



#### Before there was a Haven...

a blighted area was "home" to the homeless – primarily those who were drug & alcohol-addicted and mentally ill



















## Our Campus Today

## **Haven for Hope Model**



Comprehensive services on a 22-acre campus

**Collaborative partnerships** 

Services address root causes of homelessness

Dignity and respect for Members and Guests

**Recovery & Trauma** 

**Spiritual Services** 

**Housing-First Orientation** 

# Shelter Options

#### The Courtyard

- Low barrier, climate controlled indoor sleeping and day shelter.
- Open to all individuals over the age of 18.
- No maximum length of stay.
- No ID, proof of residency, or drug test required. Sex offenders welcomed.
- Housing, employment, medical, and clinical services available; but not mandatory.
- Allowed to enter if currently under the influence of drugs or alcohol.

#### Transformational Campus

- Separate dorms for Men, Women, and Families
- All clients commit to developing a Housing and Income Development plan with their inter-disciplinary treatment team.
- Clients strongly encouraged to access services such as housing, employment, education, mental and physical health, and counseling.
- Requirements for entry include ID card, 9 months Bexar County residency, cannot be a registered sex offender, & must pass drug test (marijuana exception).
- Clients can stay as long as needed if they are working towards their Housing and Income plans. Average length of stay on campus is 4 months.

### Core Transformational Services

- Detox & sobering
- Education programs
- Job training
- Counseling
- Legal services





### Core Transformational Services

- ID recovery
- Medical
- Dental
- Vision
- Life skills training
- And much more!



## **Campus** Partners

- Over 200 community referral partners, 75 partners that provide services on campus, and 35 that office on campus.
- San Antonio Food Bank
  - o 3 hot meals a day for Transformational Campus clients.
- St Vincent De Paul
  - 3 hot meals a day for Courtyard clients.
  - Provide Rapid Rehousing services for campus clients.
- YMCA
  - Provide free childcare for on-campus families.
- Center for Healthcare Services
  - Sobering, detox and crisis center.
  - Substance Abuse/Mental Health Residential Treatment Program.

#### Outcomes

- Pre-Covid daily shelter count of 1600 clients.
- Over 1000 clients each year exit to a permanent housing destination.
  - 85% of those exited to permanent housing retain their housing at the 1year post exit mark.
- We help approximately 500 clients a year find permanent, sustainable employment.
  - The average wage of these jobs is \$12 per hour.
- An 80% reduction in downtown homelessness since 2010 according to yearly PIT counts.
- A 28% reduction in chronically homeless according to the 2019 PIT count.

## **Program Innovations**

- Intensive treatment programs for substance use and mental health recovery
- Specialized programs for Jail Reintegration, Veterans, Chronically Homeless, and LGBTQ youth.





