



City Manager's Office

MEMORANDUM

DATE: March 4, 2024

TO: Mayor and City Council

THROUGH: Doug Thornley, City Manager Approved Electronically

FROM: Suzanne Groneman, Sustainability Manager
Jackie Bryant, Assistant City Manager

SUBJECT: **Waste Management 2024 Rate Increase**

In accordance with the commercial, residential, and disposal franchise agreements, Waste Management notified the City of Reno of the 2024 rate increases.

Additionally, the allowances will also increase. The allowances are:

- Amounts afforded to the City of Reno for collection services throughout Reno at city-owned buildings and facilities, and in the public right-of-way. The allowance also includes large dumpsters for cleanups and other events organized by and managed by the City of Reno.
- Transfer Station activities: any and all waste dropped off by the City or their contracted representatives, at either the Stead or Commercial Row transfer stations.
- Lockwood Landfill activities: any and all waste dropped off by the City or their contracted representatives, at the Lockwood Landfill.

The notification letter and rate sheets are attached.



February 29, 2024

Mr. Doug Thornley
City Manager, City of Reno
P.O. Box 1900
Reno, Nevada 89505

Dear Mr. Thornley:

This is to notify you of rate adjustments per the franchise agreements between the City of Reno and WM. Per the Bureau of Labor Statistics the Consumer Price Index-Garbage and Trash Collection for the period of December 2022 to December 2023 increased 7.28%.

Per section 6.2 A of the commercial agreement and 6.3 A of the residential agreement, which limits any rate increase to 6.00%, the increase to collection rates that WM will put into effect as of April 1, 2024, will be 6.00%. Attached are new rate schedules for each line of business.

Additionally, Per Section 3.6 of the Disposal Agreement, the Host Fee WM pays to the City of Reno will increase from \$.56 per ton to \$.60 per ton for all material passing through transfer stations in Reno.

Per section 5.2 of the Disposal Agreement, solid waste rates per ton will be adjusted as listed below. These are internal rates between hauling company and post collections. It does not affect the rate paid by the public at the transfer station.

	Current Rate	Rate Change	New Rate
Compacted Yards	\$15.44	\$1.12	\$16.56
Uncompacted Yards	\$12.05	\$0.88	\$12.93
Approved Recyclables Per Ton	\$58.53	\$4.26	\$62.79

Additionally, per section 3.3 E of the Disposal agreement the City’s Disposal allowances will be increased as follows:

Collection Service Allowance	\$1,233,140.11
Transfer Station Allowance	\$1,196,831.17
Lockwood Landfill Allowance	\$58,382.01



Northern Nevada Waste Management
100 Vassar Street
Reno, NV 89502

I am happy to discuss further if you have any questions.

Sincerely,
Kendra Kostelecky
Waste Management

CC :	Suzanne Groneman	Michal Eckman	Danalyn Winters
	Emily Kidd	Jonathan Crabtree	Derek Fuji
	Maria Davis	Kim Fleming	
	Ryan West	April Puhaida	
	Jorge Ballesteros	Eric Lynch	



**City of Reno Residential Rates
New Rates Effective 4/1/2024**

Adjustment
6.00%

Residential	Current Rate	CPI Adjustment	New Rate
One 35 Gallon Solid Waste Cart and 64 Gallon Recycle Cart	\$18.58	\$1.11	\$19.69
One 35 Gallon Solid Waste Cart and 96 Gallon Recycle Cart	\$19.15	\$1.15	\$20.30
One 64 Gallon Solid Waste Cart and 96 Gallon Recycle Cart	\$20.57	\$1.23	\$21.80
One 96 Gallon Solid Waste Cart and 96 Gallon Recycle Cart	\$22.76	\$1.37	\$24.13
One 35 Gallon Solid Waste Cart and 64 Gallon Recycle Cart - Senior Rate	\$16.60	\$1.00	\$17.60
One 35 Gallon Solid Waste Cart and 64 Gallon Recycle Cart - Low Income/Senior Rate	\$12.45	\$0.75	\$13.20
Animal Resistant 96 Gallon Solid Waste Cart and 96 Gallon Recycle Cart - Automated	\$27.68	\$1.66	\$29.34
Animal Resistant 96 Gallon Solid Waste Cart and 96 Gallon Recycle Cart - Manual	\$31.17	\$1.87	\$33.04
Additional 96 Gallon Solid Waste Cart	\$11.25	\$0.68	\$11.93
Additional 96 Gallon Solid Waste Cart - For Existing Similar Service	\$7.21	\$0.43	\$7.64
Additional 96 Gallon Recycling Cart	\$6.76	\$0.41	\$7.17
Additional 64 Gallon Solid Waste Cart	\$11.75	\$0.71	\$12.46
Additional 64 Gallon Recycling Cart	\$7.71	\$0.46	\$8.17
Side Yard Service (No Charge for Senior or Disabled)	\$15.21	\$0.91	\$16.12
Extra Stickers	\$3.01	\$0.18	\$3.19
Summer/Fall - Package of 20 Stickers	\$53.68	\$3.22	\$56.90

Bin Service Residential	Current Rate	CPI Adjustment	New Rate
4 Yard Bin Special Single Service	\$108.11	\$6.49	\$114.60
6 Yard Bin Special Single Service	\$144.87	\$8.69	\$153.56
Trip Charge	\$37.68	\$2.26	\$39.94

Other Fees and Charges	Current Rate	CPI Adjustment	New Rate
64 Gallon Recycle Continamtion Fee per Occurance ¹	\$4.75	\$0.29	\$5.04
96 Gallon Recycle Continamtion Fee per Occurance ¹	\$5.27	\$0.32	\$5.59
Overage charge for carts with lid not completely closed (per incident) ²	\$6.01	\$0.36	\$6.37
Cart Delivery and Exchange Charge ³	\$48.98	\$2.94	\$51.92
New Customer Account Activation Fee with Cart Delivery ⁴	\$48.98	\$2.94	\$51.92
New Customer Account Activation Fee without Cart Delivery ⁴	\$27.21	\$1.63	\$28.84
Cart Replacement	\$114.06	\$6.84	\$120.90
Customer owned bear cart service at the curb, additional to base service level	\$8.41	\$0.50	\$8.91

¹Contamination fee is equal to one pickup at normal monthly rate (monthly rate divided by 4.33 weeks per month)

²One-time charge applied to account with photographic documentation demonstrating one or more of the following overage conditions: 1) an overloaded container, 2) lid closed with debris on top of lid or outside container, 3) lid prevented from closing completely

³Cart exchange charge applies to solid waste and recycling carts.

⁴The account activation fee applies to new City of Reno franchise customers only to set up account information.

Exhibit D
Commercial Franchise Agreement
Scope of Services

2/29/2024



City of Reno Commercial and Roll Off Collection Services
New Rates Effective 4/1/2024

Adjustment
6.00%

Bin Collection Services - Solid Waste

Monthly Rate by Collection Frequency per Week¹			
Service	Current Rate	CPI Adjustment	New Rate
2 Cubic Yard Solid Waste			
2 Cubic Yards - 1 X Week	\$178.63	\$10.72	\$189.35
2 Cubic Yards - 2 X Week	\$300.87	\$18.05	\$318.92
2 Cubic Yards - 3 X Week	\$421.88	\$25.31	\$447.19
2 Cubic Yards - 4 X Week	\$545.74	\$32.74	\$578.48
2 Cubic Yards - 5 X Week	\$666.66	\$40.00	\$706.66
2 Cubic Yards - 6 X Week	\$787.40	\$47.24	\$834.64
3 Cubic Yard Solid Waste			
3 Cubic Yards - 1 X Week	\$211.73	\$12.70	\$224.43
3 Cubic Yards - 2 X Week	\$367.32	\$22.04	\$389.36
3 Cubic Yards - 3 X Week	\$521.14	\$31.27	\$552.41
3 Cubic Yards - 4 X Week	\$671.72	\$40.30	\$712.02
3 Cubic Yards - 5 X Week	\$825.50	\$49.53	\$875.03
3 Cubic Yards - 6 X Week	\$979.26	\$58.76	\$1,038.02
3 Cubic Yards - 7 X Week	\$1,234.09	\$74.05	\$1,308.14
4 Cubic Yard Solid Waste			
4 Cubic Yards - 1 X Week	\$251.42	\$15.09	\$266.51
4 Cubic Yards - 2 X Week	\$433.52	\$26.01	\$459.53
4 Cubic Yards - 3 X Week	\$620.35	\$37.22	\$657.57
4 Cubic Yards - 4 X Week	\$797.20	\$47.83	\$845.03
4 Cubic Yards - 5 X Week	\$984.31	\$59.06	\$1,043.37
4 Cubic Yards - 6 X Week	\$1,164.54	\$69.87	\$1,234.41
4 Cubic Yards - 7 X Week	\$1,467.07	\$88.02	\$1,555.09
6 Cubic Yard Solid Waste			
6 Cubic Yards - 1 X Week	\$365.33	\$21.92	\$387.25
6 Cubic Yards - 2 X Week	\$618.01	\$37.08	\$655.09
6 Cubic Yards - 3 X Week	\$904.77	\$54.29	\$959.06
6 Cubic Yards - 4 X Week	\$1,160.86	\$69.65	\$1,230.51
6 Cubic Yards - 5 X Week	\$1,502.32	\$90.14	\$1,592.46
6 Cubic Yards - 6 X Week	\$1,843.76	\$110.63	\$1,954.39
6 Cubic Yards - 7 X Week	\$2,276.05	\$136.56	\$2,412.61

Bin Collection Services - Approved Recyclable Materials

Monthly Rate by Collection Frequency per Week¹			
Service	Current Rate	CPI Adjustment	New Rate
2 Cubic Yard Recycle			
2 Cubic Yards - Every Other Week	\$62.51	\$3.75	\$66.26
2 Cubic Yards - 1 X Week	\$125.03	\$7.50	\$132.53
2 Cubic Yards - 2 X Week	\$210.62	\$12.64	\$223.26
2 Cubic Yards - 3 X Week	\$295.32	\$17.72	\$313.04
2 Cubic Yards - 4 X Week	\$382.02	\$22.92	\$404.94
2 Cubic Yards - 5 X Week	\$466.66	\$28.00	\$494.66
2 Cubic Yards - 6 X Week	\$551.16	\$33.07	\$584.23
3 Cubic Yard Recycle			
3 Cubic Yards - Every Other Week	\$74.12	\$4.45	\$78.57
3 Cubic Yards - 1 X Week	\$148.23	\$8.89	\$157.12
3 Cubic Yards - 2 X Week	\$257.11	\$15.43	\$272.54
3 Cubic Yards - 3 X Week	\$364.82	\$21.89	\$386.71

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3 Cubic Yards - 4 X Week	\$470.23	\$28.21	\$498.44
3 Cubic Yards - 5 X Week	\$577.85	\$34.67	\$612.52
3 Cubic Yards - 6 X Week	\$685.47	\$41.13	\$726.60
3 Cubic Yards - 7 X Week	\$863.86	\$51.83	\$915.69
4 Cubic Yard Recycle			
4 Cubic Yards - Every Other Week	\$88.00	\$5.28	\$93.28
4 Cubic Yards - 1 X Week	\$175.98	\$10.56	\$186.54
4 Cubic Yards - 2 X Week	\$303.47	\$18.21	\$321.68
4 Cubic Yards - 3 X Week	\$434.25	\$26.06	\$460.31
4 Cubic Yards - 4 X Week	\$558.03	\$33.48	\$591.51
4 Cubic Yards - 5 X Week	\$688.99	\$41.34	\$730.33
4 Cubic Yards - 6 X Week	\$815.17	\$48.91	\$864.08
4 Cubic Yards - 7 X Week	\$1,116.09	\$66.97	\$1,183.06
6 Cubic Yard Recycle			
6 Cubic Yards - Every Other Week	\$127.88	\$7.67	\$135.55
6 Cubic Yards - 1 X Week	\$255.74	\$15.34	\$271.08
6 Cubic Yards - 2 X Week	\$432.61	\$25.96	\$458.57
6 Cubic Yards - 3 X Week	\$633.33	\$38.00	\$671.33
6 Cubic Yards - 4 X Week	\$812.62	\$48.76	\$861.38
6 Cubic Yards - 5 X Week	\$1,051.62	\$63.10	\$1,114.72
6 Cubic Yards - 6 X Week	\$1,290.63	\$77.44	\$1,368.07
6 Cubic Yards - 7 X Week	\$1,593.22	\$95.59	\$1,688.81

¹Dumping and replacing the specified capacity Bin the designated frequency per week; monthly charge per Bin

Bin Collection Services (Cont.)

Additional Dump of Container: Solid Waste and Approved Recyclable Materials²			
Service	Current Rate	CPI Adjustment	New Rate
Non Service Day per Pickup			
2 Cubic Yard	\$85.20	\$5.11	\$90.31
3 Cubic Yard	\$94.30	\$5.66	\$99.96
4 Cubic Yard	\$103.48	\$6.21	\$109.69
6 Cubic Yard	\$130.93	\$7.86	\$138.79
Service Day Rate per Pickup			
2 Cubic Yard	\$45.61	\$2.74	\$48.35
3 Cubic Yard	\$54.70	\$3.28	\$57.98
4 Cubic Yard	\$63.87	\$3.83	\$67.70
6 Cubic Yard	\$91.32	\$5.48	\$96.80

Other Bin Services and Fees

Service	Current Rate	CPI Adjustment	New Rate
4 Yard Bin Special -Single Service ⁴	\$108.11	\$6.49	\$114.60
6 Yard Bin Special -Single Service ⁴	\$144.87	\$8.69	\$153.56
Trip Charge ³	\$37.68	\$2.26	\$39.94

²Additional dump of existing Customer Bin on regularly scheduled service day and non-service day

³Inability to access or service Bin

⁴Delivery and pick up Bin-single service

Cart Collection Services

Monthly Rate by Collection Frequency per Week⁵			
Service	Current Rate	CPI Adjustment	New Rate
35 Gal Cart	\$27.94	\$1.68	\$29.62
64 Gal Cart	\$54.09	\$3.25	\$57.34
96 Gal Cart	\$38.31	\$2.30	\$40.61

Exhibit D
Commercial Franchise Agreement
Scope of Services

2/29/2024

⁵Dumping and replacing the specified capacity Cart the designated frequency per week; monthly charge per cart/bin

Cart Collection Services-Approved Recyclable Materials

Monthly Rate by Collection Frequency per Week⁵			
Service	Current Rate	CPI Adjustment	New Rate
96 Gal Recycle Cart	\$23.46	\$1.41	\$24.87
96 Gal Recycle Cart - Every other week	\$11.73	\$0.70	\$12.43

⁵Dumping and replacing the specified capacity Cart the designated frequency per week; monthly charge per cart/bin

Frontload Compactor Bins

Monthly Rate by Collection Frequency per Week⁵			
Service	Current Rate	CPI Adjustment	New Rate
1 yard compactor	\$114.09	\$6.85	\$120.94
2 yard compactor	\$228.17	\$13.69	\$241.86
3 yard compactor	\$342.23	\$20.53	\$362.76
4 yard compactor	\$456.31	\$27.38	\$483.69

⁵Dumping and replacing the specified capacity Cart the designated frequency per week; monthly charge per cart/bin

Drop Box and Compactor Collection Services

Garbage, Approved Recyclable Materials and Permanent Services⁸			
Service⁶	Current Rate	CPI Adjustment	New Rate
Closed Top Bins			
14 Yard Closed Top	\$201.47	\$12.09	\$213.56
20 Yard Closed Top	\$275.15	\$16.51	\$291.66
30 Yard Closed Top	\$406.36	\$24.38	\$430.74
Drop Box Initial Delivery Fee	\$100.62	\$6.04	\$106.66
Open Top Bins			
14 Yard Open Top	\$188.19	\$11.29	\$199.48
20 Yard Open Top	\$261.86	\$15.71	\$277.57
30 Yard Open Top	\$392.81	\$23.57	\$416.38
Drop Box Initial Delivery Fee	\$100.62	\$6.04	\$106.66
Compactors			
10 Cubic Yard	\$262.29	\$15.74	\$278.03
12 Cubic Yard	\$314.74	\$18.88	\$333.62
14 Cubic Yard	\$367.20	\$22.03	\$389.23
15 Cubic Yard	\$393.46	\$23.61	\$417.07
16 Cubic Yard	\$419.69	\$25.18	\$444.87
20 Cubic Yard	\$524.60	\$31.48	\$556.08
22 Cubic Yard	\$577.06	\$34.62	\$611.68
24 Cubic Yard	\$629.52	\$37.77	\$667.29
25 Cubic Yard	\$655.73	\$39.34	\$695.07
30 Cubic Yard	\$786.89	\$47.21	\$834.10
40 Cubic Yard	\$1,049.19	\$62.95	\$1,112.14
Delivery charge	\$100.62	\$6.04	\$106.66
Compacted Yardage Rate ⁷	\$26.35	\$1.58	\$27.93

⁶Pickup, dumping, and replacing the specified capacity Drop Box - single service

⁷Used for unlisted compactor sizes only

⁸Rates listed are for Garbage or approved recyclable materials, however recycling is not required to be serviced weekly

Exhibit D
Commercial Franchise Agreement
Scope of Services

2/29/2024

Ancillary Services and Fees			
Service	Current Rate	CPI Adjustment	New Rate
Roll Off			
Trip Charge	\$100.62	\$6.04	\$106.66
Container Liner	\$19.23	\$1.15	\$20.38
Demurrage/Inactivity	\$37.26	\$2.24	\$39.50
Container Cleaning-Rinse	\$31.77	\$1.91	\$33.68
Container Steam Cleaning	\$177.70	\$10.66	\$188.36
Safety Cone Replacement	\$23.31	\$1.40	\$24.71
Container Relocation	\$100.62	\$6.04	\$106.66
Dig Out charge	\$100.62	\$6.04	\$106.66
Commercial			
Cart Overage / Closed Lid Charge ⁹	\$6.01	\$0.36	\$6.37
Bin Overage / Closed Lid Charge ⁹	\$100.62	\$6.04	\$106.66
New Customer Account Activation Charge ¹⁰	\$70.75	\$4.25	\$75.00
Re-activation fee	\$53.66	\$3.22	\$56.88
Enclosure/lock fee	\$10.06	\$0.60	\$10.66
Locking container	\$23.47	\$1.41	\$24.88
Container Swap	\$100.62	\$6.04	\$106.66
Will Service letter	\$114.06	\$6.84	\$120.90
64 gallon Food Waste Cart (disposal within 15 mile radius of city)	\$52.25	\$3.14	\$55.39
64 gallon Food Waste Cart (disposal outside 15 mile radius of city)	\$67.65	\$4.06	\$71.71
3 yard Food Waste Bin (disposal within 15 mile radius of city)	\$204.62	\$12.28	\$216.90
3 yard Food Waste Bin (disposal outside 15 mile radius of city)	\$264.68	\$15.88	\$280.56

⁹One-time charge applied to account with photographic documentation demonstrating one or more of the following overage conditions: 1) an overloaded container, 2) lid closed with debris on top of lid or outside container, 3) lid prevented from closing completely

¹⁰New customer activation charge includes bin delivery



**City of Reno Disposal Agreement
Rate Adjustment Effective 4/1/2024**

Adj. %
7.28%

	Current	Change	New Rate
Host Fee Per Cubic Yard*	\$0.56	\$0.04	\$0.60
Hauler Rate - Compacted Yards **	\$15.44	\$1.12	\$16.56
Hauler Rate - Uncompacted Yards**	\$12.05	\$0.88	\$12.93
Approved Recyclables Per Ton**	\$58.53	\$4.26	\$62.79

*per section 3.6 of Disposal Agreement

**per section 5.2 of Disposal Agreement