



# City Manager's Office

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## MEMORANDUM

**DATE:** January 18, 2024

**TO:** Mayor and City Council

**THROUGH:** Doug Thornley, City Manager Approved Electronically

**FROM:** Kaylin Canner, Program Assistant  
Cynthia Esparza, Chief Equity & Community Relations Officer

**SUBJECT:** August - December 2023 Unsheltered Outreach Outcomes

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The Clean and Safe program and contracted partners, the Reno Initiative for Shelter and Equality (RISE) and the Karma Box Project, continue providing one-on-one outreach to the unsheltered community. The following is an overview of outreach outcomes for August - December 2023:

### August

- Clean and Safe Program
  - Housed: 6
  - Shelter Arrangements: 9
  - Identification Replacements: 0
  - Family Reunification: 2
  - Resourced Accessed: 0
- RISE
  - Housed: 1
  - Shelter Arrangements: 2
  - Identification Replacements: 9
  - Family Reunification: 0
  - Resources Accessed: 7
- Karma Box Project
  - Housed: 1
  - Shelter Arrangements: 0
  - Identification Replacements: 0
  - Family Reunification: 3
  - Resources Accessed: 1

## September

- RISE
  - Housed: 2
  - Shelter Arrangements: 4
  - Identification Replacements: 10
  - Family Reunification: 0
  - Resources Accessed: 2
- Karma Box Project
  - Housed: 1
  - Shelter Arrangements: 0
  - Identification Replacements: 3
  - Family Reunification: 4
  - Resources Accessed: 1

## October

- RISE
  - Housed: 3
  - Shelter Arrangements: 0
  - Identification Replacements: 10
  - Family Reunification: 1
  - Resources Accessed: 3
- Karma Box Project
  - Housed: 1
  - Shelter Arrangements: 3
  - Identification Replacements: 1
  - Family Reunification: 2
  - Resources Accessed: 2

## November

- RISE
  - Housed: 1
  - Shelter Arrangements: 1
  - Identification Replacements: 6
  - Family Reunification: 0
  - Resources Accessed: 0
- Karma Box Project:
  - Housed: 0
  - Shelter Arrangements: 2
  - Identification Replacements: 1
  - Family Reunification: 2
  - Resources Accessed: 4

## December

- RISE
  - Housed: 2
  - Shelter Arrangements: 2
  - Identification Replacements: 17
  - Family Reunification: 2
  - Resources Accessed: 1
- Karma Box Project
  - Housed: 0
  - Shelter Arrangements: 4
  - Identification Replacements: 3
  - Family Reunification: 4
  - Resources Accessed: 9