2024.

The following reports are attached:

- Public records requests received by the City Clerk's Office (attachment A)
- Weekly media requests received by Communications (attachment B)
- Weekly code enforcement service requests received by Code Enforcement (attachment C)

Request ID#	Request Date	Requester	Category	Status	Due Date	Purpose
PRA-2024-04824	3/14/2024	Dana Miller	Other	Submitted	3/21/2024	Attorney
PRA-2024-04823	3/14/2024	Stephanie Jaylene Murillo Gamez	Police Report	Submitted	3/21/2024	Personal
PRA-2024-04822	3/14/2024	Jacob Jones	Investigation Report	Submitted	3/21/2024	Government Agency
PRA-2024-04821	3/14/2024	Bret O. Whipple	Police Report	Submitted	3/21/2024	Attorney
PRA-2024-04820	3/14/2024	Ashley Paige Jimenez Meza	Police Report	Submitted	3/21/2024	Personal
PRA-2024-04819	3/14/2024	steve ferguson	Police Report	Submitted	3/21/2024	Personal
PRA-2024-04818	3/14/2024	SIDARRISS Wallace	Body Worn Camera Video	Submitted	3/21/2024	Attorney
PRA-2024-04817	3/14/2024	WCHSA - CPS	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	3/21/2024	Government Agency
PRA-2024-04816	3/14/2024	WCHSA - CPS	Photos	Submitted	3/21/2024	Government Agency
PRA-2024-04814	3/14/2024	Bret O. Whipple	Police Report	Submitted	3/21/2024	Attorney
PRA-2024-04813	3/14/2024	Francisco Javier Limon	Immigration Letter/Visa	Submitted	3/21/2024	Personal
PRA-2024-04812	3/14/2024	Anna Henry	Phase I Environmental Site Assessment	Submitted	3/21/2024	Commercial
PRA-2024-04811	3/14/2024	Anna Henry	Phase I Environmental Site Assessment	Submitted	3/21/2024	Commercial
PRA-2024-04810	3/14/2024	Eilish Ann Barnes	Police Report	Submitted	3/21/2024	Government Agency
PRA-2024-04809	3/14/2024	Jacqueline Castrillo	Business License	Submitted	3/21/2024	Government Agency
PRA-2024-04808	3/14/2024	Taylor Raack	As-Builts, Easements, Flood Zone	Submitted	3/21/2024	Personal
PRA-2024-04807	3/14/2024	Taylor Raack	As-Builts, Easements, Flood Zone	Submitted	3/21/2024	Personal
PRA-2024-04804	3/14/2024	Allison Griffin	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/21/2024	Personal
PRA-2024-04802	3/14/2024	Christopher Helton	Police Report	Submitted	3/21/2024	Government Agency
PRA-2024-04801	3/14/2024	Christopher Rusby	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	3/21/2024	Attorney
PRA-2024-04800	3/14/2024	Anna Henry	Phase I Environmental Site Assessment	Submitted	3/21/2024	Commercial
PRA-2024-04798	3/14/2024	Jerri Lee Ivey	Police Report	Submitted	3/21/2024	Personal
PRA-2024-04796	3/14/2024	Miranda Margaret Schulz	Building & Intersection Camera Footage	Submitted	3/21/2024	Personal
PRA-2024-04791	3/14/2024	Ashlee Nicole Buckles	Photos	Submitted	3/21/2024	Attorney
PRA-2024-04790	3/14/2024	Ashlee Nicole Buckles	Traffic Accident	Submitted	3/21/2024	Attorney
PRA-2024-04788	3/14/2024	Kelly J Raso	Police Report	Submitted	3/21/2024	Commercial
PRA-2024-04786	3/14/2024	Christine Canchola	Police Report	Submitted	3/21/2024	Personal
PRA-2024-04785	3/14/2024	Heidi Hamand	Police Report	Submitted	3/21/2024	Personal
PRA-2024-04784	3/14/2024	Elizaeth Holt	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/21/2024	Commercial
PRA-2024-04783	3/14/2024	Elizaeth Holt	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/21/2024	Commercial
PRA-2024-04782	3/14/2024	JESUS paniagua	Police Report	Submitted	3/21/2024	Personal
PRA-2024-04781	3/14/2024	Jaydean	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/21/2024	Personal
PRA-2024-04780	3/14/2024	Sam Turman	Sewer, GIS Mapping, Storm Drain	Submitted	3/21/2024	Commercial
PRA-2024-04779	3/14/2024	Alex Megeredchian	Traffic Accident	Submitted	3/21/2024	Attorney
PRA-2024-04777	3/14/2024	John Navarro	Reno City Council Meeting Information	Submitted	3/21/2024	Personal
PRA-2024-04776	3/14/2024	Julie Morrow	Other	Submitted	3/21/2024	Government Agency
PRA-2024-04775	3/14/2024	Flor De María Putnam	Traffic Accident	Submitted	3/21/2024	Personal
PRA-2024-04774	3/14/2024	James Conor Fleming	Police Report	Submitted	3/21/2024	Media
PRA-2024-04773	3/14/2024	Derek Arden Jakob	Police Report	Submitted	3/21/2024	Government Agency
PRA-2024-04799	3/14/2024	Lucas Mullikin	Employment Data, Payroll	Submitted	3/21/2024	Media
PRA-2024-04787	3/14/2024	OPM	Background Request	Submitted	3/21/2024	Government Agency
PRA-2024-04789	3/14/2024	OPM	Background Request	Submitted	3/21/2024	Government Agency
PRA-2024-04792	3/14/2024	OPM	Background Request	Submitted	3/21/2024	Government Agency
PRA-2024-04793	3/14/2024	OPM	Background Request	Submitted	3/21/2024	Government Agency
PRA-2024-04794	3/14/2024	Heather L Phillips	Background Request	Submitted	3/21/2024	Government Agency
PRA-2024-04795	3/14/2024	ERIC DENIS KOTHSTEIN	Background Request	Submitted	3/21/2024	Government Agency
PRA-2024-04803	3/14/2024	ERIC DENIS KOTHSTEIN	Background Request	Submitted	3/21/2024	Government Agency
PRA-2024-04805	3/14/2024	Chrystal Lor	Background Request	Submitted	3/21/2024	Government Agency
PRA-2024-04772	3/14/2024	Yasmin Diaz Guillen	Background Request	Submitted	3/21/2024	Government Agency
PRA-2024-04771	3/14/2024	Jose Jesus Montelongo Soto	Background Request	Submitted	3/21/2024	Government Agency
PRA-2024-04770	3/14/2024	Victor Camargo Juarez	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	3/21/2024	Personal

PRA-2024-04769	3/14/2024	Victor Camargo Juarez	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	3/21/2024	Personal
PRA-2024-04766	3/14/2024	Richard McCandless	Code Enforcement, Violations	Submitted	3/21/2024	Personal
PRA-2024-04765	3/14/2024	Richard McCandless	Code Enforcement, Violations	Submitted	3/21/2024	Personal
PRA-2024-04764	3/14/2024	Ke Leigh Ke Aloha Cuarisma	Police Report	Submitted	3/21/2024	Personal
PRA-2024-04763	3/14/2024	Kimberly Henderson	Police Report	Submitted	3/21/2024	Commercial
PRA-2024-04762	3/13/2024	Cathleen Mayers	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04761	3/13/2024	Jessica Mendoza	Police Report	Submitted	3/20/2024	Attorney
PRA-2024-04760	3/13/2024	Savanna Richards	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/20/2024	Commercial
PRA-2024-04759	3/13/2024	Jessica Mendoza	Police Report	Submitted	3/20/2024	Attorney
PRA-2024-04758	3/13/2024	Travis Gunter	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/20/2024	Commercial
PRA-2024-04757	3/13/2024	jessie robert barnes	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04756	3/13/2024	Damon Verial	Body Worn Camera Video	Submitted	3/20/2024	Personal
PRA-2024-04755	3/13/2024	Edward Rinne	Police Report	Submitted	3/20/2024	Personal
PRA-2024-04751	3/13/2024	Fire Cause Analysis Fire Cause Analysis	Incident Report	Submitted	3/20/2024	Attorney
PRA-2024-04749	3/13/2024	Edward Rinne	Police Report	Submitted	3/20/2024	Personal
PRA-2024-04748	3/13/2024	Edward Rinne	Police Report	Submitted	3/20/2024	Personal
PRA-2024-04747	3/13/2024	Yara Jimenez	Form I-918	Submitted	3/20/2024	Attorney
PRA-2024-04746	3/13/2024	Curt Actis	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04745	3/13/2024	Curt Actis	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04744	3/13/2024	Curt Actis	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04743	3/13/2024	Curt Actis	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04742	3/13/2024	Curt Actis	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04741	3/13/2024	Curt Actis	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04740	3/13/2024	Curt Actis	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04739	3/13/2024	Garrett Hallenbeck	As-Builts, Easements, Flood Zone	Submitted	3/20/2024	Commercial
PRA-2024-04738	3/13/2024	Curt Actis	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04737	3/13/2024	Curt Actis	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04736	3/13/2024	Jaelynn Thomas	Traffic Accident	Submitted	3/20/2024	Personal
PRA-2024-04717	3/13/2024	lorene barbieri	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	3/20/2024	Personal
PRA-2024-04715	3/13/2024	lorene barbieri	Police Report	Submitted	3/20/2024	Personal
PRA-2024-04714	3/13/2024	Ryan Rhodes	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/20/2024	Attorney
PRA-2024-04713	3/13/2024	Krystal D White	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	3/20/2024	Personal
PRA-2024-04712	3/13/2024	Krystal Dianne White	911, Dispatch Calls, 911 Transcripts/Logs	Submitted	3/20/2024	Personal
PRA-2024-04709	3/13/2024	Pamela Restrepo	Police Report	Submitted	3/20/2024	Attorney
PRA-2024-04708	3/13/2024	Kyra Thompson	Other	Submitted	3/20/2024	Government Agency
PRA-2024-04705	3/13/2024	Alyssa Roberts	Medical Report	Submitted	3/20/2024	Commercial
PRA-2024-04704	3/13/2024	Justine L Lotz	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/20/2024	Commercial
PRA-2024-04703	3/13/2024	Paul Padda	Photos	Submitted	3/20/2024	Attorney
PRA-2024-04698	3/13/2024	Gordon Sean Magnin	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/20/2024	Personal
PRA-2024-04695	3/13/2024	Scott Bowman	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/20/2024	Commercial
PRA-2024-04691	3/13/2024	Brenda Hartman	Background Request	Paid	3/27/2024	Government Agency
PRA-2024-04690	3/13/2024	Brenda Hartman	Background Request	Paid	3/27/2024	Government Agency
PRA-2024-04688	3/13/2024	Brenda Hartman	Background Request	Paid	3/27/2024	Government Agency
PRA-2024-04723	3/13/2024	Jenelle Hoefling	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04724	3/13/2024	OPM	Background Request	Submitted	3/20/2024	Government Agency
PRA-2024-04725	3/13/2024	OPM	Background Request	Submitted	3/20/2024	Government Agency
PRA-2024-04726	3/13/2024	OPM	Background Request	Submitted	3/20/2024	Government Agency
PRA-2024-04727	3/13/2024	OPM	Background Request	Submitted	3/20/2024	Government Agency
PRA-2024-04729	3/13/2024	OPM	Background Request	Submitted	3/20/2024	Government Agency
PRA-2024-04730	3/13/2024	OPM	Background Request	Submitted	3/20/2024	Government Agency
PRA-2024-04731	3/13/2024	OPM	Background Request	Submitted	3/20/2024	Government Agency
PRA-2024-04732	3/13/2024	OPM	Background Request	Submitted	3/20/2024	Government Agency

PRA-2024-04733	3/13/2024	Jerry Baldrige	Background Request	Submitted	3/20/2024	Government Agency
PRA-2024-04734	3/13/2024	Christopher Torrez	Background Request	Submitted	3/20/2024	Government Agency
PRA-2024-04735	3/13/2024	Jerry Baldrige	Background Request	Submitted	3/20/2024	Government Agency
PRA-2024-04750	3/13/2024	ROBERT G. LUNA	Background Request	Submitted	3/20/2024	Government Agency
PRA-2024-04752	3/13/2024	Mark Hangebrauck	Background Request	Submitted	3/20/2024	Government Agency
PRA-2024-04753	3/13/2024	STATE OF CALIFORNIA	Police Report	Submitted	3/20/2024	Government Agency
PRA-2024-04685	3/13/2024	Aaron Dale Williams	Other	Submitted	3/20/2024	Personal
PRA-2024-04680	3/13/2024	CRU LexisNexis	Police Report	Submitted	3/20/2024	Commercial
PRA-2024-04663	3/13/2024	Lorene Barbieri	Police Report	Submitted	3/27/2024	Personal
PRA-2024-04658	3/13/2024	Nicholas Robison	Other	Submitted	3/20/2024	Personal
PRA-2024-04656	3/13/2024	Dominick Cirillo	Incident Report	Submitted	3/20/2024	Personal
PRA-2024-04644	3/12/2024	Susan Zeiter	Photos	Submitted	3/19/2024	Attorney
PRA-2024-04635	3/12/2024	Loni_pooi@yahoo.com	Photos	Submitted	3/19/2024	Personal
PRA-2024-04630	3/12/2024	Kesia Haag	Traffic Accident	Submitted	3/19/2024	Attorney
PRA-2024-04628	3/12/2024	Joseph Xano Wang	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/19/2024	Personal
PRA-2024-04626	3/12/2024	Hilton Brown Atherton	Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	Submitted	3/19/2024	Commercial
PRA-2024-04625	3/12/2024	Hilton Brown Atherton	Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	Submitted	3/19/2024	Commercial
PRA-2024-04623	3/12/2024	Alyssa Roberts	Medical Report	Submitted	3/19/2024	Commercial
PRA-2024-04618	3/12/2024	Robert Anthony Salvo Jr	Police Report	Submitted	3/19/2024	Attorney
PRA-2024-04612	3/12/2024	WCHSA - CPS	Photos	Submitted	3/19/2024	Government Agency
PRA-2024-04607	3/12/2024	Nathan Earl Robison	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/19/2024	Personal
PRA-2024-04599	3/12/2024	Michelle Clifford	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/19/2024	Personal
PRA-2024-04597	3/12/2024	Carla Renee' Scott	Police Report	Submitted	3/27/2024	Personal
PRA-2024-04594	3/12/2024	CRU LexisNexis	Police Report	Submitted	3/19/2024	Commercial
PRA-2024-04577	3/12/2024	Edgar Gabriel	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/19/2024	Personal
PRA-2024-04572	3/11/2024	Jennifer Hess	Incident Report	Submitted	3/18/2024	Attorney
PRA-2024-04570	3/11/2024	Mary Harger	Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	Submitted	3/18/2024	Personal
PRA-2024-04568	3/11/2024	Mckenna Bemel	As-Builts, Easements, Flood Zone	Submitted	3/18/2024	Commercial
PRA-2024-04565	3/11/2024	WCHSA - CPS	Photos	Submitted	3/18/2024	Government Agency
PRA-2024-04563	3/11/2024	WCHSA - CPS	Photos	Submitted	3/18/2024	Government Agency
PRA-2024-04561	3/11/2024	Nathan Earl Robison	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/18/2024	Commercial
PRA-2024-04560	3/11/2024	LORIE Ramirez	Photos	Submitted	3/18/2024	Personal
PRA-2024-04550	3/11/2024	Rodrick Solis	Body Worn Camera Video	Submitted	3/18/2024	Government Agency
PRA-2024-04549	3/11/2024	WCHSA - CPS	Photos	Submitted	3/18/2024	Government Agency
PRA-2024-04539	3/11/2024	Deane Easdon Easdon	As-Builts, Easements, Flood Zone	Submitted	3/18/2024	Commercial
PRA-2024-04535	3/11/2024	Olumide Homer Williams	Immigration Letter/Visa	Waiting for Paym	3/26/2024	Personal
PRA-2024-04533	3/11/2024	Audrey Keller	Meeting Information for Boards, Commissions, and Subcommittees of the Reno City Council	Submitted	3/18/2024	Personal
PRA-2024-04526	3/11/2024	Jenna Savran	Police Report	Additional Inforr	3/26/2024	Personal
PRA-2024-04512	3/11/2024	Chris D Bartow	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/18/2024	Personal
PRA-2024-04505	3/11/2024	Tammy L Roberts	Background Request	Paid	3/26/2024	Government Agency
PRA-2024-04509	3/11/2024	Tamra Clark	Background Request	Waiting for Paym	3/26/2024	Attorney
PRA-2024-04573	3/11/2024	Melinda Jensen	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/18/2024	Personal
PRA-2024-04504	3/11/2024	Allison Griffin	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/18/2024	Personal
PRA-2024-04503	3/11/2024	Allison Griffin	Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	Submitted	3/18/2024	Personal
PRA-2024-04502	3/11/2024	DAVID WIARD	Investigation Report	Submitted	3/18/2024	Personal
PRA-2024-04489	3/11/2024	CRU LexisNexis	Police Report	Submitted	3/18/2024	Commercial
PRA-2024-04487	3/11/2024	CRU LexisNexis	Traffic Accident	Submitted	3/18/2024	Commercial
PRA-2024-04484	3/11/2024	CRU LexisNexis	Police Report	Submitted	3/18/2024	Commercial
PRA-2024-04479	3/11/2024	Michael Doughty	Incident Report	Submitted	4/26/2024	Commercial
PRA-2024-04471	3/8/2024	Jacqueline Leuener	Other	Submitted	3/21/2024	Attorney
PRA-2024-04447	3/8/2024	Angela Highsmith	Background Request	Submitted	3/25/2024	Commercial
PRA-2024-04446	3/8/2024	Amber Havner	Background Request	Paid	3/25/2024	Government Agency

PRA-2024-04419
PRA-2024-04412

3/8/2024 Loretta King
3/8/2024 Lizeth Higareda

Photos
Police Report

Submitted
Submitted

7/31/2024 Personal
3/29/2024 Personal

Requests to City of Reno Media Line (775-430-5005)

Mar 8 - 14, 2024

Received	Name	Media Outlet	Department Contacted	Subject
03/14/2024 12:56PM	Issmar Ventura	Univision	Reno Police	Burglary
03/14/2024 10:19AM	Issmar Ventura	Univision	Reno Police	Burglary
03/13/2024 1:03PM	Valerie Bishop	KOLO 8	Reno Fire	House Fire
03/13/2024 11:16AM	Madsion	University of Nevada	Arts & Culture	Lear Theater
03/13/2024 9:10AM	Valerie Bishop	KOLO 8	Reno Fire	House Fire
03/12/2024 6:18PM	David	KOLO 8	Reno Police	Standoff
03/12/2024 3:24PM	Valerie Bishop	KOLO 8	Reno Fire	House Fire
03/12/2024 11:16AM	Issmar Ventura	Univision	Reno Fire	House Fire
3/12/2024 9:20AM	Valerie Bishop	KOLO 8	Reno Police	Serial Rapist
03/12/2024 8:53AM	Valerie Bishop	KOLO 8	Reno Police	Serial Killer
03/11/2024 5:19PM	No Name	KOLO 8	Reno Fire	House Fire
3/11/2024 6:50PM	Eric	This is Reno	Code Enforcement	Squatter House
3/11/2024 10:32AM	Denise	KOLO 8	Parks and Rec	Pickle Ball Day
03/11/2024 7:54AM	Catherine	News 4/Fox 11	Reno Police/Reno Fire	Arson Arrest
3/9/2024 3:27PM	No Name	News 4/Fox 11	Reno Police	Standoff
03/09/2024 2:58PM	Steve Timco	KOLO 8	Reno Police	Standoff
3/8/2024 2:11PM	Caden	2 News	Reno Police	Shooting
03/08/2024 2:09PM	Valerie Bishop	KOLO 8	Reno Police	Shooting
03/08/2024 949AM	Ben Margiott	News 4/Fox 11	M&O	Potholes

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0042830	Service Request - Nuisance, Not Otherwise ListedSER0042830	noise nuisance	219 W 2nd St, Reno, NV 89501	Closed	Code Enforcement	2024-03-08 02:05:48	5
SER0042842	Service Request - Nuisance, Not Otherwise ListedSER0042842	People appear to be living in a makeshift shed on the property	1605 McKinley Dr, Reno, NV 89509	Closed	Code Enforcement	2024-03-08 08:32:11	1
SER0042848	Homeless Encampment on Private Property-W 4th St and StokersSER0042848	Multiple homeless encampments are located along and near the railroad tracks.	2171 W 4th St, Reno, NV 89503	Closed	Code Enforcement	2024-03-08 09:35:45	1
SER0042854	Homeless Concern - APN: 013-311-33SER0042854	Per reporting party, there are some homeless individuals on this lot. APN: 013-311-33	2221 Automotive Way, Reno, NV 89502	Closed	Code Enforcement	2024-03-08 10:06:36	3
SER0042855	Junk in front yard : 225 W Arroyo StSER0042855	Per VM: "Hello, I'd like to report to 225 Arroyo St. Between Forest St and Watt St. bunch of motorcycles in their driveway, which is probably not a violation, but the front yard is full motorcycle parts, auto parts trash, old tires. 225 W Arroyo St. Thank you. I appreciate it. Bye."	225 W Arroyo St, Reno, NV 89509	Open	Code Enforcement	2024-03-08 10:26:26	1
SER0042878	Service Request - Homeless ConcernsSER0042878	In the Ord ditch on the north side of Fourth Street, large encampment, lots of trash under the street, and in the ditch.	2237 W 4th St, Reno, NV 89503	Closed	Code Enforcement	2024-03-08 13:15:42	1
SER0042914	Leaf Concern-1375 Surf WaySER0042914	The reporting party advises that there is a chronic issue with the property owner not taking care of the leaves at this property. The leaves are blowing throughout the neighborhood and onto properties but are also caked on the driveway and the private property. The reporting party understands that two notices have already been sent out but would like more of a correction effort taking place, such as a fine.	1375 Surf Way, Reno, NV 89503	Open	Code Enforcement	2024-03-08 16:22:46	5
SER0042916	Leaf Concern-1380 Surf WaySER0042916	Per reporting party, leaves are still an issue, no action was taken on owners side.	1380 Surf Way, Reno, NV 89503	Open	Code Enforcement	2024-03-08 16:25:32	5
SER0042925	Service Request - Homeless ConcernsSER0042925	Homeless encampments behind Kohl's store.	70 Damonte Ranch Pkwy, Reno, NV 89521	Open	Code Enforcement	2024-03-08 19:56:55	2
SER0042940	9366 bay drive reno nv dump site litterSER0042940	Public street dump site hindering access and public right away. Illegal dumping	9366 Bay Dr, Reno, NV 89506	Open	Code Enforcement	2024-03-09 16:56:12	4
SER0042944	Service Request - Shopping Cart AbatementSER0042944	1 shopping cart on West side of SB Virginia	4135 S Virginia St, Reno, NV 89502	Closed	Code Enforcement	2024-03-09 19:08:00	2
SER0042945	Service Request - Shopping Cart AbatementSER0042945	6 shopping carts on north side of property, west side of SB Virginia	4175 S Virginia St, Reno, NV 89502	Closed	Code Enforcement	2024-03-09 19:09:28	2
SER0042946	Service Request - Shopping Cart AbatementSER0042946	1 shopping cart on south side of property, west side of SB Virginia	4175 S Virginia St, Reno, NV 89502	Closed	Code Enforcement	2024-03-09 19:10:42	2
SER0042947	Service Request - Shopping Cart AbatementSER0042947	2 shopping carts on south side of Redfield/Baker intersection	488 Redfield Pkwy, Reno, NV 89509	New	Code Enforcement	2024-03-09 19:12:47	2
SER0042948	Service Request - Shopping Cart AbatementSER0042948	1 shopping cart on south side of Peckham, closest intersection is Baker. next to wooden fence	3915 Baker Ln, Reno, NV 89509	Closed	Code Enforcement	2024-03-09 19:14:52	2
SER0042955	Homeless - 2424-A Oddie Blvd, Reno, NV 89512SER0042955	On Silverada blvd in Dollar Tree parking lot. A cross the street from Oddie Blvd. Same homeless lady and man that go from place to place in this neighborhood. Leave garbage, feces in there wake. Every time they get told to leave and go literally down street or across street. There has got to be a solution to this couple. They sell stuff have groups collect during day selling who knows what. And smell gets horrible after a few days. We are improving our family neighborhood and most gone but due to the size of this couple hoarding they never go far. Thank you for all your time with this same group.		Closed	Code Enforcement	2024-03-10 08:13:59	
SER0042958	Service Request - Homeless ConcernsSER0042958	Homeless camping in Orr ditch just west of 2301 w 4th st. A lot of debris accumulated in ditch. The culvert is full of homeless debris putting the ditch at risk of flooding.	2301 W 4th St, Reno, NV 89503	Open	Code Enforcement	2024-03-10 09:02:51	1
SER0042968	Service Request - Debris on Private PropertySER0042968	There is lots of debris and random stuff on the lawn. The deck on the top looks like it's going to collapse. I opened a previous request and was told the property was deemed acceptable. This is the current state of the house. It looks like the house is going to fall down and the garbage and random stuff makes the street look like a dump.	364 W Pueblo St, Reno, NV 89509	Open	Code Enforcement	2024-03-10 12:28:06	1

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0042984	Service Request - Homeless ConcernsSER0042984	Homeless encampment on Sierra Highlands across the street from the entrance to Terracina apartments. Between Villa Verde and W. 7th street and behind Walmart	2128 Sierra Highlands Dr, Reno, NV 89523	Closed	Code Enforcement	2024-03-10 17:50:12	5
SER0042991	Service Request - Nuisance, Not Otherwise ListedSER0042991	Homeless camping spot messy area	1215 Stardust St, Reno, NV 89503	Open	Code Enforcement	2024-03-11 01:30:27	5
SER0042997	Service Request - Shopping Cart AbatementSER0042997	Abandoned Shopping carts.	700 E Peckham Ln, Reno, NV 89502	Closed	Code Enforcement	2024-03-11 07:40:07	3
SER0043020	Service Request - Shopping Cart AbatementSER0043020	shopping carts abandoned	3295 S Virginia St, Reno, NV 89502	Closed	Code Enforcement	2024-03-11 08:58:22	1
SER0043024	Service Request - Rental Property IssuesSER0043024	There is motorized scooters left in hallways all the time, and overnight also. There are also other safety issues around tenants doorways. Please do not tell management that it was I that complained. Other people have complained in the past for other things and have been evicted. I would like to stay here, but if scooters and other safety concerns are present, I have no recourse except to move out and then get an attorney. Please let me know if I'm in the right, if not I'll shut up and I won't mention it again. Sincerely Donald Walters A retired SAVE Officer	301 Gentry Way, Reno, NV 89502	Open	Code Enforcement	2024-03-11 09:26:54	1
SER0043027	No Hot Water - 1520 Sky Valley Dr Unit #107SER0043027	Reporting party advises no hot water in their unit for 16 days. Contact information Robert 775-771-7882	1520 Sky Valley Dr, Reno, NV 89523	Open	Code Enforcement	2024-03-11 09:35:50	1
SER0043031	No Heat - 823 Ralston St Unit #101 SER0043031	Reporting party advises no heat in her unit for about a week. She tried notifying her landlord but hasn't gotten a response. Tenant Denna 775-560-0834	823 Ralston St, Reno, NV 89503	Closed	Code Enforcement	2024-03-11 09:49:32	5
SER0043030	Homeless Concerns on Private Property- Dickerson Rd SER0043030	Per VM: "Hi, this is Gigi, on Dickerson Road. This was supposed to be cleaned up by the karma Box, and they were supposed to come last weekend. I don't know how they're going to clean it up, but they didn't show up. This stuff has to get cleaned up. I'm going to the media and I'm done. The railroad is covered with homeless everywhere, you know, you guys are just, passing it around to Department to department and nothing's getting done. My tenants have look at this everyday. so I want this addressed this week. I want somebody to call me back. My number is 775-771-7850. Thank you"	2230 Dickerson Rd, Reno, NV 89503	Open	Code Enforcement	2024-03-11 09:58:12	1
SER0043041	encroachment SER0043041	Received voicemail stating: I live at 8430 Wise Avenue Reno 89506. It looks like somebody behind me has purchased vacant land lot and I think they're in coaching on my property the making quite a mess. But I've tried to talk to them several times and haven't been able to. To quite understand. There's there's an English barrier language barrier, so I need someone to come take a look. Returned call and was told that there was a dirt retaining wall being built also.	8480 Wise Ave, Reno, NV 89506	Closed	Code Enforcement	2024-03-11 10:17:07	
SER0043056	Litter/Garbage - 9860 N Virginia St/ Mathews St SER0043056	Reporting party advises a lot of dumped garbage/debris located behind 9860 N Virginia St, debris is located on Mathews St by trailer park.	9011 Matthews St, Reno, NV 89506	Open	Code Enforcement	2024-03-11 11:13:27	4
SER0043077	Occupied RV - APN: 560-020-18SER0043077	Reporting party advises an occupied RV that is located at APN: 560-020-18		Open	Code Enforcement	2024-03-11 12:34:16	4
SER0043074	Placing snow in neighbors property - 3400 Comstock SER0043074	Reporting party advises the property owner at 3400 Comstock is taking the snow that is on his property and placing it in a ditch that is located on neighbor property. Neighbor property 5 Redstone Dr.	3400 Comstock Dr, Reno, NV 89512	Closed	Code Enforcement	2024-03-11 12:39:58	4
SER0043090	Service Request - Shopping Cart AbatementSER0043090	abandoned shopping carts	3295 S Virginia St, Reno, NV 89502	Closed	Code Enforcement	2024-03-11 13:28:27	1

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0043110	FW: A new Service Request has been created [Request ID #156633] (City of Reno General) - Washoe County, NVSER0043110	A new service request has been filed. 156633 Date/Time 3/10/2024 3:56 PM Type City of Reno General Address 10898 DANCING ASPEN DR, Reno Origin Website Comments There are two large basketball hoops and their bases located in front of 10880 and 10860 Dancing Aspen Dr, Reno Nv. During the last wind storm they moved into the street and dangerously close to a vehicle parked on the street. These hoops have been up and never taken off of the road for over a year now. They are a road hazard. I live in a rental across the street and as stated I'm worried about my vehicles being damaged due to the wind. Please help our neighborhood to get rid of these road hazards that should only be brought out when the kids are playing basketball- which I've only seen happen maybe 3 times in a year. Submitter No, No 457 Stewart st Reno, NV	10880 Dancing Aspen Dr, Reno, NV 89521	Open	Code Enforcement	2024-03-11 14:53:08	2
SER0043114	Service Request - Nuisance, Not Otherwise ListedSER0043114	Disconnected hanging AT&T wire—reported on numerous occasions to AT&T (not my carrier) with no response to remove the hazard. The wire needs to come down without impacting any of the other utility wires on the poles in the street	1365 Palisade Dr, Reno, NV 89509	Closed	Code Enforcement	2024-03-11 15:08:15	1
SER0043120	Service Request - Shopping Cart AbatementSER0043120	Shopping cart pick up	40 E 4th St, Reno, NV 89501	Closed	Code Enforcement	2024-03-11 15:33:52	5
SER0043155	Service Request - Nuisance, Not Otherwise ListedSER0043155	Noise nuisance	124 W 2nd St, Reno, NV 89501	Open	Code Enforcement	2024-03-12 06:57:52	5
SER0043165	Service Request - Nuisance, Not Otherwise ListedSER0043165	Loud booming bass thumping noisenow on a Monday night through the early hours of the morning.	200 W 2nd St, Reno, NV 89501	Open	Code Enforcement	2024-03-12 08:08:20	5
SER0043176	Service Request - Sidewalk ObstructionSER0043176	TRA Riverside LLC has enclosed a section of Reno's municipal park located at the southeastern corner of parcel number 012-016-13. Additionally, they have enclosed a substantial portion of the public right of way beneath the Wells Ave bridge, linking it to their parcel, and are utilizing it for exclusive parking purposes. Is it legally permissible for California-based corporations to appropriate public areas for private benefit, particularly in relation to meeting parking requirements? This inquiry may be more appropriately directed to the planning department, assuming they provided approval for the privatization of public space for commercial use.	14 Park St, Reno, NV 89502	Open	Code Enforcement	2024-03-12 08:49:42	3
SER0043205	Camp Trailer parked on driveway - 5195 Rio Pinar SER0043205	Reporting party advises a camp trailer that is parked on the driveway of 5195 Rio Pinar	5195 Rio Pinar Dr, Reno, NV 89509	Open	Code Enforcement	2024-03-12 10:58:56	2
SER0043204	5 Wheeler parked on driveway - 5190 Rio Pinar DrSER0043204	Reporting party advises a 5th Wheeler that is parked on property driveway along with Utility trailer that is being stored on street.	5190 Rio Pinar Dr, Reno, NV 89509	Open	Code Enforcement	2024-03-12 11:00:42	2
SER0043212	Debris on Private Property-3295 Mayberry DriveSER0043212	Per the reporting party, there are several dozen tires on the property that are visible from the public right of way. They have been on site for over a year. Parcel number, 009-742-01.	3636 Mayberry Dr, Reno, NV 89509	Open	Code Enforcement	2024-03-12 11:36:59	1
SER0043214	475 Cemetery Rd - Homeless Concern SER0043214	Reporting party advises a homeless encampment that is located by 475 Cemetery Rd heading towards Keystone Ave.	475 Cemetery Rd, Reno, NV 89503	Open	Code Enforcement	2024-03-12 11:37:07	1

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0043232	2855 Idlewild Dr Condo Complex - Elevator Issue SER0043232	Elevator not working for over a week. Stating that the elevator phone line is also broken which they believe means that the fire alarm system is also not working. Concern for elderly residents that may not be able to use the stairs	2855 Idlewild Dr, Reno, NV 89509	Open	Code Enforcement	2024-03-12 12:46:28	1
SER0043244	535 E Moana Lane SER0043244	The owner of 535 E Moana Lane called Reno Direct asking for a code enforcement case to be open on the tenant that is leasing the property from her. The property is a restaurant, owner states that the tenant is not cleaning grease that is accumulating on the roof. Owner spoke with Washoe County Health District and Washoe directed her over to City of Reno. Owner contact 775-742-8703	575 E Moana Ln, Reno, NV 89502	Open	Code Enforcement	2024-03-12 14:13:33	1
SER0043250	Service Request - Shopping Cart AbatementSER0043250	Shopping cart pick up	40 E 4th St, Reno, NV 89501	Closed	Code Enforcement	2024-03-12 14:21:48	5
SER0043302	Service Request - Illegal SignSER0043302	illegal sign posting		Closed	Code Enforcement	2024-03-13 08:15:54	3
SER0043304	Service Request - Illegal SignSER0043304	illegal sign posting	1374 Casazza Dr, Reno, NV 89502	Open	Code Enforcement	2024-03-13 08:21:10	3
SER0043327	Homeless Concern - W 4th St - Del Curto Dr SER0043327	Reporting party advises a homeless encampment that is located between W 4th St and Del Curto Dr by train tracks.		Open	Code Enforcement	2024-03-13 10:44:08	1
SER0043329	Homeless Encampment on Private Property- 015-350-03SER0043329	Per the reporting party, there is a large black tent located on parcel 015-350-03. It is located on Airway Drive and across the street from Model Way. Per the reporting party, it is visible from the public right of way.	1791 Model Way, Reno, NV 89502	Open	Code Enforcement	2024-03-13 10:57:22	3
SER0043333	Service Request - Rental Property IssuesSER0043333	Failure of landlord to maintain dwelling unit in habitable condition because of rodent infestation, mold, and frequent water shut-offs.	1850 Idlewild Dr, Reno, NV 89509	Open	Code Enforcement	2024-03-13 11:28:00	1
SER0043334	Service Request - Rental Property IssuesSER0043334	Failure of landlord to maintain dwelling unit in habitable condition because of rodent infestation, mold, and frequent water shut-offs.	1850 Idlewild Dr, Reno, NV 89509	Closed	Code Enforcement	2024-03-13 11:32:24	1
SER0043336	Service Request - Debris on Private PropertySER0043336	Dilapidated trailer that is falling apart is a blight on the neighborhood and has homeless living in it	134 Gardner St, Reno, NV 89503	Closed	Code Enforcement	2024-03-13 11:38:25	1
SER0043397	Homeless Encampment on Private Property- 9180 Red Baron BlvdSER0043397	Per the reporting party, there are several homeless encampments situated on vacant land behind the reporting party's property. The reporting party is concerned as these encampments have been present on site for several weeks. The reporting party is requesting a call back from the handling department. It appears to be parcel 554-210-06.	9180 Red Baron Blvd, Reno, NV 89506	Open	Code Enforcement	2024-03-13 15:15:13	4
SER0043402	Service Request - Illegal SignSER0043402	two signs posted on utility pole	1514 Vassar St, Reno, NV 89502	Open	Code Enforcement	2024-03-13 15:26:33	3
SER0043414	Service Request - Homeless Concerns on Private PropertySER0043414	There is a homeless encampment on the private property next to 1717 S Wells - The Radical Cat. Debris all over.	1724 Holcomb Ave, Reno, NV 89502	Open	Code Enforcement	2024-03-13 16:32:30	3
SER0043437	Tree Concern-307 Broadway BlvdSER0043437	Per the reporting party, a large tree is extending over her property, and is concerned it could cause damage to her roof.	315 Broadway Blvd, Reno, NV 89502	Open	Code Enforcement	2024-03-14 08:13:18	3
SER0043442	Lakemill Lodge - 200 Mill St SER0043442	Per VM: "Good morning. This is Heidi calling from Park 160. I am the new community manager here and I needed to speak with someone about never ending ongoing daily nightly concerns with the Lakemill Lodge. Would love to have a conversation meet with someone whoever could be the person that would best be able to help me with this. Disgusting things that take place there, last night when I was leaving was around 9:30 there were homeless folks in the gigantic dumpsters throwing blankets and trash and everything out of the dumpster actually in the dumpsters. I photos of it. This is a nightly occurrence. And those huge waste management dumpsters sit out on that street right out front of our property daily. And I'm just trying to figure out why we're allowing that why does the city allow it? Why does waste management not line it up or tuck it back. So I really want to get in touch with somebody that can help us get this situation under control for the benefit of our entire downtown community, but for our selfishly Park 160 apartment community. We shouldn't have to endure that from a neighbor. So if someone give me a call back, my personal cellphone is seven hundred. 775 770-4083 again, I'm looking to connect with you ever. The best representative is for Reno Direct that can assist me with my concerns. Thanks so much. Have a great day. Bye bye."	410 Mill St, Reno, NV 89501	Open	Code Enforcement	2024-03-14 08:41:36	3

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0043446	Debris/Junk - 733 E 2nd. St SER0043446	Debris/junk at 733 E. 2nd St and reporting that someone is living in an RV/storage unit.	733 E 2nd St, Reno, NV 89502	Open	Code Enforcement	2024-03-14 08:56:15	3
SER0043463	Service Request - Nuisance, Not Otherwise ListedSER0043463	Homeless sleeping in stairwells, using as bathrooms, leaving debris, breaking gate hardware on stairway doors	695 W 3rd St, Reno, NV 89503	Open	Code Enforcement	2024-03-14 09:55:42	1
SER0043473	Homeless Encampment behind 5000 Smithridge DrSER0043473	<p>Hello</p> <p>We have a homeless encampment on the backside of 5000 Smithridge Dr behind Goodwill.</p> <p>The size is growing by the day and were cleaning up human feces on a daily basis on the property.</p> <p>Please have them removed ASAP.</p> <p>Thank you.</p> <p>Respectfully,</p> <p>Lisa Read Director of Leasing & Sales Lic. BS.0032915 Lic. PM.0132915 CPMNV 3545 Airway Drive Suite 113 - Reno, NV 89511 lisa@cpmnv.com<mailto:lisa@cpmnv.com> o.775.853.3742</p> <p>Evolving Your Business, Protecting Your Investment</p> <p>[cid:image001.png@01DA75FB.83ABB3C0] [Facebook Logo] <https://url.usb.m.mimecastprotect.com/s/offFeCoAWjECrmGk8s1rwwb?domain=facebook.com> [LinkedIn Logo]</p>	4480 Smithridge Dr, Reno, NV 89502	Open	Code Enforcement	2024-03-14 10:39:39	3
SER0043476	Service Request - Homeless Concerns on Private PropertySER0043476	We have a homeless encampment that has formed behind The Goodwill building. It started with one tent and has now grown to multiple and we are cleaning up human feces on a daily basis.	5000 Smithridge Dr, Reno, NV 89502	Open	Code Enforcement	2024-03-14 10:47:12	3
SER0043505	APN 004-292-03- homeless camp SER0043505	The reporting party advises that there is about 5 occupied vehicles on this parcel with a large amount of debris. One of the vehicles as an RV and has a wood stove that is used, which is presenting fire hazards. Camp is right behind the apartment complex	2465 Clear Acre Ln, Reno, NV 89512	Open	Code Enforcement	2024-03-14 12:49:34	4

Number	Case	Description	Location	State	Assignment group	Created	Ward
SER0043527	Service Request - Business License IssuesSER0043527	<p>brewers cabinet 475 s.arlington reno, nv</p> <p>they are licensed as a restaurant with alcohol service permitted. thus, patrons must order food to access the bar. there is NO direct bar service.</p> <p>over time, they now serve just beer to anyone who wants it, regardless of food. even to the point where they are in the wine walk march 16, 2024 in direct violation of their permitting.</p> <p>they acquired their SUP with emphasis that they could NOT operate as a bar. the newlands neighborhood was clear that food must be serve with the alcohol.</p> <p>now, the freely act as a bar to anyone who comes and the neighborhood does not like drunks walking our alleys and streets. please have an agent remind brewers cabinet that they cannot serve alcohol only. Brewers cabinet withdrawing from the wine walk is mandatory. i know the owners personally so i desire anonymity.</p> <p>please have them eliminate bar service to those not ordering food. Bars are forbidden in the NC zoning where they reside. i live 1 block away and drunks walk by my home routinely. being a restaurant with alcohol is fine. Acting as a bar is not legal. It doesnt mean every person seated has to order food, but as long as some do, its all good. Brewers cabinet is getting that bar reputation and they will comply if the city reminds them they are in violation. if i go public...i go right to the city manager/ city council. no bars allowed in NC zoning. fair is fair. thank you!</p>		Open	Code Enforcement	2024-03-14 14:26:43	
SER0043530	Mold in Duplex-1261 S Arlington SER0043530	Per the reporting party, there is mold located in her duplex. The constituent provided the landlord with a 14 day notice on 02/14/24 and they have not responded to the notice. Per the reporting, Mondays and Tuesday are a better day to contact the constituent as she works 12 hour days Wednesday-Saturday.	1261 S Arlington Ave, Reno, NV 89509	Open	Code Enforcement	2024-03-14 14:39:31	1
SER0043566	Service Request - Building - Vacant/Blighted/UnsecureSER0043566	On my evening walk I noticed, what appears to be, roof flashing hanging from the Rise building on the Sierra Street side. Photo attached. A possible hazard for pedestrians if it should come lose.	45 W 2nd St, Reno, NV 89501	New	Code Enforcement	2024-03-14 20:43:17	5