



City Manager's Office

MEMORANDUM

DATE: February 29, 2024

TO: Mayor and City Council

THROUGH: Doug Thornley, City Manager Approved Electronically

FROM: Kaytlin Canner, Clean and Safe Manager
Jackie Bryant, Assistant City Manager

SUBJECT: Inclement Weather Operation for the Unhoused

Consistent with past practice, Clean and Safe policy, and in preparation for inclement weather, Clean and Safe staff and contractors have enhanced outreach to the unsheltered community to inform them of the dangerous weather conditions and to encourage them to seek shelter and food at the Nevada Cares Campus. The outreach teams provide transportation to the Cares Campus, if desired.

Clean-up operations are paused when there is an impending weather event, both to allow for enhanced outreach and to allow individuals to shelter in place, should they choose not to access the Cares Campus. The following is a summary of ongoing efforts and regional shelter availability:

Outreach

Outreach locations are selected based on encampment trends.

- **Monday, February 26**
 - Clean and Safe Outreach
 - Kietzke Lane & Plumb Lane
 - 2 individuals were contacted and declined the emergency shelter.
 - Reno Initiative for Shelter and Equality
 - Train tracks behind Valero
 - 3 individuals were contacted and declined the emergency shelter.
 - Karma Box Project
 - Oddie Blvd & Silverada Drive

- 2 individuals were contacted and declined the emergency shelter.
- **Tuesday, Friday 27**
 - Clean and Safe Outreach
 - Neil Road and Delucchi Lane
 - 2 individuals were contacted and declined the emergency shelter.
 - Reno Initiative for Shelter and Equality
 - Commercial Row
 - 4 individuals were contacted and declined the emergency shelter.
 - Karma Box Project
 - Oddie Blvd & Silverada Drive
 - 2 individuals were contacted and declined the emergency shelter.
- **Wednesday, February 28**
 - Clean and Safe Outreach
 - Elko Street & 6th Street
 - 1 individual was contacted and declined the emergency shelter.
 - Alleyway behind 830 E 2nd St
 - 2 individuals were contacted and declined the emergency shelter.
 - Reno Initiative for Shelter and Equality
 - 4th Street & Stoker Ave
 - 2 individuals were contacted and declined the emergency shelter.
 - Train tracks behind Valero
 - 2 individuals were contacted and declined the emergency shelter.
 - Karma Box Project
 - Train tracks at Galletti Way
 - 10 individuals were contacted and declined the emergency shelter.
 - Train tracks behind Hooten Tires
 - 5 individuals were contacted and declined the emergency shelter.
- **Thursday, February 29 - Friday, March 1**
 - Clean and Safe Outreach
 - Train tracks from Del Cutro Drive heading west
 - Northwest Reno
 - Double R Boulevard and surrounding areas
 - Bridges
 - 2nd Street bridge
 - Kietzke Lane bridge
 - Sutro bridge
 - 8th Street Park and surrounding areas
 - Highland Avenue and Evans Avenue
 - Reno Initiative for Shelter and Equality
 - Train tracks from Galletti Way heading west

- Train tracks from Stoker Street heading west
- West Street Plaza and surrounding area
- John Champion Park and adjacent river path to Brodhead Park
- Gentry Way and surrounding areas (Yori Park, etc.)
- Waterways behind Need2Speed and heading east
- Cemetery Ditch
- Karma Box Project
 - Tracks from Commercial Row heading east
 - Sutro Street along the Senior Center and surrounding areas
 - Paradise Park
 - Oddie Blvd

Nevada Cares Campus

The Nevada Cares Campus has three locations available for the community to use as follows:

- Shelter: 549 beds
- Winter Overflow Shelter: 84 beds
- Warming Center: Accommodates 120 people, 24 hours a day, 7 days a week.
- Additional locations for warming and identified if needed,

The Nevada Cares Campus is prepared to accommodate individuals, even when beds in the Shelter and Overflow Shelter are full. If the shelter and winter overflow beds are full, individuals will not be turned away and can remain in the Resource Center, located at 600 Line Drive, which has restrooms, showers, and a laundry center. If the Resource Center becomes full (to date this has not occurred), additional locations on campus will be identified to accommodate the need.

Staff will continue communicating with Washoe County to discuss unsheltered community needs. Please contact Kaytlin Canner at cannerk@reno.gov or (775) 530-4188 with any questions.