

## **Department of the City Manager**

## **MEMORANDUM**

**Date:** January 25, 2023

**To:** Honorable Mayor and City Council

**Through:** Doug Thornley, City Manager Approved Electronically

From: Monica Cochran, Manager, Housing and Neighborhood Development

**Subject:** Public Comment on Housing Assistance

During the January 11, 2023 City Council Meeting, a citizen voiced her concern regarding a pending eviction resulting from being behind two months on rent. Roberto Lara from Housing and Neighborhood Development (HAND) immediately met with the citizen to gather more information and to complete a rental assistance application.

Due to this quick action, a local Church stepped in for assistance paying one month of rent. Additionally, based on her application, the City of Reno, was able to assist with the second month's rent in arears and two additional future months. She is now in good standing with stable housing while she gets back on her feet.