



# City Manager's Office


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## MEMORANDUM

**DATE:** September 19, 2023

**TO:** Mayor and City Council

**THROUGH:** Doug Thornley, City Manager Approved Electronically

**FROM:** Suzanne Groneman, Sustainability Program Manager   
Jackie Bryant, Assistant City Manager

**SUBJECT:** Waste Management 2023 Q2 Report

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Please find the attached 2023 Q2 (April 1 through June 30) Report for Waste Management.

### Report Highlights:

- Franchise fees paid to the City: \$1,465,121.83 (+\$58, 731.05 from Q1)
- Host fees paid to the City: \$74,430 (+\$17,393.52 from Q1)
- Neighborhood cleanup boxes used: 27 of 35 used
- Transfer Station allowance used: \$266,160.24 of \$1,115,614.00 (24% of allowance)
- Collection allowance used: \$536,041.16 of \$1,149,459.00 (47% of allowance)
- Lockwood allowance used: \$927.92 of \$54,420.00 (1.7% of allowance)
- Total waste diverted: 4970.87 tons (+200.23 tons from previous quarter)

The entire report consists of these sections:

- Waste Management Data Report (provided by Waste Management) – 2 pages
- City Staff Supplemental Report – 1 page

## City of Reno Quarterly Report Q2 2023

Franchise Revenue for the quarter: **\$18,314,023**

Franchise Fees Paid to the City: **\$1,465,121.83**

Host Fees Paid to the City: **\$74,430**

Neighborhood Cleanup Boxes Available: 8 Used: **27**

Value of Disposal Services Provided to the City	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Annual Total
<b>Transfer Station Usage (\$1,115,614 allowance)</b>	<b>\$155,738.62</b>	<b>\$110,421.62</b>			<b>\$266,160.24</b>
Collection Services (\$1,149,459 allowance)	\$247,555.85	\$288,485.31			\$536,041.16
<b>Lockwood Landfill (\$54,420)</b>	<b>\$88.02</b>	<b>\$839.90</b>			<b>\$927.92</b>
Overall total	\$403,382.49	\$399,746.83			\$803,129.32

### Collection Service Summary:

Residential Accounts: 72,049

Commercial Accounts: 5,030

Reno Customer Cart Counts	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023
35 trash /64 recycle	11,038	10,963	10,868	10,751	10,684
Senior Rate *	1,907	1,898	1,882	1,902	2,006
35 trash /96 recycle	1,687	1,929	1,930	1,968	1,773
64 trash /96 recycle	13,060	13,231	13,331	13,469	13,195
96 trash/96 recycle	46,021	46,139	46,289	46,497	47,903
<b>TOTAL RESIDENTIAL</b>	<b>72,044</b>	<b>72,262</b>	<b>72,418</b>	<b>72,619</b>	<b>73,555</b>

*\*The senior rate line item listed above is also included in the 35-gallon trash/64-gallon recycle number. Therefore, the senior rate line item is not included in the total, since it is included in the first line item of the table.*

## City of Reno Quarterly Report Q2 2023

Transfer Station (Disposal) Summary:

Commercial Row Transfer Station Tons: 96,242

Stead Transfer Station Tons: 9,526

Commercial Recycling Center Tons: 1,848

Residential Dump Pass Usage (Included in disposal summary)	Number of customers	Disposal in yards
Commercial Row	9776	31,760
Stead	2413	3,634

Single Stream Diversion Tons Summary:

	Residential	Comm	Total
Old Corrugated Cardboard (OCC)	991.60	773.30	1764.90
Newspaper	398.10	70.90	469.00
Mixed Paper	716.90	58.20	775.10
Plastic #1	32.80	3.80	36.60
Plastic #2 (Natural)	89.00	2.50	91.50
Plastic #2 (Colored)	66.80	3.70	70.50
Plastics 3-7	121.80	1.30	123.10
Mixed Rigid	40.40	5.00	45.40
Aluminum	56.30	0.80	57.10
Steel	81.30	20.70	102.00
White Metal		531.67	531.67
Glass	215.60	2.10	217.70
Residue/other	641.50	44.80	686.30
	<b>3452.10</b>	<b>1518.77</b>	<b>4970.87</b>



## City of Reno 2023 Q2 Quarterly Report City Staff Supplement

- Council used **27** of 35 dumpsters for neighborhood cleanups in this quarter.
- Reno Direct received **5** calls this quarter related to Waste Management. **Four** of those calls were complaints. Inquires ranged from complaints regarding poor communication from WM, missed services, overflowing dumpsters, and dissatisfaction with pick-up times, to general questions about services.