CITY OF RENO

Memorandum

DATE: November 14, 2025

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager

FROM: Kaytlin Canner, Clean and Safe Manager
Cynthia Esparza, Director

DEPT: Community Engagement & Services

SUBJECT: September 2025 City Walk Outcomes

City Walks proactively assess concerns in real-time, identify solutions, improve the quality of life for residents, and expedite services to vulnerable populations. City Walks occur weekly, Monday through Thursday. Participating departments include the Reno Police and Code Enforcement, and Parks and Recreation when park locations are included.

- Monday, Wednesday, and Thursday walks are coordinated based on service requests. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday walks are dedicated to areas withing the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following is an overview of City Walk outcomes for September 2025.

Tuesday, September 2, with the Downtown Reno Partnership

- Locations: Along 4th Street from University Way to Record Street
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 7 individuals were contacted and declined services
  - 3 code enforcement cases were created due to property maintenance or nuisance concerns

        - 1 debris
        - 1 graffiti
        - 1 fencing repair
    - 1 nuisance vehicle was issued a 24-hour notice posting

Wednesday, September 3, with business owners

- Locations: Yori Park, Yori Avenue, and Gallaway Lane
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement
    - Parking Enforcement
    - Reno Police Department
    - Park Rangers, Parks and Recreation
- Outcomes:
    - 2 individuals were contacted and declined services
    - 2 abandoned vehicles were issued 72-hour notice postings
    - 1 abandoned vehicle was towed
    - 2 code enforcement cases were created due to property maintenance or nuisance concerns
        - 2 debris and overgrown vegetation
    - 1 Reno Direct service request submitted for graffiti removal

Thursday, September 4

- Locations: John Champion Park and Truckee River path
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement
    - Reno Police Department
- Outcomes:
    - 3 individuals were contacted and declined services
    - 1 individual was cited for possession of drug paraphernalia

Monday, September 8

- Locations: Quincy Street, 7th Street, and Spokane Street
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement
    - Reno Police Department
- Outcomes:
    - 2 individuals were contacted and declined services
    - 1 notice issued to a storage box illegally dumped on city streets

Wednesday, September 10

- Locations: Quincy Street, 7th Street, and Spokane Street
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement
    - Reno Police Department
- Outcomes:
    - 2 individuals were contacted and declined services

Thursday, September 11

- Locations: Yori Park, Yori Avenue, and Gallaway Lane
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement
    - Reno Police Department
- Outcomes:
    - 2 individuals were contacted and declined services
    - 1 encampment was noticed to vacate the area

Monday, September 15

- Locations: 9th Street, Sutro Street, 7th Street, and Montello Street
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement
    - Reno Police Department
- Outcomes:
    - 2 individuals were contacted and declined services
    - 1 nuisance vehicle was issued a 24-hour notice posting

Tuesday, September 16, with the Downtown Reno Partnership

- Locations: AT&T river path, Lovers Lane, and Lake Street
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement
    - Reno Police Department
- Outcomes:
    - 9 individuals were contacted and declined services

Wednesday, September 17

- Locations: Grove Street, Wrondel Way, and Linden Street
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement

    - Reno Police Department
- Outcomes:
    - 5 individuals were contacted and declined services
    - 1 nuisance vehicle was issued a 24-hour notice posting
    - 3 code enforcement cases were created due to property maintenance or nuisance concerns
        - 2 overgrown vegetation
        - 1 Debris

Monday, September 22

- Locations: Tripp Drive, Steelwood Lane, and Wedekind Road
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement
    - Reno Police Department
- Outcomes:
    - 1 individual was contacted and declined services
    - 7 nuisance vehicles were issued 24-hour notice postings
    - 13 Reno Direct Occupied Nuisance Vehicle service requests were addressed

Wednesday, September 24

- Locations: 6th Street, Morrill Avenue, and Wells Avenue
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement
    - Reno Police Department
- Outcomes:
    - 2 individuals were contacted and declined services
    - 1 encampment was verbally noticed to vacate the area
    - 1 code enforcement case was created due to property maintenance or nuisance concerns
        - 1 debris

Thursday, September 25

- Locations: City Plaza, Lovers Lane, AT&T river path, and 2nd Street
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement
    - Reno Police Department
    - Park and River Rangers, Parks and Recreation
- Outcomes:
    - 11 individuals were contacted
        - 1 received REMSA services

        - 10 declined services

Monday, September 29

- Locations: Clear Acre Lane, Tripp Drive, and Wedekind Road
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement
    - Reno Police Department
- Outcomes:
    - 2 individuals were contacted and declined services
    - 3 nuisance vehicles were towed
    - 1 nuisance vehicle was issued a 24-hour notice posting
    - 21 Reno Direct Occupied Nuisance Vehicle service requests were addressed

Tuesday, September 30, with the Downtown Reno Partnership

- Locations: Along 4th Street from University Way to Record Street
- Departments in Attendance:
    - Clean and Safe, Community Engagement and Services
    - Code Enforcement
    - Reno Police Department
- Outcomes:
    - 6 individuals were contacted and declined services