


# Built For Zero.

Washoe County



**CHAB Update 7-12-21**

A nighttime photograph of a city skyline with mountains in the background. The city lights are visible, and the mountains are silhouetted against the dark sky. The text is overlaid on the left side of the image.

Year #1:  
So much progress!  
So much left to do!!

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**“Single programs, no matter how successful, do not get us to Zero”**

# **Built For Zero.** Accomplishments

Washoe County

- ✓ **Foundational work**
- ✓ **Community Dashboard Monthly Reporting Data**
- ✓ **River Stewards Program**
- ✓ **Regional Efforts to Address Homelessness Matrix**
- ✓ **Case Conferencing Transition Aged Youth (TAY)**
- ✓ **Community Inventory**

➤ **Develop a quality data By-name List:**

- By-name List: identifies each individual in our community experiencing homelessness from which housing placements can be made. \* It starts with a name but expands with the intent of getting to know people. What motivates them, what barriers to housing exist & how can we help.
- Community Dashboard Monthly reporting and analysis.
- A detailed inventory and gap analysis of our housing capacity enables us to add beds where needed and use limited resources in an effective way.

➤ **Outreach Coverage & Coordination Committee:**

- Coordinate outreach between groups to maximize efficiency & decrease duplicative efforts
- A different approach: Outreach pilot project with Grant Denton (The Karma Box Project)

➤ **Case Conferencing**

- Management of the By-Name list through case conferencing with the focus of finding housing for people

Quality By-  
Name List



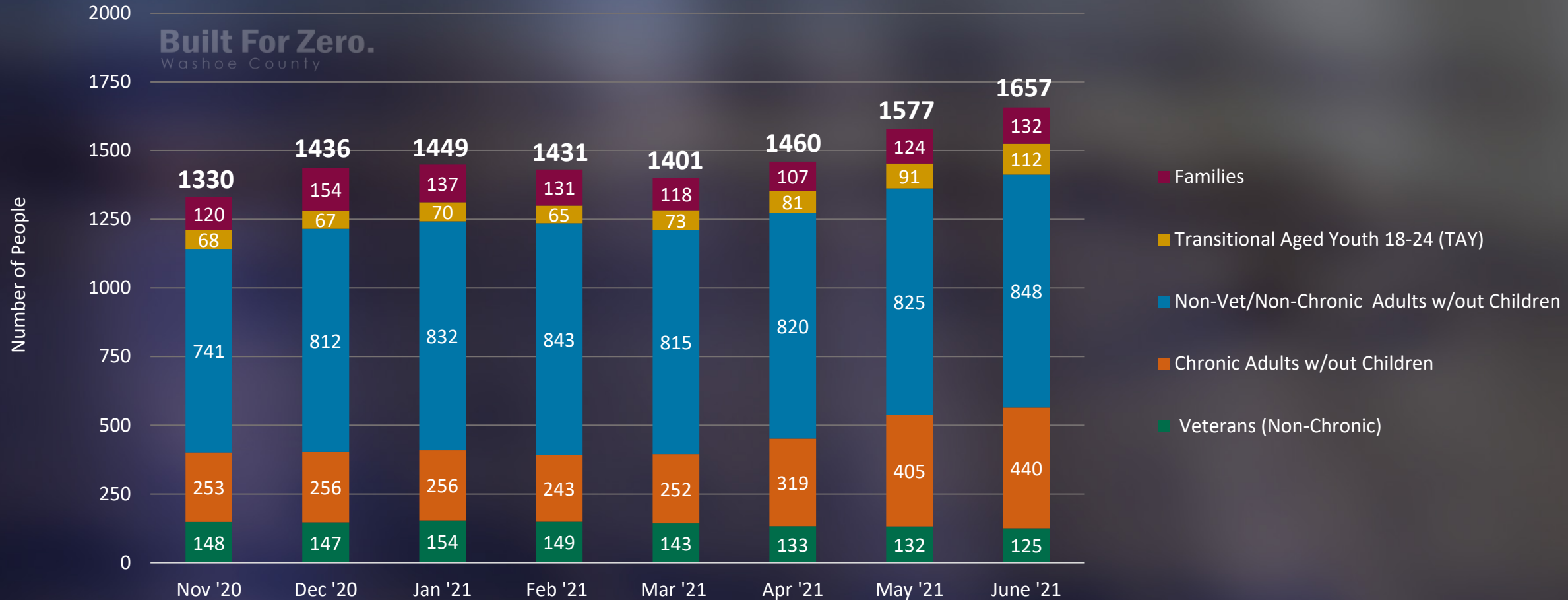
Coordinated  
Outreach



## Increased Effectiveness in Reducing the # of People Experiencing Homelessness

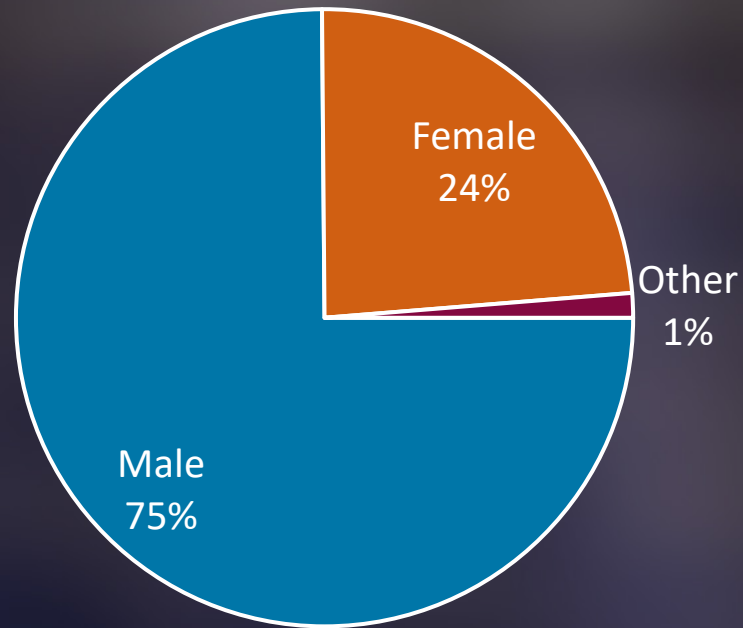
- Efficient Housing Placements
- Clear Identification of program needs
- Reduction Unsheltered Individuals

## People Experiencing Homelessness in Washoe County (By-Name List)



## People Experiencing Homelessness in Washoe County - By Gender June 2021

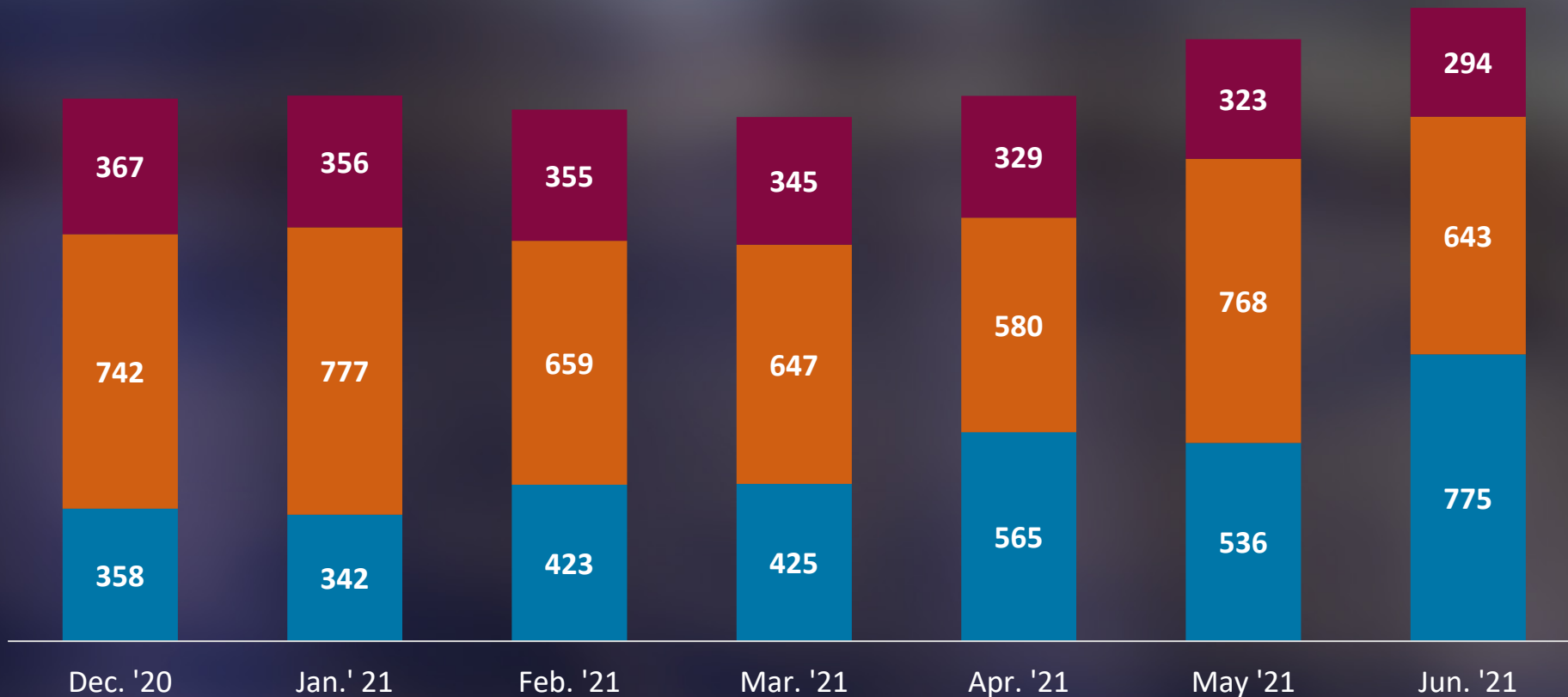
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## People Experiencing Homelessness in Washoe County (By-Name List)



■ Unsheltered/ Unknown ■ Emergency Shelter ■ Sheltered





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# River Stewards Project (Supported by Truckee River Fund)

## Progress Oct 2020 – May 2021:

7932 Bags of trash removed

2508 Volunteer hours completed

247 People enrolled in HMIS (and are now included on the By-Name List)

189 Educations provided related to the impact encampments have on the river

28 People moved off the river, housed/employed



# Case Conferencing – Transition Aged Youth (TAY) 18-24 years old

## ✓ Case Conferencing Basics

- By Name List → Housing

## ✓ Progress so far

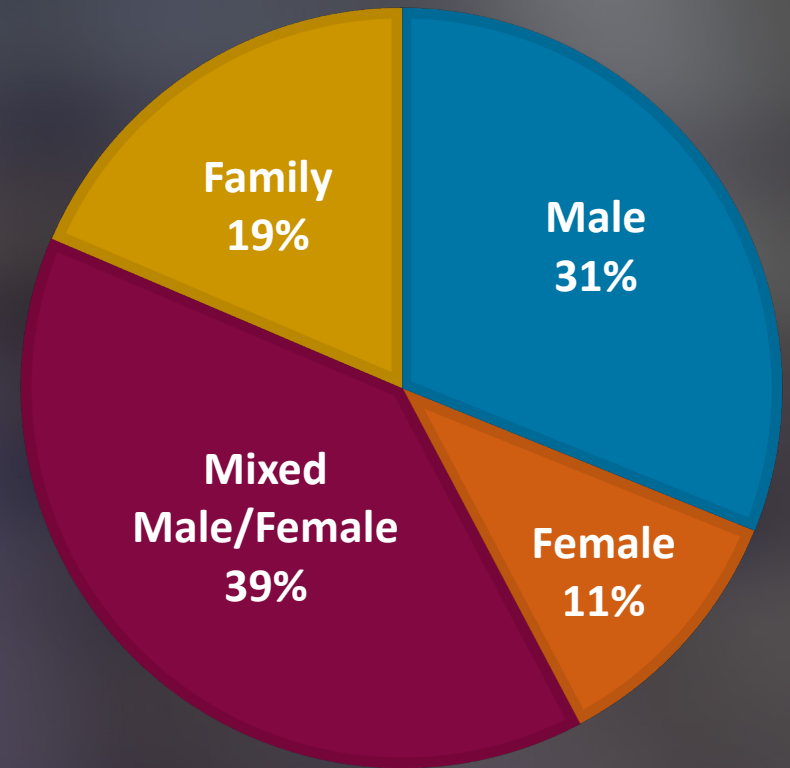
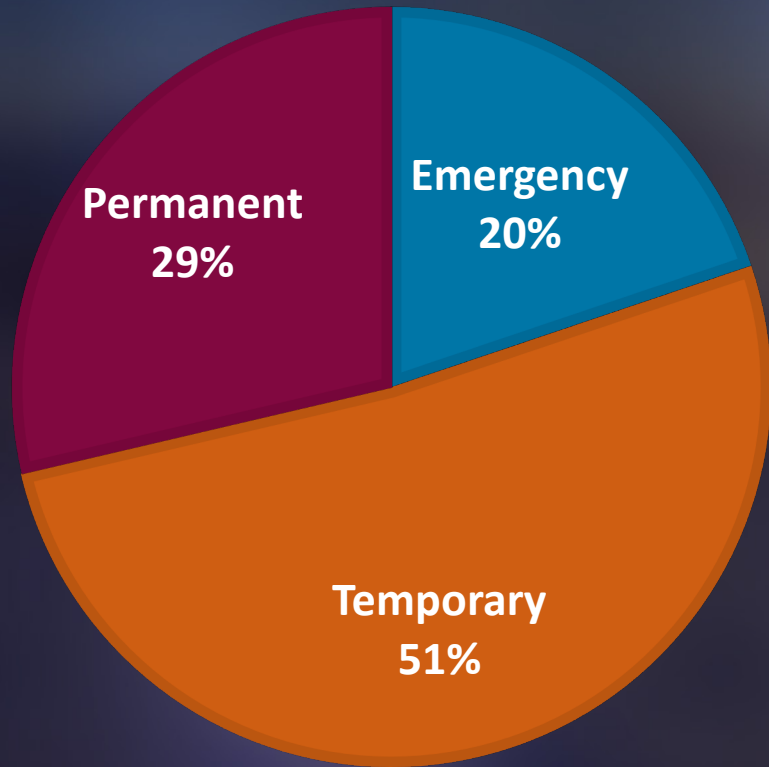
- Meet every other week (since December 2020)
- 12 people housed
- 50 people have been moved to the “inactive” list, no system activity within the last 45 days (some may have self-resolved, moved, etc.)

## ✓ Lessons Learned

- Participation challenged by HMIS access
- Great partnership! Warm handoffs are key to getting people housed
- Outreach is key to knowing specifics related to individual needs and where the unsheltered people on the list are located

Existing Beds/Units  
**TOTAL: 3259**

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- **Centralize data into HMIS**
- **Integrate the work of Built For Zero with the CoC**
- **Expand Case Conferencing in our community**

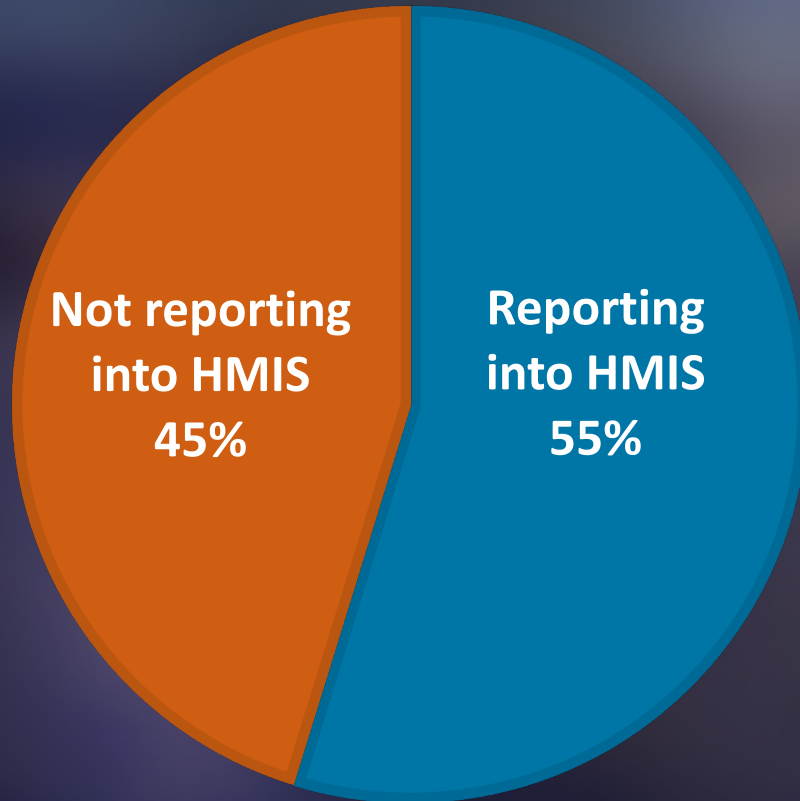
- City of Reno: Reno Works Rapid Rehousing
- City of Reno: Cares Campus
- Eddy House: Casa De Vida
- Eddy House: Casa De Vida House of Hope
- Eddy House: Hope Home
- Eddy House: Willow Street Community Living Program
- Eddy House: Willow Street Drop-In Beds
- Eddy House: Emergency Room
- Hosana Home
- Nation's Finest: SSVF
- Nations' Finest: Behavioral Health Center
- Nevada Youth Empowerment Project (NYEP): Faland House
- NNAMHS: Shelter + Care
- Step 1
- Steps to New Freedom: Veteran Program
- VA: HUD VASH
- VA: Emergency Shelter Beds at CAC
- VA: Veteran Transitional Housing at CAC
- Vitality Veterans
- VOA: Re-Start Rapid Re-housing
- VOA: Anchor PSH
- West Care Homefront

- Awaken
- Bristlecone: SUD Residential
- Bristlecone: Transitional Housing
- Village on Sage Street
- Domestic Violence Resource Center: Emergency Shelter
- Domestic Violence Resource Center: Transitional Housing 1
- Domestic Violence Resource Center: Transitional Housing 2
- \*Eddy House: House on Ryland- actively working with HMIS to get this entered
- Health Plan of Nevada: Perfect Transitions Medical Respite
- Health Plan of Nevada: Housing First Program
- Health Plan of Nevada: Youth Next Step Program
- Health Plan of Nevada: Next Step Housing
- Health Plan of Nevada: Sober Living Program
- Health Plan of Nevada: Re-Entry Program
- Health Plan of Nevada: Safe Bed Program
- Life Changes, Inc.
- Nation's Finest: Account for Affordable Housing
- Nation's Finest: IVTP
- Nevada Youth Empowerment Project (NYEP): Sonder House
- HOPES: Hope Springs
- HOPES: Ryan White Program
- Reno Housing Authority: Project Based Vouchers
- Reno Sparks Gospel Mission: Men's Long Term Residential Substance Abuse Treatment Program
- Reno Sparks Gospel Mission: Women's Long Term Residential Substance Abuse Treatment Program
- Reno Sparks Gospel Mission: Women's Emergency Shelter
- Reno Sparks Gospel Mission: Women's Transitional Living
- Reno Sparks Gospel Mission: Men's Transitional Living
- Ridge House
- RISE: Living Room Program
- Safe Embrace: Emergency Shelter
- Safe Embrace: Transitional Housing
- Safe Embrace: RRH \*Has established work-around for HMIS due to DV privacy needs
- Step 2: Redfield Residential Facility
- Step 2 Transitional Housing
- Steps to New Freedom: Non-veteran program
- The Empowerment Center
- The Salvation Army
- Washoe County: Men's Crossroads
- Washoe County: Our Place Family Shelter \*Unless VI-SPDAT
- Washoe County: Our Place Women's Shelter \*Unless VI-SPDAT
- Washoe County: TADS
- Washoe County: Women's Crossroads
- Wellcare: Coronado Street
- Wellcare: La Rue Street
- Wellcare: West Street

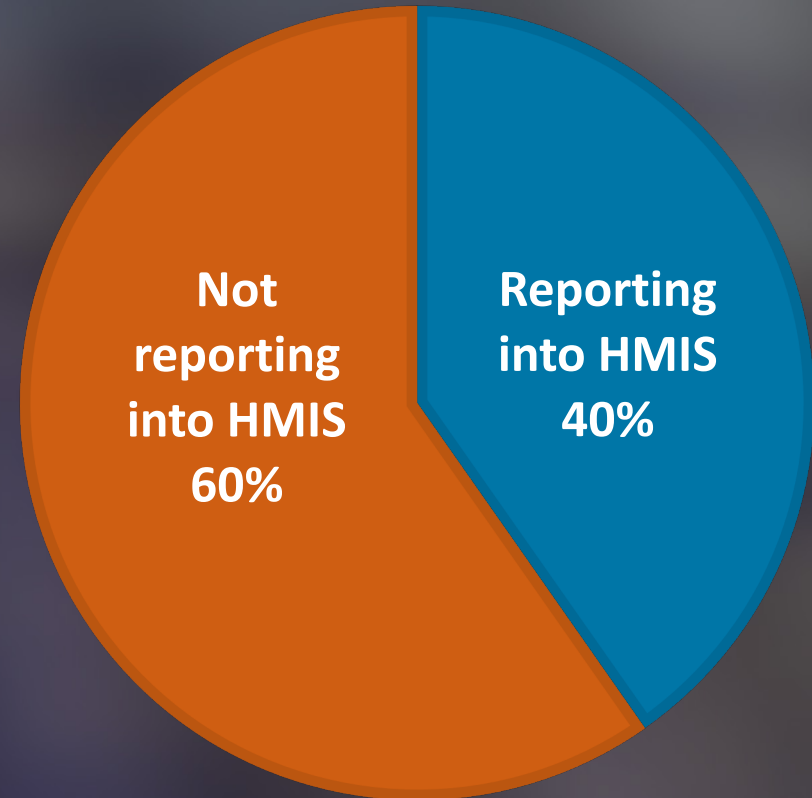


# Reporting into HMIS

**% OF TOTAL BEDS**



**% OF TOTAL PROGRAMS**





[www.washoecounty.us/homelessness](http://www.washoecounty.us/homelessness)

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Dana Searcy, [dsearcy@washoecounty.us](mailto:dsearcy@washoecounty.us)