

THE NORTHERN NEVADA CONTINUUM OF CARE



Strategic Plan

The mission of the Northern Nevada CoC is to ensure homelessness is rare, brief, and non-recurring.

This strategic plan document is intended to be a living document, and will be updated as directed by the Northern Nevada Continuum of Care Leadership Council (NNCLC). This version was adopted by the NNCLC on October 6, 2020.

Topic #1—CoC Leadership

Goal: To define relationships and establish Northern Nevada CoC Leadership Council (NNCLC) as a leader amongst key local stakeholders such as jurisdictional leadership, the Community Homelessness Advisory Board, the Continuum of Care and the Regional Alliance to end Homelessness (RAH).

SMART Objective #1

By October 1, 2020, define relationships between CoC and RAH and reflect that in a document (NNCLC Bylaws) that is distributed to the leadership and general membership groups.

SMART Objective #2

By March 1, 2020, engage key stakeholders to determine optimal branding of the CoC leadership and general membership groups.

SMART Objective #3

By March 1, 2021 determine and establish a consistent and meaningful communication mechanism between jurisdictions, NNCLC/RAH and CHAB.

SMART Objective #4

Continue to maintain NNCLC and RAH as venues for stakeholder collaboration to end homelessness and maintain strategic and effective working groups.

Goal: Ensure the CoC is in the lead to respond to individuals experiencing homelessness in an emergency and connected to the regional emergency operations structure.

SMART Objective #1

By March 1, 2021 create the CoC Homeless Emergency Response Plan.

SMART Objective #2

By March 1, 2021 ensure the CoC is identified as the lead in regional emergency response plans.

Topic #2—Coordinated Entry

Goal: Establish a functioning coordinated entry system

SMART Objective #1

By March 1, 2021 conduct an evaluation of the current Coordinated Entry system and develop a written document that identifies key opportunities for change and improvement.

SMART Objective #2

By May 1, 2021 update policies/procedures for the Coordinated Entry System to include the Domestic Violence Coordinated Entry System as well.

SMART Objective #3

By July 1, 2020 define a monitoring system for the Coordinated Entry System that includes the regular distribution of information on the number of clients on the queue (May need to move to data goal)

SMART Objective #4

By March 1, 2021 Ensure that the CoC's Coordinated Entry System is in alignment with the Built For Zero By Name List.

Topic #3—Connection to permanent solutions

Goal: Strengthen coordination of service delivery

SMART Objective #1

By June 1, 2020 expand, enhance and coordinate collaborative outreach services by establishing an outreach committee.

By January 1, 2021 ensure the outreach committee has developed appropriate goals and strategies to support collaborative outreach services.

SMART Objective #2

Throughout the development process, ensure robust implementation of wrap around service funding opportunities such as the 1915i waiver to the State of Nevada Medicaid Plan.

SMART Objective #3

By February 1, 2021 establish a committee to facilitate collaborative case management, outreach, and service delivery within the region with the goal of ending homelessness.

By April 1, 2021 ensure outreach committee has developed appropriate goals and strategies collaborative case management, outreach, and service delivery within the region with the goal of ending homelessness.

Topic #4—Enhancing Positive Housing Options

Goal: Ensure responsive housing options are available for those who need it

SMART Objective #1

Advocate for implementation of the strategies identified in the Regional Strategy for Housing Affordability through June 30, 2021.

SMART Objective #2

Create an advocacy tool kit to equip and educate CoC stakeholder and those experiencing homelessness by March 1, 2021.

Topic #5—Enhancing service delivery excellence

Goal 1: Ensuring data integrity, utilization and accountability

SMART Objective #1

By October 1, 2020 create data quality management plan for all CoC stakeholders to define the standards of use for HMIS.

SMART Objective #2

Create annual fact sheets that are shared across the community by September 30 of each year to cover the prior fiscal year related to homeless statistics in our area.

Goal 2: Providing adequate training on evidence-based practices of care

SMART Objective #1

At least semi-annually, conduct community trainings on VI-SPDAT, “best sheltering practices”, and trauma informed care.

SMART Objective #2

Conduct monthly CoC-wide training opportunities (trauma informed care, LGBTQ+, harm reduction, housing first).

SMART Objective #3

By March 1, 2021 identify funding streams to pay for training or identify low to no cost training opportunities.

SMART Objective #4

By March 1, 2021 create a training subcommittee that will recruit a training team to tap into local expertise and have that expertise shared locally.