CITY OF RENO

Memorandum

DATE: November 7, 2025

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager

FROM: Esha Singh, Management Assistant

DEPT: City Manager's Office

SUBJECT: Weekly Reports: Public Records Requests, Media Requests, and Code Enforcement Service Requests

This memorandum includes weekly reports from the City Clerk's Office, Strategic Communications, and Code Enforcement to the Mayor and City Council for October 31, 2025 through November 6, 2025.

The following reports are attached:

- Public records requests received by the City Clerk's Office (attachment A)
- Weekly media requests received by Communications (attachment B)
- Weekly code enforcement service requests received by Code Enforcement (attachment C)

Weekly Report

Run Date: 11/07/2025 2:05 AM

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G012302-103125	10/31/2025	Jalen Krupa	General Public Records		As-Builts, Easements, Flood Zone	
G012303-103125	10/31/2025	Stephanie Morrison	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012304-103125	10/31/2025	Karolyn O'Krent	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012305-103125	10/31/2025	Candice Brown	Police Department Records			Body Worn Camera Video
G012306-103125	10/31/2025	Sierra Canyon	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012314-103125	10/31/2025	CRU LexisNexis	Police Department Records			Police Report
G012315-110125	11/1/2025	Ben Guzman	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012316-110125	10/31/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			Background Request
P012317-110125	11/1/2025	FBI NICS	Police Department Records			Police Report
P012318-110125	11/1/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			Background Request
P012319-110125	11/1/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			Background Request
G012326-110225	11/2/2025	Shasta Monroe	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012327-110225	11/2/2025	Linda Torres	Police Department Records			Crime Statistics/Clery Report
G012328-110225	11/2/2025	Daniele Alicea	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G012329-110225	11/2/2025	Dana Miller	General Public Records		Other	
G012330-110225	11/2/2025	Lynetta Hodge	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012313-103125	10/31/2025	CRU LexisNexis	Police Department Records			Police Report
P012312-103125	10/31/2025	Imran Sayed	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012311-103125	10/31/2025	maria lopez	Police Department Records			Police Report
G012358-110325	11/3/2025	Jamie Pulver	General Public Records		Other	
G012359-110325	11/3/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012310-103125	10/31/2025	Thomas Arnelle	Police Department Records			Background Request
G012309-103125	10/31/2025	David Bakke	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012308-103125	10/31/2025	Adrian Angel Adrian Angel	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F012307-103125	10/31/2025	Adrian Angel Adrian Angel	Fire Department Records	Fire Prevention Records		
P012301-103125	10/31/2025	Holly Harwell	Police Department Records			Police Report
G012300-103125	10/31/2025	Anthony Choi	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012299-103125	10/31/2025	Anthony Choi	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012298-103125	10/31/2025	Anthony Choi	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012297-103125	10/31/2025	Danielle Facemire	Police Department Records			Background Request
P012296-103125	10/31/2025	Danielle Facemire	Police Department Records			Background Request
P012295-103125	10/31/2025	Danielle Facemire	Police Department Records			Background Request
P012294-103125	10/31/2025	Loretta King	Police Department Records			Photos
P012293-103125	10/31/2025	Loretta King	Police Department Records			Photos
G012355-110325	11/3/2025	bryan worch	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012354-110325	11/3/2025	WCHSA CPS	Police Department Records			Police Report
P012353-110325	11/3/2025	OPM	Police Department Records			Background Request
P012352-110325	11/3/2025	WCHSA CPS	Police Department Records			Photos
P012351-110325	11/3/2025	OPM	Police Department Records			Background Request
P012350-110325	11/3/2025	OPM	Police Department Records			Background Request
G012349-110325	11/3/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012348-110325	11/3/2025	OPM	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012347-110325	11/3/2025	OPM	Police Department Records			Background Request
P012346-110325	11/3/2025	William Alexander	Police Department Records			Body Worn Camera Video
P012345-110325	11/3/2025	Alma Hernandez	Police Department Records			Background Request
G012344-110325	11/3/2025	Jordan Basta	General Public Records		As-Builts, Easements, Flood Zone	
G012343-110325	11/3/2025	Kurt Jameson	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012342-110325	11/3/2025	Marisol Alcantar	Police Department Records			Background Request
U012341-110325	11/3/2025		Unrecognized Email			
P012340-110325	11/3/2025	Yara Jimenez	Police Department Records			Form I-918/U-Visa
G012339-110325	11/3/2025	CT Mills	General Public Records		Other	
G012338-110325	11/3/2025	Dorsey Dobry	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012337-110225	11/2/2025	CRU LexisNexis	Police Department Records			Police Report
P012336-110225	11/2/2025	CRU LexisNexis	Police Department Records			Police Report
P012335-110225	11/2/2025	William Alexander	Police Department Records			Immigration Letter/Embassy Letter
G012334-110225	11/2/2025	Alex J Rose	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F012333-110225	11/2/2025	Alex J Rose	Fire Department Records	Fire Prevention Records		
P012332-110225	11/2/2025	Pablo Gonzales	Police Department Records			Background Request
P012331-110225	11/2/2025	Des Walsh	Police Department Records			Background Request
P012325-110225	11/2/2025	Emily Yu	Police Department Records			Police Report
P012324-110225	11/2/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			Background Request
P012323-110225	11/2/2025	William Alexander	Police Department Records			Body Worn Camera Video
U012322-110225	11/2/2025	Keri Schnittker-oetken	Unrecognized Email			
G012321-110225	11/2/2025	Brie Forrester	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G012320-110125	11/1/2025	Emma Taylor	General Public Records		Other	
P012356-110325	11/3/2025	Fernan P Dangaran	Police Department Records			Police Report
P012357-110325	11/3/2025	Tamra Hernandez	Police Department Records			Police Report
P012374-110325	11/3/2025	Edward McBride	Police Department Records			Police Report
P012375-110325	11/3/2025	Raysa Valera	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G012376-110325	11/3/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G012377-110325	11/3/2025	Josh Moseley	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F012360-110325	11/3/2025	Jamie Pulver	Fire Department Records	Fire Prevention Records		
P012361-110325	11/3/2025	robin gifford	Police Department Records			Police Report
P012362-110325	11/3/2025	John Widodo	Police Department Records			Police Report
P012363-110325	11/3/2025	WCHSA CPS	Police Department Records			Photos
P012369-110325	11/3/2025	Keri Schnittker-oetken	Police Department Records			Police Report
P012370-110325	11/3/2025	Kenneth Hutton	Police Department Records			Background Request
P012371-110325	11/3/2025	kathleen Paez	Police Department Records			Police Report
P012372-110325	11/3/2025	Suselly Jacquez	Police Department Records			Police Report
P012373-110325	11/3/2025	Teresa Martinez	Police Department Records			Background Request
P012407-110325	11/3/2025	Fernan P Dangaran	Police Department Records			Police Report
G012421-110425	11/4/2025	Connor Welsh	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012408-110325	11/3/2025	Fernan P Dangaran	Police Department Records			Police Report
P012409-110325	11/3/2025	Fernan P Dangaran	Police Department Records			Police Report
G012411-110325	11/3/2025	Amy Ammons	General Public Records		Business License	
G012378-110325	11/3/2025	Ryan Shapiro	General Public Records		Employee Correspondence	
P012379-110325	11/3/2025	WCHSA CPS	Police Department Records			Police Report
G012427-110425	11/4/2025	tiana dahir	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012428-110425	11/4/2025	tiana dahir	Police Department Records			Police Report
P012429-110425	11/4/2025	Fernan P Dangaran	Police Department Records			Police Report
P012430-110425	11/4/2025	WCHSA CPS	Police Department Records			Photos
G012431-110425	11/4/2025	Shellie Johnson	General Public Records		As-Builts, Easements, Flood Zone	
P012432-110425	11/4/2025	Bonn Panyanouvong	Police Department Records			Police Report
P012433-110425	11/4/2025	WCHSA CPS	Police Department Records			Police Report
G012434-110425	11/4/2025	Anthony Ko	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G012435-110425	11/4/2025	Anthony Ko	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012436-110425	11/4/2025	Sabrina Carlisle	Police Department Records			Police Report
P012437-110425	11/4/2025	Ahmed Ziad	Police Department Records			Body Worn Camera Video
G012438-110425	11/4/2025	Tina Murray	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G012439-110425	11/4/2025	Justin Hardy	General Public Records		Sewer, GIS Mapping, Storm Drain	
G012440-110425	11/4/2025	Jared Milbert	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G012441-110425	11/4/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G012442-110425	11/4/2025	David Wallace	General Public Records		Housing, HUD, Rental Assistance	
P012443-110425	11/4/2025	WCHSA CPS	Police Department Records			Photos
G012444-110425	11/4/2025	Tyrone Mancia	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012380-110325	11/3/2025	KATHERINE REDICK	General Public Records		Code Enforcement, Violations	
P012381-110325	11/3/2025	Mihaela Roman	Police Department Records			Background Request
G012382-110325	11/3/2025	Skylar Sampson	General Public Records		Other	
P012383-110325	11/3/2025	Kimberlyn Lopez	Police Department Records			Body Worn Camera Video
P012384-110325	11/3/2025	James McGuire	Police Department Records			Police Report
P012385-110325	11/3/2025	Daniel Osier	Police Department Records			Police Report
P012386-110325	11/3/2025	Suzanna Grant	Police Department Records			Background Request
G012387-110325	11/3/2025	Drew Rolley	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012388-110325	11/3/2025	Chris Grant	Police Department Records			Police Report
P012389-110325	11/3/2025	Fernan P Dangaran	Police Department Records			Police Report
P012390-110325	11/3/2025	Lyla Whitford	Police Department Records			Background Request
P012391-110325	11/3/2025	Jon Josephsen	Police Department Records			Background Request
P012392-110325	11/3/2025	David Ohara	Police Department Records			Background Request
G012458-110425	11/4/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012459-110425	11/4/2025	Morgan Foore	Police Department Records			Background Request

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G012460-110425	11/4/2025	Dana Miller	General Public Records		Other	
G012393-110325	11/3/2025	Dave Mason	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012394-110325	11/3/2025	David Miceli	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012395-110325	11/3/2025	David Ohara	Police Department Records			Background Request
G012396-110325	11/3/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012397-110325	11/3/2025	WCHSA CPS	Police Department Records			Photos
P012398-110325	11/3/2025	Michele Schaukowitch	Police Department Records			Body Worn Camera Video
P012399-110325	11/3/2025	James Sharkey	Police Department Records			Police Report
P012400-110325	11/3/2025	WCHSA CPS	Police Department Records			Police Report
G012401-110325	11/3/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012402-110325	11/3/2025	Morgan Offenheiser	Police Department Records			Police Report
P012403-110325	11/3/2025	Kristina Laursen	Police Department Records			Police Report
P012404-110325	11/3/2025	WCHSA CPS	Police Department Records			Photos
P012405-110325	11/3/2025	WCHSA CPS	Police Department Records			Police Report
P012406-110325	11/3/2025	Fernan P Dangaran	Police Department Records			Police Report
G012412-110325	11/3/2025	jerry krug	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012413-110325	11/3/2025	Haley Bennett	Police Department Records			Background Request
P012414-110325	11/3/2025	CHEYENNE STRAW	Police Department Records			FBI NICS
P012415-110325	11/3/2025	Maria Avila	Police Department Records			Police Report
P012364-110325	11/3/2025	WCHSA CPS	Police Department Records			Police Report
P012365-110325	11/3/2025	David Ohara	Police Department Records			Background Request
G012366-110325	11/3/2025	Anaomi Rojas	General Public Records		As-Builts, Easements, Flood Zone	
P012367-110325	11/3/2025	Jasmine White	Police Department Records			Photos
P012368-110325	11/3/2025	Edward McBride	Police Department Records			Police Report
P012416-110325	11/3/2025	CRU LexisNexis	Police Department Records			Police Report
P012417-110325	11/3/2025	CRU LexisNexis	Police Department Records			Police Report
P012418-110325	11/3/2025	CRU LexisNexis	Police Department Records			Police Report
P012419-110325	11/3/2025	CRU LexisNexis	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012420-110425	11/4/2025	Sean McCullough	Police Department Records			Immigration Letter/Embassy Letter
F012422-110425	11/4/2025	Connor Welsh	Fire Department Records	Fire Prevention Records		
P012423-110425	11/4/2025	Anita Wolfe	Police Department Records			Background Request
P012424-110425	11/4/2025	Anita Wolfe	Police Department Records			Background Request
F012425-110425	11/4/2025	MARK DEAN	Fire Department Records	Incident Report		
P012426-110425	11/4/2025	Sean Baltzer	Police Department Records			Police Report
P012445-110425	11/4/2025	WCHSA CPS	Police Department Records			Police Report
P012496-110525	11/5/2025	Max Andrews	Police Department Records			Photos
P012497-110525	11/5/2025	CRU LexisNexis	Police Department Records			Police Report
G012498-110525	11/5/2025	Kearstin Rummel	General Public Records		Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	
G012499-110525	11/5/2025	Kearstin Rummel	General Public Records		Other	
G012502-110525	11/5/2025	Michele Averitt	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012446-110425	11/4/2025	Amber Burch	Police Department Records			Police Report
P012447-110425	11/4/2025	Melody Phommaly	Police Department Records			Background Request
G012448-110425	11/4/2025	Melanie Stewart	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012491-110425	11/4/2025	Alexander Benna	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F012492-110425	11/4/2025	CRU LexisNexis	Fire Department Records	Incident Report		
P012493-110425	11/4/2025	CRU LexisNexis	Police Department Records			Police Report
P012494-110425	11/4/2025	CRU LexisNexis	Police Department Records			Police Report
G012495-110425	11/4/2025	Samantha Bernabe	General Public Records		Code Enforcement, Violations	
P012449-110425	11/4/2025	Fernan P Dangaran	Police Department Records			Police Report
G012450-110425	11/4/2025	Zaira Flores	General Public Records		As-Builts, Easements, Flood Zone	
P012451-110425	11/4/2025	Natalie Kath	Police Department Records			Police Report
P012452-110425	11/4/2025	Fernan P Dangaran	Police Department Records			Police Report
F012453-110425	11/4/2025	Nalani Ramirez	Fire Department Records	Fire Prevention Records		
F012454-110425	11/4/2025	Nalani Ramirez	Fire Department Records	Fire Prevention Records		

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012455-110425	11/4/2025	donna stampka donna stampka	Police Department Records			Police Report
P012456-110425	11/4/2025	donna stampka donna stampka	Police Department Records			Police Report
G012457-110425	11/4/2025	Dana Miller	General Public Records		Railroad Records	
P012461-110425	11/4/2025	Sean Baltzer	Police Department Records			Police Report
G012462-110425	11/4/2025	Elizabeth De Jesus	General Public Records		Other	
G012463-110425	11/4/2025	Angie Medina	General Public Records		Billing, Budget, Financal Reports, Vendor Information, Unclaimed Stale Dated Checks	
P012464-110425	11/4/2025	Nicole Fernandez	Police Department Records			Police Report
P012465-110425	11/4/2025	Toshyona Poole	Police Department Records			Police Report
P012466-110425	11/4/2025	WCHSA CPS	Police Department Records			Police Report
G012467-110425	11/4/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012468-110425	11/4/2025	WCHSA CPS	Police Department Records			Photos
P012469-110425	11/4/2025	WCHSA CPS	Police Department Records			Police Report
G012470-110425	11/4/2025	Amy Ammons	General Public Records		Business License	
G012532-110525	11/5/2025	Constance (Woody) Cleveland	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012533-110525	11/5/2025	Gil Sanchez	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012534-110525	11/5/2025	Charles Frates	Police Department Records			Background Request
P012535-110525	11/5/2025	Judith Herzchel	Police Department Records			Photos
G012471-110425	11/4/2025	Kaylan Phillips	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F012472-110425	11/4/2025	Vern Canon	Fire Department Records	Incident Report		
F012473-110425	11/4/2025	Vern Canon	Fire Department Records	Investigation Report		
P012474-110425	11/4/2025	WCHSA CPS	Police Department Records			Police Report
P012475-110425	11/4/2025	Marcella Martin	Police Department Records			Police Report
P012476-110425	11/4/2025	Marcella Martin	Police Department Records			Police Report
P012477-110425	11/4/2025	Tabitha Wright	Police Department Records			Police Report
G012543-110525	11/5/2025	AMBER WITHERS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012544-110525	11/5/2025	WCHSA CPS	Police Department Records			Police Report
P012545-110525	11/5/2025	Darryl Rodgers	Police Department Records			Background Request
P012478-110425	11/4/2025	Fernan P Dangaran	Police Department Records			Police Report
G012479-110425	11/4/2025	Nicole Fernandez	General Public Records		Other	
G012480-110425	11/4/2025	Steven Provenghi	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012481-110425	11/4/2025	Shane Henderson	General Public Records		Employment Data, Payroll	
P012483-110425	11/4/2025	Nadine Sumner	Police Department Records			Police Report
G012484-110425	11/4/2025	David Bakke	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012485-110425	11/4/2025	Devin McFarland	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012486-110425	11/4/2025	Devin McFarland	Police Department Records			Police Report
P012487-110425	11/4/2025	Alexus Trehal	Police Department Records			Police Report
G012488-110425	11/4/2025	Alexander Benna	General Public Records		As-Builts, Easements, Flood Zone	
G012489-110425	11/4/2025	Alexander Benna	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012490-110425	11/4/2025	Alexander Benna	General Public Records		As-Builts, Easements, Flood Zone	
P012509-110525	11/5/2025	Anita Wolfe	Police Department Records			Background Request
P012510-110525	11/5/2025	Anita Wolfe	Police Department Records			Background Request
G012511-110525	11/5/2025	Dana Miller	General Public Records		Other	
P012512-110525	11/5/2025	Jessica Mendoza	Police Department Records			Photos
G012562-110525	11/5/2025	James Spore	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012563-110525	11/5/2025	Veronica Escamilla-Cantu	Police Department Records			Background Request
P012564-110525	11/5/2025	Megan Duran	Police Department Records			Police Report
P012565-110525	11/5/2025	Whitney Pierre	Police Department Records			Police Report
F012566-110525	11/5/2025	Khasity Patterson	Fire Department Records	Medical/Patient Care Report		
P012567-110525	11/5/2025	Kaleya Allard	Police Department Records			Background Request
P012513-110525	11/5/2025	Mark Hangebrauck	Police Department Records			Background Request
P012505-110525	11/5/2025	Barbara Orr	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G012506-110525	11/5/2025	Megan Duran	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012507-110525	11/5/2025	Anita Wolfe	Police Department Records			Background Request
P012572-110525	11/5/2025	WCHSA CPS	Police Department Records			Police Report
P012573-110525	11/5/2025	Nadine Kienhoefer	Police Department Records			Police Report
P012574-110525	11/5/2025	Laura Ortega	Police Department Records			Police Report
P012575-110625	11/6/2025	Loretta King	Police Department Records			Photos
P012576-110625	11/6/2025	CRU LexisNexis	Police Department Records			Traffic Accident
P012577-110625	11/6/2025	CRU LexisNexis	Police Department Records			Police Report
P012578-110625	11/6/2025	CRU LexisNexis	Police Department Records			Police Report
P012579-110625	11/6/2025	CRU LexisNexis	Police Department Records			Police Report
P012580-110625	11/6/2025	Brian Lightfoot	Police Department Records			Background Request
P012581-110625	11/6/2025	Tammy Roberts	Police Department Records			Background Request
P012582-110625	11/6/2025	Maria Cancio	Police Department Records			Police Report
G012583-110625	11/6/2025	Jade Bellard	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012584-110625	11/6/2025	Jade Bellard	Police Department Records			Background Request
P012585-110625	11/6/2025	April Young	Police Department Records			Police Report
P012586-110625	11/6/2025	Marcella Martin	Police Department Records			Police Report
G012588-110625	11/6/2025	Kathryn Lenke	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G012589-110625	11/6/2025	Russell Wallace	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012590-110625	11/6/2025	Jessica Thomas	Police Department Records			Traffic Accident
G012591-110625	11/6/2025	Jim Evans	General Public Records		As-Builts, Easements, Flood Zone	
P012592-110625	11/6/2025	Fernan P Dangaran	Police Department Records			Police Report
G012593-110625	11/6/2025	Kaelob Regan	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012594-110625	11/6/2025	Fernan P Dangaran	Police Department Records			Police Report
P012595-110625	11/6/2025	Natalie Cozzi	Police Department Records			Traffic Accident
G012596-110625	11/6/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012597-110625	11/6/2025	WCHSA CPS	Police Department Records			Photos
P012598-110625	11/6/2025	WCHSA CPS	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
F012599-110625	11/6/2025	Alyssa Coleman	Fire Department Records	Incident Report		
G012600-110625	11/6/2025	Justine L Lotz	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012601-110625	11/6/2025	Holly Harwell	Police Department Records			Police Report
P012602-110625	11/6/2025	Penelope Guzman	Police Department Records			Police Report
P012603-110625	11/6/2025	Fernan P Dangaran	Police Department Records			Police Report
G012604-110625	11/6/2025	Elizabeth sheffied	General Public Records		As-Builts, Easements, Flood Zone	
P012508-110525	11/5/2025	Anita Wolfe	Police Department Records			Background Request
P012514-110525	11/5/2025	Jesse Gutierrez	Police Department Records			Background Request
P012515-110525	11/5/2025	Abigail Ford	Police Department Records			Body Worn Camera Video
P012516-110525	11/5/2025	OPM	Police Department Records			Background Request
P012517-110525	11/5/2025	OPM	Police Department Records			Background Request
P012518-110525	11/5/2025	OPM	Police Department Records			Background Request
P012519-110525	11/5/2025	OPM	Police Department Records			Background Request
P012520-110525	11/5/2025	Jenna Miller	Police Department Records			Body Worn Camera Video
G012559-110525	11/5/2025	Justine L Lotz	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012560-110525	11/5/2025	Enrique Martinez-Pinedo	Police Department Records			Background Request
P012561-110525	11/5/2025	Marisol Rosario	Police Department Records			Police Report
G012568-110525	11/5/2025	Stephen Hamacher	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012569-110525	11/5/2025	Brian Brancato	Police Department Records			Police Report
P012570-110525	11/5/2025	Natalie Cozzi	Police Department Records			Traffic Accident
F012571-110525	11/5/2025	Alyssa Roberts	Fire Department Records	Medical/Patient Care Report		
P012521-110525	11/5/2025	OPM	Police Department Records			Background Request
P012522-110525	11/5/2025	Adam Pike	Police Department Records			Police Report
P012523-110525	11/5/2025	Grant McCrea	Police Department Records			Background Request
P012524-110525	11/5/2025	WCHSA CPS	Police Department Records			Police Report
P012525-110525	11/5/2025	Peter Taing	Police Department Records			Background Request
P012526-110525	11/5/2025	Sheila Guzzetta	Police Department Records			Background Request
P012527-110525	11/5/2025	Grant McCrea	Police Department Records			Background Request
P012528-110525	11/5/2025	Grant McCrea	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012529-110525	11/5/2025	Rayner Valera Prado	Police Department Records			Police Report
G012530-110525	11/5/2025	Kathleen Anderson	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012531-110525	11/5/2025	Sylvain Frayer	Police Department Records			Police Report
P012536-110525	11/5/2025	Kerry Dugan	Police Department Records			Traffic Accident
P012537-110525	11/5/2025	Kerry Dugan	Police Department Records			Traffic Accident
P012538-110525	11/5/2025	Kerry Dugan	Police Department Records			Traffic Accident
P012539-110525	11/5/2025	ERIC DENIS KOTHSTEIN	Police Department Records			Background Request
P012540-110525	11/5/2025	Kerry Dugan	Police Department Records			Traffic Accident
P012541-110525	11/5/2025	WCHSA CPS	Police Department Records			Photos
P012542-110525	11/5/2025	Kerry Dugan	Police Department Records			Traffic Accident
P012546-110525	11/5/2025	Kerry Dugan	Police Department Records			Traffic Accident
P012547-110525	11/5/2025	Jon Josephsen	Police Department Records			Background Request
P012548-110525	11/5/2025	Kerry Dugan	Police Department Records			Traffic Accident
P012549-110525	11/5/2025	Kerry Dugan	Police Department Records			Police Report
P012550-110525	11/5/2025	Kathryn Lenke	Police Department Records			Police Report
P012551-110525	11/5/2025	Carl Hebert	Police Department Records			Traffic Accident
P012552-110525	11/5/2025	Kerry Dugan	Police Department Records			Police Report
P012553-110525	11/5/2025	Kerry Dugan	Police Department Records			Police Report
P012554-110525	11/5/2025	Kerry Dugan	Police Department Records			Police Report
G012555-110525	11/5/2025	Anna Henry	General Public Records		Phase I Environmental Site Assessment	
P012556-110525	11/5/2025	Marshall Emerson	Police Department Records			Background Request
G012557-110525	11/5/2025	Russell Applegate	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012558-110525	11/5/2025	brenda espinoza	Police Department Records			Police Report
P012605-110625	11/6/2025	ERIC DENIS KOTHSTEIN	Police Department Records			Background Request
P012606-110625	11/6/2025	CLAUDIA PEREZ	Police Department Records			Police Report
G012607-110625	11/6/2025	Ryan Cook	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012608-110625	11/6/2025	Leslie Esquivel	Police Department Records			Police Report
G012609-110625	11/6/2025	Larissa Vallarino	General Public Records		Sewer, GIS Mapping, Storm Drain	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G012610-110625	11/6/2025	Keammy Fernandez	General Public Records		As-Builts, Easements, Flood Zone	
G012611-110625	11/6/2025	Ricky Martinez	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012612-110625	11/6/2025	sofia villegas	Police Department Records			Police Report
G012613-110625	11/6/2025	Aron McCulloch	General Public Records		Sewer, GIS Mapping, Storm Drain	
P012614-110625	11/6/2025	FBI NICS	Police Department Records			Police Report
P012615-110625	11/6/2025	Briana Smith	Police Department Records			Police Report
G012616-110625	11/6/2025	Dana Miller	General Public Records		Other	
G012617-110625	11/6/2025	Keammy Fernandez	General Public Records		As-Builts, Easements, Flood Zone	
G012618-110625	11/6/2025	Daniel Chang	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012619-110625	11/6/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			Police Report
G012620-110625	11/6/2025	Dana Miller	General Public Records		Other	
P012621-110625	11/6/2025	Fernan P Dangaran	Police Department Records			Police Report
G012622-110625	11/6/2025	stephen glenn	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012623-110625	11/6/2025	Fernan P Dangaran	Police Department Records			Police Report
G012624-110625	11/5/2025	Samantha Bernabe	General Public Records		Code Enforcement, Violations	
P012625-110625	11/6/2025	Fernan P Dangaran	Police Department Records			Police Report
P012626-110625	11/6/2025	WCHSA CPS	Police Department Records			Police Report
P012627-110625	11/6/2025	WCHSA CPS	Police Department Records			Police Report
P012628-110625	11/6/2025	Chris Grant	Police Department Records			Police Report
G012629-110625	11/6/2025	Gordon Magnin	General Public Records		As-Builts, Easements, Flood Zone	
G012630-110625	11/6/2025	Michael Vanpert	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012631-110625	11/6/2025	Bret Lowrey	General Public Records		Traffic Engineering	
P012632-110625	11/6/2025	Lisa Johnson	Police Department Records			Police Report
P012633-110625	11/6/2025	EWU Media LLC	Police Department Records			Body Worn Camera Video

Requests to City of Reno Media Line (775-430-5005)

October 31, 2025 - November 6, 2025

Received	Request Type	Name	Media Outlet	City Dept	Request
Nov 06 2025 02:05PM	E	Makayla	KTVN 2	RPD/City of Reno	Opioid Funds Allocation
Nov 06 2025 10:01AM	M	Jaden	KTVN 2	RFD/City of Reno	Sparks FD Proposal Announcement
Nov 06 2025 09:00AM	M	Miravett	Univision Reno	City of Reno	Reno Adaptive Event
Nov 06 2025 07:37AM	E	Steve	KOH Radio	City of Reno	Veterans Day Parade
Nov 05 2025 06:53PM	M	N/A	KRNV 4/KRXI 11	RFD	Rollover Crash
Nov 05 2025 04:48PM	M	Justin	KTVN 2	RFD	Water Rescue Mira Loma
Nov 05 2025 04:35PM	M	Jaedyn	Reno Gazette Journal	City of Reno	J Resort Noise Complaints
Nov 05 2025 11:40AM	E	Justin	KTVN 2	City of Reno	Planning Commission Items
Nov 04 2025 02:01PM	M	Valerie	KOLO 8	RPD	Sideshow Incident
Nov 04 2025 10:45AM	E	Jaden	KRNV 4/KRXI 11	City of Reno	Leaves in Gutters Story
Nov 04 2025 10:43AM	M	Jaden	KTVN 2	City of Reno	Mayor Tracking Case
Nov 04 2025 10:24AM	M	Jaden	KRNV 4/KRXI 11	City of Reno	Leaves in Gutters Story
Nov 04 2025 07:37AM	M	Neil	KTVN 2	RPD	Possible Stabbing
Nov 03 2025 04:07PM	E	Justin	KTVN 2	City of Reno	Street Signs
Nov 03 2025 12:10PM	M	Gavin	KTVN 2	RPD	Sideshow Incident
Nov 03 2025 10:33AM	M	Justin	KTVN 2	RPD	Vehicle Crash First St.
Nov 03 2025 09:37AM	M	Matt	KOLO 8	RPD	Sideshow Incident
Nov 03 2025 09:37AM	M	McKayla	KTVN 2	City of Reno	J Resort Noise Complaints
Nov 02 2025 05:48PM	M	Gavin	KTVN 2	RFD	Structure Fire Sinclair St.
Nov 02 2025 05:43PM	M	N/A	KTVN 2	RFD	Rollover Crash 2nd St.
Nov 02 2025 05:42PM	M	N/A	KTVN 2	RPD	Rollover Crash 2nd St.
Oct 31 2025 07:44PM	M	Gavin	KTVN 2	RFD	Vehicle Fire E. 6th St.
Oct 31 2025 10:10AM	M	Justin	KTVN 2	RFD	Halloween Safety
Oct 31 2025 08:23AM	M	Justin	KTVN 2	RPD	DUI Crash Investigation

Report Title: Code Enforcement Service Requests Created Last 7 Days

Run Date and Time: 2025-11-07 00:01:01 Pacific Standard Time

Run by: Chad Waters

Table name: sn_gsm_service_requests

Query Condition: Assignment group = Code Enforcement AND Created on Last 7 days AND Created < 2025-11-07 00:00:00

Sort Order: Created in ascending order

172 Service Requests

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108279	Service Request - Nuisance, Not Otherwise ListedSER0108279	6219 Golden Meadow has a small industrial complex at the this address- noise, workers, trucks, work vans and fabrication. Vehicles block driveways , mailboxes etc, Very noisy. In the summer many vehicles and RV's parked in the middle of the cul-de-sac, even overnight- a great safety hazard! 800k+ homes and a mess with these people.	6219 Golden Meadow Rd, Reno, NV 89519	Open	Code Enforcement	2025-10-31 11:12:12	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108280	Fwd: 456 E 7th StSER0108280	Inquiry Regarding Property Inspection Dear City of Reno, I understand you visited my property at 456 E 7th street, Reno. The tenant is claiming the home is unsafe to occupy and uninhabitable, to the best of my knowledge, there were no safety concerns when I hired Dickson Realty to manage the property as a rental. The tenant has raised a few issues, which we have already addressed by sending contractors to evaluate and resolve the concerns. I would appreciate if you could inform me of the findings from your visit. For your reference, please include my son, Blake Muzinich, on any correspondence, as well as the property management company, Dickson Realty. Their contact emails are	456 E 7th St, Reno, NV 89512	Closed	Code Enforcement	2025-10-31 11:24:48	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		dawson@dicksonrealty.com and dawson@dicksonrealty.com. blakemuz@gmail.com Please note that I will be traveling, and any notices sent to my address of record may not reach me. I am eager to resolve this matter promptly. Kindly respond via email or contact me by phone today. Thank you for your attention to this matter. Sincerely, Sandra Muzinich 916 204-6415					
SER0108283	Service Request - Traffic Obstructions (line of sight/tree obstructing signs)SER0108283	construction material on both sides of the road making nearly impossible to get thru.	221 Vespucci Dr, Verdi, NV 89439	Open	Code Enforcement	2025-10-31 11:44:28	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108290	Fwd: 456 E 7th StSER0108290	Hello, Follow up to email below I went to the website and was able to get a case number using chat but not futher information . It is below for your reference to email me an update. SER0108280 ---------- Forwarded message --------- From: Sandy Muzinich Realtor <sandymuzinich.realtor@gmail.com> Date: Fri, Oct 31, 2025 at 11:23 AM Subject: Fwd: 456 E 7th St To: <renodirect@reno.gov> Cc: Blake Muzinich <blakemuz@gmail.com>, Dawson Martin <dawson@dicksonrealty.com>, Dickson Realty - David Martin <ff38d263cc44a63e3567	456 E 7th St, Reno, NV 89512	Closed	Code Enforcement	2025-10-31 12:47:39	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		9c8590bb1544e37bcf2ca99bc28a4ab9f2350f0b824f@dicksonrealty.mailer.appfolio.us> Inquiry Regarding Property Inspection Dear City of Reno, I understand you visited my property at 456 E 7th street, Reno. The tenant is claiming the home is unsafe to occupy and uninhabitable, to the best of my knowledge, there were no safety concerns when I hired Dickson Realty to manage the property					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		as a rental. The tenant has raised a few issues, which we have already addressed by sending contractors to evaluate and resolve the concerns. I would appreciate if you could inform me of the findings from your visit. For your reference, please include my son, Blake Muzinich, on any correspondence, as well as the property management company, Dickson Realty. Their contact emails are dawson@dicksonrealty.com and					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		dawson@dicksonrealty .com. blakemuz@gmail.com Please note that I will be traveling, and any notices sent to my address of record may not reach me. I am eager to resolve this matter promptly. Kindly respond via email or contact me by phone today. Thank you for your attention to this matter. Sincerely, Sandra Muzinich 916 204-6415					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108297	Service Request - Yard issues on private propertySER0108297	I live next door at 1278. Neighbor blows/shovels all the leaves in his yard into mine. I briefly spoke with him and he stated they are ALL my leaves. Is he allowed to do this? If he is not, can you assist with any municipal codes i can cite to him.	1298 Aristicon Dr, Reno, NV 89523	Closed	Code Enforcement	2025-10-31 13:45:40	
SER0108298	Service Request - Sidewalk ObstructionSER0108298	Basketball hoop on sidewalk over street	2220 Platora Way, Reno, NV 89512	Open	Code Enforcement	2025-10-31 13:46:35	
SER0108299	Service Request - Yard issues on private propertySER0108299	I live next door at 1278. Neighbor blows/shovels all the leaves in his yard into mine. I briefly spoke with him and he stated they are ALL my leaves. Is he allowed to do this? If he is not, can you assist with any municipal codes i can cite to him.	1298 Aristicon Dr, Reno, NV 89523	Closed	Code Enforcement	2025-10-31 13:48:00	
SER0108301	Service Request - Yard issues on private propertySER0108301	I live next door at 1278. Neighbor blows/shovels all the leaves in his yard into mine. I briefly spoke with him and he stated they are ALL my leaves. Is he allowed to do this? If he is not, can you assist with any municipal codes i can cite to him.	1298 Aristicon Dr, Reno, NV 89523	Closed	Code Enforcement	2025-10-31 13:48:58	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108305	Service Request - Debris on Private PropertySER0108305	The land BEHIND this home is constantly littered with glass & trash. I & many others must drive by this unsightly area. I would like for it to be monitored on a regular basis AND I would like to request a 'NO LiTTERING' sign be put up to discourage future littering. THANK YOU!	1570 Roma Ct, Reno, NV 89523	Closed	Code Enforcement	2025-10-31 14:16:29	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108314	Ongoing Excessive Noise / Vibration from Downtown Resort EventSER0108314	J Resort Hello, I'm writing to report extremely loud music and heavy bass coming from a downtown Reno resort (believed to be J Resort) on October 31 at approximately 11:15 PM. The sound is so intense that it is vibrating my house even though I live approximately 3–4 miles away from downtown. This isn't the first time this event has happened it's a recurring late-night rave-style event that causes city-wide noise impacts well past normal hours. It's unreasonable for residential areas this far away to be shaking from bass frequencies. Please log this as a formal noise complaint and investigate whether this	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-10-31 23:19:20	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		venue has a special-event or outdoor-amplified-sound permit allowing this level of disturbance. Thank you for your attention to this issue. Shannon Root 775-771-5305					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108318	Complaint to Jacob's concertSER0108318	J Resort I wish for dept in charge to call back Monday. I am fucking pissed. Jacob's has been blasting a concert tonight at levels that are unacceptable. The base and treble are BLASTING through our walls and our home is on Whitaker Drive!!! I talked to an officer Chris at Jacob's area and barely could hear him from inside his car. He told me his supervisor told him to stand down with no enforcement until midnight. He said he was told they have a permit but did not know details. What bullshit is that? There is city permit allowances for volume and base, Jacob's not exempt of rules!!!! I want and demand a call. If that person gets my voicemail, I want their name and number. I want a meeting! I want to know why Jacob's gets to blast owners over a mile	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-10-31 23:54:51	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		away out of their fucking home! The noise should not be allowed to blast through walls of community! There should be limits and police should have devices to make sure they don’t violate permit, not be told to stand down and act clueless about it! This shit should not be allowed to be so loud and to go to fucking midnight! I demand a fucking call by whomever is in charge and I want some fucking answers. Robert 775-303-3600					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108319	J resort noise complaintSER0108319	J Resort Hi, It's almost midnight. I live in a residential neighborhood 2 miles away from the j resort and I can hear their music blasting so loud and the base is literally shaking my house. For reference, I live behind Swope middle school. So a residential neighborhood not even close to the resort. I called the resort and they said the city of Reno permitted this? This is WAY too loud. This cannot be allowed. This is absolutely insane. Please let me know this will never happen again.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-10-31 23:56:56	
SER0108320	Service Request - Nuisance, Not Otherwise ListedSER0108320	The EDM festival is absurdly loud. I live 3 miles away from the J Resort and can hear it clearly. It's 11:57 pm. Who voted to allow this to happen?	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-10-31 23:58:35	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108321	Excessive noise on Friday nightSER0108321	J Resort Hello, Not sure if you noted the time stamp on this email, but it is now midnight and it sounds like there is a concert in my backyard. It is keeping both me AND my dog awake (because it is stressing her out). I love a good concert, but this is wildly unfair to those of us in nearby neighborhoods. (And to those of us who have dogs that nervous pee on things when they are stressed). It is my understanding that the Neon District/J Resort is hosting some sort of electronica band and per the Nextdoor app, the music can be heard all the way to VERDI. That is TOO loud. I am several blocks from this event in Old Southwest— I can only imagine how upset the nearer neighbors are, trying to put kids to sleep and get a good night's rest before work tomorrow. I also can't even get through on the	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 00:02:10	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		non-emergency RPD line to ask about it. I've tried three times now. I absolutely HATE to be "that neighbor," but please, please look into snd enforce some sort of reasonable noise ordinance for these events. I believe I am speaking for several of my neighbors as I write this. Thank you, Megan Marble Sent from my iPhone					
SER0108322	Service Request - Nuisance, Not Otherwise ListedSER0108322	The noise level coming from their outdoor venue is incredibly loud. I am in Caughlin and my windows are vibrating. We have small children, this is very upsetting and has been going on for hours now.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 00:03:42	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108323	J Resort Noise 10/31SER0108323	J Resort Hello, I can’t be the only person reporting this…. The J Resort concert is literally shaking my windows in NW Reno and my family can’t stay asleep. We did not leave midtown by moving up to this quiet neighborhood to have our house vibrated by a concert miles away. This is torture. WILL BURROWS 906 362 1723 iwilldraw@gmail.com	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 00:06:21	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108324	J Resort Noise ComplaintSER0108324	J Resort Hello, My name is Amanda and I live in the neighborhood by summit ridge park. It is Halloween night and I have 2 little kids and live in a neighborhood full of other families who can hear the horribly loud music all the way from the J Resort outdoor concert venue. It is ridiculous how loud and obnoxious it is and is disrupting so many people's sleep. There needs to be rules or a noise ordinance for that venue, I live near 2 miles away and can hear the music clearly and it's very disrupting. Hopefully this problem can be fixed with upcoming concerts at the J Resort outdoor venue. Thank you, Amanda G. Sent from my iPhone	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 00:09:42	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108325	Noise Complaint - J ResortSER0108325	J Resort Hello, The noise coming from J Resort's venue is absolutely insane! My windows are shaking and we can't sleep. I understand people need to have a great time, but this is out of control. I would like to file a noise complaint. We live off Mayberry and McCarran. Thanks, Asta Dominguez Sent from my iPhone	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 00:14:10	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108326	J resortSER0108326	J Resort Hello, I heard J resort had a permit for outdoor music. Not sure what kind of music they are playing but they need to turn it down, especially the bass. We can feel the music on Ross Drive in Juniper Hills neighborhood. It cannot and should not happen again. We felt it until 7 min after midnight. Heard people in Verdi was able to hear it. It's pretty insane. The poor people at the venue won't be able to hear for days.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 00:26:41	
SER0108327	Noise a J resortSER0108327	J Resort How in the world would the city of Reno give a permit for this loud of a concert?!!! I live by Mt. Rose and it sounds like the speaker is in my backyard at midnight. People are claiming they hear this in Verdi! VERDI!!! People have to work!!! Sent from my iPhone	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 00:49:32	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108329	Outdoor concertSER0108329	J Resort The noise level coming from the outdoor concerts at the J Resort is out of control. I live 2 miles away from the venue and can hear it in my home with the windows closed and the TV on. It's happened before but it's on a whole other level this time. I'm all for events in our area but this is just obnoxious Cathy Sumner Sent from my iPhone	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 03:18:18	
SER0108331	Music too loudSER0108331	J Resort Music coming from the JResort is too loud. 10/31/25 I'm 3/4 of a mile away. Who's idea was that? Robert Sonnenburg	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 05:56:44	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108332	Noise complaintSER0108332	J Resort J resort concert blaring noise through entire city till midnight with concert noise. Thats ridiculous. This needs to be changed now. I couldn't even sleep windows were rattling too. Please fix this. October 31st Friday evening. Thanks	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 06:51:47	
SER0108333	J Resort Complaint SER0108333	Noise complaint. We live by Mayberry and McCarran and the noise from the concert last night at the Hloe Plaza at the J Resort was unbearably loud. All the neighbors are group messaging about it. If it happens again we will call the police to report the disturbance. It didn't end until midnight. You need to forward this complaint to the city council and managers please. The J Resort needs limits on the level of sound and the time of day more importantly.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 06:54:48	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108334	Noise ComplaintSER0108334	J Resort Hello, I'm not sure where to file a noise complaint for the J Resort last night. According to Google maps I live 2.7 miles away from the J Resort and I could hear their music until midnight last night 10/31/2025. That seems very late to have that loud of music. It is disruptive to adults, kids, and animals. There has to be a way they can control the volume so it doesn't travel so far. I feel sorry for people that live or were visiting Reno and staying closer. Could you let me know where it would be best to file a complaint about this? Thank you, Julie Minnix	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 07:01:34	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108335	Service Request - Nuisance, Not Otherwise ListedSER0108335	A concert at the J Resort can be heard loudly all over west Reno. We live 5 miles away and it was loud enough to be heard inside of our house and keep us up until midnight.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 07:11:07	
SER0108337	About last night…SER0108337	J Resort Just another complaint of so many Reno residents to say while we love the energy and great music, the city needs to acknowledge it is too much and too far. Understood the city needs the permit $$$, but should be balanced against resident concerns when impacting those miles away from J. Acknowledgment/communication/mea culpa would go a long way towards getting in front of this now rather than angry residents taking it to public and social media…	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 07:22:28	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108338	Noise from J ResortSER0108338	J Resort It is obvious that you don't care about your Reno residents since you allowed the J Resort to play their drums until after midnight. Our homes were shaking and our peace disturbed but all that matters here it's money. It is unacceptable that you allow that to happen. Angeles Wanco	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 07:30:35	
SER0108339	J Resort Complaint SER0108339	Noise is way too loud from their concerts. I live 2 miles away and it's vibrating my house and preventing me from sleeping.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 07:52:25	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108340	Live music J resortSER0108340	J Resort I would like to file a noise complaint as I know the city approvedJ resort to hold an outdoor concert until after midnight . Reno has always had a city ordinance of 10 PM. It was very annoying to have this music booming through my house from 7 PM to after midnight and some of us have to go to bed early to get up and go to work. Needless to say I did not get any sleep and I am very disappointed that this permit was allowed as it's not fair to the surrounding neighbors that have to deal with it. I have read many posts during the night about people complaining about loud booming noise coming through their homes, they don't even live in the area. I hope this permit will be reconsidered and be fair as we are also taxpayers and deserve the courtesy of the 10 PM rule!	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 08:02:46	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		Sent from my iPhone					
SER0108342	J resort noise violationSER0108342	J Resort Last night (Halloween) the concert noise from the J resort was shaking my house 3 miles away. Is this a violation of Reno's noise ordinance? Does the city of Reno attach decibel limits to their event permits? There are a lot of young children in the 5 mile radius of the J Resort who need their sleep and were very upset last night. -- _____ _____ ___ Meredith Whelan Music Studio 530-412-2518 https://url.usb.m.mimecastprotect.com/s/ZVxxCypW9RHyoGMQFZfZCxKiQi?domain=mwmusicstudio.com	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 08:30:02	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108345	J- Resort musicSER0108345	J Resort What happened to keeping the volume down after 10 PM? For this music to be blasting until well after midnight was ridiculous. I understand it's a holiday, but there are a lot of us that have to work, even on the weekends. I live down off of Idlewild Dr and Shamrock Lane and could hear the music like it was next-door.. To have this kind of nuisance perpetuated by the city is preposterous. Change the permit to stop the music at 10pm. Have consideration for the neighborhoods. Annoyed and tired, Joseph Morandi C: 775-745-3296 Email: 775morandi@gmail.com	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 08:45:39	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108348	J Resort Complaint SER0108348	One Friday, 10/31/2025, the concert held at the J Resort's outdoor concert venue rose to the level of absolute public nuisance. I live on Manor Drive in Reno's Old Southwest neighborhood, more than 2 miles away from the venue, and the reverberation from the music was ridiculous. It was inescapable, even inside my home. Furthermore, the concert went on until well past 11pm. The City of Reno should never have approved a conditional use permit for a venue that would generate such a high amount of noise pollution located so close to residential. I can only imagine how bad it must have been for the people who live closer to venue, Please reconsider the permit for that property. There are much better uses for that space than a venue that detracts from the wellbeing of so many of the city's residents.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 09:05:36	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108350	J's Resort noise!!SER0108350	J Resort I live near I-80 and West McCarran. J's Resort was blasting music till 1130pm with heavy bass that I could feel in my house! I make noise after 10pm, I run the risk of having the police visit me!! This is now the second time we have had to deal with the noise from them this summer. They need to be heard to the 10pm rule like everyone else. I actually first thought it was a neighbor 2 houses away from me, it was that loud! The city needs to deal with this! Brian Landeck Sent from my iPhone	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 09:14:17	
SER0108351	Noise on HalloweenSER0108351	J Resort The J resort needs to turn it down!!! I live by Hunter Lake and Mayberry and had windows closed and it still was loud !! Help Sent from my iPhone	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 09:22:02	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108355	Halloween concert noiseSER0108355	J Resort I understand it's an outdoor venue & they had a permit but perhaps start earlier in the evening & finish sooner. 10pm should be the end time for outdoor venues. I live near plumb & hunter lake drive but it sounded like it was in our neighborhood. Please make changes Thank you Patrick Gordillo Sent from my iPhone	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 10:22:16	
SER0108359	Service Request - Nuisance, Not Otherwise ListedSER0108359	On 10/31/25 we heard excessive noise at our house in Verdi, NV coming from the J Resort outdoor concert venue. The sound was so loud that it was shaking our roof well after 11pm and very continuously until around midnight. Our home address is 8380 Druids Glen Dr, Verdi NV 89439.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 11:20:02	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108360	Fwd: Noise Complaint - The J ResortSER0108360	J Resort From: Lidia Palmer <lidia.palmer@gmail.com> Date: Sat, Nov 1, 2025 at 11:16 AM Subject: Noise Complaint - The J Resort Last evening, October 31, The J Resort held a pool party or concert that lasted past midnight. The sounds of the music were so loud it felt like it was right outside my house. I live in Mayberry Meadows.The pounding of the musical beat was felt and heard in my house	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 11:23:48	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		making it impossible to sleep even with white noise fans and earplugs. Shouldn't these events stop at 10:00PM? I understand there will be another pool party tonight and am quite angry that the J Resort is being a bad neighbor. Anything the city can do to get the noise stopped at a reasonable time would be appreciated. Thank you Lidia Palmer					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108361	Loud musicSER0108361	J Resort The LOUD music could be heard INSIDE our house in Somersett until after 11pm My husband is recovering from surgery and this is totally unacceptable!	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 11:26:51	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108367	Noise Complaint J ResortSER0108367	J Resort Dear sir / madam, Last night for hours and until past 12am our house (located on Daniel Webster Dr) was literally shaking due to very loud music being played. We tried calling the peace disturbance number several times to no avail, because it was busy. We talked to neighbors this morning whose houses were also vibrating and shaking, and the Nextdoor app is filled with posts from all different areas in Reno with the same experience. From what we've gathered, it came all the way from J Resort. The city should not be sanctioning these kinds of intrusions where music that can be heard and felt from miles away. Thank you for your	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 12:17:24	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		consideration. Femke Mortimore Daniel Webster Dr, Reno NV					
SER0108371	Halloween concert from Jay resortSER0108371	J Resort Sent from my iPhone well it was almost midnight before the very loud noise from the Jay resort on October 31 stopped. I live on West Plum by Hunter Lake Drive and I could still hear it at midnight. It was pretty loud and yes, this is a complaint. Thank you.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 12:48:55	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108374	Noise complaint - J Resort (10/31/25)SER0108374	J Resort City of Reno Code Enforcement P.O. Box 1900 Reno, NV 89505 Subject: Noise Complaint Regarding Excessive Noise from J Resort Events Dear City of Reno Code Enforcement, I am writing to file a noise complaint concerning the ongoingexcessive noise generated from amplified music and concerts held at the JResort. The noise levels during these events have become unreasonably loud,often continuing late into the evening and can be heard well beyond thedowntown core in many residential neighborhoods, significantly disturbing thepeace, comfort, and wellbeing of nearby residents, including myself and myfamily. We live West of	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 13:29:07	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		downtown in a residential neighborhood near IdlewildPark. Despite being aware of existing noise ordinances and permit stipulations,the events regularly exceed acceptable noise limits, causing frequentdisruptions to sleep and daily activities. The amplified music and bassvibrations extend beyond permitted decibel levels any time of the day but especially during late-nighthours. Last night's concert (10/31/25) reached a new level of absurdityand disregard for the protection and needs of Reno residents. I kindly request that the City of Reno investigate this matter andenforce the appropriate noise regulations to ensure that amplified events atthe J Resort comply with legal limits designed to protect residents from					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		suchdisturbances. Your attention to this issue would greatly enhance the quality oflife for those affected in the surrounding community. Sincerely, Steffi Zacke / 1200 Riverside Dr, Reno, NV 89503 / 808.738.2039					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108375	I could hear and feel music from J Resort and I live near McCarran and MayberrySER0108375	J Resort Last night (Oct. 31) I could hear the loud music and feel the vibration from the J Resort concert from inside my house and I live near Mayberry and McCarran. This continued until 12:15 am. It sounded like it was coming from my neighborhood but I learned today that it came from the J Resort's outdoor concert. I also discovered the city is allowing the J Resort two yearly concerts that last until 12:15 am. I am voicing my strong objection to this. I cannot believe that this is allowed. Please reconsider this decision. Thank you, Kay W	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 13:59:02	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108377	10-31-25 J RESORT EXTREME NOISE LEVRLSER0108377	J Resort We live Northwest Reno just under 4 miles from the Jay concert venue and it sounded like it was in our backyard. The base was so loud. It literally rattled our core. This disregard for families and middle class people especially having to get a good night sleep to go to work the next day all because of a Outdoor concert venue that is allowed and has no decibel levels that they have to comply to. When is the city going to stop catering to big money and start caring about the constituents that put them in office! Regards, Penny Rangel	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 14:20:15	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108379	9998 (appx in view address) grand falls drive Reno NV 89506 supervisor and city manager review multiple extensions unresolved sky Vista property creating flood SER0108379	Code enforcement and city sewer divisions can't gain compliances multiple extensions assured Oct 2o25 restorations would start yet as if today's photos nov 1 no restoration City code violations weeds over eight inches Withing view of public weed abatement needed History of flooding out other property not in sky Vista property but levies owners are sky Vista Preventative to flood and fire hazard ongoing So bad city public works tax payers fixing sky Vista property awful 2214 properties at 35 $ a month we'll funded to restore massive cash reserves exist at sky Vista no excuses city gives multiple extensions never ending	9998 Grand Falls Dr, Reno, NV 89506	Closed	Code Enforcement	2025-11-01 14:24:34	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		Staff summarily Close cases dismiss w out resolve since June six months six years ongoing Please gain compliance					
SER0108382	Booming bassSER0108382	J Resort To whom it may concern I live in Caughlin Ranch and heard heavy booming bass rocking right past midnight on Halloween night. I thought it was someone sitting in car in front of my house listening to music with windows down only to be told it was coming from miles away downtown. I'm all for music and having fun but how about ending J Resort's concert around 10 or 11 pm for those who don't like to stay up past midnight? Amazing how sound carries that far. Sincerely, A true "Karen" Sent from my iPhone	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 16:16:46	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108384	Noise complaint for J ResortSER0108384	J Resort Hello, I would like to file a noise complaint for the music festival at J resort last night on 10/31/25. Our family lives on Knight Rd, more than 3mi away from the concert venue, and it was difficult for us to fall asleep at 11pm. Please let me know what else I need to do. Thank you! Kristen Omohundro	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 17:25:05	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108392	Service Request - Debris on Private PropertySER0108392	Accumulation of debris (old refrigerator, tarps, metal building materials for car port, couches, wooden structures, large life guard structure) in yard of 1104 Ralston. Property maintenance and nuisances Cleanliness: Property owners are required to keep their property, sidewalks, and alleys free of garbage, animal waste, debris, and foul smells. Blight: Both Reno and Washoe County have codes against "blight," which includes conditions like excessive debris, dead landscaping, and general disrepair that negatively impacts the neighborhood's appearance and livability.	1104 Ralston St, Reno, NV 89503	Open	Code Enforcement	2025-11-01 21:22:00	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108393	Service Request - Nuisance, Not Otherwise ListedSER0108393	At 1104 Raltson St Reno NV, the renters are displaying fraternity paraphernalia visible from the street. The area is not zoned for fraternity advertising behaviors. See picture below of a large red life guard looking structure with fraternity logos painted on it.	1104 Ralston St, Reno, NV 89503	Open	Code Enforcement	2025-11-01 21:29:17	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108396	J resort concerts!SER0108396	J Resort I live miles away by booth street and tonight is the 4th night in the last 2 months! Music is blaring so loud I can hear songs clearly & house shaking past 10pm! I understand events downtown and support our community growing but this is ridiculous! And should not be able to go to such late hours AND so loud! My neighbors aren't aloud to play music in their homes like this why can someone miles away be able to pollute our amazing city & disrupt our nights. Dawn Tavares Sent from my T-Mobile 5G Device	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 22:07:23	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108397	J ResortSER0108397	J Resort I live by Mayberry and McCarran and the music coming from the J resort on 10/31/25 was unacceptable. My house is almost 3 miles away and it sounded like next door. How could this be approved? Private citizens have a right to peace and quiet. Joan Adams	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-01 23:01:52	
SER0108413	White Chevy Dully and Ford Expedition - Lazy A Rd - Parking Illegally/Abandoned vehicleSER0108413	They appear to be living in the hills above the end of the street. They have trash surrounding the camp and it has gone from one truck and one trailer to two trucks and two trailers with dogs and now trash.		Open	Code Enforcement	2025-11-02 14:05:41	
SER0108417	Service Request - Yard issues on private propertySER0108417	The Center of Influence tore out 2 mature trees and a lawn from the east side of their building and put in decomposed granite without plastic under it. Now it's collecting garbage, dog feces and weeds like enormous goat heads, trees of heaven and elms. A complete lack of maintenance and regard for the neighborhood.	1095 E Taylor St, Reno, NV 89502	Closed	Code Enforcement	2025-11-02 17:46:50	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108421	Service Request - Litter/garbage/debris on Public PropertySER0108421	Dumping all along the E-W segment of Cemetary Rd. Household trash, bags, a couch, 10 tires, a broken window. HOLE CUT IN CHAIN LINK FENCE	500 Stoker Ave, Reno, NV 89503	Open	Code Enforcement	2025-11-02 18:22:04	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108422	Service Request - Nuisance, Not Otherwise ListedSER0108422	Pink illuminated lights on the eaves around the entire house. I have tolerated this for the past 30 days due to the Halloween holiday, even though the resident in this house has been displaying pink lights, which to my knowledge has no relation to this particular holiday. I am aware that as of the day after Thanksgiving these will be allowed and acceptable, but it's not fair to myself and other neighbors to have to see them the entire month of November. If so, that will be about 3.5 months continuous that we have to look at these. Any assistance that you can give me in getting him to turn these back to white or to turn them off, which would be preferable would be greatly appreciated. Attached are photos that I took on 10/06/2025 and again today, 11/02/2025. Thank you in advance for any assistance that you can provide. Sincerely, Vicki Moreno	9111 Hudson Ct, Verdi, NV 89439	Open	Code Enforcement	2025-11-02 18:23:41	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108447	J Resort Complaint SER0108447	Emma - (1-858-354-2340) Resident of ward #4, noise complaint on 10/31/2025 J Resort concert. Does not understand how this was allowed by City, something needs to be done with noise mitigation and how late this event can go.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:20:57	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108448	Landlord Call Back-456 E 7th StreetSER0108448	Per VM: "Hi, my name is Sandra muenich. And if someone some code enforcement could, please call me, um, I have a, I own a home in Reno, Nevada and I am out of the area right now for the next 10 days and my property manager is notified me of some issues going on. Um, and that the tenant has called this city and the other roommate H has moved out of the house. Because it there's a situation um, and I don't really know what's going on, but I do need to speak to somebody in Code Enforcement about their visits. Uh anything mailed to me. I will not receive it. I can be reached at 916-204-6415. Thank you." Second VM: "Hi, my name is Sandy Mitch. I own 456 East. 7th Street Reno, Nevada 89512. I understand the city came out to visit my rental. I need to know what the outcome is or	456 E 7th St, Reno, NV 89512	Closed	Code Enforcement	2025-11-03 08:23:09	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		how many issues with this tenant 1 of the occupants moved out because of strange Behavior by the other 1. She disagrees with all the things he saying, um, and no longer wants to reside in the house with him. So and I received a threatening letter that he has reported me to the city that my house is uninhabitable, which I find that hard to believe. Um, that's not inhabitable to my knowledge. So I want to see what came of the visit because if I'm being sent a letter, I will not get it. I am out of town and I will be out of country. Um, starting on Saturday, I would like a phone call to my son if it is Monday. Um I I'm available today at 916-204-6455, if it is after this day you can contact my son Blake. Muzinich. He is at 91. 168786892, you can also contact my property manager, which is Dixon reality. Um, I'm sorry for the delay. I'm looking up					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		their number Adding to my message 4556 East 7th Street. If you cannot reach Sandy, muzinich the owner, I left Blake muzinich. The other number is for David Martin at 177525088040"					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108456	J Resort SER0108456	J Resort: 8583542340 Per VM: Hi. I hope I have the right number, but I wanted to file a complaint after this weekend with the events at glow Plaza, in downtown Reno. I am a resident of the Charles neighborhood in Ward 4, and the music was so loud. And so late this weekend, that it kept us up. We thought a neighbor was throwing a rager and We were really surprised to hear how loud it actually was where it was coming from and that this was allowed by the city. We understand, the need to revitalize tourism and make money, but the decision to aim, the stage towards the West to avoid complaints from the downtown neighbors. Uh, is quite an interesting 1. Uh, I'm wondering if they thought that they could just get away with anything and not hear from us as other neighbors. Um, but yeah. It I hope there is	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:35:06	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		noise monitoring and more regulations on them in the future. Because as a resident of, we know that was really disappointing to be a part of. Uh, my name is Emma geyser. My phone number is 858-354-2340, and I'm happy to receive a call back, and if there is a better or different place to file this complaint, please let me know. Thank you.					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108457	J Resort SER0108457	J Resort : From: 915302778719 Click to Call 915302778719 Hi guys, this is Lanell Garfield. Calling. I live up off University Terrace, um, on the north side of Raley's. And I need to let you know that whatever music was playing Outdoors downtown. Last night was awful. It sounded like it was next door to my house and was a house party. It was so loud and I was reaching out to my child and his dad who live over on the other side of uh near Chrissy Collins and they said it was just as loud at their house. So I don't know what kind of permits were obtained. I'm imagining this was at the glow Plaza. It was bad, it was really bad and this is not why we live in Reno. We do not live out outside of downtown so that we can hear the music from downtown at our house. So I'd love to know	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:35:52	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		where the music was and how that permit got snuck through my number is 530-277-8719. If you need it, my address is 845. Ryan r y, a n Lane. thank you so much right now is Saturday, it's around 3:45. And this was Friday night Halloween, and the music was excruciating between 9 and midnight, like it was next door. So um, thank you for looking into this. Thank you for calling me back. Hope you're having a good weekend.					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108458	J Resort SER0108458	J Resort Per VM: From: 917752339176 Click to Call 917752339176 Hello. Yes my name is tashiana t. A s h. I a n n. A rhaegar r. A g, a r. My address is 4938 idyl Wilde Drive. Reno Nevada, I live in the county but I called the RPD and they gave me this number for code enforcement because I can't file a noise complaint online. Because when I put my address in, it says that um, it's not the jurisdiction. I want to file a noise complaint last night against the J Resort, we live over 3.6 miles away, on the other side of macaron and river in my windows were shaking. And they, I don't understand that concert that they had, it went past midnight and it was disturbing. I don't think it should be allowed to, um, affect our neighborhood being	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:36:26	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		so far from being downtown. Um, You can call me back at 77523339176, I just want to file a noise, complaint, I did try to call the J Resort, they told me. They couldn't help me because it's, um, handled by a third party. So, um, my only Avenue right now is to file a noise complaint with, uh, with I guess with the city Arena. Thank you. Bye, bye.					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108459	J Resort SER0108459	J Resort Per VM : " From: 913235782919 Click to Call 913235782919 Hello, my name is Penny, rangale I live in northwest Reno, and I just want to log a complaint about the J Resort, and at lot Extremely Loud concert. Issue sounds last night. It was just unbelievable. We actually live just under 4 miles from that venue and it was shaking our core. This is inhumane, we were at a council meeting many months ago. and the proponents of Excuse me. Um the loud noise. Um makers concert goers said, oh they have a system now that will mute This loud sounds outside of the venue. Boundaries. Well, what a lie that was we were all a Ended up being alive. They did not use those that technology. This is just just unbelievably inhuman, that the city would allow	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:37:03	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		these kind of noises To persist throughout. Our beautiful city. Thank you."					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108460	J Resort SER0108460	J Resort Per VM : " From: 919254874261 Click to Call 919254874261 Hi, this is Jennifer sha calling from 835, Joshua Drive in Reno, Nevada, and it is 11:50 p.m. right now. So of course, you're not going to be picking up the call, but I'm calling to be complaining that I live 2 miles away from the J Resort. And their music is blasting, and nobody can sleep at the house. Our entire house is shaking and every single neighbor is complaining and the dairy Resort said they have a permit to be this loud. So, I like to understand why this video of Reno would allow this. This is absolutely insane. I live in a residential neighborhood, right next to slope middle school and this should not be allowed. Ever, this is completely insane. Whoever allowed this	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:37:36	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		needs to be fired. So please call me back on your next business day. Like you said, you would on this voice message and tell me why this was allowed. Give me the permit number because Dairy Resorts said they had a permit from City of Reno to do this. And tell me why it's allowed. My number is 925-487-4261. Thank you. Bye."					
SER0108461	J Resort SER0108461	J Resort Per VM : " From: 917753357425 Click to Call 917753357425 yes, I'm just uh, calling to Complain about the Jacobs entertainment Festival concert that is going on tonight. It's like 11:30 at night on Halloween. And yes, it is a Halloween. But I live around 4 miles away from the festival area and I don't appreciate having to listen to it. It's a lot louder here than it is at the concert."	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:38:09	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108462	J Resort SER0108462	J Resort Per VM: " From: 917758486824 Click to Call 917758486824 Hi, I live in the old, Southwest on Bret Hart. South of LaRue. and we just finished, um, having Our streets closed and thousands of kids in the neighborhood for Halloween and that was fine. We'd enjoy having them. But it's now approaching 11:30. And the noise from the downtown Jacobs stage, especially the base is very annoying. We're trying to go sleep and like sometimes sleep with our windows open and it's uh, a lot of bass and noise and we're sure it's there because we drove downtown to, to make sure that's what it was. So 1, a complaint about that and ask that the city do something to have them, turn that the volume down after A reasonable hour like 10 oclock maybe or 11 but it sure sure shouldn't be	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:38:43	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		as loud as it is so that we shouldn't be able to hear it. But like we do here in the old Southwest Um, thank you. Bye."					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108463	J Resort SER0108463	J Resort Per VM : " From: 917757223800 Click to Call 917757223800 Um, well I guess it's pointless to call this number if you're not going to get back to people. The next day I I thought there was a number you could call for sound violations but it's after 11:00 p.m. and there's Music loud, music playing in the park down at Wingfield. And I mean, I'm sure you can hear it in the background and I live 8 blocks away from the park, and it's so loud. I can't sleep and I have to get up and go to work in the morning. So I mean, Thanks for like your service for like just allowing me to leave a message and by the time you get it it's too late. So Anyway, so much for that."	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:39:15	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108464	J Resort SER0108464	J Resort Per VM : "From: 917757729334 Click to Call 917757729334 Hi, my name is Janet Josephson. My phone number is 775-772-9334. It's 9 oclock on a Friday night. It is Halloween and the J Resort is obviously having another event where my house is vibrating and I live like 3 and a half miles away from the J Resort. So I just want to know. If they need music that needs to be heard 3 miles away, maybe that's a little excessive. And I would like to talk to somebody about how I remedy this issue because this is the second time this has happened, uh, within the last, maybe 3 or 4 months, so, Yes, call me anytime Monday when you get to work and have nothing else to do, and I did call Reno non-emergency. And they said, they had also	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:40:25	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		multiple complaints about this this evening, you know, some people need to get up early in the morning and go to work and some people don't but those who do don't want their house, vibrating at 9:00 at night 5:30 physically, my house is shaking. So would be nice. I hope you have a happy Halloween. I'm not. Thanks, bye."					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108466	Fw: NOISE COMPLAINT- 2025 Halloween Event at J Resort-SubtronicsSER0108466	J Resort Hello Ms. Miolini, J Resort, and City of Reno Special Activity Permitting Department- I would like to express my frustration regarding the Halloween Night Special Event "Subtronics" hosted by your resort, J Resort, on 10/31/25 in Reno, NV. The non-stop heavy base club music that played from 5:00 pm until after midnight was the loudest, most inconsiderate late night noise I have experienced in my 20+ years living in Reno. I do not live close to midtown. I live at Mayberry and McCarran. Your event noise reverberated my neighborhood and shook my house 2.7 miles away for over 7 hours. What was most inconsiderate was the 12am ending of the event. Even though it was a holiday and a Friday night, the sound	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:42:00	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		disturbance from 10pm to midnight was rude to the surrounding Reno residential community. When trick or treating in my active neighborhood ended around 10pm, your event club music still dwarfed the multiple house gatherings continuing around me. At 11pm, I contacted the Reno non-emergency dispatcher and was advised the J Resort had a permit for the event so I could not submit a noise complaint to RPD as they would be unable to enforce it. At 11:30pm, I called the J Resort and the nice operator was able to tell me the loud outdoor event was scheduled to end (well, move indoors) at midnight. The booming bass music did finally stop at about 12:10am. The operator also informed me I was one of many complaints she had received that evening for the					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		excessive, obnoxious Subtronics late night event noise. I am hoping that your department, the J Resort, and the City of Reno Special Activity Permitting Department take note of the public disturbance for excessively loud late night events and concerts that impact surrounding residences. My family has never been bothered by any of your other hosted functions, so I am hoping the J Resort and the City of Reno Permit Department consider the negative impact of the noise of their late night events in hosting and approving future concerts. Sincerely, Courtney Jewell					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108467	Fw: Noise IssueSER0108467	J Resort Dear City Council: Last night, October 31, 2025, there were very loud noises, perhaps someone celebrating Halloween or Nevada Day, but I couldn't tell where the 'noise' or 'music' was coming from. It was loud enough to have come from across the street, but it wasn't. It persisted longer than I thought it should for being as loud as it was. I went to bed at 9pm and couldn't sleep because of the loud noises. Couldn't open my window a bit for fresh air because of the noise. Even with the windows closed the noise was outrageous! I called the non-emergency police line and reported someone disturbing the peace. The woman who answered the phone told me there was a permitted concert going on at the J Resort. That is at least 3 miles away	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:43:13	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		from my house…. the noise was so loud it sounded a lot closer than that. However, I asked that something be done about the loudness of their event and the woman told me it was permitted, so basically, end of story. So, now I'm wondering: If something, such as an outdoor concert, is 'permitted' does that mean it's given a green light to disturb the peace? Does it mean they can make all the noise they want, noise that can be heard miles away, without any recourse? I don't think so. Someone's right to a permitted concert and the attendant noise it makes, ends with my right to quiet enjoyment of my property! I thought we had decibel laws or city codes that made noises above a certain decibel level a violation of said laws/codes. If we don't – we should. There is no reason to amp up any concert performance so loudly					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		that people miles away can feel like they're part of the audience! This noise went on until midnight. Obviously a bad night for those of us who wanted to sleep. I'm writing because I'd like this issue addressed. I can't imagine next summer/fall full of 'permitted' outdoor concerts that make as much noise as the one last night. Regards, Sherida Johnson 935 Sherwood Drive Reno, NV 89509 (775) 348-7192 (land line) sherida.johnson@att.net					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108468	Fw: Subtronics concert at J Resort (October 31st)SER0108468	Site Visitor Name: Eric March Site Visitor Email: eric@marchfamily.com The noise levels across the valley related to the concert at the J Resort are absolutely absurd. It's been loud all night and got louder(!) after 11PM. I've never heard anything like it in 16 years at our current address. How can this be allowed after 11PM? Word is that they have a permit; if so, why would that be approved? We're over 2 miles away and it's impossible to sleep. Sound pressure levels on-site must be dangerous. Consider this a formal complaint. The J Resort is a bad neighbor. Apparently there is a similar concert tomorrow. Is it going to be the same? Sincerely, Eric March	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 08:44:03	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108470	Service Request - Debris on Private PropertySER0108470	Junk in driveway by sidewalk been there for a week	7395 Hunter Glen Dr, Reno, NV 89523	Open	Code Enforcement	2025-11-03 08:55:30	
SER0108481	Noise on Oct 31/ Nov 1SER0108481	I live close to Mayberry and the noise from the J was so loud until after 12 midnight. I thought it was a party in my neighborhood. We could not go to sleep. Could you please have them lower the volume? We are in a neighborhood and everyone is having a problem with it being so loud and the noise comes through the house with windows and doors closed. Thank you, Renee Sent from my iPhone	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 09:47:26	
SER0108483	J Resort SER0108483	J Resort 775-762-2227 Noise complaint regarding the J Resort. Reporting party would like a return phone call about why this event was permitted.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 09:57:16	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108484	Nuisance on Private Property - 001-271-06SER0108484	The reporting party is advising that the homeless keep all their trash, shopping carts, and items on Truckee Meadows Water Authority at 001-271-06.		Closed	Code Enforcement	2025-11-03 09:57:40	
SER0108493	FW: Feedback for City of RenoSER0108493	You have received this feedback from Lesley Means < hello@lesleymeans.com [mailto:hello@lesleymeans.com] > for the following page: Concert at J Resort last night until 12:15am was RIDICULOUS! We could hear it in our home off Mayberry Drive, with all doors & windows closed and wax earplugs in. Kept us away until early morning hours! THIS WILL NOT FLY! Please reconsider this extension-- it was way too loud for way too long! City ordinances state 9 or 10pm latest I thought. PLEASE CHANGE!!!!	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 10:02:18	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108498	Illegal sign on right of waySER0108498	This sign is on right of way corner of Wedge pkwy and 431. Please advise phone number to stop putting these signs all over town. Thank you Ken Ken Swanson. Kswan775@gmail.com 775-530-4665	15603 Wedge Pkwy, Reno, NV 89511	Open	Code Enforcement	2025-11-03 10:20:26	
SER0108510	Squatters - 214 West StSER0108510	The reporting party is advising that there are squatters inside the building at 214 West St. They fire escape has been pulled down and the windows on the third floor are open.	214 West Street, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 10:46:32	
SER0108511	Nuisance-2318 Red Maple Ct SER0108511	Per the reporting party, there is overgrown vegetation on the property encroaching onto the sidewalk. Additionally, pine cones from the trees are falling onto the street and neighboring properties.	2318 Red Maple Ct, Reno, NV 89523	Open	Code Enforcement	2025-11-03 10:51:53	
SER0108520	Nuisance-7600 Gladstone DriveSER0108520	Per the reporting party, this residence blew their leaves onto the road. Vehicles are running them over and creating a mess on the road.	7600 Gladstone Dr, Reno, NV 89506	Closed	Code Enforcement	2025-11-03 11:36:53	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108524	700 E Peckham- trash SER0108524	On the west side of the property, there are a couple of dumpsters that are overflowing with trash and debris and large pieces of furniture. Has been like this for over a month	700 E Peckham Ln, Reno, NV 89502	Open	Code Enforcement	2025-11-03 11:46:51	
SER0108525	J Resort Festival Grounds ComplaintsSER0108525	Hans Sigg would like to file a compliant against the Jay Resort for noise on October 31st and November 1st. The volume exceeded to sound/noise ordinance. They had music until 2am. It was extremely loud. They would like the permits changed.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 11:54:36	
SER0108526	J Resort Complaint SER0108526	Complaint regarding JResort noise on Friday 10/31/2025, reporting party did not provide name but would like a call back at 775-233-3732 about what can be done	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 11:58:17	
SER0108528	Parking on a Unpaved Surface-Red/Sedan/4130 Spring DriveSER0108528	Per the reporting party, this residence is parking on the grass.	4130 Spring Dr, Reno, NV 89502	Open	Code Enforcement	2025-11-03 12:00:50	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108558	Nuisance-170 Burns StreetSER0108558	Per the reporting party, this property has a medium sized waste management bin located in the public right of way. They believe this is due to them not having space on the property.	170 Burns St, Reno, NV 89502	Open	Code Enforcement	2025-11-03 13:38:24	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108561	JResort Complaint SER0108561	Hello. My name is Suzanne brelo. I'm calling Monday, the 3rd and I'm calling about a complaint that I want to have on record that, uh, I found it. Absolutely unacceptable. That the J Resort, uh, had a concert that was so absolutely loud that, uh, It shook our house, it shook the valley and uh it was an unacceptable thing. And the Reno city council need to uh, Reverse that permit, uh, that the J Resort got uh, again unacceptable. Uh, another thing that I would like to State, I had to be at my barn, I have a horse on my property and I had to be out there uh, for hours to come my horse down. Uh, because the ground shook, um, That's just unacceptable. Um, if you want to give me a call back at 77 5 5607201, please feel free to do. So I will also join uh or go to the Reno city council meeting. And uh, State my complaint there. Uh, I appreciate all the things	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 13:43:03	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		you do. Uh, but uh hopefully this will be changed. Thank you so much. Bye.					
SER0108630	No water - 2365 Tripp DrSER0108630	The reporting party is advising that the 2365 building at Tripp Dr has not had a water in seven days. Martin Ruiz, 775-378-7393, number 3 to be let onto the property. Multiple units have reported this issue. Spanish speaker is preferred.	2365 Tripp Dr, Reno, NV 89512	Closed	Code Enforcement	2025-11-03 15:57:16	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108635	Compliant with city codeSER0108635	Hello, I am interested in renting the property at 975 Delmar Way in Reno. The listing mentions two parking spaces, which I understand would provide ample room for a 6×12 utility trailer and an electric tractor of similar size. Before proceeding, I wanted to confirm whether parking these items on the paved driveway would be compliant with city codes, as they would not block or cover the sidewalk. Yahoo Mail: Search, Organize, Conquer	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 16:27:24	
SER0108655	Service Request - Illegal SignSER0108655	TOLL Brothers and VCH are placing signs illegally within NDOT right of way. These signs typicaaly go up on Friday and are removed Mon am. These companies are in violation of NRS 405.110		Closed	Code Enforcement	2025-11-03 19:51:10	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108657	Complaint about Oct. 31 concert at the J ResortSER0108657	Dear City of Reno, I'm writing to complain about the Music Festival at the J Resort on Friday, October 31, 2025. It was bad enough listening to the bands warm up all afternoon but to have an event that started at 5:00 pm go until well after midnight is unreasonable for anyone to tolerate. I don't think I would be allowed to play music that loud and late at my home. Our house is over 2 miles away to the west, off of Sky Valley Drive, but we could clearly hear and feel the intense beats of the techno music from inside our home with all our windows closed. The pounding bass and drums for a straight 7 hours was unbelievable. After enduring hours of nonstop vibration, it took me over an hour to settle down to be able to go to sleep around 1:30	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 20:05:37	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		am. Even having a TV on couldn't drown out the noise. Since we saw that it was scheduled for a second day, my husband and I had to leave town to escape the nerve rattling noise. Sincerely, Sydnee Stipech Northwest Reno >					
SER0108660	Excessively loud music from j resortSER0108660	Something needs to be done about that loud concert music over the weekend. We live 3 miles away and could not sleep at 11pm to midnight. City of reno once again doesn't care about the residents that live here.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-03 20:45:31	
SER0108665	Service Request - Shopping Cart AbatementSER0108665	Onr walmart shopping cart at north side of wb Peckham	355 W Peckham Ln, Reno, NV 89509	Closed	Code Enforcement	2025-11-04 06:37:03	
SER0108667	Service Request - Shopping Cart AbatementSER0108667	18 shopping carts	4 Th 40 St, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 07:15:57	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108670	Fw: J Resort Music ComplaintSER0108670	J Resort Hello Councilwoman Duerr, I'm a life-long Reno resident, living near Swope Middle School. I'm writing to beg you to please check on the noise levels from the J Resort festival ground this evening (and many in the past). Since 6PM, while most families are trying to enjoy trick-or-treating, the music has been blaring at levels that are unbearable. We live over 2.5 miles away and the sound is penetrating through all our house, including our 3 children's rooms while they try to sleep. This is the sound from our backyard in the attached video - if I recall, we were PROMISED that there were sound technologies to ensure the music did not exceed certain levels, and this is just proving to be untrue. We love living in Ward 2 with our beautiful river access, parks, and so many	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:02:34	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		wonderful families - please help us! Is there anyone else I can contact to help? Thank you, Katie Katie Schneider (213) 880-6676					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108671	Fw: NoiseSER0108671	J Resort Dear Ms.Duerr, I must admit that I don't know what the noise and sound ordinances look like for downtown. But I live at the corner of McCarran and Mayberry and I have been listening to drumming and electronic noise from the glow plaza since 5 o'clock this afternoon. It is now 10:26PM. I had to listen to it while I was watching the World Series game and while I was eating dinner and while I was trying to do some work. That level of noise carries a long distance away. It's really rude and not a very civic. Hoping it stops soon. Marcia Growdon	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:03:34	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108672	Fw: high noise levels from J. Resort Festival GroundsSER0108672	J Resort Dear Councilperson Duerr, I live in Ward 2 at 2585 Sagittarius Drive. I am 3.2 miles away from the J. Resort Festival Grounds, but as I write this, I am being assaulted by extremely loud drumming and electronic music from the Subtronics concert being held at the festival grounds. It is ridiculously loud, to the point that I am getting a headache, there is no escaping the relentless drumming, and we are not going to be able to get any rest, have any peace and quiet to read, or consider trying to sleep, until this concert is over. I read online that it is supposed to end at 11 p.m. I am wondering how it is legal and acceptable for a concert of this kind, by a band apparently known for its "bass-centric chaos," can be allowed to take place at an outdoor	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:04:40	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		venue right in the middle of Reno, and how they can be allowed to play until 11 p.m. I cannot even imagine how loud this show must be to anyone who lives in the actual area around the festival grounds, since we are over three miles away, and it is ludicrously, intrusively, and obnoxiously loud at our house, very much impinging on our state of mind and ability to enjoy being in our own home. Despite its being a nice night, we have had to close all our windows, but this is not cutting down the noise at all. Reno and the city council have been allowing Jacobs Entertainment and J. Resort to take over our city's real estate, destroy historic homes and a residential district, build parking lots ad infinitum, expand their hotel in all directions, and install this permanent outdoor music venue, all with very little oversight, control, regulation, or					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		boundaries. Allowing ths concert appears to be part of that pattern, but even if the city council is not directly responsible for the permitting of this concert (I am not sure who is), there MUST be more regulations put in place. Why should residents over three miles away be subjected to this level of noise (and I am not being oversensitive--it is very loud, to the point that we thought it might be some neighbors with a loud sound system, only to go outside and discern that it is coming from downtown, and then to read that it is the Subtronics playing at the festival grounds)? Please consider doing something to rein in concerts like this at that outdoor venue, or at the very least have them end at 9 or 10 p.m. This drumming is indeed "bass-centric chaos" and is currently ruining our evenig and I can only imagine the Nevada Day evenings					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		and nights of hundreds or more people across Reno who also cannot escape the noise. I hope something will be done to preclude this happening in the future. Sincerely, Alison Harvey 2585 Sagittarius Drive Reno, 89509					
SER0108673	Fw: J Resort Music 10/32SER0108673	J Resort Dear Ms Duerr, I live near Reno High School. It is after 10 PM and I can still hear the music from J resort with all my windows closed. I understand their event was permitted, however future permits need to include better sound of abatement. Thank you, Loree Gerboth	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:11:38	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108674	Fw: Sound from J resortSER0108674	J Resort High council member Duerr, This is my second email tonight. Apparently it can go on longer. Apparently there are two nights in which the J resort can go until 12:15 AM. This is the sound from my house, again, 2 miles away. Best, Mike	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:13:11	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108675	Fw: Subtronics concert at J Resort (October 31st)SER0108675	J Resort The noise levels across the valley related to the concert at the J Resort are absolutely absurd. It's been loud all night and got louder(!) after 11PM. I've never heard anything like it in 16 years at our current address. How can this be allowed after 11PM? We're over 2 miles away and it's impossible to sleep. SPL levels on-site must be dangerous. Consider this a formal complaint. The J Resort is a bad neighbor and this event does nothing to "bring the community together." Apparently there is a similar concert tomorrow. Is it going to be the same? Sincerely, Eric March	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:14:25	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108676	Fw: Urgent: Noise from J Resort EDM event — Ward 2 resident (1572 Wildrye Dr)SER0108676	J Resort Hi Council Member Duerr, My name is Kyle and I live in Ward 2 at 1572 Wildrye Dr. Tonight (Halloween) at about 11:53 PM, the music from the EDM festival at the J Resort has been extremely loud and disruptive inside my home even with windows closed. The sound has been ongoing for hours and has impacted my ability to sleep and concentrate. Could you please advise: 1. Which City department handles late-night noise enforcement for events like this? 2. Whether there are decibel limits or curfew times for amplified music at venues, and how those limits are enforced? 3. Whether this issue can be placed on a	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:18:40	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		future Council or Neighborhood Advisory Board agenda so residents can give input? I can provide audio recordings and a short log of times if that would help. I appreciate any guidance or action the City can take to ensure large events don't severely impact nearby neighborhoods. Thank you, Kyle 1572 Wildrye Dr					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108677	Fw: J resort new outdoor festival NOISESER0108677	J Resort Hello Naomi! I am one of your constituents in Ward 2 and HOUSTON WE HAVE A PROBLEM with the J Resort's new outdoor festival area. I live like 2 miles away and the noise is unbearable and went until after midnight. I did file a noise complaint (dispatch said there had been numerous). We live in a quiet neighborhood for a reason. I wasn't able to sleep, the dog is freaking out. The ground was literally shaking at one point. What can be done in the future to prevent or at least minimize the discomfort for residents?? Limit permit operating times? Reduce volume levels? Point the dang stage towards downtown?? I appreciate your prompt attention to this matter!	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:19:52	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		Thanks, Shannon Shannon Swim UNR Native Seed Bank Director/ Research Scientist (She/Her) 775-250-2905 shannonswim@gmail.com swim@unr.edu https://www.nevadaseeds.com/					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108678	Fw: J Resort ConcertSER0108678	J Resort Hello Ms. Duerr, I am writing to express my extreme disappointment in the city's decision to allow J Resorts to have concerts until midnight. I live south of Plumb Lane and was kept up last night (10/31) until midnight with obnoxious rave-techno music. Furthermore, if I can hear verbatim what the performer is saying from my bed (yes!) with earplugs in, it is too loud! I can only imagine the eardrum damage caused to those in attendance. Who is monitoring the decibels? I felt horrible for all those living in the old southwest who were also kept awake, not to mention patients at St. Mary's hospital and other parts of the city. I am an outdoor concert goer, but all that I attend are over by 10:30, a reasonable time. If the J wants these obnoxious concerts to go into the	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:21:09	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		late hours, put them indoors. Shame on the city council for allowing this. It should not be allowed to continue. Thank you for your time, Michelle LaCasse Fireside Circle, Reno					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108679	Fw: Jacob's October 31 ConcertSER0108679	Mrs. Duerr, I'm writing to complain about the volume of the music last night from Jacobs Festival grounds. We live quite a distance from the concert and it was extremely loud until midnight to the point where it would interfere with any reasonable person's ability to sleep. I can't imagine what it was like for those the city has encouraged to move downtown. I'm sure you're getting plenty of complaints and that people will demand that you do something about this as it's not only unreasonable but clearly unlawful. People have a right to the quiet use enjoyment of their property - not to mention to be able to sleep in their own damn houses. Luke Busby, Esq. 316 California Ave #82 Reno, Nevada 89509 (775) 453-0112 (Dial Area Code)	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:22:26	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		(775) 403-2192 (Fax) www.lukeandrewbusbyltd.com luke@lukeandrewbusbyltd.com This communication with its contents may contain confidential and/or legally privileged information. It is solely for the use of the intended recipient(s). Unauthorized interception, review, use or disclosure is prohibited and may violate applicable laws including the Electronic Communications Privacy Act. If you are not the intended recipient, please contact the sender and destroy all copies of the communication. Disclaimer Required by IRS Rules of Practice: Any discussion of tax matters contained herein is not intended or written to be used, and cannot be used, for the purpose of avoiding any penalties that may be imposed under Federal tax laws.					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108681	Fw: Too much noiseSER0108681	Last nights event at J resort was so loud that it was affecting me with booming noise inside my house and I live more than 2 miles away from the event. The noise did not stop until after midnight. Something needs to be done about this going forward.	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:25:04	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108682	Fw: J ResortsSER0108682	J Resort It's 11:30 pm on Halloween night and I have heard singing, pounding bass and drumming since 8 pm from the J Resorts event. Not too happy. I live over 3 miles away and this sounds like it is in my back yard. How is this allowed? Are there any noise restrictions in this city? If you had a phone number listed, I would have called you and let you experience the miserable night I am having. Can anything be done to stop this? It hasn't been the first time. Would like a response from you. Tom	251 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:26:21	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108683	Fw: J Resort NoiseSER0108683	J Resort Hi Kathleen, Thanks for your email this morning. I received 14 letters of complaint about the J Resort music last night in the last 12 hours, as well as one phone call to my home at midnight. All of the complainants live two to three miles away from the J Resort. I also heard that numerous, separate complaints were lodged with RPD, Reno Direct and the J Resort itself. Additionally, many took to Nextdoor and Facebook to vent their concern. You can search for "J Resort" or "music" to get a feel for it. I sent all of the complaints I have received so far to JW Hodge, Ashley Turney, Mayor Schieve and Garrett Gordon. I am happy to send them to you as well so you can	345 N Arlington Ave, Reno, NV 89501	Cancelled	Code Enforcement	2025-11-04 08:27:51	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		incorporate them into your problem solving effort. I also suggest you have staff review the complaints that came into RPD, Reno Direct and the J Resort itself to get a fuller picture of the scope of the issue. Both you and I toured the sound facilities that were established for the new grassed festival grounds a few months ago. It seems that we need to take a close look at how our staff are permitting the special events at the J Resort via the Special Use Permits, if the associated conditions and enforcement of the permits are reasonable and appropriately robust, and if the sound damping promised is actually working. Of note, I am also in the process of drafting a request to place the J Resort permits and noise complaints on the Council's agenda. I think we need to review the					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		issue as a team - what has been permitted and compliance with those permits so far. While the downtown has no noise level restriction, is it reasonable that the rest of the city is affected to this degree? Perhaps there are additional sound-damping mechanisms, hour limits, decibel limits or related that should be put into place to address the issue long term. Thank you for addressing the noise issue so proactively. Sincerely, Naomi Duerr					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108684	Fw: J Resort Concern from Assemblywoman La Rue HatchSER0108684	J Resort Dear Team, I just received several concerns from Assemblywoman Selena La Rue Hatch on behalf of her constituents regarding last night's J Resort concert. Here is what she said, in part: • "Good morning! Hope all is well with you. I've got a quick constituent complaint if you don't mind: • • Last night the J resort had one of their concerts and my family (which lives in the Northeast part of Robb) and several of my constituents (ranging from the northwest to around Reno HS) were kept up until past midnight by the music. • Is there any way to revisit the decibel level limit on their special exception concerts? It was so loud that I had people on Kings Row	345 N Arlington Ave, Reno, NV 89501	Cancelled	Code Enforcement	2025-11-04 08:29:07	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		say their windows were shaking and I genuinely thought someone next door was having a raging party." Clearly, the music affected not just Ward 1 and Ward 2, but Ward 5 as well. I hope we can figure it how to address this before tonight's concert, and for the long term. Sincerely, --Naomi ---------- Councilmember Naomi Duerr Reno City Council 775-334-2017 Duerrn@reno.gov					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108685	Fw: Noise from J Resort last night - Brett JenkinsSER0108685	J Resort Good morning Naomi, Thank you for taking the time to read my quick message. I live across from Swope middle school and last night's concert from the J Resort could be heard in my house. That is over 3 miles away! It is my hope you can communicate to our city council how disruptive and loud their concert was. It is my understanding they have a permit that allows them to play music like this a certain number of times a year. Please ensure this is never increased because all my neighbors are upset and complaining about just one night. Again, thanks for being a great representative of our community and reading my note. I hope	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:30:16	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		you had a great Nevada Day and Halloween! - Brett Jenkins BrettJJenkins@gmail.com (248) 961-2268					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108686	Fw: Public Comment Received - 2025-11-01 PC Meeting - J Resort concert venue noiseSER0108686	J Resort The public comment form has a new entry from the public: Planning Commission Meeting Date: 2025-11-01 Agenda Item or Case Number: J Resort concert venue noise Comments: The concert at the J Resort outdoor venue was obnoxiously loud last night and went on past 11 pm. Specifically, the bass was extremely loud. I thought it was coming from a next door neighbor. If there isn't a noise ordinance there should be if future concerts are held there. I had ear plugs in and still heard the pounding bass. Email Address: gray4kar@yahoo.com Phone Number: Address: 3221 Alum Creek Ct, Reno Name of Commentor: Karen Gray This comment was submitted on behalf of: (self if blank)		Cancelled	Code Enforcement	2025-11-04 08:31:17	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		Submitted: 11/1/2025 5:13:28 PM					
SER0108687	Fw: Noise - Nancy ProkopSER0108687	J Resort Last night the Music/noise from the J-Resort was unacceptable!! I live near Hunter Lake and Mayberry and it was blasting even with doors and windows closed. It was noise pollution!! I should be able to be out in my yard with out being bombarded with the noise. My daughter lives near Canyon drive off of Mayberry and her windows were rattling. Please help control the volume at the J-Resort. Thanks, Nancy	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:33:23	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108688	J Resort Complaint SER0108688	J Resort Happy Halloween, We are having an awful night, noise at Idelwild Park is blaring with that bass music. I contacted RPD, under staffed, nothing being dome. Gigi Kukulica	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:35:39	
SER0108690	Fw: J RESORT HALLOWEEN CONCERT - Bill KershawSER0108690	J Resort Hi Naomi, I just want to let you know that Friday's night concert was extremely loud. We live in your district near raleys on Mayberry. Dennison Drive to be exact. Ive lived here a long time and I've never seen or heard anything like that.	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:37:10	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108691	Fw: Concern About Noise Pollution from Casino Festival Grounds - Melissa WymanSER0108691	J Resort Dear Council member Duerr, I hope this message finds you well. I'm writing as a resident of Ward 2 to express my concern about ongoing noise levels from events at the casino festival grounds. In recent weeks, the music and amplified sound from these events have been clearly audible inside my home — often continuing until 11:00 p.m. or later. The noise has been disruptive, especially during evenings when residents are trying to rest or spend quiet time at home. I understand that festivals and community events are an important part of our local culture and economy, but I would greatly appreciate if the City could review the permitted noise levels and event end times for this venue to ensure a fair balance between entertainment and residential quality of	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:38:30	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		life. Please let me know if there are any current regulations, upcoming discussions, or public hearings on this matter that residents can participate in. In addition to the noise issue, I've also noticed significant changes in the makeup of our neighborhood. Many homes have recently been converted into short-term rentals and Airbnbs. As a result, our community has lost much of its family-oriented and neighborhood-like atmosphere. Combined with the late-night noise, this shift has made it harder for long-term residents to feel comfortable and settled in their own homes. (The short term rentals typically have many vehicles as groups stay there. They make parking at my house difficult and drive very fast making it dangerous for my children to play outside! Late night parties at air b n b's are					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		very disruptive to the full time residents around them! Not the situation we were hoping for when choosing where to raise our children.) We may need to move our family to south Reno like many of our former neighbors have done and short term rental our home or sell to out of state investors to turn it into short term rental as well. Thank you for your time and continued service to our community. I look forward to hearing from you. Sincerely, Melissa Wyman					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108693	Fw: J Resort Music Complaint - Katie SchneiderSER0108693	J Resort Hello Councilmember Duerr, Thank you so much for your email! I really appreciate you listening to my concerns. I woke up this morning to 25 text messages on our neighborhood Mom's text group of other Moms feeling exactly as I did - frustrated, mad, hopeless, and of course very tired :) One of the Moms measured the sound at 11:45PM and it was at 68 decibels, so I'm sure they far exceeded their limit - and I can't believe you could hear it even 4 miles away. Thankfully this evening seems to be much better! Councilmember Taylor did also reach out, so thank you as well for sending my note on to her and others, it means a lot. I understand the permit is conditional, so if there are any future discussions for a	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:40:18	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		permanent permit, you can be sure our neighborhood Moms will be there to share our experience! Thank you again, Katie					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108694	Fw: J Resort Music - Rob BonySER0108694	J Resort Honorable Mayor Schieve and Council member Duerr. My name is Rob Bony and I live in Edgewater. It's 1046 on a Saturday evening and I wanted to let you know about a noise issue myself in my neighbors are experiencing. It also happened last night. There is an abundance of noise in our neighborhood that we've been informed is coming from concerts this weekend at the J Resort. Our home is approximate 2.5 miles from the J Resort so I'm surprised that we hear the loud, obnoxious music that far away. All I can tell you is the noise is quite loud and disturbing as we are trying to go to bed. I finally fell asleep at 12:30 last night and the music was still going. Since it's November, all our windows are closed	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:41:57	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		yet we can hear the thump thump inside our house. I shudder to think what it will be like in the summer months when our windows are open. I've lived in Edgewater for 18 years and have never experienced noise like this at such a late hour. I am hoping you can do something about it. rob bony					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108695	Fw: J Festival Grounds Noise Complaint - Catherine SSER0108695	J Resort Dear Councilmember Duerr, I live at the corner of Hunter Lake Drive and Foster Drive in Reno, well over a mile as the crow flies from the J Resort Festival Grounds. I do not live downtown and feel sorry for the people that do after the OBNOXIOUS and UNHEALTHY noise our valley endured on both Friday, October 31 and Saturday, November 1. Whatever event was happening, the noise generated was ongoing and excessive, beginning with the sound checks Friday afternoon and continuing until midnight both nights. It was impossible for me to work in my northwest facing office with all of the windows and blinds closed, and sleeping was out of the question. It literally sounded like I was at the concert rather than miles away. I	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:43:32	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		hope you are getting a lot of complaints because all of my neighbors, from those living in the Southwest all the way up to above the University are talking about the noise this weekend. The Reno City Council has the duty to set and enact noise standards for the City of Reno* as a public nuisance and I urge you to enact noise standards for the festival grounds immediately. Look to the City of Sparks Municipal Code which limits special event noise levels at the Nugget Event Center to 8am – 10pm to 15 dBA above the ambient noise levels at any property line. And take the bass sounds that reverberate even further into consideration. I understand that Reno needs entertainment venues and festivals, but the “fun” events held should not negatively impact hundreds or					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		thousands of residents' peaceful enjoyment of their homes. Hold concerts AND limit the noise. There is absolutely NO REASON for the sound to be that loud. Sincerely, Catherine Schmidt 1443 Foster Drive Reno, NV 89509 *Nevada NRS 268.412 Except as otherwise provided in subsection 3 of NRS 40.140 and subsection 7 of NRS 202.450, the city council or other governing body of a city may, by ordinance regularly enacted, regulate, control and prohibit, as a public nuisance, excessive noise which is injurious to health or which interferes unreasonably with the comfortable enjoyment of life or property within the boundaries of the city.					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108698	Fw: Noise ordinance violation - Peter BeaganSER0108698	J Resort Hi Ms. Duerr, My family lives in the Edgewater neighborhood and was kept awake over the weekend from a concert at J resort festival grounds. After calling the non emergency response number for a noise violation, we were informed this was a “permitted event” and they weren’t doing anything about the noise. We live almost 3 miles away and the noise was loud enough to keep my kids awake. Please help me understand the noise laws in Reno and what can be done about, what seems to be, a violation of our the noise ordinance. Thank you. Best Regards, Peter Beagen	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:44:40	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108699	Fw: J Resort ConcertSER0108699	J Resort Hi Naomi, I live next to Chrissie Caughlin Park and am not sure who to contact but hopefully you can speak up for me and everyone else who is angry. The J resort concert on Halloween was so loud and disruptive that it literally shook my windows and sounded like it was going on in my backyard. This went on until past Midnight. That venue disrespects our community by entering into our homes uninvited. I do not play music or have animals that make noise that others can hear, so the least we all ask is that they show us the same respect. Please find out who is responsible and figure out how to help us. I live over 2 miles away from their venue, it's inappropriate and unfair to do this to your fellow neighbors.	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:46:44	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		Thanks, Justin Gerthoffer					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108700	J ResortSER0108700	To: Reno city council members, Mayor Schieve From: Sally Tate Re: J Resort outdoor concerts on Halloween weekend Date: November 3, 2025 Let me start by saying that I love music and attend numerous musical events throughout the year here in Reno. I have heard music from the J resort over the summer which can filter to my house over a mile away in the Newlands Manor district, which has been ok. However, this past weekend was over the top with pounding MEGA BASS, sounding like it was blasting directly from my backyard neighbor and we live over a mile away from J Resort. We had a very busy and fun Halloween with tons of trick or treaters but that pounding which finally stopped at midnight was so	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-04 08:48:08	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		penetrating and very disturbing. This is not acceptable. As I understand it, J resort was approved for noise levels up to 85 decibels but this seemed to far exceed that level and was so deep rooted. They must minimize the bass sound. It was a throbbing, thumping sound, which tended to “, thump,thump, thump” to the beat, and seemed to blast. I cant imagine what the people living in the apartments right next store felt. It almost tended to created a bone vibration. As I read later on Nextdoor, people even heard it so loudly to Mayberry and said their windows rattled. I bet they did, I felt close to that myself. I read that many people called J Resort to complain. We were too busy managing our trick or treaters to call. Again, on Saturday but not quite as pounding and					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		ended at 11:00. Not sure how many of you on the council heard it, if any. PLEASE, reevaluate this situation. Music is wonderful but not pounding mega bass being blasted. Thank you. Sally Tate					
SER0108710	J Resort Festival Grounds ComplaintsSER0108710	The noise was ridiculous. I could not go to sleep because of the noise and the bumping. I heard it past 12am. I am in Somerset, between Mogul and Verdi. I was able to hear it all the way up here. Cathy 775-379-5722		Closed	Code Enforcement	2025-11-04 09:08:20	
SER0108712	Service Request - Homeless Concerns on Private PropertySER0108712	There is a 2 to 4 man red tent set up between our community wall and I80. The people are trespassing on our community.	1296 Grand Summit Dr, Reno, NV 89523	Closed	Code Enforcement	2025-11-04 09:10:46	
SER0108720	Service Request - Rental Property IssuesSER0108720	Trash has not been picked up for a month and is overflowing causing bad smells, pests, and unhealthy living conditions.	1910 Valley Rd, Reno, NV 89512	Open	Code Enforcement	2025-11-04 09:49:51	
SER0108745	Service Request - Sidewalk ObstructionSER0108745	Sidewalk blocked by Juniper overgrowth and covered with pine duff and cones.	1440 Rainna Ct, Reno, NV 89509	Open	Code Enforcement	2025-11-04 11:09:44	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108750	Service Request - Sidewalk ObstructionSER0108750	Spruce Tree blocking sidewalk	1455 Rainna Ct, Reno, NV 89509	Open	Code Enforcement	2025-11-04 11:20:18	
SER0108751	Service Request - Sidewalk ObstructionSER0108751	Sidewalk blocked by Juniper and overhanging pine branches	3180 Corey Dr, Reno, NV 89509	Open	Code Enforcement	2025-11-04 11:22:23	
SER0108753	Service Request - Sidewalk ObstructionSER0108753	Sidewalk blocked by Juniper and overhanging Arbor Vita branches	1411 Joanie Ct, Reno, NV 89509	Open	Code Enforcement	2025-11-04 11:24:11	
SER0108754	Service Request - Sidewalk ObstructionSER0108754	Sidewalk blocked by bushes	1365 Hilltop Rd, Reno, NV 89509	Open	Code Enforcement	2025-11-04 11:25:21	
SER0108755	Service Request - Sidewalk ObstructionSER0108755	Sidewalk blocked by bushes	1375 Hilltop Rd, Reno, NV 89509	Open	Code Enforcement	2025-11-04 11:26:46	
SER0108756	Service Request - Sidewalk ObstructionSER0108756	Branches overhanging sidewalk a hazard to tall walkers	1225 Hilltop Rd, Reno, NV 89509	Open	Code Enforcement	2025-11-04 11:28:21	
SER0108749	Overgrown Weeds/Homeless/Occupied Vehicle - 012-382-36SER0108749	The reporting party is advising that there are homeless encampment along these parcels. They are starting warming fires and night and it is becoming a safety concern. The weeds are overgrown. There is also an occupied vehicle on the property.	1612 Ormand Ct, Reno, NV 89502	Open	Code Enforcement	2025-11-04 11:28:57	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108762	Construction/Dirt - 3855 Glen StSER0108762	The reporting party is advising that there is current construction on 3855 Glen St and they do not water down the dirt to keep dust down. This is an ongoing issue. Site manager has had conversations with reporting party. You call Joe for photos or more details if needed, 775-223-1405	3855 Glen St, Reno, NV 89502	Closed	Code Enforcement	2025-11-04 11:58:25	
SER0108780	012-382-35SER0108780	The reporting party is advising that there are homeless encampment along these parcels. They are starting warming fires and night and it is becoming a safety concern. The weeds are overgrown. There is also an occupied vehicle on the property.	1612 Ormand Ct, Reno, NV 89502	Open	Code Enforcement	2025-11-04 12:15:57	
SER0108781	012-382-34SER0108781	The reporting party is advising that there are homeless encampment along these parcels. They are starting warming fires and night and it is becoming a safety concern. The weeds are overgrown. There is also an occupied vehicle on the property.	1612 Ormand Ct, Reno, NV 89502	Open	Code Enforcement	2025-11-04 12:16:20	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108808	Service Request - Rental Property IssuesSER0108808	The garbage hasn't been picked up for almost 3 weeks. There's maggots on the ground and it smells terrible. They said it would be picked up by 10/31 and it hasn't.	1910 Valley Rd, Reno, NV 89512	Open	Code Enforcement	2025-11-04 12:35:51	
SER0108830	Service Request - Homeless ConcernsSER0108830	Homeless in the thick brush passing through from the rocks in the front of the Site. They go through near our D building and walk over the stream.	10815 Double R Blvd, Reno, NV 89521	Open	Code Enforcement	2025-11-04 14:12:23	
SER0108833	Service Request - Homeless ConcernsSER0108833	Homeless person living against the brick wall behind Chilaquita restaurant. Been there a week,	3380 S McCarran Blvd, Reno, NV 89502	Open	Code Enforcement	2025-11-04 14:13:55	
SER0108835	Service Request - Homeless Concerns on Private PropertySER0108835	Homeless person living in parking lot next to McDonald's.	3308 S McCarran Blvd, Reno, NV 89502	Open	Code Enforcement	2025-11-04 14:18:19	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108838	Silver Toyota camry - 5010 Coggins Rd - Parking Illegally/Abandoned vehicleSER0108838	Key regulations Front yard parking: All vehicles must be parked on a paved driveway. Unregistered vehicles: It is illegal to store unregistered or "junk" vehicles in the front yard. Street parking: Vehicles cannot be stored on the street for more than 48 hours and are subject to towing after a notice period. Enforcement: Unregistered vehicles can be cited by Reno Police, and the city can issue tow notices after a notice period expires. This info came from Reno direct and Reno code enforcement.	5010 Coggins Rd, Reno, NV 89506	Open	Code Enforcement	2025-11-04 14:33:32	
SER0108844	Possible violationsSER0108844	339 W 1st - property coated with asbestos and bird poop. Seen a lot of dead birds. Has concerns. Requesting a call back.	335 W 1st St, Reno, NV 89503	Closed	Code Enforcement	2025-11-04 15:07:50	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108866	Service Request - Nuisance, Not Otherwise ListedSER0108866	I am concerned that my neighbor is flooding my property daily which is causing structural damage to the retaining wall, fence, a shed 2 feet from the property line and possibly a few feet of the back of their property. If the retaining wall gives out from the flooding and improper backyard drainage, the result would be the neighbor's property and shed caving in and falling into my property.	425 Lancaster Dr, Reno, NV 89506	Closed	Code Enforcement	2025-11-04 16:00:13	
SER0108871	Service Request - Park Issues - Trash, Vegetation, Lighting, Turf, RepairsSER0108871	Once again the owner of 5728 Simons Dr. has blown his leaves for his yard to the street. He never bags them he just lets the wind blow them down the street. This is getting ridiculous.	5728 Simons Dr, Reno, NV 89523	Closed	Code Enforcement	2025-11-04 16:09:02	
SER0108883	Service Request - Litter/garbage/debris on Public PropertySER0108883	Their styrofoam and traah blow all over our neighborhood. All over my yard. Its unacceptable	13695 Mount Anderson St, Reno, NV 89506	Open	Code Enforcement	2025-11-05 05:10:16	
SER0108887	Service Request - Homeless Concerns on Private PropertySER0108887	More camping	434 Highland Ave, Reno, NV 89512	Closed	Code Enforcement	2025-11-05 08:24:25	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108893	Service Request - Building - Vacant/Blighted/UnsecureSER0108893	Trash in parking lot for a week, excessive noise from person camped out on the side of the building overnight. Screaming and obscenities.	1196 S Rock Blvd, Reno, NV 89502	Open	Code Enforcement	2025-11-05 08:39:51	
SER0108896	Service Request - Yard issues on private propertySER0108896	Heavy tumbleweed problem on the property currently being developed. The tumbleweeds blow east onto adjacent properties on Meadow View Terrace whenever the wind blows. This is an ongoing problem that has been reported before. There is a big pile of tumbleweeds up against the fence on the west side of 2470 Melody Lane. When the property is dry, dust blowes off the large piles of dirt, further making things dirty and dusty.	2470 Melody Ln, Reno, NV 89512	Open	Code Enforcement	2025-11-05 08:59:10	
SER0108897	Service Request - Nuisance, Not Otherwise ListedSER0108897	Tumbleweeds blowing off of the City View subdivision being built on Orrizonte Terrace. This is an ongoing problem with the properties adjacent to this project.	3015 Scottsdale Rd, Reno, NV 89512	Closed	Code Enforcement	2025-11-05 09:13:04	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108898	3401 Ridgecrest Dr -- Verify Dead Trees SER0108898	Dead trees on the north side of the property along the street.	3401 Ridgecrest Dr, Reno, NV 89512	Open	Code Enforcement	2025-11-05 09:24:55	
SER0108910	1910 Valley Rd- garbage SER0108910	The reporting party advises that there has not been trash services at this complex for several weeks. There is a large amount of debris on the property, creating unhealthy conditions.	1910 Valley Rd, Reno, NV 89512	Closed	Code Enforcement	2025-11-05 09:53:29	
SER0108909	Nuisance on Private Property - 7725 Key Largo DrSER0108909	The reporting party is advising that the owners at 7725 Key Largo have trash all over the yard and because of the wind it is now going into the street.	7725 Key Largo Dr, Reno, NV 89506	Open	Code Enforcement	2025-11-05 09:56:18	
SER0108916	Service Request - Homeless Concerns on Private PropertySER0108916	Homeless Personal Belongings	2450 Cannan Street, Reno, NV 89512	Closed	Code Enforcement	2025-11-05 10:13:21	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108942	Signs on power poles and right of waySER0108942	These signs are constantly placed at 7/11 mkt corner at SW corner of Arrowcreek pky and south Virgin. Signs all over SW Reno and always reappear at this location. Lease remove. Please call and tell them to stop littering our city. Can you issue citations if they keep doing. Thank you Ken Ken Swanson. Kswan775@gmail.com 775-530-4665	12605 S Virginia St, Reno, NV 89511	Open	Code Enforcement	2025-11-05 11:25:37	
SER0108945	Service Request - Shopping Cart AbatementSER0108945	Shopping Cart Abatement: We have a lot of shopping carts all over the property that need to be picked up. The address is: 520 Brinkby Ave, Reno, NV 89509	1990 S Virginia St, Reno, NV 89502	Closed	Code Enforcement	2025-11-05 11:30:28	
SER0108960	25 Sunnycrest- downed tree SER0108960	25 Sunnycrest Dr- 775-433-8029 - logan Tree fell from private property and is blocking the street.	25 Sunnycrest Dr, Reno, NV 89503	Open	Code Enforcement	2025-11-05 12:35:34	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0108979	Nuisance-700 E Peckham LaneSER0108979	Per the reporting party, there are large piles of garbage bags and discarded furniture on the property, near the dumpster. It is piling up due to Waste Management not coming by. The reporting party is not aware of the issue but states they have not come by for weeks.	700 E Peckham Ln, Reno, NV 89502	Closed	Code Enforcement	2025-11-05 14:14:43	
SER0108987	Broken Toilet-580 Brinkby AveSER0108987	Per the reporting party, their toilet has been broken since Monday, and the landlord does not plan to address the issue until Friday. This is the only restroom in their unit, and they are currently unable to use it. Apt 103.	580 Brinkby Ave, Reno, NV 89509	Open	Code Enforcement	2025-11-05 14:48:14	
SER0108988	9835 N Virginia - construction concern SER0108988	There is a problem with this construction site that is a safety concern. Would like a call back.	9835 N Virginia St, Reno, NV 89506	Open	Code Enforcement	2025-11-05 14:53:09	
SER0108989	Smithridge and Neil - Multiple Carts SER0108989	Smithridge and Neil - Multiple Carts filled with trash.	4608 Neil Rd, Reno, NV 89502	Closed	Code Enforcement	2025-11-05 14:57:18	
SER0109000	Shopping Carts-4195 W 7th StreetSER0109000	10 shopping carts are located near the garbage bin enclosure.	4195 W 7th St, Reno, NV 89503	Open	Code Enforcement	2025-11-05 15:31:53	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109041	No Heat/Refrigerator - 700 E Peckham LnSER0109041	Per vm: "Hi. This is from Apartments Village of the Pines from apartment 134. I have issues with my refrigerator that has been 4 months, they haven't fixed anything and they, they may be because they merged companies but, it's been 4 months and mosquitoes are coming into my refrigerator They already sent me pets control and I have no pet whatsoever problems. I don't know. They just haven't fixed anything. And today is been 24 hours since I had heater. I went to the office and I reported it and they were very unprofessional. I was wondering if you can help me, Jesus Delatorre. Thank you very much." I called the reporting party and he did already fill out a 14 day notice and they did not address the issues.	700 E Peckham Ln, Reno, NV 89502	Open	Code Enforcement	2025-11-06 08:55:31	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109047	J Resort Compliant SER0109047	The J Resort Compliant. The noise and bumping went past 12:00am and was shaking our house. The music was horrible. It was obnoxious. I am at 912 Nixon. It was horrible. I would like to know this is going to be resolved in the future. This kind of approval for events in neighborhoods is out online. Rebecca, 775-560-5499	912 Nixon Ave, Reno, NV 89509	Open	Code Enforcement	2025-11-06 09:36:22	
SER0109049	5925 S Virginia-Homeless SER0109049	5925 S Virgnia- Large amount of homeless on the property, near the door	5925 S Virginia St, Reno, NV 89502	Open	Code Enforcement	2025-11-06 09:37:24	
SER0109080	Homeless Encampment on Private Property-390 E Plumb LaneSER0109080	One large encampment is located on the banks property.	390 E Plumb Ln, Reno, NV 89502	Open	Code Enforcement	2025-11-06 11:02:41	
SER0109088	Nuisance- 5000 Plumas StreetSER0109088	Per the reporting party, there are two trees with fallen branches visible from McCarran Blvd near Plumas. The trees appear to be located on private property.	4927 Lakeridge Ter W, Reno, NV 89509	Open	Code Enforcement	2025-11-06 11:24:10	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109094	J Resort - 345 N Arlington AveSER0109094	The reporting party is expressing concerns with the concert/noise with the event the J Resort had Halloween weekend. The reporting party believes the festival grounds should have an enclosure.	345 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2025-11-06 11:50:15	
SER0109103	Service Request - Fire Code ViolationSER0109103	I hope I've chosen the correct option to submit to, as no other options seemed appropriate. Please forward to correct department, if needed. Retaining wall at entrance of townhome is unsafe, leaning inward toward stairs. Has old straps to secure the wall. Have notified HOA of risks and requested an engineer inspection, to no avail. I believe retaining wall needs reinforced, at a minimum, or repaired. I am seeking a letter from Code Enforcement to present to HOA. As rainy weather occurs, I have increased safety concerns. Please help. Respectfully, Tammy L. Lindsey	3480 Rosalinda Dr, Reno, NV 89503	Closed	Code Enforcement	2025-11-06 12:01:05	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109105	Service Request - Fire Code ViolationSER0109105	Not certain if I've chosen correct option for complaint, as no other options seemed appropriate. Please forward to correct department, if needed. Decorative lamp post at side of driveway was recently damaged by neighbor; HOA notified. I received a general reply that all lamp posts in community need "some TLC" and there is a plan for all lamp posts to be inspected by contractor in future; no definitive date provided when asked. I explained we don't need TLC, we require repair, as the lamp post is bent at a 45 degree angle causing an unsafe, obstruction to passage in and out of driveway. Additionally, the post has electrical supply. Given the history of attention to maintenance and repairs, I believe the only way I will get this fixed is with a letter of urgency from Code Enforcement. Please help me. Respectfully, Tammy L. Lindsey	3480 Rosalinda Dr, Reno, NV 89503	Closed	Code Enforcement	2025-11-06 12:17:55	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109114	1651 N Virginia- pod in the streetSER0109114	Request for a return phone call: 775-440-8757- Lucas The reporting party advises that there is a large POD being stored in the street in front of this address. It has been on site for a couple of weeks. It is creating a line of sight obstruction and there have been seveal near misses due to it when turning out of the complex.		Open	Code Enforcement	2025-11-06 12:46:00	
SER0109122	Nuisance-2430 Polk StreetSER0109122	Per the reporting party, garbage has been piled up along the exterior of the residence.	2430 Polk St, Reno, NV 89503	Open	Code Enforcement	2025-11-06 13:23:45	
SER0109125	Homeless Encampment on Private Property-8075 Lemmon DriveSER0109125	Per the reporting party, there is an encampment forming in a tunnel, south of the 7/11.	8075 Lemmon Drive, Reno, NV 89506	Open	Code Enforcement	2025-11-06 13:43:18	
SER0109129	11565 Old Virginia #336SER0109129	14 Day Notice has tenants Pete Witte and Blake Melancon - no phone number Submitted a 14 day notice to landlord for plumbing issues in the unit due to the hot water heater not being cleaned out. This has been an ongoing issue for about 6 months.	11565 Old Virginia Rd, Reno, NV 89521	Open	Code Enforcement	2025-11-06 14:05:54	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109131	200 Island Ave- church bellsSER0109131	The reporting party advises that there is a loud bell that goes off on each hour coming from this church, which is creating a noise disturbance as it goes on until 11pm	200 Island Ave, Reno, NV 89501	New	Code Enforcement	2025-11-06 14:17:16	
SER0109132	4800 Kietzke LnSER0109132	Multiple carts at 4800 Kietzke Ln	4800 Kietzke Ln, Reno, NV 89502	Closed	Code Enforcement	2025-11-06 14:18:27	
SER0109134	Moana and AirwaySER0109134	Multiple carts along Airway Dr off of Moana.		Closed	Code Enforcement	2025-11-06 14:19:41	
SER0109159	Service Request - Debris on Private PropertySER0109159	Atlas roofing supply trashing our neighborhood.	13695 Mount Anderson St, Reno, NV 89506	New	Code Enforcement	2025-11-06 16:42:06	