



City Manager's Office

MEMORANDUM

DATE: April 5, 2023

TO: Honorable Mayor and City Council

THROUGH: Doug Thornley, City Manager Approved Electronically

FROM: Alex Woodley, Director of Parking & Code Enforcement
Ashley Turney, Chief Innovation and Experience Officer
Angela Fuss, Assistant Director of Development Services
Jonathan Shipman, Chief Deputy City Attorney

SUBJECT: Dutch Bros. Coffee Drive through Operations at 4555 South Virginia Street

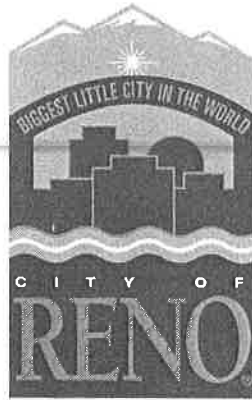
On February 29, 2023, the City notified Dutch Bros. that the City intended to revoke their Special Use Permit (SUP) because the continual stacking of vehicles on South Virginia Street presented an unreasonable, on-going traffic safety risk for pedestrians and the traveling public. In response, Dutch Bros. modified their business operations and now employs flaggers and security staff to ensure that drive-thru customers do not obstruct the flow of traffic. Code Enforcement has confirmed that Dutch Bros. has adequately addressed the City's concerns.

On April 4, 2023, City staff notified Dutch Bros. that the revocation hearing had been canceled, but they must continue to observe the outlined Conditions of Approval and all applicable City of Reno rules and regulations going forward. See attached.

As of today, Code Enforcement has issued \$12,626.00 in citations, and recovered \$9,473.00 of that total. The City will pursue collection of the remaining balance.

Code Enforcement has closed its existing case. Code Enforcement will respond to any future complaints, and any violations confirmed within the next 12 months will result in \$1,000.00 citations per incident.

Angela Fuss, AICP, Assistant Director
Development Services Department
P.O. Box 1900
Reno, NV 89505
(775) 399-3843



April 4, 2023

BB Holdings NV LLC
PO Box 1929
Grants Pass, OR 97528

Re: 4555 S. Virginia Street – Dutch Brothers Special Use Permit Revocation
Case No. LDC16-00002

Dear Sir or Madam,

On February 29, 2023, the City sent a letter formally notifying Dutch Brothers that the continual stacking of vehicles on City right-of-way presented an unreasonable, on-going traffic safety risk for pedestrians and the traveling public. In accordance with Reno Municipal Code 18.08.307(d) and Condition No. 10 of the Special Use Permit (LDC16-000023) Decision Letter, the City scheduled a Reno Planning Commission hearing to consider possible revocation of the Special Use Permit.

On March 14, 2023, Dutch Brothers requested that the City postpone the hearing so it could attempt to rectify the situation. The City acceded to Dutch Brothers' request.

This letter confirms that Dutch Brothers has adequately addressed the City's stacking concerns, and the revocation hearing has been canceled. Going forward, please continue to adhere to the outlined Conditions of Approval and all City of Reno rules and regulations.

If you have any questions regarding the contents of this letter, I can be reached at (775) 399-3843 or by e-mail at fussa@reno.gov. Thank you in advance for your cooperation in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Angela Fuss". The signature is fluid and cursive, written over a light blue horizontal line.

Angela Fuss, AICP, Assistant Director
Development Services Department

xc: Dutch Brothers
4555 S. Virginia Street
Reno, NV 89502

Garrett Gordon
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Reno, NV 89501-2128