



# City Manager's Office

---

## MEMORANDUM

**DATE:** March 4, 2024

**TO:** Mayor and City Council

**THROUGH:** Doug Thornley, City Manager Approved Electronically

**FROM:** Cynthia Esparza, Chief Equity and Community Relations Officer  
Jackie Bryant, Assistant City Manager

**SUBJECT:** Weekend Inclement Weather Operation for the Unhoused

---

Consistent with inclement weather outreach practices, Clean and Safe staff coordinated efforts over the weekend in partnership with RISE. Sites visited included several areas identified by community advocates.

- **Saturday, March 2**
  - Clean and Safe Outreach
    - 4th Street & Stoker Ave
      - 4 individuals were contacted and declined the emergency shelter.
    - Orr Ditch near Cemetery Road
      - 4 individuals were contacted and declined the emergency shelter.
    - 5<sup>th</sup> Street under Wells Ave.
      - 3 individuals were contacted and declined the emergency shelter.
    - W. 4<sup>th</sup> Street (near TMWA property)
      - 2 individuals were contacted and declined the emergency shelter.
  - RISE
    - Gentry Way
      - 2 individuals were contacted and declined the emergency shelter.
- **Sunday, March 3**
  - Clean and Safe Outreach
    - Under Greg Street Bridge
      - 3 individuals were contacted and declined the emergency shelter.
    - Stewart Park
      - 2 individuals were contacted and declined the emergency shelter.

Staff remains in regular communication with Washoe County regarding community needs and can confirm there is sufficient capacity at the Nevada Cares Campus/

Attachment:

- March 1, 2024 Inclement Weather Operations Update Council Memo



# City Manager's Office

---

## MEMORANDUM

**DATE:** March 1, 2024

**TO:** Mayor and City Council

**THROUGH:** Doug Thornley, City Manager **Approved Electronically**

**FROM:** Kaytlin Canner, Clean and Safe Manager  
Cynthia Esparza, Chief Equity and Community Relations Officer  
Jackie Bryant, Assistant City Manager

**SUBJECT:** March 1, 2024, Inclement Weather Operation for the Unhoused Update

---

Consistent with past practice, Clean and Safe policy, and in preparation for inclement weather, Clean and Safe staff and contractors have enhanced outreach to the unsheltered community to inform them of the dangerous weather conditions and to encourage them to seek shelter and food at the Nevada Cares Campus. The outreach teams provide transportation to the Cares Campus, if desired.

Clean-up operations are paused when there is an impending weather event, both to allow for enhanced outreach and to allow individuals to shelter in place, should they choose not to access the Cares Campus. The following is a summary of ongoing efforts and regional shelter availability:

### **Outreach**

Outreach locations are selected based on encampment trends.

- **Monday, February 26**
  - Clean and Safe Outreach
    - Kietzke Lane & Plumb Lane
      - 2 individuals were contacted and declined the emergency shelter.
  - Reno Initiative for Shelter and Equality
    - Train tracks behind Valero
      - 3 individuals were contacted and declined the emergency shelter.
  - Karma Box Project

- Oddie Blvd & Silverada Drive
    - 2 individuals were contacted and declined the emergency shelter.
- **Tuesday, Friday 27**
  - Clean and Safe Outreach
    - Neil Road and Delucchi Lane
      - 2 individuals were contacted and declined the emergency shelter.
  - Reno Initiative for Shelter and Equality
    - Commercial Row
      - 4 individuals were contacted and declined the emergency shelter.
  - Karma Box Project
    - Oddie Blvd & Silverada Drive
      - 2 individuals were contacted and declined the emergency shelter.
- **Wednesday, February 28**
  - Clean and Safe Outreach
    - Elko Street & 6th Street
      - 1 individual was contacted and declined the emergency shelter.
    - Alleyway behind 830 E 2nd St
      - 2 individuals were contacted and declined the emergency shelter.
  - Reno Initiative for Shelter and Equality
    - 4th Street & Stoker Ave
      - 2 individuals were contacted and declined the emergency shelter.
    - Train tracks behind Valero
      - 2 individuals were contacted and declined the emergency shelter.
  - Karma Box Project
    - Train tracks at Galletti Way
      - 10 individuals were contacted and declined the emergency shelter.
    - Train tracks behind Hooten Tires
      - 5 individuals were contacted and declined the emergency shelter.
- **Thursday, February 29**
  - Clean and Safe Outreach
    - Second Street Bridge
      - 2 individuals were contacted and declined the emergency shelter.
    - Kietzke Bridge
      - 5 individuals were contacted and declined the emergency shelter.
    - Sutro Bridge
      - 3 individuals were contacted and declined the emergency shelter.
    - Highland and Evans
      - 2 individuals were contacted and declined the emergency shelter.
    - Train Tracks near Galletti Way
      - 3 individuals were contacted and declined the emergency shelter.

- Reno Initiative for Shelter and Equality
  - Train tracks from 395 to Galletti Way
    - 30 individuals were contacted and declined the emergency shelter.
  - Need2Speed Waterway
    - 1 individual was contacted and declined the emergency shelter.
  - Galletti Way by Fisherman's Park 1
    - 4 individuals were contacted and declined the emergency shelter.
  - West Street Plaza
    - 7 individuals were contacted and declined the emergency shelter.
  - Pyramid Bike/Walking Path between John Champion and Brodhead Park
    - 6 individuals were contacted and 3 individuals accessed the emergency shelter.
  - Orr Ditch near Cemetary Road
    - 4 individuals were contacted and declined the emergency shelter.
  - Train tracks near Dickerson Road
    - No individuals at this location.
  - Elko Avenue
    - No individuals at this location.
- Karma Box Project
  - Gentry Way
    - 3 individuals were contacted and declined the emergency shelter.
  - Train tracks at Commercial Row
    - 44 individuals were contacted and declined the emergency shelter.
  - Train tracks from Sage Street to 395 overpass
    - 11 individuals were contacted and declined the emergency shelter.
  - 4th Street to Oddie Blvd
    - 4 individuals were contacted and declined the emergency shelter.
  - Eureka Avenue under the Wells Bridge
    - 5 individuals were contacted and declined the emergency shelter.
  - Oddie Blvd between Sutro and Sparks
    - 3 individuals were contacted and declined the emergency shelter.
  - Paradise Park
    - 3 individuals were contacted and declined the emergency shelter.
- **Friday, March 1**
  - Clean and Safe Outreach
    - Northwest Reno
      - No individuals at this location.
    - 5th Street and Vine Street
      - 3 individuals were contacted and declined the emergency shelter.
    - River behind landscaping company on W 4th Street

- 4 individuals were contacted and declined the emergency shelter.
  - Dorotskar Park
    - 1 individual was contacted and declined the emergency shelter.
- Reno Initiative for Shelter and Equality
  - 4th Street across the street from Del Cutro
    - 1 individual was contacted and declined the emergency shelter.
  - Dog Run on Record Street
    - No individuals at this location.
  - Gentry Way and surrounding areas
    - 4 individuals were contacted and declined the emergency shelter.
  - 4th Street & Keystone Ave
    - 4 individuals were contacted and declined the emergency shelter.
- Karma Box Project
  - Double R & Double Diamond and surrounding areas
    - 1 individual was contacted and declined the emergency shelter.
  - Professional Circle area in South Reno
    - No individuals at this location.
  - Kietzke Bridge area
    - 3 individuals were contacted, and 1 individual accessed the emergency shelter.

### **Nevada Cares Campus**

The Nevada Cares Campus has three locations available for the unhoused community to use as follows:

- Shelter: 549 beds
- Winter Overflow Shelter: 84 beds
- Warming Center: Accommodates 120 people, 24 hours a day, 7 days a week.
- Additional locations for warming are identified, if needed,

The Nevada Cares Campus is prepared to accommodate individuals, even when beds in the Shelter and Overflow Shelter are full. If the shelter and winter overflow beds are full, eligible individuals will not be turned away and can remain in the Resource Center, located at 600 Line Drive, which has restrooms, showers, and a laundry center. If the Resource Center becomes full (to date this has not occurred), additional locations on campus will be identified to accommodate the need.

Staff will continue communicating with Washoe County to discuss unsheltered community needs. Please contact Kaytlin Canner at [cannerk@reno.gov](mailto:cannerk@reno.gov) or (775) 530-4188 with any questions.