

## Engagement strategy



- 1. Created the Relmagine Reno brand
- Created a "one-stop shop" website for the Master Plan Update
- 3. Mounted extensive public awareness campaign
- Provided quick (online survey) and deeper (inperson facilitated focus groups) opportunities for input



## Participation



- 5,824 total engagement!
  - 4,025 took the online survey
    - Huge data set for the 21 multiple-choice questions
    - Over 1,500 write-in ideas for the free response question
  - 766 attended a focus group
    - Held 28 focus groups with 94 sub-groups
    - Over 500 pages of flip chart notes
    - Have transcribed 50% of the recordings so far
  - 1,033 attended a road show presentation

# Analysis approach



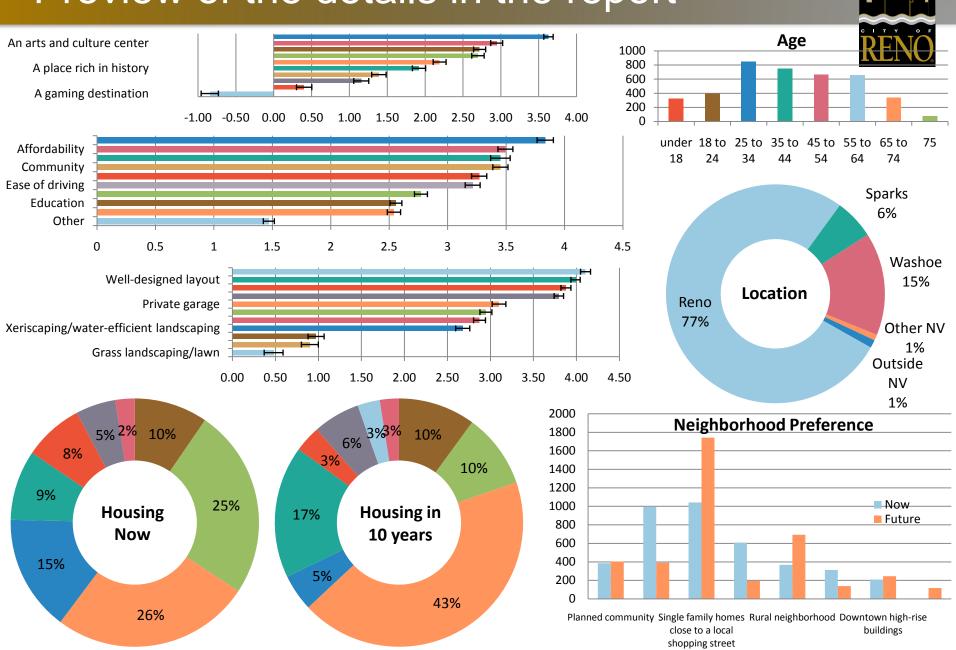
## **Quantitative inputs**

- Reviewed and cleaned data
- Basic analysis of multiple choice questions
  - Preference data (questions with -5 to 5+ rankings) were averaged and then ranked by tiers of importance
- Deeper analysis will be performed as needed

## Qualitative inputs (in progress)

- Pertains to the same four questions posed to each focus group and free response of survey
- Cataloging and classifying topics in a structure to enable identification of trends and common themes
- Pulling representative quotes

# Preview of the details in the report



# Survey demographics



- 1. Connected with full age spectrum, especially younger demographics
- 2. Participation from all Reno zip codes
- Registered voters and homeowners were more highly represented in our data than in the general population
- With a sample size of over 4,000 people, the survey results are statistically representative of the whole population

# Community Vision



### Phrases that could describe Reno in 20 years:

rated on a -5 to +5 scale

- 1. A base for outdoor activities (3.6 average)
- 2. An arts and culture center (2.9 average)
- 3. A university town &

A technology center (both 2.7 average)

# Community Values



## Top tier:

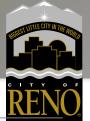
3.5+ average on a -5 to 5+ scale

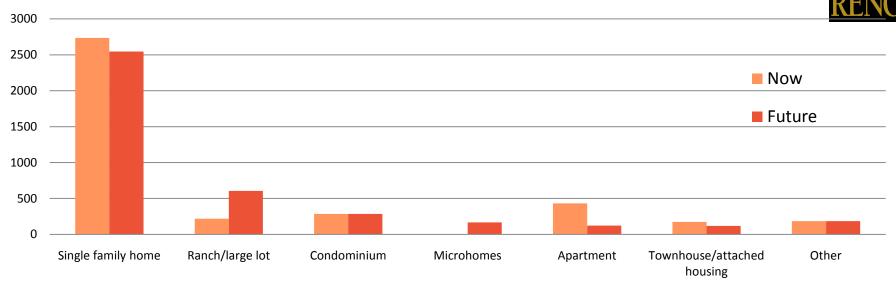
- Safety
   (pedestrians, drivers, cy clists)
- Well-maintained (roads, buildings, street lights, street landscaping)
- 3. Affordability
- 4. Sense of community

#### Second tier:

- 2.5+ average
- 1. Local shopping and dining
- 2. Ease of driving
- 3. Low noise levels
- 4. Access to outdoors
- 5. Education
- 6. Local food

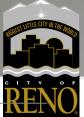
## Housing preferences

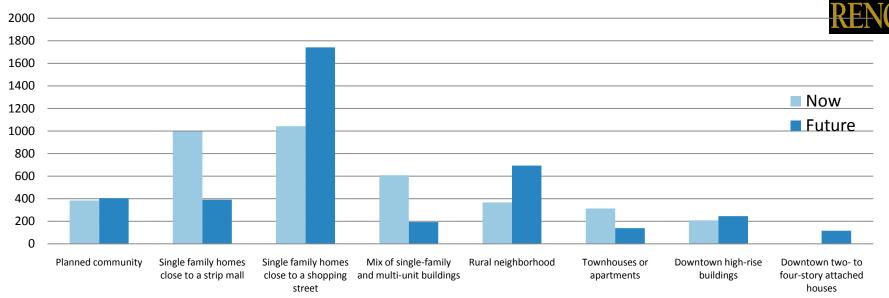




- Decrease of 7% for single family home, decrease of 72% for apartments and decrease of 32% for townhouse/attached housing
- Increase of 178% for ranch/ large lot homes
- Small but emerging interest in smaller homes
- 86% desire a private yard: 45% for "small yard" and 40% for "large yard"
- Majority of population prefers single family detached homes now and in the future

## Neighborhood preferences





- Increase of 67% for single family home near local shopping street and decrease of 61% for single family home near local strip mall
- Increase of 88% for rural neighborhood
- Increase of 74% for downtown living and decrease of 64% for neighborhoods with mix of single family and multi-unit as well as and townhouse/ apartment developments
- Majority (62%) desire walkable neighborhoods that are either exclusively single family or downtown

## Preliminary trends from focus groups (in progress)



#### **Positive:**

- Scale and natural setting
- Friendly community
- Arts and culture
- Diversity
- Events and entertainment

#### **Negatives:**

- Downtown
- Blight
- Homeless
- Safety (mostly confined to Downtown)

#### Increase focus on:

- Sustainability, climate change and resiliency
- Connectivity (especially to the University) and walkability
- Education
- Public transportation

away something

## More details online!



- Preliminary report available now
  - Updated with Focus
     Group analysis by 1/20
- All the raw data is available via Open Reno



## Next steps



- Joint meeting of City Council and Planning Commission on January 20<sup>th</sup> at 6pm
  - Coincides with release of the Community Profile and Master Plan Assessment reports
  - The meeting will review the Phase 1 work
     products and set the direction for Phase 2

# REIMAGINERENO

planning for the future

