



# City Manager's Office

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## MEMORANDUM

**DATE:** October 11, 2022

**TO:** Honorable Mayor and City Council

**THROUGH:** Doug Thornley, City Manager Approved Electronically

**FROM:** Alex Woodley, Director of Parking & Code Enforcement  
Chris Pingree, Director of Development Services (CP)  
Angela Fuss, Assistant Director of Development Services (AF)

**SUBJECT:** Chewy's Distribution Center located at 8001 North Virginia Street

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Code Enforcement received multiple complaints regarding the new Chewy's Distribution Center located at 8001 North Virginia Street from the residents in the adjacent residential neighborhood. Concerns ranged from blinking lights on the docks, noises from the trucks backing up, and from activity outside of the building after 11:00 pm.

Code Enforcement Officer Perez was assigned to the case. The Director visited the location and communicated with multiple representatives of the business and the property. Code Enforcement Officer Perez also conducted multiple late-night inspections of the property and performed decibel testing.

Director Woodley reviewed the conditions of the Special Use Permit with the Director and Assistant Director of Development Services and all concluded the restriction of outdoor activity after 11:00 pm was specific to the loading and unloading of trucks and was not related to vehicles entering or leaving the location. There is currently no loading or unloading of trucks, the existing vehicle used to move the containers has been equipped with a white noise machine, and the activity of blinking lights has been mitigated. The existing lighting has a tint which diminishes any brightness and the decibel readings collected from the site average forty-two – fifty (42 – 50) decibels. The acceptable decibel reading is forty-nine (49). The representatives are aware of their responsibility to maintain the property in compliance and they have shared different approaches to address future possible violations. The Code Enforcement Case is closed. Any future complaints received will be addressed through formal enforcement procedures.