

The [Reno Stormwater Parcel Viewer](#) is a tool to help residents and businesses determine how many stormwater billing units are associated with the impervious surface area, or hard surfaces on their property.

Single-family residential customers will be billed at one Equivalent Residential Unit (ERU). One ERU equals 3,500 square feet of impervious area and represents the impervious area of a typical single-family residence within the City. The ERU rate can be found by viewing the [Proposed Ordinance](#).

Businesses, apartments, and properties other than single-family residences will be able to see the measured amount of impervious area on their properties, and from this determine how many Equivalent Residential Units the property consists of.

For additional information on the City of Reno's Stormwater Utility, see reno.gov/StormwaterUtility. For details on your account, please contact the City at stormwaterutility@reno.gov or (775 334-4230).

- Using the map
 - To search for a property, type the address or APN (Assessor's Parcel Number) in the search bar in the upper right corner and hit enter. Right click to select a property. Right click and drag to navigate the map.
- Impervious area (IA)
 - Impervious area (IA) is ground that is compacted or covered with material that prevents water from penetrating into the ground. Examples of impervious surfaces include roofs, patios, driveways, parking lots, concrete and asphalt paving, and compacted gravel or dirt roads used for vehicles.
- Equivalent Residential Unit (ERU)
 - Reno will use a standard billing unit known as an Equivalent Residential Unit to determine the fees for all properties. Properties with less than 400 sq ft of IA will not be charged a stormwater fee.
 - Single-family residences will fall under a standard of one Equivalent Residential Unit.
 - Businesses, government buildings, and apartment complexes and other similar types of properties are considered non-single-family residential properties. The ERUs for these properties are calculated based on the measured amount of impervious area for each property. These properties are billed using the formula Total Impervious Area/Square feet of Impervious Area which equals a number of equivalent residential units, rounded up to the next whole number.
 - Example: Total IA = 9,000 sq ft / 3,500 sq ft IA = 2.57 ERUs – rounded up to 3 ERU.

