CITY OF RENO

Memorandum

DATE: November 14, 2025

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager

FROM: Esha Singh, Management Assistant

DEPT: City Manager's Office

SUBJECT: Weekly Reports: Public Records Requests, Media Requests, and Code Enforcement Service Requests

This memorandum includes weekly reports from the City Clerk's Office, Strategic Communications, and Code Enforcement to the Mayor and City Council for November 7, 2025 through November 13, 2025.

The following reports are attached:

- Public records requests received by the City Clerk's Office (attachment A)
- Weekly media requests received by Communications (attachment B)
- Weekly code enforcement service requests received by Code Enforcement (attachment C)

Weekly Report

Run Date: 11/14/2025 2:01 AM

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G012684-110725	11/7/2025	Katie Fox	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012685-110725	11/7/2025	Katie Fox	General Public Records		Environmental Hazard, Septic Tanks, Oil Spills	
P012686-110725	11/7/2025	Ana Torres	Police Department Records			Body Worn Camera Video
P012687-110725	11/7/2025	Kate Peters	Police Department Records			Background Request
G012680-110725	11/7/2025	Hawah Ahmad	General Public Records		Business License	
G012679-110725	11/7/2025	Hawah Ahmad	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012678-110725	11/7/2025	Hawah Ahmad	General Public Records		As-Builts, Easements, Flood Zone	
G012677-110725	11/7/2025	Hawah Ahmad	General Public Records		Code Enforcement, Violations	
G012676-110725	11/7/2025	Hawah Ahmad	General Public Records		Railroad Records	
P012675-110725	11/7/2025	Jessica Bezanson	Police Department Records			Police Report
P012674-110725	11/7/2025	Don Alexander	Police Department Records			Police Report
G012673-110725	11/7/2025	Chris Yochum	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012672-110725	11/7/2025	Cari Moss	Police Department Records			Police Report
G012671-110725	11/7/2025	Hugh Ezzell	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012670-110725	11/7/2025	Kimberly Cuartas	Police Department Records			Traffic Accident
P012669-110725	11/7/2025	Cherish Costa	Police Department Records			Police Report
P012667-110725	11/7/2025	Zainab Malik	Police Department Records			Body Worn Camera Video
G012663-110725	11/7/2025	Anna Henry	General Public Records		Phase I Environmental Site Assessment	
P012662-110725	11/7/2025	Claudia Avila	Police Department Records			Police Report
G012661-110725	11/7/2025	Simone MArtini	General Public Records		As-Builts, Easements, Flood Zone	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012660-110725	11/7/2025	Melanie Thorne	Police Department Records			Police Report
P012659-110725	11/7/2025	Shannon Crosthwait	Police Department Records			Police Report
P012658-110725	11/7/2025	Ashley Butera	Police Department Records			Police Report
G012657-110725	11/7/2025	Sara Hopfensperger	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012656-110725	11/7/2025	Karolyn O'Krent	General Public Records		Reno City Council Meeting Information	
P012655-110725	11/7/2025	Richard DeWald	Police Department Records			Background Request
P012654-110725	11/7/2025	Katy Ivey	Police Department Records			Police Report
P012653-110725	11/7/2025	Ilse Pinon	Police Department Records			Traffic Accident
G012652-110725	11/7/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012651-110725	11/7/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			Police Report
G012650-110725	11/7/2025	Ryan Cook	General Public Records		Code Enforcement, Violations	
P012649-110725	11/7/2025	WCHSA CPS	Police Department Records			Photos
P012648-110725	11/7/2025	Kourtnee Henderson	Police Department Records			Police Report
P012647-110725	11/7/2025	WCHSA CPS	Police Department Records			Police Report
G012646-110725	11/7/2025	Candy Greene	General Public Records		Other	
G012645-110725	11/7/2025	Hunter Howatt	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012644-110725	11/7/2025	Daniel Chang	Police Department Records			Background Request
P012643-110725	11/7/2025	Megan Gurski	Police Department Records			Traffic Accident
P012642-110725	11/7/2025	Sarah Gardner	Police Department Records			Police Report
P012641-110725	11/7/2025	Megan Duran	Police Department Records			Police Report
P012640-110725	11/7/2025	Richard DeWald	Police Department Records			Background Request
P012639-110725	11/7/2025	Richard DeWald	Police Department Records			Background Request
P012638-110725	11/7/2025	Richard DeWald	Police Department Records			Background Request
P012637-110725	11/7/2025	Richard DeWald	Police Department Records			Background Request
P012636-110725	11/7/2025	Anita Wolfe	Police Department Records			Background Request
P012635-110725	11/7/2025	Richard DeWald	Police Department Records			Background Request
P012634-110725	11/7/2025	Mihaela Roman	Police Department Records			Background Request
G012681-110725	11/7/2025	Hawah Ahmad	General Public Records		Code Enforcement, Violations	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012688-110725	11/7/2025	Ana Torres	Police Department Records			Background Request
F012683-110725	11/7/2025	Katie Fox	Fire Department Records	Incident Report		
G012682-110725	11/7/2025	Hawah Ahmad	General Public Records		Other	
P012689-110725	11/7/2025	Ana Torres	Police Department Records			Background Request
P012690-110825	11/8/2025	Debbie Hallanger	Police Department Records			Body Worn Camera Video
P012691-110825	11/8/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			Police Report
G012692-110825	11/8/2025	Steve Van Zee	General Public Records		Employee Correspondence	
P012733-111025	11/10/2025	Aaron Carver	Police Department Records			Police Report
P012732-111025	11/10/2025	KIRSTEE SCOGNAMIGLIO	Police Department Records			Police Report
P012693-110825	11/8/2025	Andrea Avila	Police Department Records			Police Report
P012694-110925	11/9/2025	David Rogers	Police Department Records			Traffic Accident
P012695-110925	11/9/2025	john andrew john andrew	Police Department Records			Body Worn Camera Video
P012696-110925	11/9/2025	CRU LexisNexis	Police Department Records			Police Report
P012697-110925	11/9/2025	CRU LexisNexis	Police Department Records			Police Report
P012698-110925	11/9/2025	CRU LexisNexis	Police Department Records			Police Report
P012699-110925	11/9/2025	CRU LexisNexis	Police Department Records			Police Report
P012748-111025	11/10/2025	Robert Latham	Police Department Records			Background Request
P012749-111025	11/10/2025	Marylisse Hernandez	Police Department Records			Photos
G012750-111025	11/10/2025	STEVE BENNETT	General Public Records		Other	
G012751-111025	11/10/2025	Alex Jones	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012752-111025	11/10/2025	cindi chandler	General Public Records		Other	
P012753-111025	11/10/2025	Jerri Quaintance	Police Department Records			Police Report
P012754-111025	11/10/2025	Robin Blackburn	Police Department Records			Background Request
P012755-111025	11/10/2025	Robin Blackburn	Police Department Records			Background Request
P012700-110925	11/9/2025	CRU LexisNexis	Police Department Records			Police Report
P012701-110925	11/9/2025	CRU LexisNexis	Police Department Records			Police Report
P012702-110925	11/9/2025	CRU LexisNexis	Police Department Records			Police Report
P012703-110925	11/9/2025	CRU LexisNexis	Police Department Records			Police Report
P012704-110925	11/9/2025	Jasmine Gonzales	Police Department Records			Police Report
P012705-110925	11/9/2025	Miranda Garcia	Police Department Records			Police Report
P012706-110925	11/9/2025	Miranda Garcia	Police Department Records			Police Report
P012707-110925	11/9/2025	Miranda Garcia	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012708-110925	11/9/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			FBI NICS
G012709-110925	11/9/2025	Natali Arias	General Public Records		Other	
P012710-110925	11/9/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			FBI NICS
P012711-110925	11/9/2025	CRU LexisNexis	Police Department Records			Police Report
P012712-110925	11/9/2025	CRU LexisNexis	Police Department Records			Police Report
P012713-111025	11/10/2025	Max Andrews	Police Department Records			Police Report
P012714-111025	11/10/2025	Tammy Roberts	Police Department Records			Background Request
P012715-111025	11/10/2025	EWU Media LLC	Police Department Records			Body Worn Camera Video
P012716-111025	11/10/2025	EWU Media LLC	Police Department Records			Body Worn Camera Video
G012717-111025	11/10/2025	Jeremy Rutherford	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012718-111025	11/10/2025	OPM	Police Department Records			Background Request
P012719-111025	11/10/2025	OPM	Police Department Records			Background Request
P012720-111025	11/10/2025	Richard DeWald	Police Department Records			Background Request
P012721-111025	11/10/2025	OPM	Police Department Records			Background Request
P012722-111025	11/10/2025	OPM	Police Department Records			Background Request
P012723-111025	11/10/2025	WCHSA CPS	Police Department Records			Police Report
P012724-111025	11/10/2025	WCHSA CPS	Police Department Records			Photos
P012725-111025	11/10/2025	Stephen Lopez	Police Department Records			Body Worn Camera Video
P012731-111025	11/10/2025	Frank Mournlghan	Police Department Records			Background Request
P012740-111025	11/10/2025	Wesley Smith	Police Department Records			Police Report
P012734-111025	11/10/2025	Brian Vernon	Police Department Records			Background Request
G012735-111025	11/10/2025	Shelby Bietz	General Public Records		Traffic Engineering	
P012741-111025	11/10/2025	Jenelle Frizzell	Police Department Records			Police Report
P012736-111025	11/10/2025	Kerry Dugan	Police Department Records			Traffic Accident
P012737-111025	11/10/2025		Police Department Records			Background Request
P012738-111025	11/10/2025	Conrad Manubag	Police Department Records			Traffic Accident
P012739-111025	11/10/2025	Kimberlea Sanchez	Police Department Records			Police Report
P012742-111025	11/10/2025	Amanda Forster	Police Department Records			Police Report
P012743-111025	11/10/2025	Lori Cooper	Police Department Records			Police Report
P012726-111025	11/10/2025	OPM	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G012727-111025	11/10/2025	Tina Ngo	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012728-111025	11/10/2025	Tammy Roberts	Police Department Records			Background Request
G012729-111025	11/10/2025	The Rivet	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012730-111025	11/10/2025	leah gregory	Police Department Records			Traffic Accident
P012788-111025	11/10/2025	Jackie Johnson	Police Department Records			Traffic Accident
P012789-111025	11/10/2025	CHEYANNE CARROLL	Police Department Records			FBI NICS
P012790-111025	11/10/2025	Nicole Koffler	Police Department Records			Police Report
P012791-111025	11/10/2025	Michell Nobach	Police Department Records			Police Report
P012792-111025	11/10/2025	CRU LexisNexis	Police Department Records			Police Report
G012793-111125	11/11/2025	Stephanie Dyer	General Public Records		Other	
G012794-111125	11/11/2025	Amy Hunt	General Public Records		Other	
F012744-111025	11/10/2025	Brian Kniffel	Fire Department Records	Incident Report		
P012745-111025	11/10/2025	Lindsy Getchel	Police Department Records			Police Report
P012746-111025	11/10/2025	Hawah Ahmad	Police Department Records			Police Report
G012747-111025	11/10/2025	Hawah Ahmad	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012756-111025	11/10/2025	Gary Bowers	Police Department Records			Police Report
P012757-111025	11/10/2025	Joyce Hayes	Police Department Records			Background Request
G012758-111025	11/10/2025	Joe Michael Hart	General Public Records		Code Enforcement, Violations	
P012761-111025	11/10/2025	Mike Nickerson	Police Department Records			Background Request
P012762-111025	11/10/2025	Tamra Hernandez	Police Department Records			Police Report
G012763-111025	11/10/2025	Chris Coombs	General Public Records		As-Builts, Easements, Flood Zone	
P012764-111025	11/10/2025	Yesenia Bernal	Police Department Records			Police Report
G012765-111025	11/10/2025	William Andrew	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012766-111025	11/10/2025	Deborah Chibwe	Police Department Records			Background Request
P012767-111025	11/10/2025	Idania RODRIGUEZ BACOT	Police Department Records			Immigration Letter/Embassy Letter
P012768-111025	11/10/2025	Leah G Buckler	Police Department Records			Background Request
P012769-111025	11/10/2025	WCHSA CPS	Police Department Records			Police Report
P012770-111025	11/10/2025		Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G012778-111025	11/10/2025	Sara Hopfensperger	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012779-111025	11/10/2025	WCHSA CPS	Police Department Records			Police Report
P012780-111025	11/10/2025	Jon Josephsen	Police Department Records			Background Request
P012781-111025	11/10/2025	Jon Josephsen	Police Department Records			Background Request
P012831-111225	11/12/2025	Lisa Owens	Police Department Records			Traffic Accident
G012832-111225	11/12/2025	Baker Krukow	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012833-111225	11/12/2025	Grace Wallace	General Public Records		Agreements, Contracts, Clerk's Letters, Ordinances, Resolutions	
G012834-111225	11/12/2025	Jose Heredia	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012782-111025	11/10/2025	WCHSA CPS	Police Department Records			Police Report
P012771-111025	11/10/2025	David Ohara	Police Department Records			Background Request
P012772-111025	11/10/2025	Kari Abe	Police Department Records			Traffic Accident
P012773-111025	11/10/2025	Detective D Denton	Police Department Records			Background Request
P012776-111025	11/10/2025	Erika Y. Jimenez	Police Department Records			Police Report
P012777-111025	11/10/2025	Leeanna Archuleta	Police Department Records			Police Report
P012783-111025	11/10/2025	WCHSA CPS	Police Department Records			Police Report
G012784-111025	11/10/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012785-111025	11/10/2025	Michell Nobach	Police Department Records			Body Worn Camera Video
P012786-111025	11/10/2025	Leslie Esquivel	Police Department Records			Police Report
P012787-111025	11/10/2025	Riley Cruz	Police Department Records			Police Report
P012803-111125	11/11/2025	Katherine Webster	Police Department Records			Police Report
P012804-111125	11/11/2025	Agustin Zermeno	Police Department Records			Police Report
P012805-111125	11/11/2025	OPM	Police Department Records			Background Request
P012806-111125	11/11/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			Background Request
P012807-111125	11/11/2025	OPM	Police Department Records			Background Request
P012795-111125	11/11/2025	Loretta King	Police Department Records			Photos
G012796-111125	11/11/2025	Kearstin Rummel	General Public Records		Code Enforcement, Violations	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012797-111125	11/11/2025	Amanda Tucker	Police Department Records			Crime Statistics/Clery Report
P012798-111125	11/11/2025	Cameron Oliver	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
P012799-111125	11/11/2025	Cameron Oliver	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
P012800-111125	11/11/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			Background Request
P012801-111125	11/11/2025	OPM	Police Department Records			Background Request
P012802-111125	11/11/2025	OPM	Police Department Records			Background Request
P012847-111225	11/12/2025	Fernan P Dangaran	Police Department Records			Police Report
P012860-111225	11/12/2025	Nathan Silva	Police Department Records			Police Report
P012861-111225	11/12/2025	Selena Nichols	Police Department Records			Police Report
P012862-111225	11/12/2025	Selena Nichols	Police Department Records			Police Report
P012863-111225	11/12/2025	Marcus Terry	Police Department Records			Background Request
P012864-111225	11/12/2025	David Trojanowski	Police Department Records			Police Report
G012865-111225	11/12/2025	Denise Leathers	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012866-111225	11/12/2025	Beth Race	Police Department Records			Police Report
P012867-111225	11/12/2025	Henry Serrano	Police Department Records			Police Report
P012848-111225	11/12/2025	Fernan P Dangaran	Police Department Records			Police Report
P012849-111225	11/12/2025	Fernan P Dangaran	Police Department Records			Police Report
P012850-111225	11/12/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			Police Report
P012851-111225	11/12/2025	Fernan P Dangaran	Police Department Records			Police Report
P012808-111125	11/11/2025	OPM	Police Department Records			Background Request
P012809-111125	11/11/2025	STEVE BENNETT	Police Department Records			Police Report
P012852-111225	11/12/2025	Fernan P Dangaran	Police Department Records			Police Report
P012853-111225	11/12/2025	Fernan P Dangaran	Police Department Records			Police Report
P012854-111225	11/12/2025	Kenneth Myers	Police Department Records			Police Report
G012810-111125	11/11/2025	Jalen Krupa	General Public Records		As-Builts, Easements, Flood Zone	
G012811-111125	11/11/2025	Shay League	General Public Records		Reno Direct Calls/Complaints	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G012883-111225	11/12/2025	David Bakke	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012884-111225	11/12/2025	Gerardo Olmos	Police Department Records			Body Worn Camera Video
P012885-111225	11/12/2025	CRU LexisNexis	Police Department Records			Police Report
P012886-111225	11/12/2025	CRU LexisNexis	Police Department Records			Police Report
P012887-111225	11/12/2025	CRU LexisNexis	Police Department Records			Police Report
P012888-111225	11/12/2025	CRU LexisNexis	Police Department Records			Traffic Accident
P012889-111225	11/12/2025	CRU LexisNexis	Police Department Records			Traffic Accident
P012890-111225	11/12/2025	CRU LexisNexis	Police Department Records			Traffic Accident
P012891-111225	11/12/2025	CRU LexisNexis	Police Department Records			Traffic Accident
P012892-111225	11/12/2025	Christian Lebow	Police Department Records			Traffic Accident
P012893-111225	11/12/2025	CHANTAL ZUNIGA	Police Department Records			FBI NICS
P012894-111225	11/12/2025	CHEYENNE STRAW	Police Department Records			FBI NICS
P012895-111225	11/12/2025	CHRISTIAN POWERS	Police Department Records			Body Worn Camera Video
P012896-111225	11/12/2025	Yadira Paredes	Police Department Records			Background Request
G012897-111325	11/13/2025	Joshua See	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G012898-111325	11/13/2025	Mitchell Graham	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012899-111325	11/13/2025	Mitchell Graham	Police Department Records			Body Worn Camera Video
G012900-111325	11/13/2025	Anthony Lopez	General Public Records		As-Builts, Easements, Flood Zone	
P012901-111325	11/13/2025	WCHSA CPS	Police Department Records			Police Report
G012902-111325	11/13/2025	Michelle Bays	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012903-111325	11/13/2025	ERIC DENIS KOTHSTEIN	Police Department Records			Background Request
P012904-111325	11/13/2025	Dominique Romero	Police Department Records			Police Report
G012905-111325	11/13/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G012906-111325	11/13/2025	Shasta Monroe	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G012907-111325	11/13/2025	Zayra Piedra Jimenez	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G012908-111325	11/13/2025	Briana Smith	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G012909-111325	11/13/2025	Drew Rolley	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012910-111325	11/13/2025	Jon Loder	General Public Records		Property Owned by City of Reno/Right of way	
G012911-111325	11/13/2025	Drew Rolley	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012912-111325	11/13/2025	WCHSA CPS	Police Department Records			Police Report
P012812-111125	11/11/2025	Lynetta Hodge	Police Department Records			Police Report
P012916-111325	11/13/2025	WCHSA CPS	Police Department Records			Police Report
G012917-111325	11/13/2025	Byron Davis	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012918-111325	11/13/2025	WCHSA CPS	Police Department Records			Photos
G012919-111325	11/13/2025	Lance Bergeron	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012920-111325	11/13/2025	Fernan P Dangaran	Police Department Records			Police Report
P012921-111325	11/13/2025	Michelle Gibbons	Police Department Records			Police Report
P012922-111325	11/13/2025	Steve DeWitt	Police Department Records			Police Report
G012923-111325	11/13/2025	Jim Evans	General Public Records		Elevation Certificates, Soil Report, Geo Tech Report, Hydrology Report, Erosion, Grading	
P012924-111325	11/13/2025	Loiselle Catalano	Police Department Records			Police Report
P012925-111325	11/13/2025	Sabina Demelas	Police Department Records			Police Report
P012926-111325	11/13/2025	Shannon Perez	Police Department Records			Police Report
G012927-111325	11/13/2025	Peter Younan	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012928-111325	11/13/2025	Daniel Hiles	General Public Records		Building & Intersection Camera Footage	
P012929-111325	11/13/2025	Shannon Perez	Police Department Records			Police Report
P012930-111325	11/13/2025	Joe Michael Hart	Police Department Records			Police Report
P012931-111325	11/13/2025	Cali Tintinger	Police Department Records			Body Worn Camera Video
G012932-111325	11/13/2025	Natalie Tierney	General Public Records		As-Builts, Easements, Flood Zone	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012933-111325	11/13/2025	Cali Tintinger	Police Department Records			Police Report
P012934-111325	11/13/2025	Cassandra Hughes	Police Department Records			Police Report
P012935-111325	11/13/2025	Cassandra Hughes	Police Department Records			Police Report
G012936-111325	11/13/2025	Mark Freese	General Public Records		Code Enforcement, Violations	
P012937-111325	11/13/2025	Angie Renteria	Police Department Records			Police Report
F012938-111325	11/13/2025	Jennifer Abreu	Fire Department Records	Medical/Patient Care Report		
P012940-111325	11/13/2025	Mark Fermoile	Police Department Records			Police Report
F012941-111325	11/13/2025	Dana Miller	Fire Department Records	Incident Report		
P012942-111325	11/13/2025	CLAUDIA PEREZ	Police Department Records			Form I-918/U-Visa
P012943-111325	11/13/2025	Michael Bolanos	Police Department Records			Traffic Accident
G012944-111325	11/13/2025	michelle baker	General Public Records		Other	
P012945-111325	11/13/2025	Fernan P Dangaran	Police Department Records			Police Report
P012946-111325	11/13/2025	Robin Patroni	Police Department Records			Traffic Accident
P012947-111325	11/13/2025	Fernan P Dangaran	Police Department Records			Police Report
G012948-111325	11/13/2025	Brent Wilbur	General Public Records		Capital Projects, Road Construction	
P012813-111125	11/11/2025	Lori Cooper	Police Department Records			Police Report
P012814-111125	11/11/2025	CRU LexisNexis	Police Department Records			Police Report
P012815-111125	11/11/2025	CRU LexisNexis	Police Department Records			Police Report
P012816-111125	11/11/2025	CRU LexisNexis	Police Department Records			Police Report
P012817-111125	11/11/2025	CRU LexisNexis	Police Department Records			Police Report
P012818-111125	11/11/2025	CRU LexisNexis	Police Department Records			Police Report
P012819-111225	11/12/2025	McKenzie Foxen	Police Department Records			Background Request
P012820-111225	11/12/2025	Debra Gage	Police Department Records			Police Report
P012822-111225	11/12/2025	Shannon Milton	Police Department Records			Police Report
P012823-111225	11/12/2025	Katie Neisler	Police Department Records			Background Request
G012824-111225	11/12/2025	Waseem Akhtar	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012825-111225	11/12/2025	Greg Kelly	Police Department Records			Background Request
P012826-111225	11/12/2025	Fernan P Dangaran	Police Department Records			Police Report
P012827-111225	11/12/2025	Greg Kelly	Police Department Records			Background Request
P012837-111225	11/12/2025	WCHSA CPS	Police Department Records			Police Report
P012838-111225	11/12/2025	WCHSA CPS	Police Department Records			Photos
G012839-111225	11/12/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012840-111225	11/12/2025	WCHSA CPS	Police Department Records			Police Report
P012841-111225	11/12/2025	WCHSA CPS	Police Department Records			Photos
G012828-111225	11/12/2025	Dan Quintana	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012829-111225	11/12/2025	Thomas Kolvet	General Public Records		As-Builts, Easements, Flood Zone	
G012830-111225	11/12/2025	Libby Wilcox	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P012835-111225	11/12/2025	Yaritza Reeves	Police Department Records			Traffic Accident
P012836-111225	11/12/2025	Stephanie Laningham	Police Department Records			Police Report
G012842-111225	11/12/2025	Sarah Sellars	General Public Records		Sewer, GIS Mapping, Storm Drain	
G012843-111225	11/12/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012844-111225	11/12/2025	Lori Cooper	Police Department Records			Police Report
F012845-111225	11/12/2025	Fire and Explosion Consultants	Fire Department Records	Incident Report		
F012855-111225	11/12/2025	cody boos	Fire Department Records	Incident Report		
P012856-111225	11/12/2025	Reva S Archer	Police Department Records			Body Worn Camera Video
P012857-111225	11/12/2025	Yara Jimenez	Police Department Records			Form I-918/U-Visa
G012858-111225	11/12/2025	Jason Dent	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012859-111225	11/12/2025	Arne Hoel	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G012846-111225	11/12/2025	Cetha Sykes	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012871-111225	11/12/2025	OPM	Police Department Records			Background Request
P012873-111225	11/12/2025	OPM	Police Department Records			Background Request
P012874-111225	11/12/2025	OPM	Police Department Records			Background Request
P012875-111225	11/12/2025	OPM	Police Department Records			Background Request
G012876-111225	11/12/2025	michael boreham	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P012877-111225	11/12/2025	OPM	Police Department Records			Background Request
P012878-111225	11/12/2025	Ilse Pinon	Police Department Records			Traffic Accident
P012879-111225	11/12/2025		Police Department Records			Police Report
P012880-111225	11/12/2025	WCHSA CPS	Police Department Records			Police Report
G012881-111225	11/12/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012882-111225	11/12/2025	Sandra Little	Police Department Records			Police Report
U012915-111325	11/13/2025		Unrecognized Email			
P012949-111325	11/13/2025	Joshua Catalano	Police Department Records			Traffic Accident
P012950-111325	11/13/2025	CLAUDIA PEREZ	Police Department Records			Form I-918/U-Visa
G012951-111325	11/13/2025	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P012952-111325	11/13/2025	WCHSA CPS	Police Department Records			Police Report
P012953-111325	11/13/2025	WCHSA CPS	Police Department Records			Photos
F012954-111325	11/13/2025	Katie Scherr	Fire Department Records	Fire Prevention Records		
P012955-111325	11/13/2025	Carl Hebert	Police Department Records			Traffic Accident
P012956-111325	11/13/2025	CRU LexisNexis	Police Department Records			Police Report
P012957-111325	11/13/2025	CRU LexisNexis	Police Department Records			Police Report
P012958-111325	11/13/2025	CRU LexisNexis	Police Department Records			Police Report
P012959-111325	11/13/2025	CRU LexisNexis	Police Department Records			Police Report
P012960-111325	11/13/2025	CRU LexisNexis	Police Department Records			Police Report
P012961-111325	11/13/2025	CRU LexisNexis	Police Department Records			Police Report
P012962-111325	11/13/2025	FIREARMSHELP@DPS.STATE.NV.US	Police Department Records			Police Report

Requests to City of Reno Media Line (775-430-5005)

November 7, 2025 - November 13, 2025

Received	Request Type	Name	Media Outlet	City Dept	Request
Nov 13 2025 11:00PM	M	N/A	KRNV 4/KRXI 11	RPD	Possible Assault with a Gun Scanner Traffic
Nov 13 2025 08:51PM	M	N/A	KTVN 2	RFD Airport	Telephone Pole Down
Nov 13 2025 03:06PM	M	Kim	KRNV 4/KRXI 11	RPD	Interview Request
Nov 13 2025 08:50AM	M	Hana	KOLO 8	City of Reno	J Resort Noise Complaints
Nov 12 2025 10:51PM	M	N/A	KRNV 4/KRXI 11	RPD	Deadly Weapon Scanner Traffic 7th St.
Nov 12 2025 04:59PM	E	Bob	This is Reno	City of Reno	Wilkinson Park Dog Park Project
Nov 12 2025 01:23PM	E	Hana	KOLO 8	City of Reno	J Resort Noise Complaints
Nov 12 2025 11:59AM	M	Jaedyn	Reno Gazette Journal	City of Reno	Thanksgiving Cooking Fire Prevention Tips
Nov 12 2025 11:16AM	M	Will	KRNV 4/KRXI 11	City of Reno	J Resort Noise Complaints
Nov 12 2025 09:55AM	M	Anthony	KRNV 4/KRXI 11	City of Reno	Crisis Care Center Reopening
Nov 11 2025 09:01PM	M	N/A	KRNV 4/KRXI 11	RPD	Deadly Weapon Scanner Traffic Sage St.
Nov 11 2025 03:09PM	M	Justin	KTVN 2	RFD Airport	Possible Aircraft Emergency
Nov 11 2025 11:29AM	M	Justin	KTVN 2	RFD	Garbage Truck Fire
Nov 10 2025 02:22PM	E	Kris	Reno News & Review	City of Reno	Future of Art in Reno
Nov 10 2025 12:08PM	M	Justin	KTVN 2	RPD	National Homeless Youth Awareness Month
Nov 10 2025 11:41AM	M	Justin	KTVN 2	City of Reno	RHA Interview Request
Nov 09 2025 09:26PM	M	Gavin	KTVN 2	RPD	Possible Shooting
Nov 09 2025 08:34PM	M	Gavin	KTVN 2	RFD	Structure Fire Sky Mtn. Dr.
Nov 08 2025 04:16PM	M	Gavin	KTVN 2	RPD	Rock Blvd. Possible Stabbing
Nov 07 2025 11:19PM	M	N/A	KRNV 4/KRXI 11	RPD	Pizza Baron Scanner Traffic

Report Title: Code Enforcement Service Requests Created Last 7 Days

Run Date and Time: 2025-11-14 00:01:01 Pacific Standard Time

Run by: Chad Waters

Table name: sn_gsm_service_requests

Query Condition: Assignment group = Code Enforcement AND Created on Last 7 days AND Created < 2025-11-14 00:00:00

Sort Order: Created in ascending order

62 Service Requests

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109184	Service Request - Shopping Cart AbatementSER0109184	Abandoned shopping carts	4590 South Virginia Street, Reno, NV 89502	Closed	Code Enforcement	2025-11-07 09:00:00	
SER0109191	APN 013-021-48-homeless SER0109191	APN 013-021-48-homeless on this vacant lot. The fence was torn down and is also blocking the sidewalk		Closed	Code Enforcement	2025-11-07 09:38:13	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109202	Code Enforcement SER0109103 #SER0109105SER0109202	Greetings, Please help. I have two concerns in Case #SER0109103 and Case #SER0109105. I chose the incorrect option to submit my concerns, but John Beck was gracious enough to send them to "Code Enforcement". None of the options seemed appropriate, but I need help nevertheless. The reply I received said "Transferred to the Code Enforcement Division", and I am thankful he forwarded them, but I need to know if there is a new service number, since the service requests were closed, and how to follow up. Respectfully, Tammy L. Lindsey PER ORIGINAL COMPLAINT: I hope I've chosen the correct option to submit to, as no other options seemed appropriate. Please forward to correct department, if needed. Retaining wall at entrance of townhome is unsafe,	3480 Rosalinda Dr, Reno, NV 89503	Open	Code Enforcement	2025-11-07 10:50:21	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		leaning inward toward stairs. Has old straps to secure the wall. Have notified HOA of risks and requested an engineer inspection, to no avail. I believe retaining wall needs reinforced, at a minimum, or repaired. I am seeking a letter from Code Enforcement to present to HOA. As rainy weather occurs, I have increased safety concerns. Please help. Respectfully, Tammy L. Lindsey					
SER0109204	2345 Escalera Ct - Multiple vehicles parked on the lawnSER0109204	There are vehicles, an RV and trailer parked in the yard. The fence is down. The property is an eyesore. Makes the neighborhood look bad.	2345 Escalera Ct, Reno, NV 89523	Open	Code Enforcement	2025-11-07 10:55:05	
SER0109207	Service Request - Traffic Obstructions (line of sight/tree obstructing signs)SER0109207	Traffic cones to reserve parking in front of 1086 Washington Street placed in traffic lane and they are being utilized to “block off” parking spaces in front of residence. This has been ongoing for months, and they are visible in Google Street View.	1086 Washington St, Reno, NV 89503	Open	Code Enforcement	2025-11-07 10:59:08	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109233	Shopping Cart-900 Sandhill RdSER0109233	Two chopping carts located in the creek behind this property.	900 Sandhill Rd, Reno, NV 89521	Open	Code Enforcement	2025-11-07 13:13:46	
SER0109235	Nuisance-450 Cortono DriveSER0109235	This residence blew their leaves onto the street and now is clogging the gutter.	450 Cortono Dr, Reno, NV 89521	Closed	Code Enforcement	2025-11-07 13:15:37	
SER0109250	Service Request - Sidewalk ObstructionSER0109250	Weighted obstacle in bike lane forces foot and bike traffic onto Hunter Lake Drive.	2175 Hunter Lake Dr, Reno, NV 89509	Open	Code Enforcement	2025-11-07 14:22:51	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109253	Service Request - Homeless Concerns on Private PropertySER0109253	Multiple issues in this area as usual, and the City does nothing! There are druggies living in and out of a 5th wheel at this property, They are letting their dog run around loose creating havoc with other dogs in the neighborhood. Constant yelling is coming from this area. PLEASE DO SOMETHING FOR THIS COMMUNITY!!!! REMOVE THESE DRUGGIES THEY ARE ONE DOOR OVER FROM A PRE-SCHOOL!!!!!!!!!!!! Remove the vehicles on Ralston WITHOUT LICENSE PLATES!!!!!! Where are the city workers????????? Dark green chevy truck, Z71 trim, green shell with no back window//white pop up tent trailer- i know you guys always see this one REMOVE IT!!!!!!! There are SEVERAL piece of shit vehicles with no plates on Ralston for MONTHS! PLEASE PLEASE REMOVE THE DRUGGIES REMOVE	850 Ralston St, Reno, NV 89503	Open	Code Enforcement	2025-11-07 14:33:07	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		THE JUNK VEHICLES KEEP THIS COMMUNITY SAFE!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!					
SER0109268	Service Request - Camper/Trailer Issues on Private PropertySER0109268	Rv parked in front of h	2401 Van Buren Dr, Reno, NV 89503	Open	Code Enforcement	2025-11-07 15:15:36	
SER0109277	400 Colorado River BlvdSER0109277	Multiple carts at 400 Colorado River Blvd.	406 Colorado River Blvd, Reno, NV 89502	Closed	Code Enforcement	2025-11-07 15:45:19	
SER0109311	Service Request - Homeless ConcernsSER0109311	There is an unhoused individual who has set up camp less than 20 ft from our fence line. There is at least one male who has set up a tent and has been defecating near our fence. He has a shopping cart and other trash spread out around his tent as well. I have not seen any children.	5275 W 7th St, Reno, NV 89523	Closed	Code Enforcement	2025-11-08 13:31:06	
SER0109335	Service Request - Homeless ConcernsSER0109335	The homeless encampment is growing. And they set small fires at night. Please see the pictures.	1550 Evans Ave, Reno, NV 89512	Closed	Code Enforcement	2025-11-09 13:17:16	
SER0109338	Service Request - Homeless ConcernsSER0109338	Parking lot behind the canyon Street flats there is a gated what looks to be parking lot with two openings in the fence that I witnessed unhoused people opening	534 University Way, Reno, NV 89501	Open	Code Enforcement	2025-11-09 14:54:08	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109339	Service Request - Nuisance, Not Otherwise ListedSER0109339	Evergreen branches hang very low over street and sidewalk. It is a corner property and affect those of us turning onto Brookview Circle from Evans Creek. Especially dangerous when snow is on branches so they are even lower.	6514 Brookview Cir, Reno, NV 89519	Open	Code Enforcement	2025-11-09 15:58:55	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109343	3650 Cashill Blvd — HangerSER0109343	This is regarding a previous case that was incorrectly closed (SER0100743). This is a second notice that the hanging branch is still there creating a hazard in public right of way. This was the closing email notification I got: Comments: 2025-09-25 19:56:03 The code officer arrived and found the vegetation had been trimmed and removed as required. Closing case.2025-09-24 18:21:07 [code] This hanging branch is still there with lots of people and bikers walking under it on a daily basis! [/code]2025-08-27 14:19:17 Courtesy letter issued to property owner with a reinspection for 09/10/2025 Attached is a picture of the large tree branch still hanging, clearly not trimmed as your code	3650 Cashill Blvd, Reno, NV 89509	Open	Code Enforcement	2025-11-09 16:21:43	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		officer reported. Perhaps there were a few hanging branches? This one is large and concerning and in a high pedestrian/biker area. Thank you, Erin					
SER0109346	Service Request - Junk Vehicle on Private PropertySER0109346	The neighbors have parked their camper in front of their home popped up for over a year. It looks ugly and makes the strett look trashy.	415 W Pueblo St, Reno, NV 89509	Closed	Code Enforcement	2025-11-09 20:02:47	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109364	Rental Issues - 3594 Carlos Ln. SER0109364	Hello I'm reaching out because I live in apartments I'm constantly having to tell the the water heater is out we have cockroaches not just little bit a lot a bit coming out of the walls my apartment is the oldest inside as far as remodeling wise and also the longest tenant in a while. The outside is no better I was gonna reach out to the news stations because we have been telling our landlords 3 years now their are 10 people that live in the unit below boxes up to the roof with little babies living there in unlivable conditions they have now transferred their bed bug problem we are getting rid of our things . We have black mold in the bathroom they keep painting over that is now causing holes in the ceiling . My dog has fallen off my patio cause the negligence of the maintenance people it's the place is in horrible condition outside and in	3590 Carlos Ln, Reno, NV 89502	Open	Code Enforcement	2025-11-10 08:34:07	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		. I have pictures to prove this all . The address is 3594 Carlos lane top unit 7755446171 Leddy Del Ponte Sent from my iPhone					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109370	Noise Complaint - J Resort SER0109370	Per email - Hi There, My name is Fred Tholke, I live on Mallard Place near Elmcrest, north of University Terrace and north of Interstate 80. I'm writing to express my frustration with the noise of LOUD music being played well past midnight beginning earlier in the evening of Saturday Nov. 10th 2025. At the time I wondered if this might be coming from the Bighorn Bar and grill - which was a bit surprising to me because I know they were expected to implement significant sound mitigation when they expanded couple of years ago, and to my knowledge they have been good neighbors. However, after conversations with neighbors I learned that once again this unreasonable level of sound is actually coming from the J-Resort near	345 N Arlington Ave, Reno, NV 89501	Open	Code Enforcement	2025-11-10 09:05:56	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		4th and Ralston street, I have to ask why is it acceptable to the City of Reno for J- Resort to not mitigate excessive sound in a similar manner as was required of Big Horn?. I would also ask if you think it's acceptable have to be forced listen to this constant thrumming and drumming being played over a mile away? It lasted almost 5 hours and to be heard so well and so far away the decibel range had to be very high. Please Explain. Thank you, Fred Tholke Fredtopa@Charter.net					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109373	Service Request - Illegal SignSER0109373	Illegal signs - Starting at the Garson rd wb off ramp, Toll has signs on the right side of the road. These signs are more than a mile from their homes. Likewise, Valley community homes signs on the eb garson ramp are also more than a mile from the homes. These signs are typically being placed friday afternoons abd taken down late sunday/ early monday.		Closed	Code Enforcement	2025-11-10 09:24:33	
SER0109379	Nuisance - APN 018-164-07SER0109379	Per the reporting party, there is a large amount of litter on this vacant property. Bags of garbage and furniture.	2645 Hunter Lake Dr, Reno, NV 89509	Closed	Code Enforcement	2025-11-10 09:52:51	
SER0109382	Service Request - Shopping Cart AbatementSER0109382	1 walmart shopping cart on north side of wb Peckham	953 W Peckham Ln, Reno, NV 89509	Closed	Code Enforcement	2025-11-10 10:01:20	
SER0109383	Service Request - Shopping Cart AbatementSER0109383	2 walmart shopping carts on south side of the curve on Redfield	891 Redfield Pkwy, Reno, NV 89509	Closed	Code Enforcement	2025-11-10 10:02:15	
SER0109384	Service Request - Shopping Cart AbatementSER0109384	1 walmart shopping cart on south side of eb Isbell	3303 Sigg Dr, Reno, NV 89509	Closed	Code Enforcement	2025-11-10 10:03:08	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109389	Service Request - Zoning Issues with a BusinessSER0109389	Noise complaint: Loud music up until 3:30am Friday and Sat nights. Back doors of bar open allowing music volume to permeate outside across the alley and into our personal residence keeping us awake until after 3:30am. Please ask the bar to close their back doors out of respect for Mixed use neighborhood. We have resided at 817 S Center Street long before bar opened and did not have noise issues prior to bar opening.	820 S Virginia St, Reno, NV 89502	Open	Code Enforcement	2025-11-10 10:23:47	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109391	Service Request - Zoning Issues with a BusinessSER0109391	Subject: Noise Complaint Regarding Bar Operations We are writing to formally address an ongoing noise issue originating from the bar located near our residence. On Friday and Saturday nights, loud music has continued until approximately 3:30 a.m. The back doors of the establishment remain open, allowing music to carry across the alley and into our home at 817 S Center Street. This has repeatedly disrupted our ability to sleep and maintain a peaceful living environment. We kindly request that the bar close its back doors during operating hours to help contain the noise and respect the mixed-use nature of our neighborhood. We have lived at this address long before the bar opened and did not experience such disturbances prior to its	820 S Virginia St, Reno, NV 89502	Closed	Code Enforcement	2025-11-10 10:30:59	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		operation. As homeowners, we value this community, but the persistent noise is making it increasingly difficult to remain here. If improvements are not made immediately, we will be forced to explore legal remedies to protect our right to quiet enjoyment of our property. Thank you for your prompt attention to this matter. Sincerely, Lori Soltis Homeowner, 817 S Center Street					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109392	Service Request - Zoning Issues with a BusinessSER0109392	Subject: Noise Complaint Regarding Bar Operations We are writing to formally address an ongoing noise issue originating from the bar located near our residence. On Friday and Saturday nights, loud music has continued until approximately 3:30 a.m. The back doors of the establishment remain open, allowing music to carry across the alley and into our home at 817 S Center Street. This has repeatedly disrupted our ability to sleep and maintain a peaceful living environment. We kindly request that the bar close its back doors during operating hours to help contain the noise and respect the mixed-use nature of our neighborhood. We have lived at this address long before the bar opened and did not experience such disturbances prior to its	820 S Virginia St, Reno, NV 89502	Closed	Code Enforcement	2025-11-10 10:31:45	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		operation. As homeowners, we value this community, but the persistent noise is making it increasingly difficult to remain here. If improvements are not made immediately, we will be forced to explore legal remedies to protect our right to quiet enjoyment of our property. Thank you for your prompt attention to this matter. Sincerely, Lori Soltis Homeowner, 817 S Center Street					
SER0109394	Service Request - Homeless Concerns on Private PropertySER0109394	Every morning prior to 7:30am, there is a small group of people (3-4 individuals) huddled/loitering/camping against the Living Stones building on the S Sierra Street side. Please advise these people not to camp on this and nearby private properties.	445 S Virginia St, Reno, NV 89501	Closed	Code Enforcement	2025-11-10 10:37:19	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109400	3555 Mazzone Ave-#3SER0109400	Miguel- 775-351-6252 The reporting party advises that they've had a hole in their bathtub since moving in since May, making it not usable. A 14 day notice was provided last month, but the issue was not resolved. The reporting party advises that the property manager is trying to bring in unliscensed workers to do the work.	3555 Mazzone Ave, Reno, NV 89502	Open	Code Enforcement	2025-11-10 11:03:15	
SER0109409	998 Leah Cir-overgrown hedgeSER0109409	The reporting party advises that there is a hedge that is overgrown and blocking the entire sidewalk	998 Leah Cir, Reno, NV 89511	Open	Code Enforcement	2025-11-10 11:31:53	
SER0109418	Service Request - Shopping Cart AbatementSER0109418	1 gray shopping cart on east side of nb Lakeside	3050 Lakeside Dr, Reno, NV 89509	Closed	Code Enforcement	2025-11-10 11:50:41	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109449	7581 Lytton Rd- junk vehicles on property SER0109449	7581 LYTTON RD: The reporting party advises that this property is running a home based mechanic shop. There are mutliple (10+) vehicles on the street and more on the property that constantly are being flipped and moved around. Submitting this request for the ones on the street - second request being submitted to Parking Enforcement	7581 Lytton Rd, Reno, NV 89506	Open	Code Enforcement	2025-11-10 14:30:21	
SER0109462	Nuisance-2430 Polk Street SER0109462	Per the reporting party, there is a large amount of garbage located in the front yard of this property. Bags of trash and piles of miscellaneous items. This is attracting rodents to near by residents.	2430 Polk St, Reno, NV 89503	Closed	Code Enforcement	2025-11-10 15:16:51	
SER0109472	975 Stewart St SER0109472	Accumulated items including washers and dryers located in the front yard, patio, and backyard at 975 Stewart St. Reporting Party: Richard Wood 775-324-4814	975 Stewart St, Reno, NV 89502	Open	Code Enforcement	2025-11-10 15:48:57	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109475	Royce Burger SER0109475	Request submitted by NNPH- Request for a return phone call: Giavonna 775-433-9301 Multiple complaints have bee submitted to NNPH for Royce Burger in regards to issues with their venelation. NNPH has conducted an investigation and couldn't find anything out of code but would like this property to be inspected and then requests follow up as well	115 Ridge St, Reno, NV 89501	Open	Code Enforcement	2025-11-10 15:56:25	
SER0109481	10580 N. McCarran BlvdSER0109481	Reporting that big section of parapet wall compromised and leaning in toward restaurant wanted to bring to city attention. Can be reached with any questions, Alex Ruby with Alpine Roofing 775-240-6422	10580 N McCarran Blvd, Reno, NV 89503	Closed	Code Enforcement	2025-11-10 16:22:00	
SER0109487	Service Request - Shopping Cart AbatementSER0109487	There are several carts at the Ambassador base that need to be picked up. Please check both cages for carts.	4 Th 40 St, Reno, NV 89501	Closed	Code Enforcement	2025-11-10 18:27:34	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109490	Service Request - Nuisance, Not Otherwise ListedSER0109490	There are chickens on the back property of 415 W Pueblo St. The fence on the back property is falling down, and since the chickens have inhabited the area, there have been flies and many rodents.	415 W Pueblo St, Reno, NV 89509	Open	Code Enforcement	2025-11-10 20:33:39	
SER0109497	Service Request - Building - Vacant/Blighted/UnsecureSER0109497	PARAPET WALL ABOVE IJJI 4 APPEARS TO BE STRUCTURALLY COMPRIMISED AND IS SLOPING BACK TOWARDS THE ROOF. WE ARE CONCERNED THAT THIS SECTION OF PARAPET WALL COULD COLLAPSE INTO DINING AREA OF IJJI 4	10580 N McCarran Blvd, Reno, NV 89503	Closed	Code Enforcement	2025-11-11 08:27:26	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109504	Letiesha Del PonteSER0109504	Hello I submitted work orders for the 100th time I will be taking current pictures of the apartments today These issues have been for 5 years and they paint over black mold and my dog has fallen from patio there is nothing secure about the patios Front door won't close right the frame is split something the maintenance guy did after fixing My subfloors are bad I have holes in the floor they said they won't fix unless we move even though we told them they never replaced nothing before we moved in which they knew of we have the same carpet everything no one else has carpet. Cock roach infestation the manager got treated after 5 years of complaining and putting traps out . The lady that lives under us has boxes up to the ceiling in her apartment. Bugs everywhere . I'll write in daily this		Open	Code Enforcement	2025-11-11 10:16:49	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		place is disgusting . Thank you Letiesha Del Ponte Sent from my iPhone					
SER0109534	Service Request - Debris on Private PropertySER0109534	Still styrofoam everywhere from these guys. I dont know why this is acceptable.	13695 Mount Anderson St, Reno, NV 89506	Closed	Code Enforcement	2025-11-11 17:47:18	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109553	Corwin Ford - 11111 S VirginiaSER0109553	I wanted to follow up after our email exchange in July. Since we have emailed, there have been enough people sharing concerns about traffic flow and congestion issues, that No Parking and No Unloading signs have been placed on the north side of South Hills, but this is still not solving the problem of Corwin Ford allowing their car transporters to unload. They are either ignoring the signs or coming into the residential area (driving past the LOCAL TRAFFIC ONLY sign), turning around and now parking on the south side of the road to unload. There have been many reports to Reno Direct from community members and concern about the traffic and blockage on South Hills. There has been a shuttle parked on the south side of the road		Open	Code Enforcement	2025-11-12 07:52:15	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		and Swift semi-truck trailer the past two days. I am attaching video of these two vehicles and the car transporter. This was also the car transporter that turned around in the neighborhood blocking both Broken Hill and South Hills. I am also attaching a photo of a car transporter parked and unloading on the north side of the street as well. It was taken October 23rd, and reported to Reno Direct. When the city changed the zoning, allowing Corwin to build, residents were assured during the public hearing that these concerns would not be an issue. This does not seem to be the case and it is incredibly frustrating that the city continues to approve permits and rezone areas which negatively affect the community. Between the Elysium Apartments being allowed to build					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		their only entrance and egress on South Hills instead of South Virginia and Corwin Ford to also have entrance and egress on South Hills, it has created problems.					
SER0109556	Basketball Hoops-5040 Cassandra WaySER0109556	Per VM: Two basketball hoops are on the street. It is causing an obstruction for vehicles.	5040 Cassandra Way, Reno, NV 89523	Open	Code Enforcement	2025-11-12 08:04:45	
SER0109573	Homeless Concerns on Private Property-902 Holcomb AveSER0109573	Per VM: Per the reporting party, they saw one individual sleeping at the top of the stairs. Monday night.	902 Holcomb Ave, Reno, NV 89502	Closed	Code Enforcement	2025-11-12 08:28:27	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109574	46 W 10th St- Unit 5 SER0109574	Per VM : "Hello, my name is Jaden wasmith at 46, West 10th Street Unit 5. Basically. I'm having a hard time with my landlord with fixing problems and her maintaining it and a habitable condition. I'm having problems with the electricity with the hot water. with my interior door and lock. And with mold, In the shower. Basically, I'm just trying to see if somebody could come out to look at that. so that I can have like, Proof and show her that it's not up to Snuff. If I'm not calling the right people, if you could give me the number of who I should call, that would be great. Please give me a call back at 7756667618. "		Open	Code Enforcement	2025-11-12 08:29:28	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109598	Service Request - Building - Vacant/Blighted/UnsecureSER0109598	House at 6675 Peppermint Dr Reno nv 89506 Dog completely broke the fence. I have called and emailed Evolve property management several times! They did send an inspector who said that the fence needed to be fixed. They keep telling me as soon as they get a hold of the owner that they will get back to me. Someone is now living in the house.	8854 Military Rd, Reno, NV 89506	Closed	Code Enforcement	2025-11-12 09:35:37	
SER0109604	Service Request - Shopping Cart AbatementSER0109604	24 shopping carts	4 Th 40 St, Reno, NV 89501	Open	Code Enforcement	2025-11-12 10:10:01	
SER0109616	Service Request - Shopping Cart AbatementSER0109616	There is an ongoing issue of El Amigos Mexican Market to have the homeless people to clean up the trash in their shopping center and they tell them to put the shopping carts full of trash in between RED's property and our property The Lotus at Midtown. We have told them if they could stop but they just do not listen. They will also put the full shopping carts in front of the bus stop on Wrondel.	175 E Grove St, Reno, NV 89502	Open	Code Enforcement	2025-11-12 10:57:14	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109668	Service Request - Storm Drain IssuesSER0109668	Your system won't allow address for 2601 Foley Way which is for the Washoe County Golf Course. The grounds crews for the golf course is blowing all their leaves through the fences and onto Urban Road and Plumas Street.	2601 Foley Way, Reno, NV 89509	Closed	Code Enforcement	2025-11-12 13:32:41	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109665	Bright Lights at Hi-Point General Store off of Yori Ave. SER0109665	Message from Reporting Party: There is a business in our neighborhood on Yori Avenue called Hi-Point Liquor, they have lights on their front windows that are super out of city compliance and shine right into our home. Unfortunately, our house burned down due to a construction fire early last January but we are in the process of rebuilding and Will be moving back in in the late spring of 2026. The lights are so bright they keep my kids awake at night and shine for literal blocks (almost to the VA). We have been living in an apartment on the northwest side of town and can literally see the lights from our apartment. As we are looking to come back into the neighborhood, I'm not sure how to remedy the issue, we have spoken with the owners of the shop directly, but they don't want to take down the lights.	900 Yori Ave, Reno, NV 89502	Open	Code Enforcement	2025-11-12 13:50:52	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109673	Shoping Carts-4195 W 7th StreetSER0109673	10 shopping carts will be near the dumpster enclosure.	4195 W 7th St, Reno, NV 89503	Open	Code Enforcement	2025-11-12 13:52:41	
SER0109703	Nuisance-River Front DriveSER0109703	M&O received a call from a constituent who wished to remain anonymous. They expressed concern about residents on River Front Drive, stating that leaves are being blown out onto the street. The reporting party did not provide a specific address but believes this is occurring along the entire stretch of River Front Drive.	93 River Front Dr, Reno, NV 89523	Open	Code Enforcement	2025-11-12 16:11:29	
SER0109705	Foam Debris Blowing from Demolition on Parking LotSER0109705	From RP - Tolles Development is renovating the Air Center Plaza (now McCarran Marketplace). "The renovation is concerning on many levels including safety, environmental and ethical. 1. In removing parts of the buildings, there are often millions of TINY foam balls blowing all over the parking lot - like snow! Is this safe for the environment? There is no way to collect them all."		Open	Code Enforcement	2025-11-12 16:40:02	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109715	Service Request - Homeless Concerns on Private PropertySER0109715	Multiple homeless people camping behind office	9595 Prototype Ct, Reno, NV 89521	Open	Code Enforcement	2025-11-12 18:20:23	
SER0109749	FW: New Voicemail from WIRELESS CALLER 19162566396SER0109749	Good morning, We received the following complaint for 7350 Silver Lake Rd in Reno's jurisdiction. Thank you! Tenant issue in unit 22B - AC unit not working. Temperatures in the house is always between 70-80 degrees. There is a roach infestation. Pest control came out three times but it is still an issue. They can't cook or eat in the house.	7350 Silver Lake Rd, Reno, NV 89506	Open	Code Enforcement	2025-11-13 08:47:43	
SER0109766	7765 CRYSTAL SHORES - Occupied RV SER0109766	Reported that an RV is being occupied at 7765 Crystal Shores, the RV is located in the backyard of the property.	7765 Crystal Shores Dr, Reno, NV 89506	Open	Code Enforcement	2025-11-13 10:43:45	
SER0109770	1375 Surf Way- leaves SER0109770	Property owner is not cleaning their leaves, causing them to blow into the street and neighboring properties	1375 Surf Way, Reno, NV 89503	Closed	Code Enforcement	2025-11-13 11:38:19	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0109771	1380 Surf- Leaves SER0109771	Property owner is not cleaning their leaves, causing them to blow into the street and neighboring properties	1380 Surf Way, Reno, NV 89503	Closed	Code Enforcement	2025-11-13 11:38:50	
SER0109772	1355 Surf- Leaves SER0109772	Property owner is not cleaning their leaves, causing them to blow into the street and neighboring properties	1355 Surf Way, Reno, NV 89503	Closed	Code Enforcement	2025-11-13 11:39:23	
SER0109773	1355 Surf- Leaves SER0109773	Property owner is not cleaning their leaves, causing them to blow into the street and neighboring properties	1355 Surf Way, Reno, NV 89503	Closed	Code Enforcement	2025-11-13 11:41:05	
SER0109774	1420 Surf - Leaves SER0109774	Property owner is not cleaning their leaves, causing them to blow into the street and neighboring properties	1420 Surf Way, Reno, NV 89503	Closed	Code Enforcement	2025-11-13 11:43:19	
SER0109780	1590 Sky Valley Dr #H202 - Rental Issues SER0109780	Tenant reporting unfinished work/repairs from a 14day notice submitted to landlord on 10/30/2025. See attached documents	1301 Sandyhill Ln, Reno, NV 89523	Open	Code Enforcement	2025-11-13 12:17:35	